

CalSAWS | Notes from CalSAWS CAPI SCR Review and Voting Meeting

Date: Jan 31, 2024	Notes Location: [Filename or file path]
Time: 1:00 pm – 2:00pm	Meeting Materials: [Document Name or file path]
Meeting Called by: Adelaide Mendoza	[Document Name or file path]

Attendees: Adelaide Mendoza, Dennis Kong, Frederick Gains

Region 1 Edmund Zheng

Region 2 Dana Lawrence, Shawna Hernandez

Region 3 Karina Nunez, Terry Ramos

Region 4 Monica Garcia, Tammie Allison, Mary Switalski, Claudia Cantu, Reyna Avalos

Region 5 Brandi Weaver, Rosario Arguelles, Leopoldo Huerta, Margarita Cabra,

Region 6 Cyl Jarasa, Litit Afrikyan, Mercedes Kurdoghlian, Darshana Stillman, Julia Caracoza

Topic

Important Points

[Committee Reminders]

- Committee Responsibilities

- Comments on SCRs need to be back to facilitator timely to ensure timely implementation of changes.
- State CDSS is part of the Committee. They receive the SCRS and design documents.

[SCR CA-248713 Conditional CAPI]

Per ACL 08-03, individuals who become naturalized citizens while receiving Cash Assistance Program for Immigrants (CAPI) benefits can continue receiving payments on a conditional basis if they sign a Request for Conditional CAPI form (SOC 830), apply for SSI in a timely manner, and fully cooperate in the application and appeal process of the Social Security Administration (SSA). The purpose of this SCR is to update existing CAPI EDBC functionality to allow the continuation of CAPI benefit payments for naturalized citizens who signs the conditional CAPI (SOC 830) and are in the process of SSI application approval and/or appeal.

- Confusion on use of report vs begin date. The new reported date changes with every edit which alters the 30 day window that is used to determine if clients reported timely or not.
- Question posed: Do counties want to pull this Conditional CAPI. SCR for now and consider a new design for a future SCR? No Objections. SCR will be pulled, redesigned and presented once completed.

[CER CA- 271066 CAPI Overpayment Forms Generation for Authorized Representatives]

CAPI Overpayment workers will need to provide the customer and the Authorized Representatives (if requested) with the NA 1217, NA 1230, NA 1231, NA 1232. Currently, workers need to manually generate this set of client correspondences for the customer.

As a result, the level of manual work needed is creating a workload issue for the CAPI Overpayment Unit.

Proposed Recommendation:

CalSAWS to automatically generate the following correspondences to be able to be centrally and/or locally printed for the customer, and for Authorized Representatives, when "Yes" is selected from the Additional Correspondence Recipient on Authorized Representative Program Detail Page:

- NA 1217 when a recovery account (RA) is established
- NA 1230 when an OP waiver request is approved

Topic

Important Points

- NA 1231 when OP waiver request is partially approved
- NA 1232 when OP waiver request is denied

[CER CA – 267438 Failure to Cooperate – Add as a negative Action Reason]

Request: Proof of SSI denial due to immigration status is an Eligibility requirement for CAPI. Currently, CalSAWS will still pass CAPI without this verification. If this is missing, we need to fail CAPI outside the queue. Also, there is other verification needed for CAPI (such as passport or other proof of travel) to establish California residency and there is no page in CalSAWS to indicate that these were not received, or client refused to provide to fail; hence, CalSAWS would still pass the case. We need to fail these cases outside the queue but failure to provide is currently not an option to deny CAPI.

Recommendation:

Add "failure to cooperate" as a denial reason for CAPI under "Negative Action Reason."

- Committee voted to go forward with this while also researching and addressing why it is necessary to manually deny. All failure to cooperate reasons should generate with properly completed CalSAWS entries however there are circumstance where we need a way to manually enter specifically what the customer/client failed to cooperate with as it is not captured any other way.

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
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1	SCR CA-248713 will be pulled, revisited and a new SCR created	Adelaide	1/31		
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#	Decision Made	Who Made the Decision	Date
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1	SCR CA-248713 will be pulled, revisited and a new SCR created	Committee Vote	1/31/2024
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2	CER CA- 271066 CAPI Overpayment Forms Generation for Authorized Representatives Approved and SCR will be created	Committee Vote	1/31/2024
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3	CER CA – 267438 Failure to Cooperate – Add as a negative Action Reason Approved and SCR will be created	Committee Vote	1/31/2024
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