

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
24.05.24	24-May-24	SCR	CA-272999	Client Correspondence	Child Care	CCP 2145 form Batch and Online logic mails the form to the Child Care recipient for all counties.	CCP 2145 form Batch and Online logic mails the form to the Child Care recipient or provider based on county needs. The form is mailed to providers for Fresno, Orange, San Diego, San Mateo, Santa Barbara, and Santa Cruz counties.	
24.05.24	24-May-24	SCR	CA-275294	Client Correspondence	CalWORKs	CalSAWS has the 10/2021 version of the CW 42-Statement of Facts-Homeless Assistance.	1. CW 42-Statement of Facts-Homeless Assistance application for EN, SP, Chinese and Farsi languages has been updated to the latest state 9/2023 version. 2. The following available CDSS Threshold languages have been added for CW 42: Armenian, Arabic, Russian and Vietnamese.	
24.05.24	24-May-24	SCR	CA-265913	Client Correspondence	CalWORKs	CalSAWS has the non-state 'CW/CF Reminder Letter' to remind the customer their CW/CF or CW redetermination process has not been completed.	The non-state CW/CF Reminder letter for redetermination will be removed and replaced with the state provided M40-181G-CalWORKs Reminder Notice at Annual Redetermination per ACL 23-88. The Reminder Notice will be available in the following languages: English, Spanish, Chinese, Russian and Vietnamese.	
24.05.24	24-May-24	SCR	CA-254637	Client Correspondence	Medi-Cal/MSP/CMSP	Currently Not all NOAs generate in all Threshold Languages	1. Add Threshold Languages to Evaluated and Approved MSP with a reason code (Q002A) 2. Add Threshold Languages to Approved MSP Benefits with a reason code(Q001A) 3. Add Threshold Languages to QMB Conditional Eligibility with a reason code(Q003A)	
24.05.24	24-May-24	SCR	CA-264923	Client Correspondence	CalFresh, CalWORKs	Form CSF 100-Confidential Domestic Violence (DV) Information is not visible for LA County and does not have E-Signature.	E-Signature has been added to CSF 100-Confidential Domestic Violence (DV) Information. LA County non state form PA 1913-Confidential Domestic Violence (DV) Information has been turned off and CSF 100 is now visible for LA County.	
24.05.24	24-May-24	SCR	CA-273949	Client Correspondence	CalWORKs	M40-181G-Redetermination Reminder Notice was added in English, Spanish, Chinese, Russian and Vietnamese.	The following remaining Threshold languages will be added to the M40-181G- Redetermination Reminder Notice: Armenian, Arabic, Cambodian, Farsi, Hindi, Hmong, Japanese, Korean, Lao, Mien, Punjabi, Tagalog, Thai, and Ukrainian.	
24.05.24	24-May-24	SCR	CA-252753	Client Correspondence	CalWORKs	NOA fragment M40-181E-SAWS 2 Plus Redetermination Immunization/School Attendance is available in English and Spanish. M40-181E is not in the Template Repository. LA County forms PA 1652-Immunization Personal Belief Statement and PA 454-Earning Record is in the Template repository.	1. The following available Threshold languages will be added to the M40-181E-SAWS 2 Plus Redetermination Immunization/School Attendance: Chinese, Russian and Vietnamese. 2. M40-181E is now in the Template Repository in EN, SP, Chinese, Russian and Vietnamese. 3. LA County forms PA 1652-Immunization Personal Belief Statement and PA 454-Earning Record is obsolete and has been removed from the Template repository.	
24.05.24	24-May-24	SCR	CA-259526	Client Correspondence	Foster Care	Post Adoption Services (PAS) address is not editable on the Correspondence Detail page for all counties.	Post Adoption Services (PAS) address has been updated to be editable on the Correspondence Detail page for all counties.	
24.05.24	24-May-24	SCR	CA-274570	Client Correspondence	CalFresh	The CF 377.11B (9/23) "CalFresh Countable Month Letter Use of Countable Month for ABAWDs" was available only in English.	The CF 377.11B (9/23) is also available in Spanish.	
24.05.24	24-May-24	SCR	CA-262224	Client Correspondence	CalFresh	The CF 377.11B CalFresh Countable Month Letter Use of Countable Month for ABAWDs (6/18) and CF 377.11E CalFresh Able-Bodied Adult Without Dependents (ABAWD) Time Limit Exemption Screening Form (1/20) were available in the Template Repository. The Batch Job PB00R536 did not generate the CF 377.11B for future months. There was no batch job to generate the CF 377.11E.	The CF 377.11B has been updated to version 9/23, and the CF 377.11E has been updated to version 12/23. The existing Batch Job PB00R536 has been updated to generate the CF 377.11B form for future months for all counties. A new Batch job has been created to generate the CF 377.11E - "CalFresh Able-Bodied Adult Without Dependents (ABAWD) Time Limit Exemption Screening Form" when an individual is losing an ABAWD exemption.	
24.05.24	24-May-24	SCR	CA-253468	Client Correspondence	CalWORKs	The CalWORKs COLA NOA for the 2023 MAP levels used the incorrect form number and only have EN & SP languages.	The CalWORKs English & Spanish COLA NOA has been updated to accommodate any future CDSS MAP level increases as well as any future changes to the NOA form number. The following Threshold languages have also been added: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog & Vietnamese.	

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24.05.24	24-May-24	SCR	CA-248782	Client Correspondence	CalFresh	The TEMP NA 1232 was available in English and Spanish.	The TEMP NA 1232 has been renumbered and updated to the EBT 1232 (6/22). The following threshold languages have been added to the EBT 1232: Arabic, Armenian, Farsi, Hmong, Korean, Lao, Tagalog & Vietnamese.	
24.05.24	24-May-24	SCR	CA-259733	Client Correspondence	CalFresh	The TEMP NA 1238 (4/23) was available in English, Spanish, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.	The TEMP NA 1238 (4/23) is now also available in Armenian language.	
24.05.24	24-May-24	SCR	CA-268402	Client Correspondence	CalFresh	The discontinuance verbiage for reason of 'Lottery or Gambling Winnings' was available in: Arabic, Armenian, Cambodian, Chinese, English, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese on the CF 377.4 SAR.	The discontinuance verbiage for reason of 'Lottery or Gambling Winnings' is now also available in: Hindi, Japanese, Mien, Punjabi, Thai, and Ukrainian on the CF 377.4 SAR.	
24.05.24	24-May-24	SCR	CA-273831	Client Correspondence	CalFresh	The forms CF 377.11D was available in CalSAWS Template Repository for all counties.	A new Batch job has been created to generate the CF 377.11D - "CalFresh Discretionary Exemption for Able-Bodied Adults Without Dependents (ABAWD)" when the discretionary exemption is given to an individual.	
24.05.24	24-May-24	SCR	CA-264678	Client Correspondence	CalFresh, CalWORKs	When the following forms were generated in a threshold language, overpayment/overissuance reason text was populated in English: ABP 4023C, CF 377.7F1, CalFresh IPV Packet, CalFresh AE Packet, CalFresh IHE Packet, CalWORKs Overpayment Packet, Demand NOA Packet, DFA 377.7F, M44-350ISAR, M44-352A, M44-352H, CW OP ADJ A405C, CF 377.7D, CF 377.7D2, CF 377.7D3, CF 377.7B, and CF 377.7B1.	The missing translations for the reasons are now available in the following languages: Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.	PRB0047296
24.05.24	24-May-24	Defect	CA-278123	Batch/Interfaces		Certain Los Angeles recovery accounts were converted without a program established.	The program has been set, and transactions have been posted for the voided accounts.	
24.05.24	24-May-24	Defect	CA-276394	Online		Quote in applicant's name is displayed as '	Applicant's name is displayed correctly	PRB0048849
24.05.24	24-May-24	Defect	CA-275494	Online		The SSAAP_QUES have duplicate record, UEID occurring in CWS SSIAP Summary page	The SSAAP_QUES will no longer have duplicate record, CWS SSIAP Summary page will load successfully	PRB0048688
24.05.24	24-May-24	Defect	CA-275628	Online		UEID is occurring on clear button	STCR created for adding the url rights	
24.05.24	24-May-24	Defect	CA-278351	Contact Center		Callers enrolled in voice authentication were being routed to General Menu after the Welcome Page instead of being routed to voice authentication.	Callers enrolled in voice authentication are being routed to voice authentication.	
24.05.24	24-May-24	SCR	CA-276978	Voice Bots / RPA	N/A	English and Spanish customers were previously able to choose options from the General Menu with their touch-tone keypad to help them identify their reason for calling and get transferred.	English and Spanish Customers can now interact with a Welcome Bot to identify their reason for calling using their voice. Welcome Bot also transfer customers appropriately based on the intent identified.	