

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	9/12/2023
Title	Added functionality and NOA for FTP Proof of HH Composition

Region #: 4	County Name: Stanislaus	
Submitter: Melissa Moyer	Email: moyeme@stancounty.com	Phone: 209-558-3313

Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input checked="" type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			

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Other – specify

Justification / Request Summary:

See attached PI. CalFresh regulations require that when HH composition is questionable, and the Client does not submit proof of questionable HH Composition, that the case be denied for failure to provide (FTP) proof of HH Composition/size.



PI 23-46 Stanislaus -
FTP-Verification of C

Issue:

CalSAWS has no automation tied to these regulations.

Proposed Recommendation:

1. On the Household Status Detail Page – add a “Verified” box with “verified, pending, refused” as selectable options
2. On the Verification list page, when the Household Status Detail Page (for any member) is marked as “pending” add it as a line item.
3. When the CW 2200 is generated from the Verification List page, should generate as “#5, Other” and list “household composition and/or size”
4. Add functionality such that if verification is not provided, the application/RE/SAR 7 will deny/discontinue for FTP proof of Household Composition/Size.
5. Add NOA functionality to the CF 377.1A as listed in PI 23-46

OR

1. On the Eligibility Non-Compliance Detail Page, add a drop-down option “Failure to Provide” Subtype/Reason “Household Comp/Size”
2. Add functionality such that if this non-compliance is selected, the application/RE/SAR 7 will deny/discontinue for FTP proof of Household Composition/Size.
3. Add NOA functionality to the CF 377.1A as listed in PI 23-46

Priority/Implementation Consideration(s): High

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CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	