

[CA-275906] Make Case Number Editable Field on Reception Log

Issue Type:	SCR	Team Responsible:	Online	Assignee:	Unassigned
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sowmya Coppisetty	Regulation Reference:		Created:	03/28/2024 02:34 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sowmya Coppisetty	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Funding Source ID:			
Other Agency Cross Reference:					

Current Design:

Request:

Justification / Request Summary: Make case number an editable field on Reception Log
Issue: Due to a change by CA-222117, the person field is now auto-populated, and the case number cannot be edited when an individual checks in at the kiosk and an entry is created on Reception Log. Counties wish to be able to edit the case number field in order to make lobby management processes more efficient. Clerical staff are now creating a duplicate reception log entry in order to link someone who checked in at the kiosk with name/DOB to their CalSAWS case. This creates extra work for clerical staff.

Recommendation:

Make the Case Number field editable on the Reception Log Detail page, and have that information populate to the Reception Log List page.

Outreach

Description:

Operational Impact: