

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

| | |
|------------------------|---|
| Submission Date | 12/2/2021 |
| Title | Stop the auto-generating of form GN 6046A |

| | | |
|----------------------------------|--|------------------------------|
| Region #: 3 | County: 18 - Lassen | |
| Submitter: Craig Harrison | Email: CHarrison@co.lassen.ca.us | Phone: (530) 251-8364 |

| | | | |
|--|---|--|------------------------------------|
| Program(s) Impacted: | | | |
| <input type="checkbox"/> Adoptive Services | <input type="checkbox"/> ARC | <input type="checkbox"/> CalFresh | <input type="checkbox"/> Cal-Learn |
| <input type="checkbox"/> CalWORKS / RCA | <input type="checkbox"/> CAPI | <input type="checkbox"/> Child Care | <input type="checkbox"/> CMSP |
| <input type="checkbox"/> Foster Care | <input type="checkbox"/> GA/GR | <input checked="" type="checkbox"/> GAIN/REP/WTW | <input type="checkbox"/> GROW |
| <input type="checkbox"/> Kin-GAP | <input type="checkbox"/> Medi-Cal / RMA | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> Other – specify | | | |

| | | | |
|---|--|---|---|
| Area(s) Impacted: | | | |
| <input type="checkbox"/> Call Center | <input type="checkbox"/> Case Assignment | <input checked="" type="checkbox"/> Client Correspondence | <input type="checkbox"/> Eligibility |
| <input type="checkbox"/> Fiscal / Collections | <input type="checkbox"/> Hearings | <input type="checkbox"/> Imaging | <input type="checkbox"/> Lobby Management |
| <input type="checkbox"/> Reports | <input type="checkbox"/> Resource Data Bank | <input type="checkbox"/> Schedule Appt | <input type="checkbox"/> Security |
| <input type="checkbox"/> Self Service Portal | <input type="checkbox"/> Special Investigation | <input type="checkbox"/> Task Mgmt | <input type="checkbox"/> Time Limits |
| <input type="checkbox"/> Training | | | |
| <input type="checkbox"/> Interface(s) - specify | | | |
| <input type="checkbox"/> Other – specify | | | |

CalSAWS | Enhancement Request (CER)

Justification / Request Summary:

Issue:

When a supportive service ancillary payment request is approved the notice: GN 6046A, auto generates informing the customer there is a potential over payment and receipts are required. Not all payments require a receipt. It is functioning under GAIN rules and sending a GAIN notice.

Proposed Recommendation:

To stop auto generating the notice: GN 6046A and sending it out to the customer.

Priority/Implementation Consideration(s):

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

CA-237682

SCR #

CalSAWS | Enhancement Request (CER)

| | |
|--|-------|
| Rejected By: | Date: |
| Rejection Reason(s) or other Comments: | |