

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
24.05.02	2-May-24	SCR	CA-274845	Contact Center	N/A	Placer County does not support Web Chat through BenefitsCal in their Contact Center.	Placer County now support Web Chat through BenefitsCal in their Contact Center.	
24.05.02	2-May-24	SCR	CA-276725	Fiscal	AAP, CalLearn, CalWORKs, CAPI, Child Care, Diversion, Foster Care, General Relief, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Welfare-to-Work/Gain	San Diego County Positive Pay interface did not include Manually Issued Warrants.	San Diego County Positive Pay interface now includes Manually Issued Warrants.	
24.05.02	2-May-24	SCR	CA-276709	Fiscal	CalFresh, CalWORKs	Tax Intercept Establishment logic did not refer Responsible Parties with a select span of Social Security Numbers.	Tax Intercept Establishment logic will refer Responsible Parties with any Social Security Numbers.	
24.05.02	2-May-24	Defect	GAGR-609	Client Correspondence	General Relief	1. There was a code change implemented on 4/25 that unintentionally changed the AWS user that is signing pre-signed URL hyperlinks that the county user used to download Address correction reports. This caused the URLs to expire in 12 hours instead of 7 days. 2. There is no previous Design/Problem for CalSAMS Program API.	1. Long term fix for expired links to Return Mail Reports - Link should work for 168 hours or 7 days after the code fix. 2. Verify that Program API should work again after code fix.	PRB0049035
24.05.02	2-May-24	Defect	CA-276572	Reports	N/A	Correspondence Exceptions Report missing Case Name and Case Number when it exists.	Correspondence Exceptions Report now capture Case Name and Case Number when possible. Changes will be reflected in future generated reports as per their schedule.	PRB0048900
24.05.02	2-May-24	Defect	CA-276700	Reports	N/A	Issued Valuable Inventory Report is missing all records for voucher category.	Fixed the Qlik logic for Office Name field which is being used for leveling in Nprinting to handle Voucher Category records. Post changes details for Voucher Category are getting captured in the report as expected. Changes will be reflected in future generated reports as per their schedule.	PRB0048900
24.05.02	2-May-24	Defect	CA-276754	Reports	N/A	The Overcollected (Y/N) flag and Recovery Account Remaining Balance should reconcile.	As per the report logic, Overcollected flag is being captured in the report as expected for Autoposted transactions. However, there is a discrepancy in the calculation of 'Recovery Account Remaining Balance' which occurred because the query includes 'order by rownum' clause while summing the values. This logic is used to calculate 'Recovery Account Remaining Balance'. Therefore, 'order by rownum' clause has been removed from the query and the results are coming as expected.	PRB0048912
24.05.02	2-May-24	Defect	CA-274869	Reports		The previous month carried forward column in the GR 237 Report had the incorrect value.	The previous month carried forward column in the GR 237 Report has the correct value. Changes will be reflected in future generated reports as per their schedule.	PRB0048569