

CalSAWS Quality Assurance Bi-Weekly Status Report

**Reporting Period: January 29, 2024, to February 11,
2024**

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Conversion Defect Status reviews • Participated in Region 6 Management Site Visit • Participated in OCAT Operations and Release meetings • Facilitated Final Acceptance JPA/PSC Draft slide updates with delivery partners for Central Print, Implementation Support, and CalSAWS • Facilitated March 2024 Collaboration Model preparation activities • Reinitiated Communication and Web Portal Strike Team planning
QA Technical	<ul style="list-style-type: none"> • Participated in CalSAWS Contact Center meeting and ticket reviews with Consortium, Accenture, and AWS • Participated in CalSAWS Architecture reviews • Reviewed System Security Plan Comments with delivery partners • Continued Review of CalSAWS Change Advisory Board (CAB) tickets • Continued CalSAWS Imaging collaboration reviews
QA Conversion	<ul style="list-style-type: none"> • Continued to monitor status of outstanding migration defects
QA Functional/Test	<ul style="list-style-type: none"> • Participated in Targeted Report Session • Continued BenefitsCal Release 24.02.29 Test execution activities • CalSAWS Release 24.03 Independent Test activities in progress with 47% Execution Rate, 30% Pass Rate and 17% Fail/Block Rate • Started Release 24.03 Training SCRs validation activities
QA Implementation	<ul style="list-style-type: none"> • Worked with Deloitte and Consortium to resolve open comments on CalWIN Migration Final Acceptance Completion Report • Completed review and confirmed resolutions applied in CalWIN Migration Final Acceptance Completion Report

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS M&O Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
65i.03	QA Monthly Status Report – January 2024		<ul style="list-style-type: none"> Submitted FDEL on February 7, 2024
WP-4.03	QA Work Plan – January 2024		<ul style="list-style-type: none"> Submitted FDEL on February 7, 2024
66i.03	QA Test Monthly Report – January 2024		<ul style="list-style-type: none"> Submitted FDEL on February 7, 2024
12.54	Assessment of CalSAWS Migration Work Plan Update - January 2024		<ul style="list-style-type: none"> Submitted FDEL on February 8, 2024
56	Assessment of CalSAWS Migration Final Acceptance Certification		<ul style="list-style-type: none"> Submit DDEL comments by March 21, 2024
68i.03	ClearBest Performance Report – January 2024		<ul style="list-style-type: none"> Submit FDEL by February 15, 2024

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
69i.03	OCAT – Monthly Status Report – January 2024		<ul style="list-style-type: none"> Submitted FDEL on February 7, 2024
WP-2.3	OCAT – Project Control Document (2024 Updates)		<ul style="list-style-type: none"> Submitted FDEL comments on February 7, 2024
WP-6.3	OCAT - Technical Design - 2024 Annual Update		<ul style="list-style-type: none"> Submit DDEL comments by March 5, 2024

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status





DEL #	DELIVERABLE NAME		STATUS
WP-26.22	BenefitsCal – CX Monthly Report Dec/Jan 2024		<ul style="list-style-type: none"> Submitted DDEL comments on February 14, 2024
WP-27.24	BenefitsCal – Monthly M&O Report - January 2024		<ul style="list-style-type: none"> Submitted FDEL comments on February 14, 2024
WP-28.22	BenefitsCal – Work Plan Monthly Updates – January 2024		<ul style="list-style-type: none"> Submitted FDEL comments on February 14, 2024
WP-29.22	BenefitsCal – Monthly Status Report – January 2024		<ul style="list-style-type: none"> Submitted FDEL comments on February 14, 2024

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status




DEL #	DELIVERABLE NAME		STATUS
65	CalWIN Implementation - Assessment of CalWIN Final Acceptance Complete Report		<ul style="list-style-type: none"> Submitted FDEL on February 12, 2024

Table 1-6 - Overall Summary of Gainwell Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-4	Gainwell – Notices Post Implementation Report (GA/GR)		<ul style="list-style-type: none"> Submit DDEL comments by February 14, 2024
WP-10	Gainwell - 10.0 Project Office Facility Plan		<ul style="list-style-type: none"> Submitted FDEL comments on January 31, 2024

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Conversion Defect Status reviews on January 29 and February 5, 2024
- ▶ Participated in CalSAWS PMO Status reviews on January 30 and February 6, 2024
- ▶ Participated in CalSAWS Contact Center reviews on January 31 and February 7, 2024
- ▶ Participated in Release 24.01 Lessons Learned reviews on February 5 and 8, 2024
- ▶ Participated in Imaging Status review on February 6, 2024
- ▶ Participated in AWS/CalSAWS Contact Center reviews on February 6 and 8, 2024
- ▶ Participated in Region 6 Management Site Visit on February 6, 2024
- ▶ Participated in CalSAWS Section Directors Meeting on February 7, 2024
- ▶ Participated in OCAT Operations and Release meeting on February 7, 2024
- ▶ Facilitated Final Acceptance JPA/PSC Draft slide review with delivery partners on February 9, 2024
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Created initial draft of Collaboration Model agenda on January 29, 2024
 - Drafted Risk 203 narrative for CalSAWS supplemental report on January 30, 2024
 - Facilitated review of Collaboration Model meeting materials on February 1, 2024
 - Facilitated Collaboration Model preparation for Q1 meeting on February 2, 2024
 - Developed materials for Communication Strike Team on February 5, 2024
 - Facilitated Web Portal Strike Team Executive Sponsor planning on February 7, 2024
 - Facilitated Lobby Management retrospective session on February 7, 2024
 - Facilitated Communications Strike Team next steps session on February 8, 2024

1.3.2 Technical

- ▶ Participated in April 2024 Disaster Recovery scope discussion on January 29, 2024
- ▶ Participated in CalSAWS Weekly Technical meeting on January 29, 2024, and February 5, 2024
- ▶ Participated in Bi-Weekly CalSAWS Meeting on January 31, 2024
- ▶ Participated in Technical Change Advisory Board (CAB) on January 31 and February 7, 2024
- ▶ Participated in Weekly Architectural Discussion on February 1 and 8, 2024
- ▶ Participated in CWDS CalSAWS FCED Technical Workgroup on February 1 and 8, 2024
- ▶ Participated in Region 6 Management meeting on February 6, 2024
- ▶ Participated in the WDTIP review meeting on February 6, 2024
- ▶ Participated in Los Angeles County eGain report review meeting on February 7, 2024
- ▶ Participated in 24.01 Post-Release Review meetings
- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review on January 31 and February 7, 2024
 - Participated in Release of Information (ROI) meeting on February 5, 2024
- ▶ Batch
 - Participated in Batch Weekly meetings on February 1 and 8, 2024
- ▶ Contact Center
 - Participated in reoccurring Bots meetings
 - Participated in CalSAWS Telephonic Signature meetings on January 29, 2024
 - Participated in Orange County Support meeting on January 29, 2024
 - Participated in Los Angeles County Support on January 30 and February 6, 2024

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- Participated in CalSAWS Contact Center review on January 31 and February 7, 2024
- Participated in Contact Center County Enhancement Request (CER) review on February 1 and 8, 2024
- Participated in CalSAWS/AWS Contact Center meeting on February 1 and 8, 2024
- Participated in San Bernardino County Support meeting on February 6, 2024
- ▶ Security
 - Continued reviewing Accenture System Security Plan (SSP)
 - Participated in Application Vulnerability Findings meeting on January 31 and February 7, 2024
 - Participated in Accenture Security Status Meeting on February 2, 2024
 - Participated in ForgeRock Operations Bi-Weekly Sync on February 7, 2024
- ▶ Lobby Management
 - Participated in Tulare County – Lobby tablet and Workstation Configuration meeting on January 29, 2024
 - Participated in Lobby Management support on January 31 and February 7, 2024
 - Participated in San Mateo Kiosk Printer issue discussion on February 1 and 2, 2024
 - Participated in Siskiyou, Mariposa, and Tulare County Lobby Device Planning meeting on February 7, 2024
- ▶ Service Management
 - Participated in the Monthly Helpdesk Trends meeting on February 1, 2024
 - Participated in ServiceNow weekly meeting on February 1, 2024
 - Participated in ServiceNow 23.12 and 24.1 Retrospective on February 5, 2024
 - Participated in ServiceNow Sprint 24.2 Planning meeting on February 6, 2024

1.3.3 Imaging

- ▶ Participated in Weekly Imaging meeting on February 6, 2024
- ▶ Participated in Monthly Data Review meeting with Hyland on February 6, 2024

1.3.4 Conversion

- ▶ Monitored Wave 2 through 6 Open Defects and Priorities
- ▶ Participated in conversion defect status meeting on January 29, 2024
- ▶ Participated in the January conference Reports feedback follow up and action plan on February 1, 2024
- ▶ Participated in the Reports Discovery Sessions for the converted data perspective. January 29, 31, February 2, 5, 7 and 8, 2024

1.3.5 Functional

- ▶ M&O
 - Supported January 29 – February 9 SPG Scorecard review cycle
 - Supported February 6, 2024, SCRB review cycle
 - CalFresh/CalWORKs
 - Participated in CF/CW Eligibility review on January 31 and February 7, 2024
 - Participated in CalWORKs/CalFresh Committee meeting on February 7, 2024
 - Client Correspondence
 - Participated in Correspondence Design status meeting on January 30 and February 6, 2024
 - FCED

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- Participated in FCED Schedule Sync meeting on January 29, 2024
- Participated in FCED User Group meeting on January 30, 2024
- Participated in Core Constituent Design review on January 30 and February 6, 2024
- Participated in FCED LA County review on January 31 and February 7, 2024
- Participated in CWDS FCED Technical Workgroup on February 1 and 8, 2024
- Participated in FCED Workgroup Business meeting on February 1 and 8, 2024
- General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- Lobby Management
 - Participated in Lobby Support meeting on February 1 and 8, 2024
 - Participated in Siskiyou Lobby Device Planning on February 7, 2024
 - Participated in Yuba Lobby Tablets meeting on February 8, 2024
- Medi-Cal/CMSP
 - Participated in CalHEERS CalSAWS Test Daily Connect
 - Participated in the following JAD Sessions:
 - CR 206195 - Alternative Formats
 - CR 255205 - SB 260 Inbound EDI Batch Processing Gaps
 - Participated in CalHEERS SAWS Integration meeting on January 30 and February 6, 2024
 - Participated in CWDA CalHEERS meeting on February 1 and 8, 2024
 - Participated in Medi-Cal/CMSP Committee meeting on February 7, 2024
- Reports
 - Participated in CA-251869 Design review session on January 29, 2024
 - Participated in Reports Discovery Sessions on January 29, 31, February 2, 5, 7 and 9, 2024
 - Participated in State and Fiscal Reports meeting on February 1, 2024
 - Participated in Targeted Reports Session on February 8, 2024
- Security
 - Participated in Security Committee meeting on February 8, 2024
- Task Management
 - Participated in Task Management review on February 1 and 8, 2024
- Training
 - Participated in WBT Updates Process review meeting on January 31, 2024
 - Commenced Release 24.03 SCR validations
- Virtual Assistant
 - Participated in Virtual Assistant Content review on January 30, February 1, 6 and 8, 2024
- WDTIP
 - Participated in WDTIP Workgroup meeting on January 30, 2024
 - Participated in WDTIP Group meeting on January 31, February 6 and 7 2024
 - Participated in WDTIP EDD Technical meeting on February 1, 7 and 8, 2024
- Others
 - Participated in CA-264052 IEVS IFDS Income Reporting Threshold (IRT) Determination Design meeting
 - Participated in AppDev meeting on January 30 and February 6, 2024

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- Participated in Duplicate Person Automation workgroup on January 30 and February 6, 2024
- Reviewed Eighty-one (81) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction.

Table 1-7 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	22
23.11	5
24.01	17
24.02	8
24.03	12
24.05	8
24.06	2
24.07	2
24.11	1
TBD	4
Grand Total	81

- ▶ BenefitsCal
 - Reviewed scope for upcoming BenefitsCal releases on January 29, 2024
 - Participated in Collaboration Model Q1 2024 Internal Team Touch Point meeting on February 2, 2024
 - Participated in Self-Service Portal Committee Meeting on February 6, 2024
 - Participated in Program Manager meeting on February 7, 2024
 - Participated in BenefitsCal - UCD Monthly Meeting on February 7, 2024
 - Participated in GetCalFresh Parity List Meeting on February 7, 2024
 - Facilitated the EBT 2259 Data Preparation for QA and County Validation Testing Meeting on February 9, 2024
 - Participated in Daily Transaction Failures meetings

1.3.6 Test

- ▶ CalSAWS Release 24.03
 - Began QA Review of System Test scenarios for high impact SCRs
 - Began test execution

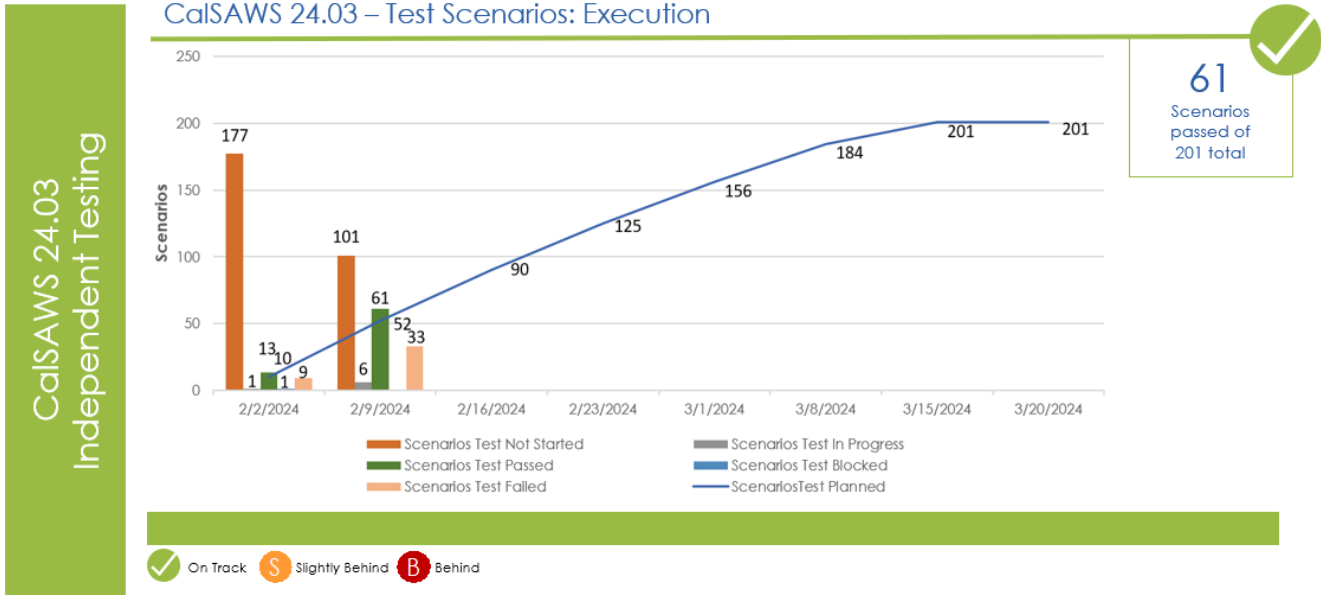
Table 1-8 – CalSAWS 24.03 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 24.03 - ClearBest QA Independent Test Results	201	50% (101)	3% (6)	30% (61)	17% (33)	0% (0)

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- ▶ **BenefitsCal Activities**
 - Sent QA verification plan for 24.02.29 to the Consortium
 - Monitored 24.02.29 Monthly Release for M&O and M&E updates
 - Started QA verification of 24.02.29 Monthly Release
 - Completed test planning for 24.03.25
- ▶ **Priority Release/RWR Activities**
 - Monitored priority releases/RWR defects and SCR test activities
 - Completed test activities on the following SCRs/Defects:

Table 1-9 – Priority Release/RWR Issues Completed for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-252930 ACL 22-84 CalFresh College Student Exemption Screening Form: Revised CF 6177	24.01.31	QA Review
CA-230740 ACL 23-81 Update NA Back 9 version 05/2022 and Update NA Back 9 Address Population	24.01.31	QA Review
CA-271296 Prod Defect - ICT Notice generating when individual being added is not ICT	24.02.01	QA Review
CA-272020 Prod Defect - F629 CalFresh ICT approval generated without county name	24.02.01	QA Review
CA-272608 Advance MC RE Due Date for Cases with Incarcerated Individuals RE Due Feb-May 2024	24.02.04	QA Review
CA-271522 CF 386 - being printed centrally for cases with the "Use Office Address" checkbox is checked for mailing address	RWR 24.01.x2	QA Review
CA-272221 CW2189B Time on Aid notice generated with incorrect information.	RWR 24.01.x2	QA Review
CA-266026 Update the A&D FPL Discontinuance NOA Budget	RWR 24.01.x2	QA Review

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Table 1-10 – Priority Release/RWR Issues In Progress for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-240242 Update the System Functionality that Generates the CW 5	RWR 24.01.x2	QA Review
CA-254641 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 TMC-2)	RWR 24.01.x2	QA Review
CA-258864 Add Threshold Languages for CF NOA Reason of 'Lottery or Gambling Winnings'	RWR 24.01.x2	QA Review
CA-250345 Add Available Translations for CW 103 to CalSAWS	RWR 24.01.x2	QA Review
CA-269983 ACWDL 22-25 - Update the MC fragments to no longer reference Property changes	24.02.15	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on January 30 and February 6, 2024
 - Participated in Test Touchpoint meeting on January 31 and February 7, 2024

1.3.7 Implementation

- ▶ CalWIN Implementation Support Services (ISS)
 - Worked with Deloitte and Consortium to resolve open comments on CalWIN Migration Final Acceptance Completion Report on February 8, 2024
 - Completed review and confirmed resolutions applied in CalWIN Migration Final Acceptance Completion Report on February 9, 2024

1.3.8 OCAT

- ▶ Continued to address questions, comments, and comment responses related the OCAT General Design Document 2023 Annual Update
- ▶ Participated in OCAT Operations and Release meeting on February 7, 2024

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Conversion Defect Status reviews on February 12 and 19, 2024
- ▶ Participate in JPA/PSC Slide Contact Center slide review on February 12, 2024
- ▶ Participate in OCAT Monthly SLA Report review on February 12, 2024
- ▶ Participate in Hyland Imaging review on February 13, 2024
- ▶ Facilitate CalSAWS KPI review with delivery partners on February 13, 2024
- ▶ Participate in CalSAWS PMO Status reviews on February 13 and 20, 2024
- ▶ Participate in CalSAWS Contact Center reviews on February 14 and 21, 2024
- ▶ Facilitate Final Acceptance topic for PSC and JPA Board meetings on February 15 and 16, 2024
- ▶ Participate in AWS / CalSAWS Contact Center reviews on February 15, 2024
- ▶ Participate in Imaging Status review on February 20, 2024
- ▶ Participate in CalSAWS Section Directors Meeting on February 21, 2024
- ▶ Participate in OCAT Operations and Release meeting on February 21, 2024

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- ▶ Collaboration Model, Strike Teams & Special Projects
 - Conduct Collaboration Model framework walk through for new Region 6 representative on February 13, 2024
 - Facilitate March Collaboration Model session outline and materials review session on February 16, 2024

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical meeting on February 12 and 19, 2024
- ▶ Participate in WDTIP review meeting on February 13, 2024
- ▶ Participate in CalSAWS Bi-Weekly Status meeting on February 14, 2024
- ▶ Participate in Tech Change Advisory Board (CAB) on February 14 and 21, 2024
- ▶ Participate in Weekly Architecture discussion on February 15 and 22, 2024
- ▶ Participate in CalSAWS FCED Technical Workgroup on February 15 and 22, 2024
- ▶ Participate in FCED Workgroup Business Meeting on February 15 and 22, 2024
- ▶ Participate in CalSAWS PSC meeting on February 15, 2024
- ▶ Participate in CalSAWS JPA Board of Directors Meeting on February 16, 2024
- ▶ Participate in CalSAWS Section Directors meeting on February 21, 2024
- ▶ BenefitsCal
 - Participate in BenefitsCal Operation Review on February 13 and 20, 2024
 - Participate in M&O review meeting on February 13 and 20, 2024
- ▶ Batch
 - Participate in Batch Performance Checkpoint on February 14, 2024
 - Participate in CalSAWS Batch Weekly meeting on February 15 and 22, 2024
- ▶ Contact Center
 - Participate in RPA Daily review meetings
 - Participate in reoccurring Bots meetings
 - Participate in ongoing CalSAWS Contact Center reviews
 - Participate in Los Angeles and Tulare County support meeting on February 13, 2024
 - Participate in AWS/CalSAWS Contact Center reviews on February 15 and 22, 2024
 - Participate in Contact Center CER Review meeting on February 15 and 22, 2024
 - Participate in CalSAWS VA Weekly Review meeting on February 15 and 22, 2024
 - Participate in San Bernardino CSC Support Meeting on February 20, 2024
- ▶ Security
 - Continue reviewing Accenture System Security Plan (SSP)
 - Participate in Application Vulnerabilities review on February 14 and 21, 2024
 - Participate in Accenture Security Status Meeting on February 16, 2024
 - Participate in ForgeRock Operations Bi-Weekly Sync on February 21, 2024
- ▶ Service Management
 - Participate in ServiceNow Process Improvement review on February 15, 2024
 - Participate in Monthly Helpdesk Trends meeting on February 22, 2024
- ▶ Lobby Management
 - Participate in Lobby Support meeting on February 15 and 22, 2024
 - Participate in San Bernardino Tablet Connectivity Support on February 15, 2024
 - Participate in Mariposa Lobby Device Planning on February 21, 2024
 - Participate in Lassen and Tulare Lobby Device Planning on February 21, 2024

1.4.3 Imaging

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- ▶ Participate in Monthly Customer Success for CalSAWS with Hyland meeting on February 13, 2024
- ▶ Participate in Imaging Status Meeting on February 20, 2024

1.4.4 Conversion

- ▶ Monitor Wave 2 through 6 Open Defects and Priorities
- ▶ Participate in conversion defect status meeting on February 5, 2024
- ▶ Review and assist in reports related converted data research needs.

1.4.5 Functional

- ▶ M&O
 - Support February 12 – 23, 2024 SPG Scorecard review cycle
 - Support February 20, 2024, SCRIB review cycle
 - Cal-OAR
 - Participate in Phase 2 CDSS/CalSAWS Development on February 13, 2024
 - Participate in CA-265301 Cal-OAR File County Preview design review session on February 13, 2024
 - CFAP
 - Participate in CFAP Expansion Automation meeting on February 13, 2024
 - Participate in CFAP Expansion Workgroup on February 15 and 22, 2024
 - Client Correspondence
 - Participate in CA-256913 Design review session on February 14, 2024
 - Participate in Correspondence Design status meeting on February 20, 2024
 - Participate in Correspondence Committee meeting on February 22, 2024
 - FCED
 - Participate in FCED Schedule Sync meeting on February 12, 2024
 - Participate in Core Constituent Design review on February 13 and 20, 2024
 - Participate in FCED Pre and Post Conversion Options on February 13, 2024
 - Participate in FCED Retroactive discussion session on February 14, 2024
 - Participate in FCED LA County review on February 14 and 21, 2024
 - Participate in FCED Technical Workgroup on February 15 and 22, 2024
 - Participate in FCED Business Workgroup on February 15 and 22, 2024
 - General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
 - Lobby Management
 - Participate in Tehama Lobby Device Planning session on February 13, 2024
 - Participate in Santal Clara Lobby Device Planning session on February 14, 2024
 - Participate in Mariposa Lobby Device Planning session on February 14 and 21, 2024
 - Participate in Yuba Lobby Tablets meeting on February 15 and 22, 2024
 - Participate in Lobby Support Management Updates meeting on February 15 and 22, 2024
 - Participate in Santa Cruz Lobby Device Planning on February 15, 2024
 - Participate in Tehama Lobby Device Planning on February 20, 2024
 - Participate in Siskiyou Lobby Device Planning on February 21, 2024
 - Participate in Lassen Lobby Device Planning on February 21, 2024

