

CalSAWS Enhancement Request (CER)

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Submission Date: 12/13/2023		:		:	
Title: Queue Limits Page Search Feature		:		:	
Region#: 6	County: Los Angeles	:		:	
Submitter: Becerra Jr Gustavo	Phone: 5623452808	Email:	gustavobecerra@dps.lacounty.gov		
Area(s) Impacted:					
<ul style="list-style-type: none"> • Call Center 					
Program(s) Impacted:					
<ul style="list-style-type: none"> • Other: eCCP Admin 					
Justification/Request Summary					
Adding a search function to the queue limits page					
Issue					
La County has over 260 queues to manage and set the queue limit on. The current page does not allow for searching of a specific queue we want to edit					
Proposed Recommendation					
Enhancement to the Queue Limit page to allow for searching of any queue limit, by adding a small search field to this page. The search feature should be contextual, and bring up any queue limit that meets a portion of the searched text. Allowing admin users to edit the queue limit that appear after a search is made.					
Assumptions:					
ACL/ACIN/ACWDL Number(s):					
Senate/Assembly Bill Number(s):					

NOA(s) and From(s): Required for this change?;No
Are NOA(s)/Form(s) being revised?;No
NOA(s) and Form(s) Description:;
Priority/Implementation Consideration(s):
eCCP Enhancement
Approvals
Section Head Approval: ;Electronically Signed by Lin David
Approval Date: ;12/13/2023
Division Chief Approval: ;Electronically Signed by Kumar Narinder
Approval Date: ;12/13/2023
CalSAWS Response
CER Tracking #:
SCR #:
Rejected by:
Rejection Date:
Rejection Reason(s) or other Comments: