

CalSAWS | Agenda for the California Statewide Automated Welfare System

JPA Board of Directors

Date: April 12, 2024	Location: Zoom/In Person Library Galleria 828 I Street Sacramento, CA 95814
Time: 12:30 p.m. – 3:30 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 982 0107 8537 Passcode: 829998 Zoom Link: JPA Zoom Link

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the West conference room of the Library Galleria located at 828 I Street, Sacramento, CA 95814. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 982 0107 8537 followed by Passcode 829998, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 860 E Brier Drive, San Bernardino, CA 92408
- 604 E Walker Street, Orland CA 95963
- 365 Tuolumne St., Vallejo, CA 94590
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 2495 Natomas Park Drive, Suite 515, Sacramento, CA 95833

PUBLIC SESSION

12:30 p.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester 5 min
2. Confirmation of Quorum, Welcome new JPA Board Members, and Agenda Review.	Michael Sylvester 5 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

12: 40 p.m. Closed Session

Action Items

Topic	Lead
4. Consider the Appointment of Consortium Executive Director (Government Code section 54957, subdivision (b)(1)).	Michael Sylvester 20 min
1:00 p.m. Reconvene Open Session	
Informational Item	
5. Announcement of action taken in Closed Session, if any.	Michael Sylvester 5 min
Action Item	
6. Approval of Regional Government Services Amendment 40, which includes the addition of the Executive Director position.	Michael Sylvester 5 min
7. Approval of Consent Items <ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items from the March 15, 2024, JPA Board of Directors Meeting. b. Approval of Deloitte Implementation Support Services Change Order 8, which includes a one-month extension. c. Approval of Deloitte Portal Mobile Change Order 8, which includes administrative adjustments for fiscal year shifts. 	Michael Sylvester 5 min
Informational Items	
8. BenefitsCal User Account Security Incident Status Update	Laura Chavez Arnold Malvick Rachel Frey 15 min
9. Release and Policy Update <ul style="list-style-type: none"> • Continuous Coverage Unwinding • CalSAWS Release Highlights 	Theresa Hasbrouck Lisa Salas Karen Rapponotti 15 min
10. Reports Status Update	Sean Swift Laura Chavez 20 min
11. M&E Risks	Arnold Malvick Rachel Frey Jeric Huang Karen Rapponotti Peggy Macias 15 min



Topic	Lead
12. Procurement Update <ul style="list-style-type: none"> • M&E Procurement • BenefitsCal Procurement 	Tom Hartman 5 min
13. BenefitsCal Update <ul style="list-style-type: none"> • ROI Update • BenefitsCal Release Highlights 	Lynn Bridwell Onur Senman Rachel Frey 15 min
14. Contact Center Update <ul style="list-style-type: none"> • Courtesy Call Back 	Arnold Malvick Akira Moriguchi Laura Chavez 25 min
15. M&E Roadshows	Peggy Macias 10 min
16. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 620 Roseville Parkway, Roseville, CA 95747. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 620 Roseville Parkway, Roseville, CA 95747.

