

Attachment A10 - Infrastructure Key Staff Qualifications, Part 3

Instructions:

This workbook contains a tab for each Infrastructure Key Staff position:

- 1. Infrastructure Project Manager
- 2. Infrastructure Project Management Office Lead
- 3. Infrastructure Delivery Integration Office Manager
- 4. Infrastructure Transition Manager
- 5. Infrastructure Operations Manager
- 6. Infrastructure Security Manager
- 7. Infrastructure Service Desk Lead
- 8. Infrastructure AWS Manager

For each mandatory qualification, identify the name of the Project that meets the MQ, start and end dates, percentage of time on the Project (100%, 50%, etc.) and the total duration in months.

The information contained in this table should summarize the details provided in Part 2 – Staff Minimum Qualifications Table.

Proposed Staff may not cite full-time experience gained working simultaneously on multiple Projects, i.e., percentage of time cannot exceed 100% for any given period.

Column G, Duration in Months (% Applied) contains a formula. Do not enter any data into Column G.

INFRASTRUCTURE TRANSITION MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Transition Manager Name:		Miguel De Ramas Jr.			
Minimum Qualification I-S15		A minimum of 18 months of experience within the past ten (10) years, performing operational transition activities on Projects involving large and complex IT systems.			
Project	Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
Huntsman IT Managed Services	9/1/2022	2/28/2023	100%	4.0	4.0
McCormick AMS Transition	10/1/2021	3/31/2022	100%	6.0	6.0
State of Arizona HEAPlus	10/1/2020	6/30/2021	100%	9.0	9.0
Chesapeake Energy Corporation AO/IO Transition	6/1/2020	9/30/2020	100%	4.0	4.0
Exelon ePeople Transition	2/1/2018	7/31/2018	100%	6.0	6.0
Totals				29.0	29.0
Minimum Qualification I-S16		Experience within the past ten (10) years, managing the successful transition of large and complex IT systems from one (1) company or contract to another on at least two (2) separate Projects. The Transition Manager's experience will have been for a minimum duration of three (3) months for each Project.			
Project	Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
Huntsman IT Managed Services	9/1/2022	2/28/2023	100%	4.0	4.0
McCormick AMS Transition	10/1/2021	3/31/2022	100%	6.0	6.0
State of Arizona HEAPlus	10/1/2020	6/30/2021	100%	9.0	9.0
Chesapeake Energy Corporation AO/IO Transition	6/1/2020	9/30/2020	100%	4.0	4.0
Exelon ePeople Transition	2/1/2018	7/31/2018	100%	6.0	6.0
Totals				29.0	29.0

INFRASTRUCTURE SECURITY MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE						
Security Manager Name:		Alexander (Alex) Hsiung				
Minimum Qualification I-S21		A minimum of three (3) years of experience as a Security Lead directly responsible for collaborating with application development teams, technical architects, and security policy experts to define and/or implement an integrated framework of solution security architecture.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
Silvergate Bank Project Mañana		2/1/2022	12/31/2022	100%	11.0	11.0
Farmers Insurance Group Security Team Risk Assessment and Regulatory Alignment		7/5/2021	10/20/2021	100%	3.5	3.5
Microsoft Azure Security Compliance		11/5/2018	6/25/2021	100%	31.8	31.8
Totals					46.3	46.3
Minimum Qualification I-S22		A minimum of three (3) years of lead experience within the past ten (10) years developing, implementing, improving and monitoring industry standard Security strategies, solutions, and processes on Projects involving large and complex IT systems and/or AWS cloud environment.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
Silvergate Bank Project Mañana		2/1/2022	12/31/2022	100%	11.0	11.0
Diem Association Security Due Diligence Assessment		11/2/2021	1/28/2022	100%	3.0	3.0
Farmers Insurance Group Security Team Risk Assessment and Regulatory Alignment		7/5/2021	10/20/2021	100%	3.5	3.5
Microsoft Azure Security Compliance		11/5/2018	6/25/2021	100%	31.8	31.8
Totals					49.3	49.3
Minimum Qualification I-S23		A minimum of three (3) years of experience within the past ten (10) years applying Information Security principles, methods, and techniques in the development of Project security Deliverables on Projects involving large and complex IT systems.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
Silvergate Bank Project Mañana		2/1/2022	12/31/2022	100%	11.0	11.0
Farmers Insurance Group Security Team Risk Assessment and Regulatory Alignment		7/5/2021	10/20/2021	100%	3.5	3.5
Microsoft Azure Security Compliance		11/5/2018	6/25/2021	100%	31.8	31.8
Totals					46.3	46.3
Minimum Qualification I-S24		A minimum of three (3) years of experience assessing system data sensitivity using security categorizations (e.g., FIPS Publication 199) to identify appropriate security controls to protect Personally Identifiable Information (PII), Protected Health Information (PHI) and/or Federal Tax Information (FTI) data.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
Silvergate Bank Project Mañana		2/1/2022	12/31/2022	100%	11.0	11.0
Diem Association Security Due Diligence Assessment		11/2/2021	1/28/2022	100%	3.0	3.0
Farmers Insurance Group Security Team Risk Assessment and Regulatory Alignment		7/5/2021	10/20/2021	100%	3.5	3.5
Microsoft Azure Security Compliance		11/5/2018	6/25/2021	100%	31.8	31.8
Totals					49.3	49.3
Minimum Qualification I-S25		A minimum of three (3) years of experience with systems that comply with National Institute of Standards and Technology (NIST) 800-53 moderate baseline.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
Silvergate Bank Project Mañana		2/1/2022	12/31/2022	100%	11.0	11.0
Diem Association Security Due Diligence Assessment		11/2/2021	1/28/2022	100%	3.0	3.0
Farmers Insurance Group Security Team Risk Assessment and Regulatory Alignment		7/5/2021	10/20/2021	100%	3.5	3.5
Microsoft Azure Security Compliance		11/5/2018	6/25/2021	100%	31.8	31.8
Totals					49.3	49.3

Minimum Qualification I-S26		Hold and maintain for the duration of the contract an (ISC)2® Certified Information Systems Security Professional (CISSP) certification, or ISACA Certified Information Security Manager (CISM).			
Certification/Degree Title		Certification Number	Original Grant Date	Expiration Date	Online Validation Link, if not available attach a copy
(ISC)2 Certified Information Systems Security Professional (CISSP)		654089	4/1/2021	3/31/2024	www.isc2.org/verify
IAPP Certified Information Privacy Professional/United States (CIPP/US)		000303620I	7/1/2021	6/30/2023	https://iapp.org/certify/lookup/

INFRASTRUCTURE SERVICE DESK LEAD MINIMUM QUALIFICATIONS SUMMARY TABLE						
Service Desk Lead Name:		Jamala Rule				
Minimum Qualification I-S27		A minimum of two (2) years of lead experience within the past five (5) years working in a service desk/help desk.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
CalSAWS		9/27/2021	12/31/2022	100.0%	15.0	15.0
CalSAWS		1/2/2020	9/26/2021	50%	21.0	10.5
C-IV		1/2/2018	9/26/2021	50%	45.0	22.5
Totals					81.0	48.0
Minimum Qualification I-S28		A minimum of two (2) years of experience within the past five (5) years working in a help desk environment serving over 2,500 end users.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
CalSAWS		9/27/2021	12/31/2022	100.0%	15.0	15.0
CalSAWS		1/2/2020	9/26/2021	50%	21.0	10.5
C-IV		1/2/2018	9/26/2021	50%	45.0	22.5
Totals					81.0	48.0
Minimum Qualification I-S29		A minimum of two (2) years of experience within the past five (5) years with the ServiceNow platform and tools.				
Project		Start Date	End Date	Percentage of Time	Duration in Months	Duration in Months (% Applied)
CalSAWS		9/27/2021	12/31/2022	100%	15.0	15.0
CalSAWS		1/2/2020	9/26/2021	50%	21.0	10.5
						0.0
Totals					36.0	25.5
Minimum Qualification I-S30		Hold and maintain for the duration of the contract an ITIL certification.				
Certification/Degree Title		Certification Number	Original Grant Date	Expiration Date	Online Validation Link, if not available attach a copy	
ITIL certification in Service Management		GR671522933JR	5/26/2023	5/25/2026	Copy of certification is included in Attachment A10 - Infrastructure Key Staff Resumes and Qualifications, Part 1 and 2, at the end of Section 1.7 - Infrastructure Operations Service Desk Lead Staff Qualifications.	