

California Statewide Automated Welfare System (CalSAWS)

County Purchase SR-01-2023 Santa Cruz County – Kiosks (Quantity 2) and Production Operations for Managed FACTs (Quantity 2) – Revision 1

CalSAWS Consortium
 Santa Cruz County Purchase SR-01-2023 Revision 1

I. Overview:

Pursuant to Section 4.6 of Exhibit X (Maintenance and Operations (“M&O”) Extension) of the Amended Restated and Revised Leader Replacement System Agreement dated August 16, 2019 (the “Base Agreement”) between CalSAWS Consortium and Accenture LLP (“Accenture”), Santa Cruz County (“County”) has requested to purchase two (2) kiosks for use in the lobbies of two (2) existing County sites, as well as asset-tagging, configuration, and deployment for two (2) County-provided Facilitated Access Control Tablets (“FACTs”) for use in the lobbies of two (2) existing County sites, as further described in this County order form (the “County Purchase”). This County Purchase includes Hardware Charges, Software Charges, and Hardware Support Charges for the new equipment, as well as Administrative Charges for equipment asset-tagging and transportation and Regulatory and Administrative (“R&A”) Change Budget Services for equipment configuration, County-requested detailed planning activities for County integration and pre-readiness activities, imaging, flow design support, and onsite support and training at go-live. Additionally, this County Purchase includes ongoing recurring Technical Infrastructure Services Charges for enhanced central support for the kiosks and FACTs.

The scope of Revision 1 to this County Purchase is to update the Assumptions, Section II (the “Schedule”), and Section III (the “Total Charges”) to include an updated estimate of four (4) hours per month per kiosk for enhanced central support to include installation and configuration of software updates and patches for the Managed devices. This revision also reflects that ongoing Production Operations Charges are estimated to commence December 1, 2023 based on the revised schedule. This was an overall reduction in charges.

The scope of this County Purchase includes the following:

- Hardware Charges
 - (2) HP Kiosk, includes the following:
 - 1 x MicroTouch 22-inch Touch-Projected Capacitive Touchscreen Monitor with privacy filter installed (includes 5-year Manufacturer’s Warranty)
 - 1 x Boca Lemur-Z 80MM1 Kiosk Printer (includes 3 years of Hardware Support, printhead 90-day Manufacturer’s Warranty)
 - 1 x Magnetic Stripe/Card Reader, reads DL and CC (includes 3-year Manufacturer's Warranty)
 - 1 x Code Reader 1000 Barcode Reader (includes 4 years of Hardware Support)
 - (2) California State Recycling Fee (per Monitor)
 - (2) HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T Processor 2.00G, 18MB 6 cores 35W, 16GB DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Microsoft Windows

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- 11 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty)
 - (2) Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support
 - (2) Print Media (80mm x 645 ft., 8 rolls per case)
 - (1) MicroTouch 22-inch Touch-Projected Capacitive Touchscreen Monitor with privacy filter installed (includes 5-year Manufacturer's Warranty) (Break/Fix)
 - (1) California State Recycling Fee (per Monitor) (Break/Fix)
 - (1) Boca Lemur-Z 80MM1 Kiosk Printer (includes 90-day Printhead Manufacturer's Warranty) (Break/Fix)
 - (1) Magnetic Stripe/Card Reader, reads DL and CC (includes 3-year Manufacturer's Warranty) (Break/Fix)
 - (1) Code Reader 1000 Barcode Reader (includes 3 years of Hardware Support) (Break/Fix)
 - (1) HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T Processor 2.00G, 18MB 6 cores 35W, 16GB DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Microsoft Windows 11 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty) (Break/Fix)
 - (1) Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support (Break/Fix)
- Software Charges
 - (2) Windows 10 Enterprise Upgrade License with Software Assurance
 - (2) Microsoft Server Client Access License ("CAL") per Device License
 - (2) McAfee MVISION License - 1-Year Subscription License with Annual Renewal
 - (2) McAfee Complete Data Protection License - 1-Year Subscription License with Annual Renewal
- Hardware Support Charges
 - (2) Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support
 - (1) Boca Lemur-Z 80MM1 Kiosk Printer - 3 years of Hardware Support (Break/Fix)
 - (1) Code Reader 1000 Barcode Reader - 1 year of Hardware Support (Break/Fix)
 - (1) Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support (Break/Fix)
- Administrative Charges
- R&A Change Budget Services

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- Production Operations Charges
 - Recurring Charges for Technical Infrastructure Services – Enhanced Central Support

Assumptions:

- *General Assumptions*
 - The charges set forth in Section III below (the “Total Charges”) are an estimate and are subject to changes at the time of ordering. The estimate includes shipping/handling and taxes as appropriate. The final charges will be provided to the Consortium at the time of invoicing.
 - Estimated Charges for hardware, hardware support, and software include a ten (10) percent contingency. The County will be invoiced for actual Hardware, Hardware Support, and Software Charges at the time of invoicing.
 - These estimated charges are valid through September 20, 2023, after which a new County Purchase will be required if the revised pricing exceeds the contingency.
 - Hardware, Hardware Support, and Administrative Charges will be invoiced in full upon receipt of hardware acceptance.
 - Software Charges will be invoiced upon receipt of the software, as software will be electronically delivered by the software vendor.
 - This County Purchase does not include the FACTs or any new equipment for the FACTs, as the County will be responsible for providing such equipment.
 - The models of the new FACT equipment procured by the County must be those approved by the Consortium, as the FACTs will be CalSAWS Managed equipment.
 - Administrative Charges are included in this County Purchase for Accenture staff to perform the following tasks:
 - Asset-tag and transport two (2) kiosks.
 - Asset-tag and transport one (1) set of kiosk equipment intended for break/fix purposes.
 - Asset-tag two (2) FACTs.
 - Asset-tag one (1) FACT and FACT equipment intended for break/fix purposes.
 - Transport two (2) FACTs and one (1) FACT intended for break/fix purposes from the CalSAWS Remote Depot in Rancho Cordova, California to the County sites.
 - R&A Change Budget Services will be worked and invoiced on a time and materials (“T&M”) basis. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. R&A Change Budget Services are included in this County Purchase for Accenture staff to perform the following tasks:

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- Provide up to twelve (12) hours to support additional County-requested detailed planning activities for County integration and pre-readiness activities. This estimate is applicable to Counties with first-time Lobby device purchases only.
- Provide up to four (4) hours for kiosk imaging and configuration. This estimate is based on up to two (2) hours per kiosk for configuration.
- Provide up to thirty-two (32) hours of support prior to deployment of the kiosks for site evaluation and to assist the County with its definition and creation of the process flows for the kiosks' initial deployment.
 - This estimate is based on up to sixteen (16) hours of assistance for the creation of one (1) process flow per site for the two (2) County sites where the kiosks will be deployed. These charges are based on two (2) process flows for the kiosks on this order.
 - Although Accenture assistance will be provided to the County, the County will fully own the responsibility of defining and creating the process flows for the application on the kiosks.
- Provide up to four (4) hours for FACT configuration. This estimate is based on up to two (2) hours per FACT to configure and load the FACT with the appropriate applications.
- Provide up to thirty-two (32) hours of support prior to deployment of the FACTs for site evaluation and to assist the County with its definition and creation of the process flows for the FACTs' initial deployment.
 - This estimate is based on up to sixteen (16) hours of assistance for the creation of one (1) process flow per site for the two (2) County sites where the FACTs will be deployed. These charges are based on two (2) process flows for the County-provided FACTs.
 - Although Accenture assistance will be provided to the County, the County will fully own the responsibility of defining and creating the process flows for the application on the FACTs.
- Provide up to thirty-two (32) hours of support and training for the deployment of the two (2) kiosks and two (2) FACTs.
 - The Accenture resource(s) will be available to the County for up to eight (8) hours per day.
- Accenture staff will work with the County to develop a schedule for providing support following approval of this County Purchase.

