

CalSAWS Quality Assurance Bi-Weekly Status Report

**Reporting Period: February 26, 2024, to March 10,
2024**

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Bi-Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Region 5 Management Site Visit (MSV) and Region 1 MSV Planning • Participated in Conversion Defect Weekly Status reviews • Completed review of GA/GR Notices Post Implementation Report • Participated in Deloitte CalSAWS Reports Discovery/Support meeting • Participated in OCAT Operations and Release meeting • Facilitated CalSAWS Key Performance Indicator (KPI) Sessions • Facilitated Quarterly Collaboration Model Meeting • Released Web Portal Quick Reference Guide CIT • Conducted CIT/CRFI revamped process reviewer poll • Initiated work on the CalSAWS Post Implementation Evaluation Report (PIER)
QA Technical	<ul style="list-style-type: none"> • Continued advising on Multifactor Authentication (MFA) activities • Participated in CalSAWS Contact Center meetings • Participated in CalSAWS Architecture reviews • Collaborating on resuming review on Accenture System Security Plan • Continued review of CalSAWS Change Advisory Board (CAB) tickets • Continued CalSAWS Hyland Imaging SLA reviews
QA Conversion	<ul style="list-style-type: none"> • Confirmed final open defect was deployed to production
QA Functional/Test	<ul style="list-style-type: none"> • Completed Release 24.03 Training SCR's validation activities • Continued BenefitsCal Release 24.03.25 Test execution activities • CalSAWS Release 24.03 Independent Test activities in progress with 99% Execution Rate, 94% Pass Rate and 5% Fail/Block Rate • Participated in FCED Schedule and Test Planning Activities • Participated in Report Planning and Support Activities • Facilitated SCR Prioritization discussion

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS M&O Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
65.01	QA Monthly Status Report – February 2024		• Submitted FDEL on March 7, 2024
WP-4.04	QA Work Plan – February 2024		• Submitted FDEL on March 7, 2024
66.01	QA Test Monthly Report – February 2024		• Submitted FDEL on March 7, 2024
56	Assessment of CalSAWS Migration Final Acceptance Certification		• Submit DDEL comments by March 21, 2024
67.01	Quarterly QA Security Report		• Submit DDEL by March 29, 2024
68.01	SLA and Performance Review Report – February 2024		• Submit FDEL by March 15, 2024

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
69.01	OCAT – Monthly Status Report – February 2024		• Submitted FDEL on March 7, 2024
WP-6.3	OCAT - Technical Design - 2024 Annual Update		• Submitted DDEL comments on March 5, 2024 • Submit FDEL comments by March 19, 2024

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
WP-26.22	BenefitsCal – CX Monthly Report Dec/Jan 2024		<ul style="list-style-type: none">Submitted FDEL comments on March 7, 2024
WP-27.25	BenefitsCal – Monthly M&O Report - February 2024		<ul style="list-style-type: none">Submit DDEL comments by March 18, 2024Submit FDEL comments by March 25, 2024
WP-28.23	BenefitsCal – Work Plan Monthly Updates – February 2024		<ul style="list-style-type: none">Submit FDEL comments by March 14, 2024
WP-29.23	BenefitsCal – Monthly Status Report – February 2024		<ul style="list-style-type: none">Submit FDEL comments by March 14, 2024
WP-32.08	BenefitsCal - BOM Review and License Renewal (Quarterly) January - March 2024		<ul style="list-style-type: none">Submit FDEL comments by April 12, 2024
WP-33.08	BenefitsCal - Certificate Review (Quarterly) January - March 2024		<ul style="list-style-type: none">Submit FDEL comments by April 12, 2024

Table 1-5 - Overall Summary of Gainwell Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-4	Gainwell – Notices Post Implementation Report (GA/GR)		<ul style="list-style-type: none">Submitted FDEL comments on March 1, 2024

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Region 5 Site Management Visit on February 26, 2024
- ▶ Participated in Conversion Defect Status reviews on February 26 and March 4, 2024
- ▶ Participated in CalSAWS PMO Status reviews on February 27 and March 5, 2024
- ▶ Participated in Region 1 Site Management Visit Planning on February 28, 2024
- ▶ Participated in CalSAWS Contact Center reviews on February 28, March 4 and 6, 2024
- ▶ Participated in CalSAWS Batch Weekly review on February 29 and March 7, 2024
- ▶ Completed review of Gainwell Deliverable #11 GA/GR Notices Post Implementation Report on February 29, 2024
- ▶ Participated in BenefitsCal Case Linking reviews on March 5 - 7, 2024
- ▶ Participated in Hyland CalSAWS Imaging SLA review on March 5, 2024
- ▶ Participated in CalSAWS Imaging status review on March 5, 2024
- ▶ Participated in CalSAWS Section Directors' meeting on March 6, 2024
- ▶ Participated in Deloitte CalSAWS Reports Support meeting on March 6, 2024
- ▶ Participated in OCAT Operations and Release meeting on March 6, 2024
- ▶ Discussed CalSAWS Reports Support plans with Customer Engagement Section Director on March 8, 2024
- ▶ Initiated work on the CalSAWS Post Implementation Evaluation Report (PIER)
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Finalized Collaboration Model Enhancement Request quarterly meeting slide content on February 26, 2024
 - Facilitated Application Development KPI focus group session on February 28, 2024
 - Facilitated Customer Engagement/Training/DEI KPI review on February 29, 2024
 - Facilitated Collaboration Model meeting material review on March 4, 2024
 - Facilitated PMO KPI focus group review on March 4, 2024
 - Drafted CIT/CRFI reviewer survey on March 4, 2024
 - Released Web Portal Quick Reference Guide CIT on March 5, 2024
 - Conducted CIT/CRFI refined process reviewer poll on March 5, 2024
 - Facilitated Technology Operations KPI session on March 6, 2024

1.3.2 Technical

- ▶ Participated in CalSAWS Technical meeting on February 26 and March 4, 2024
- ▶ Participated in Bi-Weekly FCED meeting on February 26, 2024
- ▶ Participated in Bi-Weekly CalSAWS Meeting on February 28, 2024
- ▶ Participated in Technical Change Advisory Board on February 28 and March 6, 2024
- ▶ Participated in FCED, LA County Process on February 28 and March 6, 2024
- ▶ Participated in CWDS and CalSAWS FCED Workgroups on February 29, 2024
- ▶ Participated in CalSAWS Monthly Over 15 Seconds Report Review meeting on February 29, 2024
- ▶ Participated in Daily Health Report Review meeting on March 5, 2024
- ▶ Participated in CalSAWS Section Directors meeting on March 6, 2024
- ▶ Participated in Weekly Architectural Discussion on March 7, 2024
- ▶ Participated in BenefitsCal/CalSAWS March Integrated Performance Test meeting on March 7 and 8, 2024

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- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review on February 27, 2024
 - Participated in BenefitsCal User Account Security Update meetings
- ▶ Batch
 - Participated in Batch Weekly meetings on February 29 and March 7, 2024
- ▶ Contact Center
 - Participated in reoccurring Bots meetings
 - Participated in Sacramento eCCP troubleshooting meeting on February 26, 2024
 - Participated in Contact Center DR POC working session on February 28, 2024
 - Participated in Contact Center CER meeting on February 28 and March 7, 2024
 - Participated in CalSAWS Contact Center review on February 28 and March 6, 2024
 - Participated in AWS Contact Center meetings on February 29 and March 7, 2024
- ▶ Security
 - Continued reviewing Accenture System Security Plan (SSP)
 - Participated in Application Vulnerability review on February 28 and March 6, 2024
 - Participated in Security Incident Form clarification meeting on February 28 and March 5, 2024
 - Participated in Accenture Security Status Meeting on March 1, 2024
 - Participated in ForgeRock Operations Bi-Weekly Sync on March 6, 2024
 - Participated in Security Investigation and Case Linking MFA Updates meeting on March 6, 2024
- ▶ Lobby Management
 - Participated in Tehama Lobby Management meeting on March 5, 2024
 - Participated in Lobby Management support on March 7, 2024
- ▶ Service Management
 - Participated in Contact Center SNOW Categorization Enhancement and SNOW Template requirements meeting on February 26, 2024
 - Participated in ServiceNow weekly meeting on February 29, 2024
 - Participated in Monthly Helpdesk Trends Meeting on February 29, 2024

1.3.3 Imaging

- ▶ Participated in Monthly Data Review meeting on March 5, 2024
- ▶ Participated in Weekly Imaging meeting on March 5, 2024

1.3.4 Conversion

- ▶ Completed monitoring of Wave 2 through 6 Open Defects and fix releases
- ▶ Participated in last conversion defect status meeting on March 4, 2024

1.3.5 Functional

- ▶ Supported February 26 – March 8, 2024, SPG Scorecard review cycle
- ▶ Supported March 5, 2024, SCRB review cycle
- ▶ CFAP
 - Participated in CFAP Expansion Workgroup on February 29, 2024
- ▶ Client Correspondence
 - Participated in Correspondence Design review on March 5, 2024
- ▶ FCED
 - Participated in FCED Schedule Sync meeting on February 26, 2024
 - Participated in Core Constituent Design review on February 27 and March 5, 2024

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- Participated in FCED LA County review on February 28 and March 6, 2024
- Participated in FCED Technical Workgroup on February 29 and March 7, 2024
- Participated in CARES/CalSAWS Test Planning on February 29 and March 7, 2024
- Participated in FCED Business Workgroup on February 29 and March 7, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
 - Participated in Monterey County opting into the GA/GR Automated Solution discussion on February 28, 2024
 - Participated in Del #11 PIR comments review on February 29 and March 1, 2024
 - Completed Deliverable 11 DDEL Notices Post Implementation Report reviews
- ▶ Lobby Management
 - Participated in Santa Cruz Lobby Device Planning on February 29, 2024
 - Participated in Enhanced Lobby Support meeting on March 5, 2024
 - Participated in Siskiyou Lobby Device Planning on March 6, 2024
 - Participated in Lassen Lobby Device Planning on March 6, 2024
 - Participated in San Bernardino Tablet Connectivity session on March 7, 2024
 - Participated in Lobby Support Management Updates meeting on March 7, 2024
 - Participated in Kern Lobby Device Planning on March 7, 2024
- ▶ Medi-Cal/CMSP
 - Participated in CalHEERS CalSAWS Test Daily Connect
 - Participated in CalHEERS SAWS Integration on February 27 and March 5, 2024
 - Participated in CWDA CalHEERS meeting on March 7, 2024
 - Participated in the following JAD sessions:
 - CR 206195 Alternative Formats
 - CR 261911 County of Responsibility Enablement batch update
 - CR 261916 Moving SOGI questions in the Application flow
 - CR 229850 2025 Renewals
- ▶ Reports
 - Participated in Targeted Report Session #2 planning on February 26, 2024
 - Participated in CA-251869 ACL 22-85 & 21-25 reports discussion on February 26, 2024
 - Participated in State and Fiscal Reports internal pre-meeting on February 27, 29, March 5 and 7, 2024
 - Participated in State and Fiscal Reports meeting on February 29, 2024
 - Participated in Reports SCR Prioritization meeting on March 7, 2024
- ▶ Training
 - Participated in WBT validation process discussion on February 28, 2024
 - Participated in Training Committee meeting on March 6, 2024
 - Completed Release 24.03 Training SCR validations
- ▶ WDTIP
 - Participate in Group meeting on March 5 and 6, 2024
 - Participated in Technical meeting on February 28, 29, March 6 and 7, 2024
- ▶ Others
 - Reviewed SCR CA-270955 to Ensure the Case County Matches When Creating a Special Investigation Referral
 - Participated in AppDev meeting on February 27 and March 5, 2024
 - Participated in Virtual Assistant review on February 27, March 5 and 7, 2024

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- Participated in Duplicate Person Automation workgroup on February 27 and March 5, 2024
- Participated in Special Units Committee meeting on February 28, 2024
- Participated in CF/CW Eligibility review on February 28 and March 6, 2024
- Participated in Release Notes review session on February 28, 2024
- Participated in CA-253426 EBT 2259 Form update and EBT Theft pages review on March 6, 2024
- Participated in Task Management review on March 7, 2024
- ▶ Reviewed Eighty-five (85) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction.

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	18
24.02	28
24.03	8
24.05	15
24.06	2
24.07	6
24.09	2
TBD	6
Grand Total	85

- ▶ BenefitsCal
 - Participated in Daily Transaction Failures meetings
 - Reviewed upcoming BenefitsCal release scope on February 26 and March 4, 2024
 - Participated in Program Manager meeting on February 28, 2024
 - Participated in Case Linking Flow meeting on March 7, 2024
- ▶ Customer Engagement
 - Participated in the CalSAWS Governance M&E roadshow document review and dry run-on March 6 and 7, 2024
 - Participated in Report Support Planning meetings on March 4 and 8, 2024
 - Continued San Francisco Workforce Reports support

1.3.6 Test

- ▶ CalSAWS Release 24.05
 - Received Consortium approval of Release 24.05 QA Scorecard on March 7, 2024
- ▶ CalSAWS Release 24.03
 - Completed QA Review of System Test scenarios for high impact SCRs
 - Continued QA Review of System Test execution for high impact SCRs
 - Continued QA Review of a subset of high impact Production defects
 - Continued test execution and defect retesting

Table 1-7 – CalSAWS 24.03 Independent Test Progress

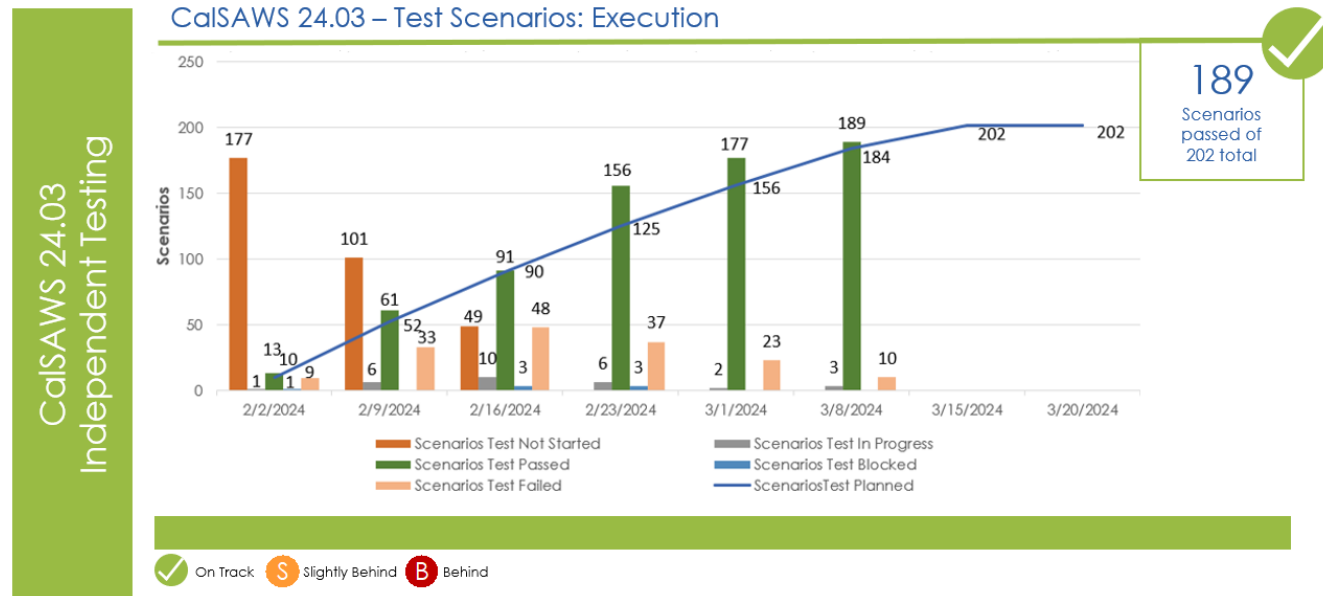
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
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CalSAWS 24.03 - ClearBest QA Independent Test Results	202	0% (0)	1% (3)	94% (189)	5% (10)	0% (0)
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- **BenefitsCal Activities**
 - Completed QA verification of 24.02.29 Monthly Release
 - Reviewed 24.02.29 release notes
 - Reviewed 24.03.07 release notes
 - Continued QA verification of 24.03.25 Major Release
 - Monitored 24.03.25 Release for System Integration Testing (SIT) defects
- **Priority Release/RWR Activities**
 - Monitored priority releases/RWR defects and SCR test activities
 - Completed test activities on the following SCR/Defects:

Table 1-8 – Priority Release/RWR Issues Completed for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-217782 ACL 18-107/ACL 18-108 Update Threshold Language versions of SNB5	RWR 24.01.x3	QA Review
CA-246444 Update MC RE Packet Forms and Add BenefitsCal QR Code	RWR 24.01.x3	QA Review
CA-250274 Add Available Translations for DFA 377.7E to CalSAWS.	RWR 24.01.x3	QA Review
CA-247547 Add Threshold languages for M16-705	RWR 24.01.x3	QA Review
CA-265294 E-HIT Summary Dashboard Updates	24.03.07	QA Review
CA-252813 ACL 23-20 Update the CF 385 Application for Disaster CalFresh	24.03.07	QA Review
CA-253473 Add Change NOA Fragments in Threshold Languages for NOA Fragment Generation (SNB 3)	RWR 24.01.x4	QA Review
CA-273544 Attempting to update office location for employee, updated information is not saving.	RWR 24.01.x4	QA Review

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CA-252987 Add NOA Fragments in Threshold Languages for CalFresh NOA Generation (NA 1268 and CF 377.1)	RWR 24.01.x4	QA Review
CA-254691 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 HK-1)	RWR 24.01.x4	QA Review
CA-274704 PA 6049 Variables not populating in blank template	RWR 24.01.x4	QA Review

- Conducting test activities on the following SCRs/Defects:

Table 1-9 – Priority Release/RWR Issues In Progress for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-250628 Add Available Translations for CF 377.7D2 to CalSAWS.	RWR 24.01.x4	QA Review
CA-254627 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 A&D)	RWR 24.01.x4	QA Review
CA-254626 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 350_V002)	RWR 24.01.x4	QA Review
CA-253472 Add Change NOA Fragments in Threshold Languages for NOA Fragment Generation (SNB 7)	RWR 24.01.x4	QA Review
CA-254689 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 FFY-1)	RWR 24.01.x4	QA Review
CA-254619 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 323)	RWR 24.01.x4	QA Review
CA-252986 Add NOA Fragments in Threshold Languages for CalWORKs NOA Generation (M82-832E & M82-832F)	RWR 24.01.x4	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on February 27 and March 5, 2024
 - Participated in Test Touchpoint meeting on February 28 and March 6, 2024
 - Participated In Test Data Slicer meeting on February 28, 2024
 - Participated in Virtual Assistant System Test Connect meeting on February 29, 2024

1.3.8 OCAT

- ▶ Continued review of Technical Design Document (TDD) 2024 Annual Update
- ▶ Participated in Operations and Release meeting on March 6, 2024

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in OCAT Monthly SLA review on March 11, 2024
- ▶ Participate in Release 24.03 Integrated Readiness T-2 review on March 11, 2024
- ▶ Participate in Hyland Imaging Monthly SLA review on March 12, 2024
- ▶ Participate in CalSAWS PMO Status reviews on March 12 and 19, 2024
- ▶ Participate in DDEL #96 CalSAWS Final Acceptance review on March 13, 2024
- ▶ Participate in Region 1 Site Management Visit on March 13, 2024
- ▶ Participate in CalSAWS Contact Center reviews on March 13 and 20, 2024

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- ▶ Participate in CalSAWS Batch Weekly review on March 14 and 21, 2024
- ▶ Participate in CalSAWS JPA Board meeting on March 15, 2024
- ▶ Participate in CalSAWS Imaging status review on March 19, 2024
- ▶ Participate in CalSAWS Section Directors' meeting on March 20, 2024
- ▶ Participate in OCAT Operations and Release meeting on March 20, 2024
- ▶ Participate in CalSAWS Project Steering Committee on March 21, 2024
- ▶ Continue work on and facilitate collection of information for the CalSAWS Post Implementation Evaluation Report (PIER)
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Distribute Collaboration Model Quarterly meeting materials on March 11, 2024
 - Schedule BenefitsCal and next Executive KPI sessions on March 13, 2024
 - Review and consolidate KPI inventory content on March 14, 2024
 - Facilitate Collaboration presenter dry run-on March 18 and 20, 2024
 - Attend CalSAWS Quarterly Stakeholder meeting on March 20, 2024
 - Facilitate Collaboration Model Quarterly meeting on March 22, 2024

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical meeting on March 11 and March 18, 2024
- ▶ Participate in Tech Change Advisory Board (CAB) on March 13 and 20, 2024
- ▶ Participate in Transition Planning meeting on March 13, 2024
- ▶ Participate in Weekly Architecture discussion on March 14 and 21, 2024
- ▶ Participate in CWDS CalSAWS FCED Technical Workgroup on March 14 and 21, 2024
- ▶ Participate in FCED Workgroup Business Meeting on March 14 and 21, 2024
- ▶ Participate in CalSAWS JPA Board of Directors Meeting on March 15, 2024
- ▶ Participate in 24.03 Project Integrated Readiness Status meeting on March 18, 2024
- ▶ Participate in Release 24.03 Virtual Green Light meeting on March 20, 2024
- ▶ Participate in CalSAWS Section Directors Meeting on March 20, 2024
- ▶ Participate in CalSAWS PSC Meeting on March 21, 2024
- ▶ BenefitsCal
 - Participate in BenefitsCal Operations Review meeting on March 12 and 19, 2024
 - Participate in M&O review meetings on March 14 and 21, 2024
 - Participate in BenefitsCal User Account Security Update meetings
- ▶ Batch
 - Participate in CalSAWS Batch Weekly meeting on March 14 and 21, 2024
- ▶ Contact Center
 - Participate in RPA Daily review meetings
 - Participate in reoccurring Bots meetings
 - Participate in ongoing CalSAWS Contact Center reviews
 - Participate in CalSAWS VA Weekly Reviews
 - Participate in Los Angeles County support meeting on March 12, 2024
 - Participate in CalSAWS Contact Center review on March 13 and 20, 2024
 - Participate in AWS Contact Center reviews on March 14 and 21, 2024
 - Participate in Contact Center CER Review on March 14 and 21, 2024
 - Participate in San Bernardino CSC Support Meeting on March 21, 2024
- ▶ Security
 - Participate in Application Vulnerabilities review on March 13 and 20, 2024
 - Participate in Accenture Security Status Meeting on March 15, 2024

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- Participate in ForgeRock Operations Bi-Weekly Sync on March 20, 2024
- ▶ Service Management
 - Participate in ServiceNow Process Improvement review on March 14, 2024
- ▶ Lobby Management
 - Participate in Riverside Lobby Support meeting on March 14, 2024
 - Participate in San Bernardino Tablet Connectivity Support on March 14, 2024
 - Participate in Lobby Support Management meeting on March 21, 2024

1.4.3 Imaging

- ▶ Participate in Monthly CalSAWS Hyland Imaging review on March 12, 2024
- ▶ Participate in Imaging Status Meeting on March 19, 2024
- ▶ Participate in CalSAWS Imaging Committee meeting on March 21, 2024

1.4.4 Conversion

- ▶ Conversion activities under this section are complete
- ▶ Future Reports related converted data research will be tracked in functional section

1.4.5 Functional

- ▶ Support March 11 – March 22, 2024, SPG Scorecard review cycle
- ▶ Support March 19, 2024, SCRB review cycle
- ▶ CFAP
 - Participate in CalSAWS CFAP discussion on March 12, 2024
 - Participate in CFAP Expansion meeting with CDSS on March 12, 2024
 - Participate in CFAP Expansion Workgroup meeting on March 14 and 21, 2024
- ▶ Client Correspondence
 - Participate in Correspondence Design review on March 12 and 19, 2024
 - Participate in SCR CA-272999 Design review session on March 12, 2024
- ▶ FCED
 - Participate in FCED Schedule Sync meeting on March 11, 2024
 - Participate in Core Constituent Design review on March 12 and 19, 2024
 - Participate in FCED User Group meeting on March 12, 2024
 - Participate in FCED Technical Workgroup on March 14, 2024
 - Participate in CARES/CalSAWS Test Planning meeting on March 14 and 21, 2024
 - Participate in FCED Business Workgroup on March 14 and 21, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Correspondence discussion on March 13 and 20, 2024
 - Participate in automated solution meeting for San Joaquin opt-in to GA/GR on March 14, 2024
- ▶ Lobby Management
 - Participate in Riverside Lobby Device Planning session on March 13, 2024
 - Participate in Lobby Support Management meeting on March 14 and 21, 2024
 - Participate in Santa Cruz Lobby Device Planning session on March 14, 2024
 - Participate in Lobby Management Retro session on March 18, 2024
 - Participate in Tehama Lobby Device Planning session on March 19, 2024
 - Participate in Lassen Lobby Device Planning session on March 20, 2024
 - Participate in Kern Lobby Device Planning session on March 21, 2024
- ▶ Medi-Cal/CMSP
 - Participate in CalHEERS CalSAWS Test Daily Connect

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- Participate in CalHEERS SAWS Integration meeting on March 12 and 19, 2024
- Participate in CWDA CalHEERS meeting on March 14 and 21, 2024
- Participate in SCR CA-256925 Design review meeting on March 19, 2024
- Participate in the following JAD sessions:
 - CR 228980 Notices upgrade for R24.09
 - CR 229850 2025 Renewals
 - CR 256142 Failure to reconcile
 - CR 261916 Moving SOGI questions in the Application flow
- ▶ Reports
 - Participate in internal Reports meeting on March 12, 2024
 - Participate in Reports Workgroup follow-up meeting on March 12, 2024
 - Participate in State/Fiscal Reports internal pre-meeting on March 14 and 21, 2024
 - Participate in State/Fiscal Reports meeting on March 14, 2024
 - Participate in Integrated Reports/Claiming meeting on March 20, 2024
 - Participate in Targeted Reports Session #2 on March 21, 2024
 - Participate in Reports SCR Prioritization meeting on March 21, 2024
- ▶ Training
 - Participate in WBT validation process discussion on March 20, 2024
- ▶ WDTIP
 - Participate in Group meeting on March 12, 13, 19 and 20, 2024
 - Participate in Technical meeting on March 13, 14, 20 and 21, 2024
- ▶ Others
 - Participate in AppDev meeting on March 12 and 19, 2024
 - Participate in Design Managers Status meeting on March 12 and 19, 2024
 - Participate in Virtual Assistant Design review on March 12, 14, 19 and 21, 2024
 - Participate in Duplicate Person Automation workgroup on March 12, 2024
 - Participate in Cal-OAR Phase 2 CDSS Development discussion on March 12, 2024
 - Participate in CW/CF Eligibility review on March 13 and 20, 2024
 - Participate in CalWIN conversion WtW activities session on March 13, 2024
 - Participate in CalFresh/CalWORKs Committee meeting on March 13, 2024
 - Participate in Release Notes County Action discussion session on March 14, 2024
 - Participate in Time Limits Committee meeting on March 14, 2024
 - Participate in Task Management review on March 14 and 21, 2024
 - Participate in Prioritization process ideas meeting on March 19, 2024
 - Participate in Outreach process improvement discussion on March 20, 2024
 - Participate in WtW Committee meeting on March 21, 2024
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in M&O check-in meetings
 - Participate in Operation Review Weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor GROW/WTW collaborator requirement status
 - Participate in BenefitsCal User-Centered Design Meeting on March 13, 2024
 - Participate in Program Manager meeting on March 20, 2024
 - Participate in BenefitsCal Collaboration Model Quarterly meeting on March 22, 2024
- ▶ Customer Engagement
 - Participate in Report Support Planning meeting on March 12, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: February 26, 2024, to March 10, 2024

- Continued to provide San Francisco Workforce Reports support on reporting needs and findings

1.4.6 Test

- ▶ CalSAWS Release 24.05
 - Begin test preparation activities
- ▶ CalSAWS Release 24.03
 - Continue QA Review of System Test scenario execution for high impact SCRs
 - Continue defect retesting
 - Continue QA Review of a subset of high impact Production defects
- ▶ BenefitsCal Activities
 - Send QA verification plan for 24.03.21 Priority Release to the Consortium
 - Start and Complete QA verification for 24.03.21 Priority Release
 - Send QA verification final status for 24.03.21 Priority Release to the Consortium
 - Review 24.03.21 release notes
 - Continue QA verification for 24.03.25 Major Release
 - Monitor BenefitsCal releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on March 12 and 19, 2024
 - Participate in Test Touchpoint meeting on March 13 and 20, 2024

1.4.7 OCAT

- ▶ Continue review of the OCAT Technical Design Document (TDD) 2024 Annual Update
- ▶ Participate in Monthly SLA Reporting on March 11, 2024
- ▶ Participate in OCAT Weekly POAM review on March 14 and 21, 2024
- ▶ Participate in OCAT Operations and Release meeting on March 20, 2024

1.5 Deviations from Plan/Adjustments

- ▶ None