



[CA-234949] Suppress CF Disc NOA, and Updates to Journal and Status Reasons when Discontinuing Due to Missing or Late Report

Issue Type:	SCR	Team Responsible:	Client Correspondence	Assignee:	Unassigned
Fix Version/s:	[24.07]	Designer Contact:	Justin Bourbonniere	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	258
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL 12-25, ACL 12-59	Created:	10/12/2021 10:00 AM
Status:	Approved	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Funding Source ID:			
Other Agency Cross Reference:					

Current Design:

1. Currently CF 377.4 SAR (06/13) is generating when SAR 7 is in "Sent" or "Received" status and NA 960 X/Y is sent.
2. Currently when EDBC fails for "CW RE Incomplete" the journal entry will state "Batch EDBC processed for CalFresh program for the following reasons: CW – Disc. Program for Non-Receipt of CW RE Packet."
3. Currently when a program is discontinued for an incomplete or not received packet, the discontinuance status reason description includes "CW" (i.e., "CW RE Incomplete" or "CW RE Not Received") even if the program is not "CW".

Request:

1. Remove "CW" from the display text of the status reason that is set when a program is discontinued due to an incomplete or not received packet.
2. Update the logic that currently sends out Discontinuance NOAs to no longer generate a CF 377.4 SAR (06/13) NOA when there is a SAR 7 that is at "Sent" or "Received" status and the NA 960 X/Y has been sent.
3. Update the journal and EDBC failure reason to match when failed at RE. The text of the status reason when a program fails for a missing or incomplete RE should not include "CW".

Recommendation:

1. Remove "CW" from the status reasons "CW RE Incomplete" and "CW RE Not Received" that are set when a program is discontinued due to an incomplete or not received packet.
2. Update the logic that currently sends out Discontinuance NOAs to no longer generate a CF 377.4 SAR (06/13) NOA when there is a SAR 7 that is at "Sent" or "Received" status and the NA 960 X/Y has been sent.
3. When EDBC fails for an incomplete packet, update the journal entry reason to state incomplete rather than non-received.

Outreach Description:
Operational Impact: