

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-50783

Add Generation to SOC 813 Form

CalSAWS	DOCUMENT APPROVAL HISTORY	
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	Reviewed By	Priya Sridharan, Michael Wu

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
01/31/2024	1.0	Initial Draft	Phong Xiong, Andrea Rodriguez
03/15/2024	1.1	Design Clarification to correct mock-ups	Andrea Rodriguez
04/02/2024	1.2	Design Clarification on county population	Phong Xiong

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1 OVERVIEW

This effort will be to update the SOC 813 form as part of a signed CCR.

1.1 Current Design

CA-236029 updated the SOC 813 to the newest State version. It is currently available in Template Repository.

1.2 Requests

Add a new checkbox on the Citizenship Status Detail page under CAPI for Indigence Exception.

Add generation to the SOC 813 form.

1.3 Overview of Recommendations

1. Add a new "Indigent Exception" checkbox on the Citizenship Status Detail page.
2. Update Transaction History Detail page to capture changes being made to the new "Indigent Exception" checkbox.
3. Add a new "Generate SOC 813" button, wherein the worker can generate and populate a SOC 813 based on available information once the "Indigent Exception" checkbox has been checked. Worker should still be able to manually update SOC 813 and print for signature.

1.4 Assumptions

1. The SOC 813 will not have print central functionality since this form is intended for the worker to manually complete and is not sent to the customer.
2. All existing functionalities will remain unchanged unless called out as part of this SCR.

2 RECOMMENDATIONS

2.1 Updates to SOC 813 Form Recommendation

2.1.1 Overview

The SOC 813 form is used by the county worker to determine a customer's indigence exception. The form is manually completed by the worker.

State Form: SOC 813 (08/2020)

Current Programs: CAPI

Current Attached Form(s): None

Current Forms Category: Forms

Current Template Repository Visibility: All Counties

Existing Languages: English

Current Print Options: Print Local Only

Posted to SSP: Yes

2.1.2 Form Verbiage

There are no changes to this section for the SOC 813.

2.1.3 Form Variable Population Logic

The SOC 813 will be populated as follows:

Variable Name	Population	Formatting	Editable * / Field Type	Template Repository Population	Populates with Form Generation
County	Populates with the county.	Arial Font Size 10	Yes * / Text field	Yes	Yes
Name of Applicant	Populates with the name of the applicant listed on the Citizenship Status Detail page.	Arial Font Size 10	Yes * / Text field	Yes	Yes
Date of Birth for Applicant	Populates with the date of birth of the applicant.	Arial Font Size 10	Yes * / Date field	Yes	Yes
Case Number	Populates with the case number	Arial Font Size 10	Yes * / Text field	Yes	Yes

for Applicant	associated to the applicant.				
Name of Spouse	Populates with the name of the applicant's spouse. Technical Note: <i>PERS_ID or PERS_2_ID on PERS_RELSHP table where the TYPE_CODE is SS and END_DATE is the high date.</i>	Arial Font Size 10	Yes * / Text field	Yes	Yes
Date of Birth for Spouse	Populates with the date of the birth of the applicant's spouse.	Arial Font Size 10	Yes * / Date field	Yes	Yes
Case Number for Spouse	Populates with the CAPI case number associated to the applicant's spouse.	Arial Font Size 10	Yes * / Text field	Yes	Yes
Name of Sponsor 1	Populates with the name of the sponsor. Technical Note: <i>PERS_ID or CORP_SPNSR_NAME (TYPE_CODE indicates whether it is a person or org) on SPNSR_INFO table (SPNSR_INFO IDs available on SPNSR_RELSHP table where SPNSRD_PERS_ID is the Applicant / Recipient's PERS_ID)</i>	Arial Font Size 10	Yes * / Text field	Yes	Yes
Name of Sponsor 2	Populates with the name of a second	Arial Font Size 10	Yes * / Text field	Yes	Yes

	sponsor if listed, if applicable.				
--	-----------------------------------	--	--	--	--

*Note: The editable column of the table above refers to if the variable will be editable when populated. When generating a Blank Form from Template Repository the field will be editable unless otherwise indicated.

Notes:

1. *PERS_ID from Citizenship Detail page will need to be passed from Online team to populate the variables.*
2. *Variable population logic regarding the Applicant will have a check for an active CAPI program.*

2.1.4 Form Generation Conditions

1. Updates to Form Generation

The SOC 813 will be updated to be generated via a "Generate SOC 813" button as a pop-up for the county worker to fill out. When the form is generated, the form will directly display with Print buttons.

Notes:

1. *When the pop-up displays, all fields on the form will be editable.*
2. *It will always display in English; threshold languages can be viewed from the Distributed Documents page once the form has been printed.*

2.2 Citizenship Status Detail

2.2.1 Overview

This SCR will update the Citizenship Status Detail page to include a new dynamic check box for "Indigent Exception" that displays when the "Sponsored?" value is set to "Yes". A new button to generate the SOC 813 form will display when the "Indigent Exception" box is checked.

2.2.2 Citizenship Status Detail Mockup

Citizenship Status Detail

*- Indicates required fields

Generate SOC 813 Images Edit Close

Change Reason

Change Reason:
Participant Provided - Verbal

Reported Date:
01/01/2024

View

Name: *
DOE, JANE 38F

Name upon US Entry:

Citizenship Type:
LPR-Cross Border Native American

Document: *
Birth Record - Canadian or Mexican Born Northern Amer. Indian

Document Number:

Document First Name:

Document Middle Name:

Document Last Name:

Document Date of Birth:

Visa Number:

SEVIS ID:

Country of Passport Issuance:

PRUCOL Reason:

Country of Citizenship: *
Canada

A Number:

Issue Date:

Expiration Date:

Adjustment Date:

Five Year Bar Admin Verification:

Verified: *
Pending

View

Medi-Cal Reasonable Opportunity Period

Due Date:

Expired:
No

Sponsored? *
Yes

Verified: *
Pending

View

Willing to Comply by Providing Sponsor's Information *
Yes

Period of Indigence

CalWORKs:

Begin Date:

End Date:

CalFresh:

Begin Date:

End Date:

CAPI:
Indigent Exception

Begin Date:
01/01/2024

End Date:
12/31/2024

General Assistance/General Relief:

Begin Date:

End Date:

Sponsor abuse with substantial connection between the cruelty and the need for benefits? *
No

Begin Date:

End Date:

Verified? *
Yes

Battered? *
No

Verified: *
Pending

View

Figure 2.2.2.1 – Excerpt of Citizenship Status Detail page (View)

Sponsored? *

Verified: *

Willing to Comply by Providing Sponsor's Information *

Period of Indigence

CalWORKs:
☐ Indigent
Begin Date:
End Date:

CalFresh:
☐ Indigent
Begin Date:
End Date:

CAPI:
☐ Indigent
Begin Date:
End Date:

☒ Indigent Exception
Begin Date:
End Date:

General Assistance/General Relief:
☐ Indigent
Begin Date:
End Date:

Sponsor abuse with substantial connection between the cruelty and the need for benefits? *

Begin Date:
End Date:
Verified? *

Figure 2.2.2.2 – Excerpt of Citizenship Status Detail (Edit)

2.2.3 Description of Changes

1. Update the Citizenship Status Detail page to support the generation of the SOC 813 form.
 - a. When the "Sponsored?" value is set to "Yes" and the section displays the corresponding dynamic fields, the additional dynamic fields will now display below the "Indigent" checkbox for the CAPI program:
 - i. An "Indigent Exception" Checkbox
 - ii. A "Begin Date" Date field
 1. The date field value will be in MM/DD/YYYY format.
 2. A save validation will display the following message when the field value is not entered in the correct format: "Begin Date - Must be a valid calendar date and be in the form MM/DD/YYYY."
 - iii. An "End Date" Date field
 1. The date field value will be in MM/DD/YYYY format.
 2. A save validation will display the following message when the field value is not entered in the correct format: "End Date - Must be a valid calendar date and be in the form MM/DD/YYYY."
 - b. Add new "Generate SOC 813" buttons when the page is in View mode (as shown in Figure 2.2.2.1).