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- Participate in Kern Lobby Device Planning on February 22, 2024
- Medi-Cal/CMSP
 - Participate in CalHEERS CalSAWS Test Daily Connect
 - Participate in CalHEERS SAWS Integration meeting on February 13, 2024
 - Participate in CWDA CalHEERS meeting on February 15 and 22, 2024
 - Participate in Medi-Cal Correspondence Committee on February 22, 2024
 - Participate in CR 261916 - SOGI Questions Enhancements to Collect Intersexuality JAD session
- Reports
 - Participate in Management Reports Committee on February 13, 2024
 - Participate in CA 237 CW Report Lessons Learned review on February 13, 2024
 - Participate in Reports Discovery Sessions on February 14, 16 and 21, 2024
 - Participate in State and Fiscal Reports meeting on February 15 and 22, 2024
- Training
 - Participate in Reports Overview online help page updates process standardization meeting on February 12, 2024
 - Continue Release 24.03 SCR validations
 - Support Release 24.02 and Release 24.03 WBT updates SCR validations
- WDTIP
 - Participate in WDTIP Workgroup meeting on February 13, 2024
 - Participate in WDTIP Group meeting on February 13, 14, 20 and 21, 2024
 - Participate in WDTIP Technical meeting on February 14, 15, 21 and 22, 2024
- Others
 - Participate in AppDev meeting on February 13 and 20, 2024
 - Participate in Virtual Assistant Content review session on February 13, 15, 20 and 22, 2024
 - Participate in Duplicate Person Automation workgroup on February 13 and 20, 2024
 - Participate in Time Limits Committee meeting on February 13, 2024
 - Participate in CF/CW Eligibility review session on February 14 and 21, 2024
 - Participate in RCM roles and CER Process Updates on February 14, 2024
 - Participate in Task Management review on February 15 and 22, 2024
 - Participate in Release Notes review session on February 21, 2024
 - Participate in SPG meeting on February 22, 2024
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in M&O check-in meetings
 - Participate in Operation Review Weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor GROW/WTW collaborator requirement status
 - Participate in Program Manager meeting on February 14 and 21, 2024

1.4.6 Test

- ▶ CalSAWS Release 24.03
 - Continue QA Review of System Test scenarios for high impact SCRs
 - Continue test execution
- ▶ BenefitsCal Activities

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- Continue QA verification for 24.02.29
- Start QA verification for 24.03.25 Major Release
- Monitor BenefitsCal Major, Monthly and Priority Releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on February 13 and 20, 2024
 - Participate in Test Touchpoint meeting on February 14 and 21, 2024

1.4.7 Implementation

- ▶ CalWIN Implementation Support Services (ISS)
 - Incorporate FDEL Comments on QA DEL 65 – Assessment of CalWIN Migration Final Acceptance Completion Report

1.4.8 OCAT

- ▶ Begin reviewing and providing comments on the OCAT Technical Design Document (TDD) 2024 Annual Update
- ▶ Participate in OCAT Weekly POAM Check-in meeting on February 15 and 22, 2024
- ▶ Participate in OCAT Operations and Release meeting on February 21, 2024

1.5 Deviations from Plan/Adjustments

- ▶ None