

CONSORTIUM REVIEWED BY: \_\_\_\_\_

**AMENDED RESTATED AND REVISED LEADER REPLACEMENT SYSTEM  
AGREEMENT  
BY AND BETWEEN  
CALSAWS CONSORTIUM  
AND  
ACCENTURE, LLP**

**Change Notice Number Thirty-Two**

**AMENDED RESTATED AND REVISED LEADER REPLACEMENT SYSTEM AGREEMENT (“AGREEMENT”) ENTERED INTO BY AND BETWEEN THE CALSAWS CONSORTIUM (“CONSORTIUM”), A CALIFORNIA JOINT POWERS AUTHORITY, AND ACCENTURE, LLP (“CONTRACTOR”) FOR THE PROVISION OF THE CALIFORNIA STATEWIDE AUTOMATED WELFARE SYSTEM (“CALSAWS”).**

Pursuant to Subparagraph 5.2.1 of Subparagraph 5.2 (Required Approvals) of Paragraph 5 (Change Notices and Amendments) in the CalSAWS Maintenance and Operations (“M&O”) Extension, Consortium and Accenture agree to modify the Agreement to include changes that do not materially affect the scope of work, term, payments, or any term or condition of the Agreement except as provided in this Change Notice Number Thirty-Two. Consortium and Accenture hereby agree to the following modifications to the Agreement:

1. Consortium has allotted funding that may be used toward future work for Regulatory & Administrative (“R&A”) Change Budget Services, when the allocation for which is

approved by the Consortium Executive Director and Accenture's Project Director or their respective designees.

2. This Change Notice Number Thirty-Two requests One Hundred Eighty-Nine Thousand Nine Hundred Sixty-Six Dollars (\$189,966) to be used for additional R&A Change Budget Services hours for Work related to the CalFresh Simplifications requested by the Consortium. The estimated effort, prices, and assumptions are set forth in the attached Attachment 1 (CF Simplifications). R&A Change Budget Services related to the CalFresh Simplifications will be conducted and invoiced on a Time and Materials basis in an amount not to exceed One Hundred Eighty-Nine Thousand Nine Hundred Sixty-Six Dollars (\$189,966).
3. This Change Notice Number Thirty-Two requests One Million Six Hundred Eighty-Four Thousand Eight Hundred Seventy-Seven Dollars (\$1,684,877) to be used for additional R&A Change Budget Services hours for Work related to the Family Reunification AB 135 requested by the Consortium. The estimated effort, prices, and assumptions are set forth in the attached Attachment 2 (Family Reunification AB 135). R&A Change Budget Services related to the Family Reunification AB 135 will be conducted and invoiced on a Time and Materials basis in an amount not to exceed One Million Six Hundred Eighty-Four Thousand Eight Hundred Seventy-Seven Dollars (\$1,684,877).
4. This Change Notice Number Thirty-Two requests Seventy Thousand Nine Hundred Five Dollars (\$70,905) to be used for additional R&A Change Budget Services hours for State Fiscal Year 2023/24 for Work related to the NIST Rev5 Uplift. In addition, this Change Notice Number Thirty-Two requests a shift of One Hundred Thirteen Thousand Nine Hundred Fifty-Four Dollars (\$113,954) R&A Change Budget Services from State Fiscal Year 2022/23 to 2023/24 for Work related to the NIST Rev5 uplift. The estimated effort, prices, and assumptions are set forth in Attachment 3 (Pricing Schedule for Security - EDR, Tech Arch, NIST). R&A Change Budget Services related to NIST Rev5 Uplift will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Eight Hundred Ninety-Eight Thousand Three Hundred Forty-One Dollars (\$898,341).

Attachment 3 (Pricing Schedule for Security - EDR, Tech Arch, NIST) to this Change Notice Thirty-Two supersedes Attachment 7 (Pricing Schedule for Security - EDR, Tech Arch, NIST) to Change Notice Number Twenty-Eight dated September 15, 2023.

5. This Change Notice Number Thirty-Two requests a reduction of Thirteen Thousand Fifty-Two Dollars (\$13,052) in Total Charges to be used for additional R&A Change Budget Services hours as a result of funding shifts between State Fiscal Years 2021/22, 2022/23, 2023/24, 2024/25, and 2025/26, for Work related to the design, development, testing, implementation, and ongoing production operations of an interactive voice response (“IVR”) call flow for Los Angeles County’s Department of Children and Family Services (“DCFS”). The estimated effort, prices, and assumptions are set forth in Attachment 4 (DCFS IVR Call Flow). R&A Change Budget Services related DCFS IVR Call Flow will be conducted and invoiced on a Time and Materials basis in an amount not to exceed One Hundred Twenty-Four Thousand Eight Dollars (\$124,008). Attachment 4 (DCFS IVR Call Flow) to this Change Notice Thirty-Two supersedes Attachment 1 (DCFS IVR Call Flow) to Change Notice Number Eight dated February 22, 2021.
6. This Change Notice Number Thirty-Two requests Three Million Forty-Seven Thousand Five Hundred Fifty-Eight Dollars (\$3,047,558) to be used for additional R&A Change Budget Services hours for Work related to the Security Projects requested by the Consortium. The scope of work and assumptions for Security Projects are set forth in Attachment 5 (SOW for Security Projects). The estimated effort, prices, and assumptions are set forth in the attached Attachment 6 (Security Projects Pricing Schedule). R&A Change Budget Services related to the Security Projects will be conducted and invoiced on a Time and Materials basis in an amount not to exceed Three Million Forty-Seven Thousand Five Hundred Fifty-Eight Dollars (\$3,047,558).
7. The total amount of funds for additional R&A Change Budget Services requested pursuant to this Change Notice is Four Million Nine Hundred Eighty Thousand Two Hundred Fifty-Four Dollars (\$4,980,254).

8. Subsequent to the approval of this Change Notice Number Thirty-Two, the balance remaining from the Ninety-Two Million Dollars (\$92,000,000) in Agreement Paragraph 8.2.4 Regulatory and Administrative Change Budget Services of approved but unallocated funds for future work to be allocated will be Six Million Six Hundred Thirty-Seven Thousand Eight Hundred Two Dollars Eighty-Seven Cents (\$6,637,802.87).
9. Using the County purchase process, the Counties defined in the table below have purchased various Services, equipment, and software items directly related to the development and implementation of the CalSAWS System. This Change Notice Number Thirty-Two requests One Hundred Thirty-Seven Thousand One Hundred Twenty-Four Dollars and Twenty-Two Cents (\$137,124.22) to be used for the following purchases that were funded and approved by the individual Counties, which are incorporated into the CalSAWS M&O Extension:

CPO #	County	Service Description	Value
LS-01-2023 – Revision 1	Lassen	Kiosks (Quantity 1) – Revision 1	\$14,360.36
SB-02-2023	San Bernardino	Kiosks (Quantity 4)	\$126,315.86
SR-01-2023 - Revision 1	Santa Cruz	Kiosk (Quantity 2) and Production Operation Charges for Managed FACTs (Quantity 2) – Revision 1	(\$3,552.00)

10. Subsequent to the approval of this Change Notice Number Thirty-Two, the balance remaining from the Twenty Million Dollars (\$20,000,000) in Exhibit X Paragraph 8.2.5 of approved but unallocated funds for additional County Purchases and Orders for Services for Consortium Members to be allocated will be Four Million Two Hundred Fifty-Six Thousand Three Hundred Forty-Nine Dollars and Fifty-Nine Cents (\$4,256,349.59).

This Change Notice Number Thirty-Two is effective as of March 15, 2024 (the “Effective Date”).

Except as provided in this Change Notice Number Thirty-Two, all other terms and conditions of the Agreement shall remain in full force and effect.

**ACCENTURE, LLP**

**CALSAWS CONSORTIUM**

Dated: \_\_\_\_\_

Dated: \_\_\_\_\_

By: \_\_\_\_\_

Arnold J. Malvick,  
Accenture Managing Director

By: \_\_\_\_\_

Michael Sylvester, Consortium Chair

By: \_\_\_\_\_

Kronick Moskowitz Tiedemann &  
Girard, Consortium Legal Counsel

By: \_\_\_\_\_

John Boule, Consortium Executive  
Director