CalSAWS



CalSAWS | Batch Memorandum for 2024 CAPI COLA

Regulation: ACIN I-66-23

Memorandum Purpose

This memorandum is intended to convey the batch EDBC scope, county actions and schedule for 2024 CAPI COLA changes.

Scope

CA-243003

On Thursday, December 07, 2023, CalSAWS will update the latest 2024 CAPI payment standard amounts and ISM Presumed Maximum Value (PMV) amounts as per ACIN I-66-23.

CA-243004

On Friday, December 08, 2023, CalSAWS will process Batch EDBC to apply the 2024 CAPI COLA payment standards and ISM PMV values.

<u>Batch</u>

In CalSAWS, run Batch EDBC for CAPI programs to apply the new payment standards and PMV amounts along with CF/NB programs that have a CAPI participant in common. The Batch run will be for the benefit month of 01/2024 and will run in the following order:

- 1) CAPI programs.
- CF programs with a CAPI participant in common. Note: CF cases can be in a different county from the CAPI case such as CAPI programs administered by Sacramento and San Mateo counties where the CF case is in the residing county of the CAPI individual.

The Batch EDBC will exclude cases from the targeted populations based on the following exceptions:

CAPI program:

- a) CAPI EDBC has already been processed for the benefit month since changes from CA-243003 went into production.
- b) CAPI EDBC will not run if the benefit month is past the latest RE due date.
- c) Batch EDBC will not run if the CAPI program is a 'Yellow Banner' where the highdated EDBC has a source of 'Conversion'.

CalFresh with a CAPI participant in common:

- a) CF EDBC will not run if the benefit month is past the latest RE due date for the CF program.
- b) The CF program has a SAR7 with Due Month of 12/2023 and report status of 'Generated', 'Sent', 'Received' or 'Incomplete'.





c) Batch EDBC will not run if the CF program is a 'Yellow Banner' where the high-dated EDBC has a source of 'Conversion'.

Journal Entry

CalSAWS will create the following journal entry for each CAPI, CF, and NB EDBC that is included in the batch run:

Short Description: "Batch EDBC ran for [month year]."

Long Description: "Batch EDBC Ran for [month year]. Batch EDBC processed for the program for following reasons: CAPI COLA"

NOAs

Notices will be generated with each County EDBC population and sent to the Central Printing facility in the evening at the time the County EDBCs are completed.

Statistical Report

A statistical report called 'COLA Stats by County Report' which summarizes the EDBC count for each program included in the COLA by County will be generated and contain the following fields:

- counts
- program> EDBC Processed
- program> EDBC Skipped (Exception)
- <program> Success %
- Total EDBC Count
- Total EDBC Processed
- Total EDBC Skipped (Exception)
- Overall Success Rate %
- Total NOAs Generated

This report will be posted at:

List Details

Lists will be posted for CalSAWS to aid the counties to review the cases to verify accurate action was taken after Batch EDBC completes. To reduce the size of the list files for easier downloading, the listings below will be generated by the following Regions:

| Region | Counties |
|--------|---------------------------------------------------------------|
| 1 | Alameda, Contra Costa, Marin, Monterey, Napa, San Benito, San |
| | Francisco, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma |





| Region | Counties | | | | | | | |
|--------|------------------------------------------------------------------------|--|--|--|--|--|--|--|
| 2 | Alpine, Amador, Calaveras, El Dorado, Mono, Nevada, Placer, | | | | | | | |
| | Sacramento, Sierra, Sutter, Tuolumne, Yolo, Yuba | | | | | | | |
| 3 | Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Mendocino, | | | | | | | |
| | Modoc, Plumas, Shasta, Siskiyou, Tehama, Trinity | | | | | | | |
| 4 | Fresno, Inyo, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, San | | | | | | | |
| | Luis Obispo, Stanislaus, Tulare | | | | | | | |
| 5 | Imperial, Orange, Riverside, San Bernardino, San Diego, Santa Barbara, | | | | | | | |
| | Ventura | | | | | | | |
| 6 | Los Angeles | | | | | | | |

NOTE: Each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be 'List of Cases Discontinued by the Batch EDBC Process-R1'.

The lists will be available to the counties at the following location:

The lists will display the standard columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
 - 1. **List Name**: Impacted Case List

List Criteria: List of all impacted active CAPI and CF cases will be generated before the Batch EDBC run.

Additional Column(s): 'CAPI Case Number', 'CAPI Case County', 'CalFresh Case Number', 'CalFresh Case County'

<u>NOTE:</u> The CF cases will be where the person from the CAPI CASE is active on CF, if one exists. The 'CalFresh Case Number' column may contain the same or a different case number than the 'CAPI Case Number' column, or it may be blank. Also, each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be 'List Name -R1'. There may be duplicate listings for the same case if CF and CAPI cases are in different regions.

County Action: A list of all CAPI and CF program cases that were included in the batch run. This list is for informational use only.

2. List Name: CF cases with CAPI OPA records

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List Criteria: List of active CF cases with an active CF participant who has high dated Other Program Assistance (OPA) record with type of assistance is 'CAPI' **Additional Column(s):** Person Name (Last Name, First Name), OPA Begin Date <u>NOTE:</u> Each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be '**List Name -R1**'.

County Action: Counties will need to review the case for any CAPI OPA record updates and take corrective action if necessary, including re-processing EDBC.

List Name: CAPI cases with high dated ISM Income Records
 List Criteria: List of all active CAPI cases with active participants with high dated income records with income types 'Other Unearned All' or 'In-Kind Support and Maintenance (ISM)'.

Additional Column(s): 'Person Name (Last Name, First Name)', 'Income Category', 'Income Type', 'Income Frequency', 'Income Begin Date'

NOTE: In-Kind Support and Maintenance (ISM) income amounts are calculated by EDBC and will not have an Income Reported Amount on Income Amount Detail page. Also, each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be 'List Name -R1'

County Action: Counties will need to review the EDBCs on these cases to verify the ISM unearned income was accurate and take corrective action if necessary, including re-processing EDBC.

4. List Name: Cases excluded from COLA

List Criteria: List of all cases that were excluded from the COLA driving queries based on the case exclusion criteria (except 'yellow banner' programs) detailed in the section labeled **Batch** above.

Additional Column(s): Program Type, Reason for Exclusion Description

County Action: This case listing is to inform counties which cases were excluded from the COLA population due to the exclusion criteria detailed in the section labeled

Batch above (except 'yellow banner' programs). Users can review these cases and make any intended changes including processing EDBC. Note: The 'yellow banner' population included in exclusion criteria in the section labeled Batch above can be viewed in the Qlik dashboard report "Converted Case Review Dashboard' and will not be part of this listing. Each region listed above will have its own list.

5. **List Name**: Cases with Program Closed by Batch

List Criteria: List of CAPI/CF/NB programs discontinued by batch EDBC.

Additional Column(s): "Program Type", "Program Closure Reason"

<u>NOTE:</u> Each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be '**List Name -R1**'.

County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose





of this Batch EDBC process was not to close households, review these cases to verify the closure was accurate.

6. **List Name**: Cases with Person Closed by Batch

List Criteria: List of CAPI/CF/NB programs where batch EDBC closed a person

Additional Column(s): "Program Type", "Program Closure Reason"

<u>NOTE:</u> Each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be '**List Name -R1**'.

County Action: These are likely the result of household changes or ongoing data collection which was not yet processed through EDBC by the user. Since the purpose of this Batch EDBC process was not to close persons, review these cases to verify the closure was accurate.

7. **List Name:** Cases Skipped by Batch

List Criteria: List of CAPI/CF/NB programs skipped in the batch EDBC run with skip reasons.

Additional Column(s): "Program Type", "EDBC Month", "Skip Reason"

<u>NOTE:</u> Each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be '**List Name -R1**'.

County Action: Since Batch EDBC did not automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.

Please Note:

- Review cases included in the lists and take necessary action.
- Review the Batch Eligibility Report each morning and action cases which could not be processed. This report is an On Request report available under Global: Reports > Local: On Request > Task: Administrative. If you do not see this report, please contact your Security Administrator for rights. To see cases not processed, select a status of 'Not Processed' on the Reports Parameter pages. Note: There may be overlapping cases between the Batch Eligibility Report and 'Cases Skipped by Batch' report.
- Counties can check 'yellow banner' programs daily with the latest Qlik dashboard report "Converted Case Review Dashboard".

Things to remember about this batch process

- All impacts from Defects and SCRs which have not been implemented will continue to occur during the batch processing.
- There are multiple reasons why a program may not be successfully run through Batch EDBC processing. Some examples include: No Worker Assigned, Overridden Program Case, and Pending Program/Person/Application. Please review tasks and the Batch Eligibility Report daily.
- The FDBCs will have an FDBC Source of 'Batch FDBC Rules'.





- When a user runs EDBC on a case where a prior pending month exists, the EDBC will have a type of Read-Only. When running Batch EDBC that restriction does not apply and these EDBCs will not be Read-Only.
- Any updates or lack of updates made/not made to cases will impact the Batch EDBC results. This means programs may be discontinued (due to non-compliances, etc.) unexpectedly.
- All notices will be generated normally.

Development Schedule

| Task Date | Task |
|-------------------|----------------------------------------------------------------------|
| November 22, 2023 | Deliver the rate changes and driving queries to the System Test team |
| December 07, 2023 | CAPI rate updates added in production. |
| December 08, 2023 | Run Batch EDBC in production |

Schedule Considerations

- The CalSAWS System will not be down during batch processing on Friday, December,08 2023.
- Batch jobs scheduled for each evening will run after the Batch EDBC process completes.
- Approximate count of programs for the Benefit Month of January 2024 to be processed for Batch EDBC approximately 15,000 + CAPI programs and 3,300 + CF cases that have an active member in common with an active CAPI program.
- Approximately 50,000 programs processed per hour via Batch EDBC.

Timeline

Expected Date of CalSAWS EDBC processing: 12/08/2023.





CalSAWS Batch Calendar - December 2023

| SUN | MON | TUES | WED | THUR | FRI | SAT |
|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| | | | | | I SAR 7 Discontinuance Run Monthly Payroll - Foster Care (JBxxF124M) MAGI MC RE EDR(JB00CH203M) | 2 |
| 3 | 4 | and Non Transition Food stamps NEC - Generate and | (County 19) CW/CF RE appt Day (former C-IV | 7 CAPI CTCR in Prod Run Monthly Payroll - Foster Care :Alameda & Sacramento county | 8 | 9 SSA COLA Batch Run |
| 10 | 11 | 12 NA 960X Non Magi Redeter(MC 210), Magi Redeter(MC 216), Mixed Redeter(MC 217) Medi-Cal RE Packet | 13 | 14 MAGI MC Age jobs(JB00CH206M, JB00CH208M, JB00CH209M, JB00CH211M, JB00CH117M) Medi-Cal Reminder- 1 (JB00R1932) | 15 MAGI MC Age jobs(JB00CH206M, JB00CH208M, JB00CH209M, JB00CH211M, JB00CH117M) Medi-Cal Reminder-1 (JB00R1932) | 16 State Minimum Wage COLA Run |
| 17 | 18 10-Day Cutoff Mixed/MAGI MC Auto- Disc EDBC Authorization(JB00E121M) Medi-Cal Auto- Rescind(JB00E155D) Authorization(JB00E182M) | | 20 | 21 Main Payroll (40 Counties Day 1) | 22 Main Payroll (County 19 Day 1) Main Payroll (Riverside County Day 1) | 23 |
| 24 MEDS Recon (Former CalWIN Counties) | 25 <mark>No Batch</mark> (Christmas) | 26 Send SAR7 Find Balderas Cases (JB00R700M) | 27 Medi-Cal Reminder-2 (JB00R1932) | 28 | 29 | 30 CW/CF Redetermination |
| 31 | Jan 1, 2024 <mark>No Batch</mark> (New Year 2024) | | | | | |