Cal**SAWS** | Enhancement Request (CER)

Submission Date	the completed request to CER@CalSAWS.org and cc your RM. 8/28/2023							
Title	Update to the Unapplied Child Support Collected field							
Title	Opuale	то тпе опаррпе	u	Silia Support	Collected	ne	IU	
Region #: 4		County: Tulare						
Submitter:		Email:			Phone:			
Lori Catuto		llady@tularecounty.ca.gov			559-623-0141			
Program(s) Impacted:								
Adoptive Services	ARC		CalFresh			Cal-Learn		
CalWORKS / RCA	CAPI		Ī	Child Care		┢	CMSP	
Foster Care	GA/GR		Ē	GAIN/REP/WTW			GROW	
Kin-GAP	Medi-Cal / RMA							
Area(s) Impacted:							7	
Call Center	Case Assignment			Client Correspondence		Eligibility		
Fiscal / Collections	Hearings		Imaging				Lobby Management	
Reports	Resource Data Bank		Schedule Appt			Security		
Self Service Portal	Spec	cial Investigation	Task Mgmt			☐ Time Limits		
Training								
Interface(s) - specify	/							
Other – specify								
I								

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Justification / Request Summary:

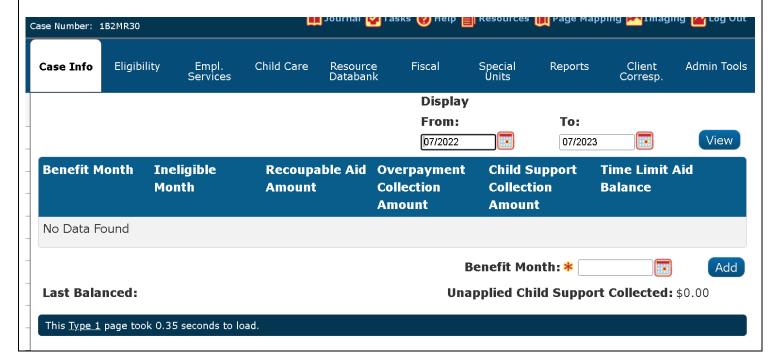
Issue:

EAS 42-302.21(h)(G) States Information regarding the balance of child support recoupment and the number of months exempt due to the child support recoupment must be reported to any subsequent county(ies) to continue reimbursement of the subsequent months of aid.

 Current functionality does not allow the user to see all records of Unapplied Child Support Collected on the Time Limit Aid Summary page. Due to the regulation cited above, counties need to know the child support unused balance at all times.

This is an example of how the current functionality of a converted closed case works All the child support amount was converted with a conversion date/record creation date of 04/24/2023 and no activity is reported after cutover on this case. The system when calculating the amount specifically for the "Unapplied Child Support Collected " field finds all child support before the last balanced date on the case. This case's last balanced date is (03/28/2023, from CalWIN), which is before the child support conversion date of 04/24/2023, so it does not find anything. This is only a display issue related to this field alone and there is no impact on Time on Aid/Child support functionality. The system at the backend properly acknowledges that for case 1B2MR30, the total child support collected is \$12,213.38 out of which \$11,365 has been distributed successfully, so the remaining unapplied child support is \$848.38. The system will use \$848.38 towards the next unbalanced month.

If this family is active in another county, we would not know how much unused child support to allow the other county to use toward unticking the CalWORKs time clock.



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Proposed Recommendation:						
Utilize the field, "Unapplied Child Support Collected" on the Time Limit Aid Summary page to always show the unapplied						
Child Support Collected for all CalWORKs active and closed cases.						
Prioirity/Implementation Consideration(s):						
CalSAWS Response:						
CER Tracking #: (automatically generate by JIRA)	SCR #					
Rejected By:	Date:					
Rejection Reason(s) or other Comments:						
nejection neason(s) of other comments.						

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