

CalSAWS | Lobby Management Committee

Date: March 28th, 2024
Time: 10:00 am – 12:00 pm

Location:
Meeting Called by:

Microsoft Teams Meeting
Erick Arreola / Sowmya Coppisetty

Topic

Important Points

CalSAWS Enhancement Requests (CER)

- CER CA-274030: Make Case Number Editable Field on Reception Log

- Current Issue - The person field is now auto-populated, and the case number cannot be edited
- Current Request - Make case number an editable field on Reception Log
- CER Approved; SCR CA-275906 created to track this change

CalSAWS Enhancement Requests (CER)

- CER CA-275724: Increase Size of Kiosk Keyboards

- Current Issue - The keyboards on the kiosks are small which makes it difficult for customers to see and enter their information
- Current Request - To increase the size of the keyboards on the Kiosks for visually impaired customers
- CER Approved; CER CA-275907 created to track this change

Recent & Upcoming Changes

- 24.07- SCR CA-269150: Reception Log updates to allow refreshing and support multiple offices

- SCR will update the location of the Search button on Reception Log List page to make it more accessible for the user to perform the Search function to pull updated information. The Reception Log Detail page will also be updated to allow user to manually select the office they would like to create the reception log record for.

Recent & Upcoming Changes

- 24.11- SCR CA-222130: Lobby Device: Change wording on Kiosk screen

- SCR will update the labeling on buttons.
- Committee provided a design suggestion:
Is there anything else I can help you with?
 - No, I'm Done
 - Yes, Return to Main Menu

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
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#	Decision Made	Who Made the Decision	Date
1	CER CA-274030 – Approve	Lobby Management RCMs	3/28/2024

