

☐ CalSAWS M&E☒ CalWIN Migration

Distribution Date:	February 8, 2024
To:	PPOC.Alameda, PPOC.Contra Costa, PPOC.Fresno, PPOC.Orange, PPOC.Placer, PPOC.Sacramento, PPOC.Santa Barbara, PPOC.Santa Clara, PPOC.Santa Cruz, PPOC.San Diego, PPOC.San Francisco, PPOC.San Luis Obispo, PPOC.San Mateo, PPOC.Solano, PPOC.sonoma, PPOC.Tulare, PPOC.Ventura, PPOC.Yolo, Consortium.RegionalManagers.R1, Consortium.RegionalManagers.R2, Consortium.RegionalManagers.R4, Consortium.Regionalmanagers.R5
CIT Name:	CA-272290 and CA-272757 Posted Lists of impacted RAs due to Overpayment Adjustments
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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|--|---|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> BenefitsCal
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input checked="" type="checkbox"/> Reports
<input checked="" type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input checked="" type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input checked="" type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
|--|---|

Description:	<p>Purpose</p> <p>The purpose of this CIT is to provide the migrating CalWIN Counties with 2 SCRs to include listings and instructions of Overpayment Adjustment and Yellow Banner recovery accounts.</p> <p>Background</p> <p>The impacted recovery accounts in any of the SCRs cannot be safely handled by a database change request (DCR) and the SCRs below will provide lists to the County staff to review and determine how to process each of the impacted recovery accounts per their own County specific policies. Each list will be divided into sub-lists based on the sub-population of the SCRs below:</p> <p>SCR CA-272290 will address the unintended population impacted by the Overpayment Adjustment transactions created from CA-265695.</p>
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SCR CA-272757 will address the population impacted by the benefit reductions from the yellow banner cases.

Additional Information

The listings and instructions related to CA-272290 and CA-272757 have been posted to the CalSAWS Web Portal for County review.

[REDACTED]

[REDACTED]

County Action

Counties must filter the spreadsheet by their appropriate County and follow County processes accordingly:

SCR CA-272290:

Review the list of overpayment adjustments. Determine if the overpayment adjustment transaction should remain or be backed out.

SCR CA-272757:

Yellow Banner Accounts

- 1) Evaluate each case and determine if worker intervention is required to prevent the associated recovery account from over collecting. Review the balance, benefit reduction amount, and next RE date information. Pay closer attention to smaller balances that are close to being paid in full and are at a higher risk of over-collection.
- 2) If worker intervention is required, the worker should rerun the EDBC to replace the CalWIN converted EDBC.

Negative Balance Accounts

- 1) Evaluate each case and determine if worker intervention is required because the account has been over-collected on and/or to prevent further over-collection.
- 2) If worker intervention is required, due to current benefit reductions to the account, the worker should check to see if the highest dated EDBC needs to be rerun to prevent further benefit reductions from being created. If client is discontinued from aid on the program (that matches the recovery account program) no rerun is necessary.
- 3) If worker intervention is required, the worker should determine which posted Benefit Reductions or other transactions (if any, including the applied Overpayment Adjustment) caused the over-collection. The worker should refer to their county policy for how to process the identified transactions and return the recovery account to the correct balance. The worker should determine if EDBC needs to be rerun for prior months, to issue any missing benefits to the customer, from backed out Benefit Reduction transactions.

	If you have questions on this CIT, please reach out to the Primary Contact and CC your Regional Managers.
Primary Project Contact:	Eric Haymes HaymesE@CalSAWS.org
Backup Project Contact:	Sarbjeeet Chana ChanaS@CalSAWS.org
Attachments:	N/A
Web Portal Link:	<div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> OR You may also retrieve the CIT document and attachments by following these steps: <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2024" folder. 4. Click on the appropriate CIT # folder.