

[CA-231810] ACL 22-45 Update the CW 2200

Resolved: 06/22/2022 03:42 PM

Team Responsible: Issue Type: Assignee: SCR Client Ranjith

> Correspondence Madeshwaran

> > Funding Source:

CalSAWS M&E

Designer Contact: Fix Version/s: Change Type (SCR): [24.05] Nithin Bairlingal **New Policy**

Halesh

Minor Version: Expedite Changes: Estimate: 555 No

Regulation Reference: ACL 22-45 Reporter: Created: **Caroline Bui** 08/04/2021 06:42 AM

Status: Impact Analysis: Outreach Required: **Committee Review** Training Impacted:

Policy/Design Maria Arceo

Consortium Contact:

Funding Source ID: Project Phase (SCR): **Production**

Other Agency Cross

Reference:

Current Design: The System generates the CW 2200 (6/19) for pending verifications.

Request: Update the CW 2200 to the most current 5/22 version.

> Based around if the Form is generated for Medi-Cal the CW 2200 generates with or without the "Authorization for Release of Information" verbiage. However only one version is available when generating a Blank version. Add an additional Template Repository entry to allow for both versions to be available for the workers to use.

Recommendation:

- 1.) Update the CW 2200 to the most current version.
- 2.) Verifications types (CT170) that populate in the CW 2200 need to be translated.

Verification type: -Living Arrangement -ID/ Driver's License

- 3.) The CW 2200, Request for Verfication Form and related functionality needs to be enhanced to:
- For Non Assistance CalFresh (NACF) cases, the CW 2200-LA must not be generated when the Customer Appointments Detail page displays a category of "General Appointmen";
- Verifications List page:
- 1. Populate the CW 2200 with the pending verification obtained from the data collection pages to indicate the specific information needed such as:
- Income: Display the employer name for which income is needed; the timeframe of the check stubs needed; etc.
- Vital Statistics: Instead of indicating that the Vital Statistics is pending, CalSAWS must indicate that verification of citizenship and identity is needed for Medical purposes, including CalWORKs-based Medi-Cal..

Outreach Description:

Operational Impact: