

CalSAWS Enhancement Request (CER)

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Submission Date: 12/13/2023					
Title: Queue Limits Page Export of Values					
Region#: 6		County: Los Angeles			
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Area(s) Impacted:					
<ul style="list-style-type: none"> • Call Center 					
Program(s) Impacted:					
<ul style="list-style-type: none"> • Other: eCCP Admin 					
Justification/Request Summary					
Ability to export all of the queue limits in the system					
Issue					
La County has over 260 queues to manage and set the queue limit on. The current page does not allow for a export of all queue limits					
Proposed Recommendation					
Enhancement to the Queue Limit page to allow for a CSV export, showing the current queue limit of all queues. LA County has multiple queues to manage, with two business operations that request changes at various times of the day. Having an export feature would allow us to easily provide the current queue limit on all queues, versus having to search individually.					
Assumptions:					
ACL/ACIN/ACWDL Number(s):					
Senate/Assembly Bill Number(s):					

NOA(s) and From(s): <u>Required for this change?</u> ;No <u>Are NOA(s)/Form(s) being revised?</u> ;No <u>NOA(s) and Form(s) Description:</u>
Prioiity/Implementation Consideration(s):
eCCP Enhancement
Approvals
Section Head Approval: ;Electronically Signed by Lin David
Approval Date: ;12/13/2023
Division Chief Approval: ;Electronically Signed by Kumar Narinder
Approval Date: ;12/13/2023
CalSAWS Response
CER Tracking #:
SCR #:
Rejected by:
Rejection Date:
Rejection Reason(s) or other Comments: