




[CA-271731] [Remove Transcription from Telephonic Signature - Front End](#)

Created: 12/13/2023 Updated: 01/10/2024

Status:	New		
Project:	CalSAWS		
Fix Version/s:	TBD		
Type:	SCR		
Reporter:	Gerald Limbrick	Assignee:	Unassigned
Labels:	None		
Issue Links:	Cloners		
	clones	CA-270778 Remove Transcription from Telephonic ...	New
	Relates		
	relates to	CA-270542 Telephonic Signature not received	Rejected
SCRB:	Select a value		
Designer Contact:	 Gerald Limbrick		
Policy/Design Consortium Contact:	 Darcy Alexander		
Tech/Ops Consortium Contact:	 Darcy Alexander		
Team Responsible:	Online		
Requested By:	Consortium		
Project Phase (SCR):	Performance		
Change Type (SCR):	System Operational Enhancement		
Funding Source:	CalSAWS M&E		
Current Design:	Transcription of the Telephonic Signature is done.		
Request:	Remove the transcription from Telephonic Signature		
Recommendation:	Remove the transcription from Telephonic Signature		
Expedite Changes:	No		
Committee:	IVR & Contact Center		
Consortium Management Review:	No		