



[CA-229246] WTW Reassignment Office

Issue Type:	SCR	Team Responsible:	Batch/Interfaces	Assignee:	Unassigned
Fix Version/s:	[24.01]	Designer Contact:	Sivagami Nachiyappan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	150
Reporter:	Dymas Pena	Regulation Reference:		Created:	05/27/2021 11:41 AM
Status:	Design in Progress	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Funding Source ID:			
Other Agency Cross Reference:					

Current Design:

This SCR is being created from C-IV-102373. Life Cycle Reassignment job for WTW program attempts to get the office to which to find a new worker to reassign the program to.

Hierarchy for getting the office:

1. Find current worker assignment
2. If not 1. then find most recent worker assignment.
3. if not 2. then find office of CW program assignment.

So, sometimes the WTW assignment should be for office in historical assignment (because CW assigned office does not have WTW program), and other times it should be the CW assigned office and not historical assignment (historical office has no auto assign positions).

Lastly, if more than one program on a case is activated in in the same day, the batch expects to assign both programs to the same office. So, this does not work, when two WTW programs have different offices, and randomly the wrong one is selected for reassignment (no auto assign positions for WTW).

Request:

Need to validate if functionality is already in existence in CalSAWS - if not:
The logic should accommodate both historical and CW program assignment as defined by the counties. Also, the reassignment should to the office for the specific program (each life cycle bean on the case).

Recommendation:

Outreach

Description:

Operational Impact: