

CalSAWS Quality Assurance Bi-Weekly Status Report

Reporting Period: March 25, 2024, to April 7, 2024

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1.0 Quality Assurance

1.1 CalSAWS Bi-Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
<p style="text-align: center;">QA PMO</p>	<ul style="list-style-type: none"> • Participated in Post Release 24.03 Checkpoints • Participated in Draft 24.03 Defect Executive Letter review • Participated in Code Scanning Inventory review • Participated in OCAT Operations and Release Management review • Participated in Hyland Imaging Monthly SLA review • Continued work on the CalSAWS Post Implementation Evaluation Report (PIER) • Continued Facilitating CalSAWS Key Performance Indicator (KPI) Sessions • Closed out March Collaboration Model prioritization poll and distributed notes
<p style="text-align: center;">QA Technical</p>	<ul style="list-style-type: none"> • Participated in CalSAWS Architecture reviews • Participated in Accenture Imaging Monthly SLA review • Participated in Fresno Generative AI Call Summary meeting • Participated in CalSAWS Contact Center meetings • Participated in BenefitsCal / CalSAWS Case Linking reviews • Continued review of CalSAWS Change Advisory Board (CAB) tickets • Collaborating on resuming Accenture System Security Plan (SSP) updates
<p style="text-align: center;">QA Functional/Test</p>	<ul style="list-style-type: none"> • Completed CalSAWS Release 24.04.05 WBT SCRs validation • Commenced CalSAWS Release 24.05 Job Aid/Online Help SCRs validation • Started CalSAWS Release 24.05 Test Execution with 11% Execution Rate, 10% Pass Rate, and 1% Fail/Block Rate • Continued CalSAWS RWR Client Correspondence Test Activities • Participated in CalSAWS State/Fiscal Report Activities • Participated in FCED Integrated Schedule and Test Plan Activities • Participated in Customer Engagement Activities

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS M&O Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
65.02	QA Monthly Status Report – March 2024		• Submitted FDEL on April 5, 2024
WP-4.05	QA Work Plan – March 2024		• Submitted FDEL on April 5, 2024
66.02	QA Test Monthly Report – March 2024		• Submitted FDEL on April 5, 2024
56	Assessment of CalSAWS Migration Final Acceptance Certification		• Submit DDEL by April 23, 2024
67.01	Quarterly QA Security Report		• Submit FDEL by April 9, 2024
68.02	SLA and Performance Review Report – March 2024		• Submit FDEL by April 15, 2024

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
69.02	OCAT – Monthly Status Report – March 2024		• Submitted FDEL on April 5, 2024
WP-11.3	OCAT - System Documentation - 2024 Annual Updates		• Submit DDEL comments by May 3, 2024







[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-26.23	BenefitsCal – CX Monthly Report Feb/Mar 2024		<ul style="list-style-type: none">• Submit DDEL comments by April 12, 2024
WP-27.26	BenefitsCal – Monthly M&O Report - March 2024		<ul style="list-style-type: none">• Submit DDEL comments by April 18, 2024
WP-28.24	BenefitsCal – Work Plan Monthly Updates – March 2024		<ul style="list-style-type: none">• Submit FDEL comments by April 12, 2024
WP-29.24	BenefitsCal – Monthly Status Report – March 2024		<ul style="list-style-type: none">• Submit FDEL comments by April 12, 2024
WP-32.08	BenefitsCal - BOM Review and License Renewal (Quarterly) January - March 2024		<ul style="list-style-type: none">• Submit FDEL comments by April 12, 2024
WP-33.08	BenefitsCal - Certificate Review (Quarterly) January - March 2024		<ul style="list-style-type: none">• Submit FDEL comments by April 12, 2024

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Post Release 24.03 Checkpoints on March 25 – 27, 2024
- ▶ Participated in CalSAWS PMO Status reviews on March 26 and April 2, 2024
- ▶ Participated in Accenture SSP Review meeting on March 27, 2024
- ▶ Participated in Draft 24.03 Defect Executive Letter review on March 27, 2024
- ▶ Participated in CalSAWS Contact Center reviews on March 27 and April 3, 2024
- ▶ Participated in OCAT Timeout Design Review on March 29, 2024
- ▶ Participated in Code Scanning Inventory Review on April 1, 2024
- ▶ Participated in CalSAWS Imaging status review on April 2, 2024
- ▶ Participated in CalSAWS Section Directors' meeting on April 3, 2024
- ▶ Participated in OCAT Ops and Release Management meeting on April 3, 2024
- ▶ Participated in Hyland Imaging Monthly SLA review on April 4, 2024
- ▶ Continued data collection and updates for the CalSAWS Post Implementation Evaluation Report (PIER)
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Coordinated KPI next steps planning on March 25, 2024
 - Facilitated Collaboration Model Process review session on March 25, 2024
 - Facilitated Lobby Management retrospective session on March 27, 2024
 - Finalized March 2024 Collaboration Model prioritization poll March 29, 2024
 - Facilitated KPI next steps session on April 1, 2024
 - Reviewed County Release Readiness and Communications on April 3, 2024
 - Updated KPI inventory and scheduled next executive review on April 3, 2024
 - Facilitated Collaboration Model Process Outline review session on April 4, 2024

1.3.2 Technical

- ▶ Participated in CalSAWS 24.03 Post-Release Checkpoint meetings
- ▶ Participated in CWDS and CalSAWS FCED Workgroups meetings
- ▶ Participated in Bi-Weekly FCED meeting on March 25, 2024
- ▶ Participated in CalSAWS Performance Report Meeting on March 26, 2024
- ▶ Participated in UEID Error Checkpoint meeting on March 27, 2024
- ▶ Participated in Technical Change Advisory Board on March 27 and April 3, 2024
- ▶ Participated in Bi-Weekly CalSAWS Meeting on March 27, 2024
- ▶ Participated in Review Monthly Over 15 Seconds Report meeting on March 28, 2024
- ▶ Participated in Weekly Technical Meeting on April 1, 2024
- ▶ Participated in CalSAWS Section Directors Meeting on April 3, 2024
- ▶ Participated in CFAP SCR review meeting on April 3, 2024
- ▶ Participated in Weekly Architectural Discussions on April 4 and 11, 2024
- ▶ Participated in CARES/CalSAWS Testing Meeting on April 4, 2024
- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review meetings
 - Participated in DD&I and M&O meetings
 - Participated in BenefitsCal User Account Security Update meetings
- ▶ Batch
 - Participated in Batch Weekly meetings on March 28 and April 4, 2024
- ▶ Contact Center

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- Participated in reoccurring Bots meetings
- Participated in Fresno Generative AI Call Summary meetings
- Participated in eGain Dashboard and Reporting meetings
- Participated in eGain R21 Access meetings
- Participated in Fresno GenAI Call Summary Assist Design on March 26 and 28, 2024
- Participated in Contact Center Weekly Meeting on March 27 and April 3, 2024
- Participated in IVR/Contact Center Committee Meeting on March 27, 2024
- Participated in Contact Center Disaster Recovery planning on March 27 and April 3, 2024
- Participated in AWS Contact Center meetings on March 28 and April 4, 2024
- Participated in San Mateo Contact Center meeting on March 29, 2024
- Participated in San Francisco Call Center Data Request on March 29, 2024
- Participated in LA eGain Reporting review meeting on April 3, 2024
- Participated in San Bernardino CSC Support Meeting on April 4, 2024
- ▶ Security
 - Participated in Case Linking meetings
 - Participated in discussions pertaining to improving the quality of Accenture's System Security Plan (SSP)
 - Participated in Digital Identity Verification meeting on March 26, 2024
 - Participated in six security-focused BenefitsCal/ForgeRock Technical Working Sessions March 27 – April 5, 2024
 - Participated in Security Risk Management meeting on March 28, 2024
 - Participated in Accenture Security Status Meeting on March 29, 2024
 - Participated in Accenture Security code development inventory, planning and scanning meeting on April 1, 2024
 - Participated in Application Vulnerability review on April 3, 2024
 - Participated in ForgeRock Operations Bi-Weekly Sync on April 3, 2024
 - Participated in OCAT POAM Monthly Check-in on April 4, 2024
- ▶ Central Print
 - Participated in Central Print weekly status meetings on March 25 and April 1, 2024
- ▶ Lobby Management
 - Participated in Riverside and Santa Clara Lobby Mgt meeting on March 27, 2024
 - Participated in Santa Clara and Mariposa Lobby Mgt meeting on April 3, 2024
 - Participated in Lobby Management support on April 4, 2024
- ▶ Service Management
 - Participated in ServiceNow IT Operations Management Discovery meeting on March 28, 2024
 - Participated in ServiceNow Process Improvement Meeting on March 28, 2024
 - Participated in Helpdesk Operations Meeting on March 28, 2024
 - Participated in Monthly Helpdesk Trends Meeting on March 28, 2024

1.3.3 Imaging

- ▶ Participated in Monthly Data Review meeting on April 2, 2024
- ▶ Participated in Weekly Imaging meeting on April 2, 2024

1.3.4 Functional

- ▶ Supported March 25 – April 5, 2024, SPG Scorecard review cycle
- ▶ Supported April 2, 2024, SCRB review cycle

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- ▶ CFAP
 - Participated in CFAP Expansion Automation meeting with CDSS on March 26, 2024
 - Participated in CFAP Expansion Workgroup meeting on March 28, 2024
- ▶ Client Correspondence
 - Participated in SCR CA-232740 Design review session on March 27, 2024
 - Participated in Correspondence Design review on April 2, 2024
- ▶ Duplicate Person Automation
 - Participated in workgroup pre-meeting on March 25 and April 1, 2024
 - Participated in workgroup meeting on March 26 and April 2, 2024
- ▶ FCED
 - Participated in FCED Schedule Sync meeting on March 25, 2024
 - Participated in FCED User Group meeting on March 26, 2024
 - Participated in Data Elements workgroup meeting on March 27, 2024
 - Participated in FCED Technical Workgroup on March 28, 2024
 - Participated in CARES/CalSAWS Test meeting on March 28 and April 4, 2024
 - Participated in FCED Business Workgroup on March 28 and April 4, 2024
 - Participated in Core Constituent Design review on April 2, 2024
 - Participated in FCED Roadmap review on April 2, 2024
 - Participated in FCED Integrated Test Plan walkthroughs on April 3 and 4, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Correspondence discussion on March 27 and April 3, 2024
 - Participated in GA/GR Opt-In Lessons Learned session on March 28, 2024
 - Participated in El Dorado Opt-In GA/GR meeting on April 4, 2024
- ▶ Lobby Management
 - Participated in Riverside Lobby Device Planning session on March 27, 2024
 - Participated in Lobby Management Retro session on March 27, 2024
 - Participated in Lobby Support Mgt meetings on March 28 and April 4, 2024
 - Participated in Santa Cruz Lobby Device Planning session on March 28, 2024
 - Participated in Enhanced Lobby Support meeting on April 2, 2024
 - Participated in Siskiyou Lobby Device Planning meeting on April 3, 2024
 - Participated in Lassen Lobby Device Planning meeting on April 3, 2024
 - Participated in Yuba Lobby Device Planning meeting on April 4, 2024
 - Participated in Kern Lobby Device Planning meeting on April 4, 2024
- ▶ Medi-Cal/CMSP
 - Participated in CalHEERS CalSAWS Test Daily Connect
 - Participated in CalHEERS SAWS Integration meeting on March 26 and April 2, 2024
 - Participated in Medi-Cal Correspondence SCRs status meeting on March 27, 2024
 - Participated in CWDA CalHEERS meeting on March 28 and April 4, 2024
 - Participated in Committee meeting on April 3, 2024
 - Participated in the CR 228980 Notice Update design sessions
- ▶ Reports
 - Participated in Reports OCM Support workgroup meeting on March 25, 2024
 - Participated in Management Reports Support Forum meeting on March 26, 2024
 - Participated in State Reports internal meeting on March 26, 2024
 - Participated in Post Targeted Reports Session retro on March 27, 2024
 - Participated in State/Fiscal Reports workgroup meeting on March 28, 2024
 - Participated in County Questions Template review meeting on March 29, 2024
 - Participated in Targeted Reports Session on April 4, 2024

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- Participated in Reports SCRs Prioritization meeting on April 4, 2024
- Reviewed Reports Functional documentation
- ▶ Training
 - Participated in WBT reviews process improvement meeting with Consortium on March 26, 2024
 - Participated in WBT SCRs Impact Analysis meeting on April 4, 2024
 - Continued release 24.04.05 WBT/CFP SCRs validation activities
- ▶ WDTIP
 - Participated in WDTIP Workgroup meeting on March 26, 2024
 - Participated in four WDTIP Group meetings with State March 26 - April 3, 2024
 - Participated in four EDD Technical meetings March 27 - April 4, 2024
- ▶ Others
 - Participated in Design Managers Status meeting on March 26 and April 2, 2024
 - Participated in AppDev Leads meeting on March 26 and April 2, 2024
 - Participated in Foster Care Programs Committee meeting on March 26, 2024
 - Participated in four Virtual Assistant Design reviews - March 26 - April 4, 2024
 - Participated in CW/CF Eligibility review on March 27 and April 3, 2024
 - Participated in SCR CA-271116 User Group meeting on March 27, 2024
 - Participated in SCR CA-251475 Design review meeting on March 27, 2024
 - Participated in SCR CA-255940 Design review meeting on March 27, 2024
 - Participated in Task Management review on March 28 and April 4, 2024
 - Facilitated Outreach process improvement meeting on April 2, 2024
 - Participated in Task Management Committee meeting on April 4, 2024
- ▶ Reviewed Sixty-six (66) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction.

Table 1-5 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	13
24.02	4
24.03	13
24.05	13
24.07	7
24.09	3
24.11	2
24.06	1
25.01	1
TBD	9
Grand Total	66

- ▶ BenefitsCal
 - Participated in Daily Transaction Failures meetings
 - Reviewed upcoming BenefitsCal release scope on March 25 and April 1, 2024
 - Participated in four Enhancement and M&O reviews on March 26 through April 4, 2024

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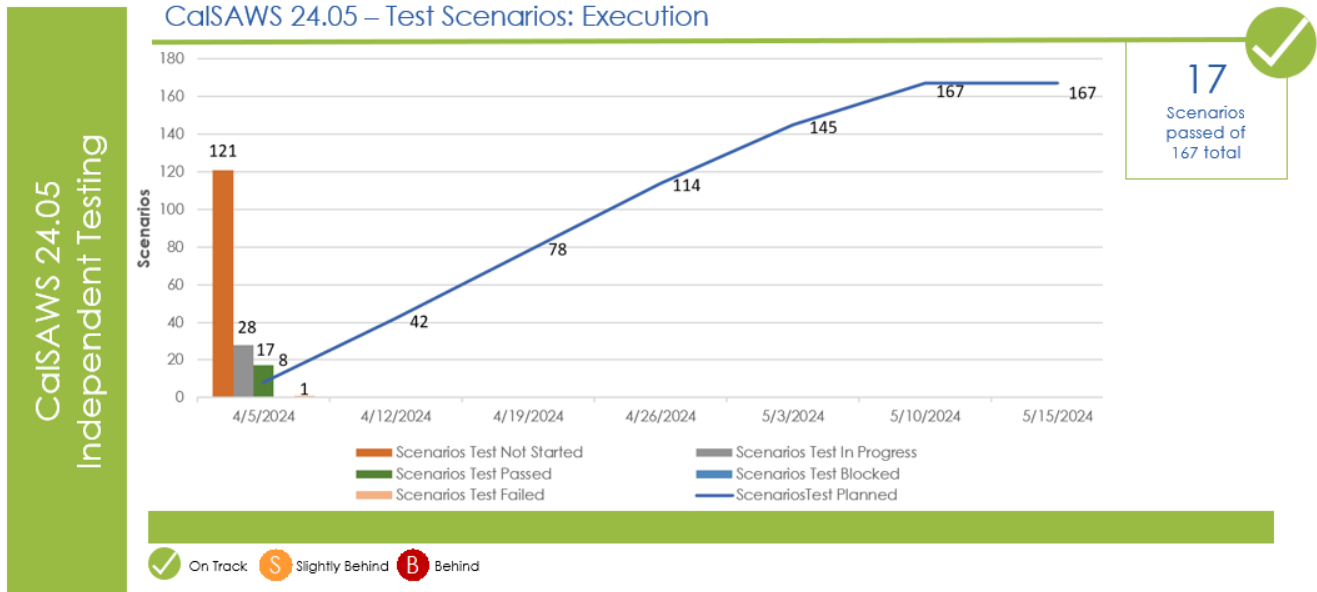
- Participated in Program Manager meeting on March 27, 2024
- Participated in Self-Service Portal Committee Meeting on April 2, 2024
- ▶ Customer Engagement
 - Participated in the SCR Lifecycle Roadshow review meetings on March 25 and April 3, 2024
 - Participated in final San Francisco Workforce Reports support meeting on April 5, 2024

1.3.5 Test

- ▶ CalSAWS Release 24.05
 - Continued test preparation activities
 - Began QA Review of System Test scripts for high impact SCRs

Table 1-6 – CalSAWS 24.05 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 24.05 - ClearBest QA Independent Test Results	167	72% (121)	17% (28)	10% (17)	1% (1)	0% (0)



- ▶ CalSAWS Release 24.03
 - Participated in CalSAWS 24.03 Post-Release Checkpoints on March 25 – 27, 2024
- ▶ BenefitsCal Activities
 - Sent QA verification plan to the Consortium for releases 24.04.11 and 24.04.25
 - Started QA verification of Priority Release 24.04.11
 - Monitored Releases 24.04.11 and 24.04.25 for M&O and M&E updates
 - Started QA test preparation for Baseline Release 24.05.19
- ▶ Priority Release/RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
 - Completed test activities on the following SCRs/Defects:

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Table 1-7 – Priority Release/RWR Issues Completed for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-266915 Update the recipient for AAP Discontinuance of when Youth Turn 18 or at 21	RWR 24.03.x1	QA Review
CA-272907 Add M44-350K EBT Replacement Denial NOA in Spanish	RWR 24.03.x1	QA Review
CA-252754 Add NOA Fragments in Threshold Languages for CalWORKS NOA Generation (M40-129D3)	RWR 24.03.x1	QA Review
CA-264092 Update Foster Care Discontinuance NOA Effective Date	RWR 24.03.x1	QA Review
CA-222070 CCB 23-18 CCP 2145 Revision	RWR 24.03.x1	QA Review
CA-266893 Update NOA logic generation for Failure to Complete Redetermination	RWR 24.03.x1	QA Review
CA-272707 Add WI 10072A & WI 10072B -EBT Replacement NOAs in Threshold Languages	RWR 24.03.x1	QA Review
CA-266893 Update NOA logic generation for Failure to Complete Redetermination	RWR 24.03.x1	QA Review
CA-267549 GAGR AS - Update to Placer's NOA 102-3	RWR 24.03.x1	QA Review
CA-220264 Add Threshold Languages for Medi-Cal NOAs for Inmate Suspension of Benefits	RWR 24.03.x1	QA Review
CA-252755 Add NOA Fragments in Threshold Languages for CalWORKS NOA Generation (M40-129B)	RWR 24.03.x1	QA Review
CA-205411 PA 320 - Vendor Service Order and Invoice, Mailing Address Change	RWR 24.03.x2	QA Review

- Conducted test activities on the following SCRs/Defects:

Table 1-8 – Priority Release/RWR Issues In Progress for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-265260 Add threshold languages for MC RE Forms	RWR 24.03.x2	QA Review
CA-265974 Remove CSF 104 from LA's Over Issuance Packets	RWR 24.03.x2	QA Review
CA-273124 Add M44-350K EBT Replacement Denial NOA in Threshold Language	RWR 24.03.x2	QA Review
CA-262687 ACL 22-61/22-61E: Update/Add Threshold of CF 377.7B, CF 377.7B1 and CF 377.7D3	RWR 24.03.x2	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on March 26 and April 2, 2024
 - Participated in Test Touchpoint meeting on March 27 and April 3, 2024

1.3.6 OCAT

- ▶ Completed review of Technical Design Document (TDD) 2024 Annual Update
- ▶ Participated in Operations and Release meeting on April 3, 2024
- ▶ Participated in OCAT Monthly POAM review on April 4, 2024

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in OCAT Monthly SLA Review on April 8, 2024
- ▶ Participate in CalSAWS PMO Status reviews on April 9 and 16, 2024
- ▶ Participate in Hyland Imaging Monthly SLA review on April 9, 2024
- ▶ Participate in CalSAWS KPI Inventory review on April 10, 2024
- ▶ Participate in CalSAWS Contact Center reviews on April 10 and 17, 2024
- ▶ Participate in CalSAWS JPA Board meeting on April 12, 2024
- ▶ Participate in Imaging Status review on April 16, 2024
- ▶ Participate in CalSAWS Section Directors' meeting on April 17, 2024
- ▶ Participate in OCAT Ops and Release Management meeting on April 17, 2024
- ▶ Participate in CalSAWS Project Steering Committee on April 18, 2024
- ▶ Continue work on the CalSAWS Post Implementation Evaluation Report (PIER)
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Facilitate SCR training needs discussion on April 8, 2024
 - Close out March Collaboration Model enhancement prioritization on April 8, 2024
 - Draft and distribute March Collaboration Model meeting notes on April 10, 2024
 - Facilitate executive KPI touch point session

1.4.2 Technical

- ▶ Participate in CalSAWS CWDS and FCED meetings
- ▶ Participate in CalSAWS Weekly Technical meeting on April 8 and 15, 2024
- ▶ Participate in Tech Change Advisory Board (CAB) on April 10 and April 17, 2024
- ▶ Participate in Weekly Architecture discussion on April 11 and 18, 2024
- ▶ Participate in CARES/CalSAWS Testing Meeting on April 11, 2024
- ▶ Participate in CalSAWS JPA Board of Directors meeting on April 12, 2024
- ▶ Participate in CalSAWS Section Directors Meeting on April 17, 2024
- ▶ Participate in CalSAWS PSC Meeting on April 18, 2024
- ▶ BenefitsCal
 - Participate in BenefitsCal Operations Review meetings
 - Participate in DD&I and M&O review meetings
 - Participate in BenefitsCal User Account Security Update meetings
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on April 10, 2024
 - Participate in CalSAWS Batch Weekly meeting on April 11 and 18, 2024
- ▶ Contact Center
 - Participate in Fresno GenAI Call Summary design session meetings
 - Participate in RPA Daily review meetings
 - Participate in reoccurring Bots meetings
 - Participate in ongoing CalSAWS Contact Center reviews
 - Participate in ongoing eGain meetings
 - Participate in CalSAWS VA Weekly Reviews
 - Participate in County Contact Center meetings
 - Participate in CalSAWS Contact Center review on April 10 and 17, 2024
 - Participate in AWS Contact Center reviews on April 11 and 18, 2024
- ▶ Security

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- Participate in security focused BenefitsCal/ForgeRock Technical Working Sessions on April 8 - 19, 2024
- Participate in Application Vulnerabilities review on April 10 and 17, 2024
- Participate in Accenture Security Status Meeting on April 12, 2024
- Participate in ForgeRock Operations Bi-Weekly Sync on April 17, 2024
- ▶ Service Management
 - Participate in CalSAWS Helpdesk Committee Meeting on April 10, 2024
 - Participate in ServiceNow Process Improvement review on April 11, 2024
- ▶ Central Print
 - Participate in Central Print Weekly meetings on April 8 and 15, 2024
- ▶ Lobby Management
 - Participate in Riverside and Santa Clara County Lobby Management meeting on April 10, 2024
 - Participate in Lobby Support Management meeting on April 11 and 18, 2024
 - Participate in Kern County Lobby Management meeting on April 18, 2024

1.4.3 Imaging

- ▶ Participate in Monthly Customer Success for CalSAWS meeting on April 9, 2024
- ▶ Participate in Imaging Status Meeting on April 9, 2024

1.4.4 Functional

- ▶ Support April 8 - 19, 2024, SPG Scorecard review cycle
- ▶ Support April 16, 2024, SCRB review cycle
- ▶ CFAP
 - Participate in Daily scrum standup meetings
 - Participate in CFAP Expansion Automation meeting with CDSS on April 9, 2024
 - Participate in CFAP Expansion Workgroup meeting on April 11 and 18, 2024
- ▶ Client Correspondence
 - Participate in Correspondence Design reviews on April 9 and 16, 2024
- ▶ Duplicate Person Automation
 - Participate in workgroup planning meeting on April 8 and 15, 2024
 - Participate in workgroup meeting on April 9 and April 16, 2024
- ▶ FCED
 - Participate in FCED Schedule Sync meeting on April 8, 2024
 - Participate in Core Constituent Design review on April 9 and 16, 2024
 - Participate in Data Elements workgroup meeting on April 10, 2024
 - Participate in FCED Technical Workgroup on April 11, 2024
 - Participate in CARES/CalSAWS Test meeting on April 11 and 18, 2024
 - Participate in FCED Business Workgroup on April 11 and 18, 2024
 - Participate in FCED Governance Committee meeting on April 19, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Correspondence discussion on April 10 and 17, 2024
 - Participate in Marin Opt-In GA/GR meeting on April 10, 2024
 - Participate in GA/GR Opt-In Lessons Learned discussion on April 17, 2024
- ▶ Lobby Management
 - Participate in Riverside Lobby Device Planning session on April 10, 2024
 - Participate in Santa Clara Lobby Device Planning session on April 10, 2024
 - Participate in Lobby Support Management meeting on April 11 and 18, 2024

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- Participate in Santa Cruz Lobby Device Planning session on April 11, 2024
- Participate in Siskiyou Lobby Device Planning meeting on April 17, 2024
- Participate in Santa Clara Lobby Device Planning meeting on April 17, 2024
- Participate in Fresno Lobby Device Planning meeting on April 17, 2024
- Participate in Kern Lobby Device Planning meeting on April 18, 2024
- ▶ Medi-Cal/CMSP
 - Participate in CalHEERS CalSAWS Test Daily Connect
 - Participate in CalHEERS SAWS Integration meeting on April 9 and 16, 2024
 - Participate in Medi-Cal Correspondence SCRs status meeting on April 10, 2024
 - Participate in CWDA CalHEERS meeting on April 11 and 18, 2024
- ▶ Reports
 - Facilitate CF 296 Targeted Reports session planning on April 8, 2024
 - Facilitate State/Fiscal Reports workgroup follow-up meeting on April 8, 2024
 - Participate in WTW 25/25A reports re-run plan discussion on April 8, 2024
 - Participate in Management Reports Support Forum meeting on April 9, 2024
 - Participate in State Reports internal meeting on April 9 and 16, 2024
 - Participate in Management Reports planning session on April 10, 2024
 - Participate in State/Fiscal Reports pre-meeting on April 11, 2024
 - Participate in State/Fiscal Reports workgroup meeting on April 11, 2024
- ▶ Training
 - Continue release 24.05 Job Aid/Online Help validation activities
 - Participate in WBT SCRs Impact Analysis meeting on April 10, 2024
 - Participate in WBT Release Notes updates process discussion on April 11, 2024
- ▶ WDTIP
 - Participate in Daily scrum standup meetings
 - Participate in WDTIP Workgroup meeting on April 9, 2024
 - Participate in four WDTIP Group meetings with State April 9 - 17, 2024
 - Participate in EDD Technical meetings April 11, 17, and 18, 2024
- ▶ Others
 - Facilitate Outreach Description process updates discussion
 - Participate in Design Managers Status meeting on April 9 and 16, 2024
 - Participate in AppDev Leads meeting on April 9 and 16, 2024
 - Participate in four Virtual Assistant Design review sessions April 9 - 18, 2024
 - Participate in Cal-OAR Phase 2 CDSS Development meeting on April 9, 2024
 - Participate in CW/CF Eligibility review on April 10 and 17, 2024
 - Participate in CW/CF Committee meeting on April 10, 2024
 - Participate in Security Committee meeting on April 11, 2024
 - Participate in Release Notes review process discussion on April 11, 2024
 - Participate in Task Management review on April 11 and 18, 2024
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Biweekly Enhancement and M&O check-in meetings
 - Participate in Operation Review Weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor GROW/WTW collaborator requirement status
 - Participate in Program Manager meeting on April 10 and 17, 2024
- ▶ Customer Engagement
 - Participate in CalSAWS Ticketing ServiceNow Roadshow on April 9 and 10, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: March 25, 2024, to April 7, 2024

1.4.5 Test

- ▶ CalSAWS Release 24.05
 - Continue QA Review of System Test scripts for high impact SCRs
 - Continue test execution
- ▶ BenefitsCal Activities
 - Continue QA verification for 24.04.11 Priority Release
 - Start QA verification for 24.04.25 Monthly Release
 - Continue QA test preparation for 24.05.19 Baseline Release
 - Monitor BenefitsCal releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on April 2 and 9, 2024
 - Participate in Test Touchpoint meeting on April 3 and 10, 2024

1.4.6 OCAT

- ▶ Begin review of the OCAT System Documentation Deliverable (SDD) 2024 Annual Update
- ▶ Participate in Monthly SLA Reporting on April 8, 2024
- ▶ Participate in OCAT Operations and Release meeting on April 17, 2024

1.5 Deviations from Plan/Adjustments

- ▶ None