

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	01/09/2024
Title	THP Plus Program

Region #: 1	County Name:	Santa Clara County
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input checked="" type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input checked="" type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			

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Other – specify

Justification / Request Summary:

Issue: Transitional Housing Placement Plus is a community care facility licensed by the California Department of Social Services (CDSS) as part of the Transitional Housing Placement Program (THPP) for youth 18 years old but under 25 years old that have aged-out of the foster care system.

Currently, there is a workaround to issue THP Plus payments to NMD as cash MC aid code 45 (per instruction in CIT 0158-23 [WEB PORTAL - CIT 0158-23 Issuing THP Plus and Wraparound Payments from CalSAWS - All Documents \(sharepoint.com\)](#)). THP Plus can be issued on a case set up with only FC since the youth might already have a case with open MC (aid code 4M) that is set up as part of system auto-test. In other cases, there may not be an existing MC case for the youth so both MC and FC are opened in one case to process the payment for this program. Regardless of how the case is set up, we are encountering the following issues:

1. The CIT does not include any guidance on MC. To issue MC, the EW must first approve the MC block and then follow the CIT for the THP plus. If MC is not set up first the system will fail it as it will say the youth is active on FC. This process is also causing many unnecessary tasks since the worker will keep getting "Batch EDBC Program Skipped" task every month.
2. Having MC open for these youths on aid code 4M creates a dual full scope aid code in MEDS issues as they get alerts saying there are conflicting aid codes during MEDS Recon and eventually places them on Burman Holds. Staff has been putting extra effort to this process to release the HOLD and discontinue of MC 4M. NMD is eligible for 4M until 26-year-olds but eligible for THP Plus (45 aid code) until 25.
3. Furthermore, in the recent release 23.11, SCR CA-249570 Automated Action for MC Individuals Active in Child Welfare Services Program was implemented, Santa Clara County had many tasks created due to the MC 4M cases where the beneficiary is also receiving THP Plus. Because the SCR CA-249570 runs at daily batch, as soon as the task closes, the new task opens the next day. Due to all these unnecessary tasks, Santa Clara decides to turn off the Automated Action functionality even though we think it would help cases with beneficiary who has CalFresh/MC and Foster Care at the same time.

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<p>Proposed Recommendation: Allow THP Plus logic as a Cash-based Program while FC Program is terminated. Allow the THP Plus program to run concurrently with a MC block open to allow the issuance of 4M aid code.</p> <p>Priority/Implementation Consideration(s): High priority as these cases currently create MEDS RECON.</p>

CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	