CalSAWS Enhamcement Request (CER)

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Submission Date: 12/13/2023	;	;
Title: Quick Connect eCCP Admin Page Search Function Requirement	;	;

Region#: 6	**County:** Los Angeles	;
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Area(s) Impacted:		
• Call Center		

Program(s) Impacted:		
• Other: eCCP Admin		

Justification/Request Summary

Adding a search function to the eCCP - Quick Connect page

Issue

LA County has over 270 quick connects to manage, the current eCCP Quick Connect page is very limited in allowing admin users to view more than 10 quick connects at a time.

Proposed Recommendation

Enhancement to the Quick Connects page to allow for searching of any quick connect, by adding a small search field to this page. The search feature should be contextual, and bring up any quick connect that meets a portion of the searched text. Allowing admin users to edit the quick connects that appear after a search is made.

Assumptions:

ACL/ACIN/ACWDL Number(s):

Senate/Assembly Bill Number(s):	
NOA(s) and From(s): Required for this change?;No Are NOA(s)/Form(s) being revised?;No NOA(s) and Form(s) Description:;	
Prioirity/Implementation Consideration(s): eCCP Admin Page Update	
Approvals	
Section Head Approval:;Electronically Signed by Lin David	
Approval Date:;12/13/2023	
Division Chief Approval:;Electronically Signed by Kumar Narinder	
Approval Date:;12/13/2023	
CalSAWS Response	
CER Tracking #:;	
SCR #:;	
Rejected by:;	
Rejection Date:;	
Rejection Reason(s) or other Comments:	