

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	8/28/2023
Title	Update to the Unapplied Child Support Collected field

Region #: 4	County: Tulare	
Submitter: Lori Catuto	Email: llady@tularecounty.ca.gov	Phone: 559-623-0141

Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input checked="" type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

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Justification / Request Summary:

Issue:

EAS 42-302.21(h)(G) States Information regarding the balance of child support recoupment and the number of months exempt due to the child support recoupment must be reported to any subsequent county(ies) to continue reimbursement of the subsequent months of aid.

1. Current functionality does not allow the user to see all records of Unapplied Child Support Collected on the Time Limit Aid Summary page. Due to the regulation cited above, counties need to know the child support unused balance at all times.

This is an example of how the current functionality of a converted closed case works

All the child support amount was converted with a conversion date/record creation date of 04/24/2023 and no activity is reported after cutover on this case. The system when calculating the amount specifically for the "Unapplied Child Support Collected" field finds all child support before the last balanced date on the case. This case's last balanced date is (03/28/2023, from CalWIN), which is before the child support conversion date of 04/24/2023, so it does not find anything. This is only a display issue related to this field alone and there is no impact on Time on Aid/Child support functionality. The system at the backend properly acknowledges that for case 1B2MR30, the total child support collected is \$12,213.38 out of which \$11,365 has been distributed successfully, so the remaining unapplied child support is \$848.38. The system will use \$848.38 towards the next unbalanced month.

If this family is active in another county, we would not know how much unused child support to allow the other county to use toward unticking the CalWORKs time clock.

Case Number: 1B2MR30

JournalTasksHelpResourcesPage MappingImagingLog Out

Case InfoEligibilityEmpl. ServicesChild CareResource DatabankFiscalSpecial UnitsReportsClient Corresp.Admin Tools

Display

From:07/2022To:07/2023View

Benefit Month	Ineligible Month	Recoupable Aid Amount	Overpayment Collection Amount	Child Support Collection Amount	Time Limit Aid Balance
No Data Found					

Benefit Month: *Add

Last Balanced:Unapplied Child Support Collected: \$0.00

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<p>Proposed Recommendation: Utilize the field, “Unapplied Child Support Collected” on the Time Limit Aid Summary page to always show the unapplied Child Support Collected for all CalWORKs active and closed cases.</p> <p>Priority/Implementation Consideration(s):</p>

CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	