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- The schedule will need to account for the CalSAWS DD&I Project schedule for migrating the CalWIN Counties from the CalWIN System to the CalSAWS System.
- This estimate is based on a staggered site deployment approach for the devices that shall not coincide with the CalSAWS DD&I Project schedule for migrating the CalWIN Counties to the CalSAWS System.
- R&A Change Budget Services will be worked and invoiced in State Fiscal Year (“SFY”) 2023/24, through May 31, 2024. If the County requests for hours to be worked during SFY 2023/24 or SFY 2024/25, then a revision to this County Purchase would be required.
- Accenture and County will monitor the hours for R&A Change Budget Services and discuss the addition of more hours if necessary. Any additional hours required for R&A Change Budget Services would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.
- After installation, future moves of the kiosks and/or the FACTs to different County offices would result in additional Administrative Charges and R&A Change Budget Services. These charges would be provided to the County via a separate County Purchase.
- The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document (“APD”) or alternative form of authorized spending from the Office of Systems Integration (“OSI”) that supports this purchase by February 15, 2024 in order to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
- *Assumptions regarding kiosks*
 - The kiosks on this order are intended for use in the lobbies of two (2) of the County’s existing non-Managed sites. The table below lists the address of each site and the total quantity of kiosks that will be deployed at each site.

| Site Address | Total Kiosks |
|--|--------------|
| 1020 Emeline Avenue, Santa Cruz, CA 95060 | 1 |
| 500 Westridge Drive, Watsonville, CA 95076 | 1 |
| Total | 2 |

- New equipment will initially be delivered to the CalSAWS Remote Depot in Rancho Cordova, California where Accenture staff will asset-tag and

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image the kiosks. Once those activities have been completed, Accenture will transport the equipment to the County.

- Taxes for equipment items were estimated at a rate of 8.75% and based on the initial shipping location of Rancho Cordova, California.
- Taxes for Fujitsu scanners and hardware support for the scanners were estimated at a rate of 7.0% and based on the initial shipping location of Aberdeen, North Carolina.
- Shipping/handling charges for equipment items were estimated at a rate of 3.0%.
- The Consortium will transfer ownership of all hardware purchased under this County Purchase to the County, however, the CalSAWS kiosk application will continue to be CalSAWS Managed.
- Financing is not available for equipment, including those that are capital assets (i.e., items with unit prices exceeding \$5,000).
- The Consortium will retain ownership of all software licenses purchased under this County Purchase.
- The County will be responsible for the installation and configuration of software updates and patches for the two (2) kiosks.
- The County will be responsible for monthly recurring Technical Infrastructure Services Charges for enhanced central support for the two (2) kiosks on this order.
 - These recurring Technical Infrastructure Services Charges will apply to the two (2) kiosks once deployed and in use and are based on an estimate of up to four (4) hours per month per kiosk.
 - Recurring Technical Infrastructure Services Charges for enhanced central support are estimated to commence December 1, 2023 and continue through the end of SFY 2023/24, May 31, 2024.
 - These Technical Infrastructure Services Charges will be invoiced on a T&M basis. These charges are based on an estimate of four (4) hours of support per month per kiosk.
 - Accenture will monitor the hours for enhanced central support and discuss the addition of more hours with the County if necessary. Any additional hours required for ongoing support of the kiosks would result in additional Technical Infrastructure Services Charges. These additional Charges would be provided to the County in a separate County Purchase.
 - Recurring Technical Infrastructure Services Charges will be invoiced monthly in arrears to the Consortium, who will then invoice the County.
 - It is assumed that these ongoing Technical Infrastructure Services Charges for enhanced central support per kiosk will be funded by the Consortium commencing June 1, 2024 through January 31, 2025, pending the availability of funds. In the event that the Consortium is not able to provide funding for ongoing Technical

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Infrastructure Services Charges for supporting the kiosks, the County will be responsible for funding such charges via a revision to this County Purchase.

- Enhanced central support for the kiosks includes the following:
 - Service requests would be transferred directly to Level 3 support to analyze, investigate, diagnose, and resolve tickets submitted by the County related to the kiosks.
 - Process support would be provided to the County for any changes or updates to the process flows on the kiosks following deployment.
 - Management and administering of accompanying third-party manufacturer Hardware and Software during the CalSAWS M&O Project would be provided.
 - Regular maintenance activities and upgrades for the devices would be provided:
 - Install and configure software updates and patches.
 - Monitor production devices, including monitoring servers, applications, and webservices.
 - Troubleshoot problems and incidents with the Lobby client and server infrastructure, as well as maintain the kiosk application as needed.
 - Provide and maintain application availability.
- Enhanced central support excludes any enhancements to the CalSAWS custom applications for the kiosk.
- The kiosks on this order will include the following equipment:
 - Kiosk enclosure;
 - Desktop computer;
 - Touchscreen monitor;
 - Receipt Printer;
 - Magnetic stripe reader;
 - Barcode scanner;
 - Desktop scanner.
- The kiosks on this order are purchased with two (2) keys each for the kiosk front door access panel and the scanner cover. The County will be responsible for procuring replacements of the keys if needed. The County will also be responsible for safeguarding the keys, as well as for providing the keys to Accenture staff for onsite support.
- This County Purchase includes one (1) of each of the following spare equipment for break/fix purposes:
 - Desktop computer;
 - Touchscreen monitor;
 - Receipt Printer;
 - Magnetic stripe reader;
 - Barcode scanner;

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- Desktop scanner.
- The County will be responsible for storing the kiosks and kiosk equipment until installation/deployment. The County-provided storage facility must be capable of holding all equipment at the outset of this project.
- The County will be responsible for choosing the most appropriate location where each kiosk will be placed and used by customers.
 - The location for each kiosk should have accessibility to electrical power outlets.
 - A CalSAWS network jack will be required at the installation site of the kiosks. If a network jack is not available, then the County will be responsible for obtaining one.
 - The County is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture.
 - The kiosk cannot be plugged into a power strip.
 - The County is responsible for adhering to applicable fire codes with regard to the placement and installation of the kiosks.
- The County will be responsible for set up and installation of the kiosks.
 - Due to the size and stability of the kiosks, it is recommended that the County anchor the kiosks to the floor for safety. Additionally, it is also recommended that County anchor the electrical plug to the power outlet to prevent unauthorized plugging.
- Installation of the kiosks on this order does not include the following:
 - Permits, bonds, and/or fees;
 - Hazardous material abatement;
 - Independent testing fees other than specified;
 - Electronic voice/data connectivity equipment (i.e., network components or phone systems);
 - Network drops to access points;
 - Electrical cabling;
 - Facility remediation;
 - Heating, ventilation, and air conditioning;
 - Battery backup or other type systems;
 - Outside plant conduit installation or repair;
 - Trenching in, restoration of, cutting, or patching of asphalt, concrete, or landscape.
- This County Purchase includes one (1) case of eight (8) rolls of receipt paper for each kiosk. Once this supply has been exhausted, the County will be responsible for the purchase and installation of replacement rolls. The County is also responsible for other consumables for the printer in the kiosks (toner, etc.).
- The County will be responsible for the purchase and installation of scanner maintenance kits for the scanners for the kiosks on this order.

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- All MicroTouch touchscreen monitors are purchased with five (5)-year manufacturer's warranties from the date of purchase (unless noted otherwise). Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All Boca printers are purchased with three (3)-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All magnetic stripe/card readers are purchased with three (3)-year manufacturer's warranties from the date of purchase (unless noted otherwise). No additional hardware support is available for the magnetic stripe readers on this order. Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes.
- All barcode readers are purchased with four (4)-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All HP desktop computers are purchased with three (3)-year manufacturer's warranties from the date of purchase (unless noted otherwise). Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All Fujitsu scanners are purchased with four (4)-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- No support is available for the kiosk integration/enclosures on this order.
- All Microsoft Windows 10 Enterprise Upgrade licenses are purchased with Software Assurance agreements from the date of purchase (unless noted otherwise). Once the Software Assurance agreements have expired, the County will be responsible for funding any refreshes.
 - Microsoft Software Assurance agreements provide key administrator features and security, as well as maintaining up-to-date versioning of the Windows 10 Enterprise product.
- All McAfee MVISION licenses and McAfee Complete Data Protection licenses are purchased with one (1)-year software agreements from the date of purchase (unless noted otherwise) with annual software renewals. Once the software agreements have expired, the County will be responsible for funding any software renewals.

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- The following Performance Requirements set forth in Schedule 7 (Performance Requirements) to Exhibit X (CalSAWS M&O Extension) of the Base Agreement will apply to the kiosks purchased under this County Purchase:
 - Performance Requirement #4 - Monthly Helpdesk Diagnosis Time
 - Performance Requirement #17 - Security Management Requirement
 - Performance Requirement #18 - Security Incident Reporting

Performance Requirements other than those listed above will not apply to the kiosks purchased under this County Purchase.

- *Assumptions regarding FACTs*
 - The County will be responsible for shipping the County-provided FACTs and FACT equipment to the CalSAWS Remote Depot in Rancho Cordova, California, where Accenture staff will asset-tag, configure, and load the FACTs with the appropriate applications. Once those activities have been completed, Accenture will transport the FACTs to the County for deployment.
 - All FACT equipment must be located at the CalSAWS Remote Depot at the outset of this project.
 - The FACTs are intended for use in the lobbies of two (2) of the County's existing non-Managed sites. The table below lists the address of each site and the total quantity of Managed FACTs that will be deployed at each site.

| Site Address | Quantity of Managed FACTs | Total FACTs |
|--|---------------------------|-------------|
| 1020 Emeline Avenue, Santa Cruz, CA 95060 | 1 | 1 |
| 500 Westridge Drive, Watsonville, CA 95076 | 1 | 1 |
| Total | 2 | 2 |

- The FACTs utilize a wireless infrastructure to allow workers to securely access CalSAWS. This County Purchase does not include wireless infrastructure equipment to enable wireless connectivity. The County will be fully responsible for the procurement and installation of wireless infrastructure that has access to CalSAWS to support use of the FACTs at each site. This includes, but is not limited to:
 - Wi-Fi Protected Access II (WPA2) Protocol.
 - Encryption required must be Advanced Encryption Standard (AES) 256-bit.
- The FACTs require mobile device management from the CalSAWS Project team. The CalSAWS Project team uses mobile device management software (ManageEngine Mobile Device Manager and Zoho Assist) to manage operating system updates, application deployment, and remote

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access for troubleshooting. The County is required to provide network connectivity between the FACTs and the mobile device management infrastructure. The CalSAWS Project team will create ServiceNow ticket(s) during the deployment process to track these changes.

- County-provided FACTs must have Samsung Knox enabled to allow for the FACT to be enrolled in mobile device management from the CalSAWS Project.
- The County will be responsible for monthly recurring Technical Infrastructure Services Charges for enhanced central support for the two (2) FACTs.
 - These recurring Technical Infrastructure Services Charges will apply to the two (2) FACTs once deployed and in use and are based on an estimate of up to four (4) hours per month per FACT.
 - Recurring Technical Infrastructure Services Charges for enhanced central support for the FACTs are estimated to commence December 1, 2023 and continue through the end of SFY 2023/24, May 31, 2024.
 - These Technical Infrastructure Services Charges will be invoiced on a T&M basis. These charges are based on an estimate of four (4) hours of support per month per FACT.
 - Accenture will monitor the hours for enhanced central support and discuss the addition of more hours with the County if necessary. Any additional hours required for ongoing support of the FACTs would result in additional Technical Infrastructure Services Charges. These additional Charges would be provided to the County in a separate County Purchase.
 - Recurring Technical Infrastructure Services Charges will be invoiced monthly in arrears to the Consortium, who will then invoice the County.
 - It is assumed that these ongoing Technical Infrastructure Services Charges for enhanced central support per Managed FACT will be funded by the Consortium commencing June 1, 2024 through January 31, 2025, pending the availability of funds. In the event that the Consortium is not able to provide funding for ongoing Technical Infrastructure Services Charges for supporting the Managed FACTs, the County will be responsible for funding such charges via a revision to this County Purchase.
 - Enhanced central support for the FACTs include the following:
 - Service requests would be transferred directly to Level 3 support to analyze, investigate, diagnose, and resolve tickets submitted by the County related to the FACTs.
 - Process support would be provided to the County for any changes or updates to the process flows on the FACTs following deployment.

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- Management and administering of accompanying third-party manufacturer Hardware and Software during the CalSAWS M&O Project would be provided.
- Regular maintenance activities and upgrades for the Managed devices would be provided:
 - Install and configure software updates and patches.
 - Monitor production devices, including monitoring servers, applications, and webservices.
 - Troubleshoot problems and incidents with the Lobby client and server infrastructure.
- Provide and maintain application availability.
 - Enhanced central support excludes any enhancements to the CalSAWS custom applications for the FACTs.
- Because one (1) of the County-provided FACTs and FACT equipment are intended for break/fix purposes, no new Production Operations Charges for the one (1) FACT are included in this County Purchase, as the FACT would assume the Production Operations Charges of the piece of equipment it replaces.
 - If the County would like to deploy the one (1) FACT intended for break/fix purposes as growth, additional R&A Change Budget Services and monthly recurring Production Operations Charges per Managed FACT would apply. These additional charges would be provided to the County in a separate County Purchase.
- The County is responsible for consumables for the portable printer that is used with the FACTs (receipt paper, battery, etc.).
- The following Performance Requirements set forth in Schedule 7 (Performance Requirements) to Exhibit X (CalSAWS M&O Extension) of the Base Agreement will apply to the County-provided FACTs:
 - Performance Requirement #4 - Monthly Helpdesk Diagnosis Time
 - Performance Requirement #17 - Security Management Requirement
 - Performance Requirement #18 - Security Incident Reporting
 - Performance Requirement #19 - Security Incident Negligence

Performance Requirements other than those listed above will not apply to the County-provided FACTs.

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II. Schedule:

The charges associated with this County Purchase will be incurred during SFYs 2023/24 and 2024/25.

III. Total Charges:

The following table outlines the Total Charges for this County Purchase.

| Total County Purchase Charges | SFY 2023/24 | SFY 2024/25 | Total Charges (Inclusive of Revision 1) | Total Charges (Original Approved) | Variance (Revision 1 to Original Approved) |
|---|--------------------|-----------------|---|---|---|
| Administrative Charges | \$1,413.00 | \$0.00 | \$1,413.00 | \$1,413.00 | \$0.00 |
| R&A Change Budget Services | \$20,184.00 | \$0.00 | \$20,184.00 | \$20,184.00 | \$0.00 |
| Hardware and Software Charges | \$40,685.11 | \$104.71 | \$40,789.82 | \$40,789.82 | \$0.00 |
| Hardware Charges | \$38,390.78 | \$0.00 | \$38,390.78 | \$38,390.78 | \$0.00 |
| Hardware Maintenance and Support Charges | \$1,370.68 | \$0.00 | \$1,370.68 | \$1,370.68 | \$0.00 |
| Software Charges | \$923.66 | \$104.71 | \$1,028.37 | \$1,028.37 | \$0.00 |
| Software Maintenance and Support Charges | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Production Operations Charges | \$14,208.00 | \$0.00 | \$14,208.00 | \$17,760.00 | -\$3,552.00 |
| One Time Charges | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Recurring Charges - Production Operations | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Recurring Charges - Technical Infrastructure Services | \$14,208.00 | \$0.00 | \$14,208.00 | \$17,760.00 | -\$3,552.00 |
| Total Charges | \$76,490.11 | \$104.71 | \$76,594.82 | \$80,146.82 | -\$3,552.00 |

IV. References:

This purchase will be tracked via ServiceNow.

V. Attachment 1 to the County Purchase SR-01-2023 - Pricing Schedules

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COUNTY PURCHASE APPROVAL

Subject: County Purchase – SR-01-2023 – Revision 1

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

Santa Cruz County

DocuSigned by:
Randy Morris
By: B1FB8B7500084B1...
Printed Name: Randy Morris
Title: (Director or Deputy Director)
Date: 2/15/2024

Approved As to Form

Santa Cruz County Counsel

DocuSigned by:
Arthur G. Wille
By: FD318C222C994D0...
Printed Name: Arthur G. wille
Title: County of Santa Cruz
Date: 2/15/2024

Notice Address:

County of Santa Cruz, Human Services Department
1000 Emeline Avenue
Santa Cruz, CA 95060

CalSAWS Consortium

Holly Murphy
By: Holly Murphy (Feb 23, 2024 11:58 PST)
Printed Name: Holly Murphy
Title: CalSAWS PMO Director
Date: Feb 23, 2024

Notice Address:

CalSAWS Consortium
620 Roseville Parkway
Roseville, CA 95747

Accenture LLP

Arnold J. Malvick
By: Arnold J. Malvick (Feb 21, 2024 17:56 MST)
Printed Name: Arnold J. Malvick
Title: Accenture Project Executive
Date: Feb 21, 2024