- i. The buttons will display only when the record is saved with the "Indigent Exception" box checked.
- ii. Clicking on the 'Generate SOC 813' button will generate the 'SOC 813' form in a new window.
 1. The following information will be passed:
 - a. Person ID
 - b. Case ID
- iii. The 'Generate SOC 813' button will only be viewable by users who have edit rights to the Citizenship Status Detail page.
 1. Users will need to be assigned to the existing 'CitizenshipStatusDetailEdit' Security Right to see the 'Generate SOC 813' button.

2.2.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** Non-Financial > Citizenship

2.2.5 Security Updates

The 'CitizenshipStatusDetailEdit' Security Right is an existing Security Right.

2.2.6 Page Mapping

Update page mapping to reflect the changes being made to the Citizenship Status Detail page.

2.2.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.2.8 Page Usage/Data Volume Impacts

N/A

2.3 Transaction History Detail

2.3.1 Overview

The Transaction History Detail page allows user to view and track the history of changes on the Transaction History Detail page. This SCR will update the Transaction History Detail page to capture changes being

made on the new “Indigent Exception” field on the Citizenship Status Detail record.

2.3.2 Transaction History Detail Mockup

Transaction History Detail

Begin Date: *
01/01/2024

End Date: *
02/01/2024

Staff ID:

Select

Search

Transaction Record / Field	Old Value	New Value	Date Time Stamp	Staff ID	Change Reason	Report Date
Citizenship Status Detail						
Citizenship Status Qualifying Conditions						
Citizenship Status Qualifying Conditions						
Citizenship Status Qualifying Conditions						
Indigent Exception	N		2024-01-01 14:11:37	1355517		
Begin Date	01/01/2024		2024-01-01 14:13:21	1355517		
End Date	12/31/2024		2024-01-01 14:13:21	1355517		
Indigent Exception	N	Y	2024-01-01 14:13:21	1355517		
Citizenship Status Qualifying Conditions						
Citizenship Status Qualifying Conditions						

This Type 1 page took 0.33 seconds to load.

Figure 2.3.2.1 – Transaction History Detail “Indigent Exception” Changes

2.3.3 Description of Changes

1. Update the Transaction History Detail page to track changes being made on the “Indigent Exception” field on the Citizenship Status Detail record.
- a. The Citizenship Status Qualifying Conditions section on the Tranaction History Detail page will display changes being made on the following CAPI fields from the Citizenship Status Detail page:

i. Indigent Exception

ii. Begin Date

iii. End Date

2.3.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** Non-Financial > Citizenship

2.3.5 Security Updates

N/A

2.3.6 Page Mapping

N/A

2.3.7 Accessibility

This page has been assessed for Accessibility requirements and meets the Accessibility standards.

2.3.8 Page Usage/Data Volume Impacts

N/A

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.1 CAR-1237	<p>The LRS shall automatically generate the following correspondence online or in the batch process, as a result of individual and/or case action initiated by the LRS or by COUNTY-specified Users, except when exempt due to program requirements:</p> <ul style="list-style-type: none">a. Adverse notices (includes: decrease, collection, denial, or termination of benefits);b. Non-adverse notices (includes: approval, increase in benefits, no change, and rescission); andc. Non-approval notices (includes: cancellation, withdrawal, informational, and benefit issuance).	Generating the SOC 813 via "Generate SOC 813" button from Citizenship Detail Page.



California Statewide Automated Welfare System

Design Document

CA-252841

Add NOA Fragments in Threshold Languages for CalWORKs
NOA Generation (M44-211D)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Prashanth Kumar
	Reviewed By	Ramya Yk

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/21/2023	1.0	Initial Document	Prashanth Kumar

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1 OVERVIEW

The purpose of this change is to add available Threshold Languages and update NOA fragments reasons for CalWORKs NOA M44-211D - DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING to mirror the latest CDSS 9/2023 version.

1.1 Current Design

1. M44-211D (10/21) with NOA code A965D (NOT HOMELESS) is Available in Chinese, English, Spanish, Vietnamese.
2. M44-211D (11/17) with NOA code A848D (HA DOES NOT CVR BACK RNT AMT) is Available in English, Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog, Vietnamese
3. M44-211D (10/21) with NOA code A960D (RENT EXCEEDS 80% OF TMHI) is Available in Chinese, English, Spanish, Vietnamese

1.2 Requests

1. Add/Update Threshold Languages to M44-211D with NOA code A965D (Snippet ID - 6184) to version 9/23 - Denial for Permanent Housing-no proof of Homeless.
Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.
2. Add/Update Threshold Languages to M44-211D with NOA code A848D (Snippet ID - 6398) to version 9/23 - Denial for Permanent Housing-Rent Exceeds 80% of TMHI.
Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese
Turn off the following languages for M44-211D with NOA code A848D (Snippet ID - 6398) due to CDSS not having the latest 9/23 version.
Languages Include: Armenian, Cambodian, Korean, Russian, Tagalog.
3. Add/Update Threshold Languages to M44-211D with NOA code A960D (Snippet ID - 6445) to version 9/23 - Denial Permanent Housing-AMT will not cover Back Rent.
Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.
4. Turn off NOA fragments reason to M44-211D with NOA code A959D (Snippet ID - 6444).
5. Add/Update Threshold Languages to CW_DN_ACTION6 (Snippet ID - 4020)
Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.
End date the following languages for CW_DN_ACTION6 (Snippet ID - 4020) due to CDSS not having the latest 9/23 version.
Languages Include: Armenian, Cambodian, Korean, Russian, Tagalog
6. Remove existing logic to generate BUDGT_HA_DN_BACK_RENT (Snippet ID - 908) for Denial NOAs, the 9/2023 version does not include this budget.
7. Add Threshold Languages to BUDGT_HA_DN_PERM (Snippet ID - 906)
Languages Include: Arabic

1.3 Overview of Recommendations

1. Add/Update Threshold Languages to M44-211D with NOA code A965D (Snippet ID - 6184) to version 9/23 - Denial for Permanent Housing-no proof of Homeless.

Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.

2. Add/Update Threshold Languages to M44-211D with NOA code A848D (Snippet ID - 6398) to version 9/23 - Denial for Permanent Housing-Rent Exceeds 80% of TMHI.

Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese

Turn off the following languages for M44-211D with NOA code A848D (Snippet ID - 6398) due to CDSS not having the latest 9/23 version.

Languages Include: Armenian, Cambodian, Korean, Russian, Tagalog.

3. Add/Update Threshold Languages to M44-211D with NOA code A960D (Snippet ID - 6445) to version 9/23 - Denial Permanent Housing-AMT will not cover Back Rent.

Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.

4. Turn off NOA fragments reason to M44-211D with NOA code A959D (Snippet ID - 6444).

5. Add/Update Threshold Languages to CW_DN_ACTION6 (Snippet ID - 4020)

Languages Include: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.

End date the following languages for CW_DN_ACTION6 (Snippet ID - 4020) due to CDSS not having the latest 9/23 version.

Languages Include: Armenian, Cambodian, Korean, Russian, Tagalog

6. Remove existing logic to generate BUDGT_HA_DN_BACK_RENT (Snippet ID - 908) for Denial NOAs, the 9/2023 version does not include this budget.

7. Add Threshold Languages to BUDGT_HA_DN_PERM (Snippet ID - 906)

Languages Include: Arabic

1.4 Assumptions

1. The triggering conditions of the NOA Fragments for remain the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add/Update Threshold Languages to reason code A965D to the latest version 9/23.

2.1.1 Overview

Update fragment and Add Threshold Languages to NOA code A965D-NOT HOMELESS to version 9/23.

Reason Fragment Name and ID: CW_DN_NOPRF_HMELESS_SUB_A965 (Fragment ID: 6184)

State Form/NOA: M44-211D (10/21)

Current NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Current Program(s): CalWORKs

Current Action Type: Denial

Include NA Back 9: Yes

Existing Languages: English, Chinese, Farsi, Spanish, Vietnamese

2.1.2 Form/NOA Verbiage

Add/Update M44-211D NOA fragments in Threshold Languages to version 9/23.

Add/Update Threshold Languages: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.

Update Template Name: M44-211D (9/23) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

Update Short description Name: NO PROOF-PERMANENT HOUSING

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates to variable population.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add/Update Threshold Languages to reason code A848D to latest version 9/23.

2.2.1 Overview

Update fragment and Add to NOA code A848D- RENT EXCEEDS 80% OF TMHI to version 9/23.

Turn off remaining languages to NOA code A848D- RENT EXCEEDS 80% OF TMHI.

Reason Fragment Name and ID:

CW_DN_COST_EXCEEDS_80_PERC_TMHI_A848 (Fragment ID: 6398)

State Form/NOA: M44-211D (11/17)

Current NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Current Program(s): CalWORKs

Current Action Type: Denial

Include NA Back 9: Yes

Existing Languages: English, Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog, Vietnamese

2.2.2 Form/NOA Verbiage

Add/Update M44-211D NOA fragments in Threshold Languages to version 9/23.

Add/Update Threshold Languages: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.

Update Template Name: M44-211D (9/23) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Mockups/Examples: Supporting Documents #1

Languages to be turned off: Armenian, Cambodian, Korean, Russian, Tagalog

2.2.3 Form/NOA Variable Population

No updates to variable population.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add/Update Threshold Languages to reason code A960D to latest version 9/23.

2.3.1 Overview

Update fragment and Add Threshold Languages to NOA code A960D- HA DOES NOT CVR BACK RNT AMT to version 9/23.

Reason Fragment Name and ID:

CW_DN_HA_NOT_COVER_BACK_RENT_A960
(Fragment ID: 6445)

State Form/NOA: M44-211D (10/21)

Current NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Current Program(s): CalWORKs

Current Action Type: Denial

Include NA Back 9: Yes

Existing Languages: English, Chinese, Farsi, Spanish, Vietnamese

2.3.2 Form/NOA Verbiage

Add/Update M44-211D NOA fragments in Threshold Languages to version 9/23.

Add/Update Threshold Languages: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.

Update Template Name: M44-211D (9/23) DENY - HOMELESS INELIGIBILITY - TEMPORARY SHELTER AND/OR PERMANENT HOUSING

NOA Mockups/Examples: Supporting Documents #1

2.3.3 Form/NOA Variable Population

No updates to variable population.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.4 Turn off NOA fragments reason to Mthly Back Rnt > 80% of TMHI with NOA code A959D.

2.4.1 Overview

Turn off existing NOA reason - Mthly Back Rnt > 80% of TMHI with NOA code A959D.

Reason Fragment Name and ID:

CW_DN_BACK_RENT_EXCEEDS_80_PERC_TMHI_A959
(Fragment ID: 6444)

State Form/NOA: M44-211D (9/23)

Current NOA Template: CW_NOA_TEMPLATE (ID: 3026)

Current Program(s): CalWORKs

Current Action Type: Denial

Include NA Back 9: Yes

Existing Languages: English, Spanish

2.5 Add/Update Threshold Languages to CW_DN_ACTION6 to latest version 9/23.

2.5.1 Overview

Update fragment and Add Threshold Languages to CW_DN_ACTION6.

Reason Fragment Name and ID: CW_DN_ACTION6

(Fragment ID: 4020)

Current Program(s): CalWORKs

Current Action Type: Denial

Existing Languages: English, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

2.5.2 Form/NOA Verbiage

Add/Update CW_DN_ACTION6 fragments in Threshold Languages.

Add/Update Threshold Languages: Arabic, Chinese, English, Farsi, Spanish, Vietnamese.

Languages to be End dated: Armenian, Cambodian, Korean, Russian, Tagalog

NOA Mockups/Examples: Supporting Documents #1

2.5.3 Form/NOA Variable Population

No updates to variable population.

2.5.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.6 Remove existing logic to generate BUDGT_HA_DN_BACK_RENT for Denial NOAs.

2.6.1 Overview

Remove existing logic to generate BUDGT_HA_DN_BACK_RENT for Denial NOAs.

Reason Fragment Name and ID: BUDGT_HA_DN_BACK_RENT
(Fragment ID: 908)

Current Program(s): CalWORKs

Current Action Type: Denial

Existing Languages: English, Armenian, Cambodian, Chinese, Korean, Russian, Spanish, Tagalog, Vietnamese

2.6.2 Form/NOA Verbiage

No updates to verbiage.

2.6.3 Form/NOA Variable Population

No updates to variable population.

2.6.4 Form/NOA Generation Conditions

Remove existing logic to generate BUDGT_HA_DN_BACK_RENT for Denial NOAs.

2.7 Add Threshold Languages to BUDGT_HA_DN_PERM.

2.7.1 Overview

Add Threshold Languages BUDGT_HA_DN_PERM.

Reason Fragment Name and ID: BUDGT_HA_DN_PERM
(Fragment ID: 906)

Current Program(s): CalWORKs

Current Action Type: Denial

Existing Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese

2.7.2 Form/NOA Verbiage

Add BUDGT_HA_DN_PERM fragments in Threshold Languages.

Add Threshold Languages: Arabic

NOA Mockups/Examples: Supporting Documents #1

2.7.3 Form/NOA Variable Population

No updates to variable population.

2.7.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	Correspondence	M44-211D NOA fragments	Fragments_Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices. b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site; g. Information notices and stuffers;	M44-211D NOA Reason fragments are Added/Updated in available Threshold Languages.

	<ul style="list-style-type: none"> h. Case-specific verification/referral forms; i. GR Vendor notices; k. Court-mandated notices, including Balderas notices; l. SSIAP appointment notices; m. Withdrawal forms; n. COLA notices; o. Time limit notices; p. Transitioning of aid notices; q. Interface triggered forms and notices (e.g., IFDS, IEVS); r. Non-compliance and sanction notices; s. Benefit issuance and benefit recovery forms and notices, including reminder notices; t. Corrective NOAs on State Fair Hearing decisions; u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices. 	
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California Statewide Automated Welfare System

Design Document

CA-254610

Add NOA Fragments in Threshold Languages for
Medi-Cal NOA Generation (MC-MAGI-A)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Ramya HS
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/23/2024	1.0	Initial Document	Ramya HS

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1 OVERVIEW

The purpose of this change is to Add Threshold languages for Medi-Cal NOA Generation (MC-MAGI-A (11/2015)).

1.1 Current Design

Not all NOAs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese).

1.2 Requests

1. Add Threshold language to NOA H_AP_FULL_SCOPE_APP_H902 in CalSAWS.
Languages include Arabic, Farsi, Hmong, Lao
2. Add Threshold language to NOA H_AP_FULL_SCOPE_RETRO_H901 in CalSAWS.
Languages include Arabic, Farsi, Hmong, Lao
3. Add Threshold language to NOA H_AP_LIMITED_SCOPE_APP_H905 in CalSAWS.
Languages include Arabic, Farsi, Hmong, Lao
4. Add Threshold language to NOA H_AP_RESTRICTED_SCOPE_RETRO_H911 in CalSAWS.
Languages include Arabic, Hmong, Lao
5. Add Threshold language to NOA H_AP_RESTRICTED_SCOPE_RETRO_H911_NEW in CalSAWS.
Languages include Arabic, Hmong, Lao
6. Add Threshold language to NOA H_AP_LIMITED_SCOPE_RETRO_H904 in CalSAWS.
Languages include Arabic, Farsi, Hmong, Lao
7. Add Threshold language to NOA H_AP_ACCELERATED_ENROLLMENT_APP_H908 in CalSAWS.
Languages include Arabic, Farsi, Hmong, Lao

1.3 Overview of Recommendations

Add missing available threshold languages for the following MC-MAGI-A NOA's.

1. H_AP_FULL_SCOPE_APP_H902 (Snippet ID- 7004)
2. H_AP_FULL_SCOPE_RETRO_H901 (Snippet ID- 7003)
3. H_AP_LIMITED_SCOPE_APP_H905 (Snippet ID- 7007)
4. H_AP_RESTRICTED_SCOPE_RETRO_H911 (Snippet ID- 7625)
5. H_AP_RESTRICTED_SCOPE_RETRO_H911_NEW (Snippet ID- 9526)
6. H_AP_LIMITED_SCOPE_RETRO_H904 (Snippet ID- 7006)
7. H_AP_ACCELERATED_ENROLLMENT_APP_H908 (Snippet ID- 7010)

1.4 Assumptions

1. The triggering conditions of the NOA Fragments for Threshold Generation remain the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add threshold Languages for NOA MC-MAGI-A (11/2015) - H_AP_FULL_SCOPE_APP_H902 in CalSAWS

2.1.1 Overview

Add NOA Reasons for MC-MAGI-A (11/2015) - H_AP_FULL_SCOPE_APP_H902 in CalSAWS in available threshold languages.

Reason Fragment Name and ID: H_AP_FULL_SCOPE_APP_H902 (Fragment ID: 7004)

Current NOA Template: H_NOA_TEMPLATE (3033)

State Form/NOA: MC-MAGI-A

Current Program(s): Medi-Cal

Current Action Type: Approval

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English, Spanish, Korean, Tagalog, Vietnamese, Cambodian, Chinese, Armenian and Russian

2.1.2 Form/NOA Verbiage

Add MC-MAGI-A NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong, Lao

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add threshold Languages for NOA MC-MAGI-A (11/2015) - H_AP_FULL_SCOPE_RETRO_H901 in CalSAWS

2.2.1 Overview

Add NOA Reasons for MC-MAGI-A (11/2015) - H_AP_FULL_SCOPE_RETRO_H901 in CalSAWS in available threshold languages.

Reason Fragment Name and ID: H_AP_FULL_SCOPE_RETRO_H901
(Fragment ID: 7003)

Current NOA Template: H_NOA_TEMPLATE (3033)

State Form/NOA: MC-MAGI-A

Current Program(s): Medi-Cal

Current Action Type: Approval

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English, Spanish, Korean, Tagalog, Vietnamese, Cambodian, Chinese, Armenian and Russian

2.2.2 Form/NOA Verbiage

Add MC-MAGI-A NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong, Lao.

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add threshold Languages for NOA MC-MAGI-A (11/2015) - H_AP_LIMITED_SCOPE_APP_H905 in CalSAWS

2.3.1 Overview

Add NOA Reasons for MC-MAGI-A (11/2015) - H_AP_LIMITED_SCOPE_APP_H905 in CalSAWS in available threshold languages.

Reason Fragment Name and ID:

H_AP_LIMITED_SCOPE_APP_H905
(Fragment ID: 7007)

Current NOA Template: H_NOA_TEMPLATE (3033)

State Form/NOA: MC-MAGI-A

Current Program(s): Medi-Cal

Current Action Type: Approval

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English, Spanish, Korean, Tagalog, Vietnamese, Cambodian, Chinese, Armenian and Russian

2.3.2 Form/NOA Verbiage

Add MC-MAGI-A NOA fragment in Threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong, Lao.

NOA Mockups/Examples: Supporting Documents #1

2.3.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.4 Add threshold Languages for NOA MC-MAGI-A (11/2015) - H_AP_RESTRICTED_SCOPE_RETRO_H911 in CalSAWS

2.4.1 Overview

Add NOA Reasons for MC-MAGI-A (11/2015) - H_AP_RESTRICTED_SCOPE_RETRO_H911 in CalSAWS in available threshold languages.

Reason Fragment Name and ID:

H_AP_RESTRICTED_SCOPE_RETRO_H911
(Fragment ID: 7625)

Current NOA Template: H_NOA_TEMPLATE (3033)

State Form/NOA: MC-MAGI-A

Current Program(s): Medi-Cal

Current Action Type: Approval

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English, Spanish, Korean, Tagalog, Vietnamese, Cambodian, Chinese, Armenian, Farsi and Russian

2.4.2 Form/NOA Verbiage

Add MC-MAGI-A NOA fragment in Threshold languages.

Add Threshold languages: Arabic, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.4.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.4.4 Form/NOA Generation Conditions

No updates to existing trigger conditions

2.5 Add threshold Languages for NOA MC-MAGI-A (11/2015) - H_AP_RESTRICTED_SCOPE_RETRO_H911_NEW in CalSAWS

2.5.1 Overview

Add NOA Reasons for MC-MAGI-A (11/2015) - H_AP_RESTRICTED_SCOPE_RETRO_H911_NEW in CalSAWS in available threshold languages.

Reason Fragment Name and ID:

H_AP_RESTRICTED_SCOPE_RETRO_H911_NEW
(Fragment ID: 9526)

Current NOA Template: H_NOA_TEMPLATE (3033)

State Form/NOA: MC-MAGI-A

Current Program(s): Medi-Cal

Current Action Type: Approval

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English, Spanish, Korean, Tagalog, Vietnamese, Cambodian, Chinese, Armenian, Farsi and Russian

2.5.2 Form/NOA Verbiage

Add MC-MAGI-A NOA fragment in Threshold languages.

Add Threshold languages: Arabic, Hmong, Lao.

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NOA Mockups/Examples: Supporting Documents #1

2.5.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.5.4 Form/NOA Generation Conditions

No updates to existing trigger conditions

2.6 Add threshold Languages for NOA MC-MAGI-A (11/2015) - H_AP_LIMITED_SCOPE_RETRO_H904 in CalSAWS

2.6.1 Overview

Add NOA Reasons for MC-MAGI-A (11/2015) - H_AP_LIMITED_SCOPE_RETRO_H904 in CalSAWS in available threshold languages.

Reason Fragment Name and ID:

H_AP_LIMITED_SCOPE_RETRO_H904
(Fragment ID: 7006)

Current NOA Template: H_NOA_TEMPLATE (3033)

State Form/NOA: MC-MAGI-A

Current Program(s): Medi-Cal

Current Action Type: Approval

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English, Spanish, Korean, Tagalog, Vietnamese, Cambodian, Chinese, Armenian and Russian

2.6.2 Form/NOA Verbiage

Add MC-MAGI-A NOA fragment in Threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong, Lao.

NOA Mockups/Examples: Supporting Documents #1

2.6.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.6.4 Form/NOA Generation Conditions

No updates to existing trigger conditions

2.7 Add threshold Languages for NOA MC-MAGI-A (11/2015) - H_AP_ACCELERATED_ENROLLMENT_APP_H908 in CalSAWS

2.7.1 Overview

Add NOA Reasons for MC-MAGI-A (11/2015) - H_AP_ACCELERATED_ENROLLMENT_APP_H908 in CalSAWS in available threshold languages.

Reason Fragment Name and ID:

H_AP_ACCELERATED_ENROLLMENT_APP_H908
(Fragment ID: 7010)

Current NOA Template: H_NOA_TEMPLATE (3033)

State Form/NOA: MC-MAGI-A

Current Program(s): Medi-Cal

Current Action Type: Approval

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English, Spanish, Korean, Tagalog, Vietnamese, Cambodian, Chinese, Armenian and Russian

2.7.2 Form/NOA Verbiage

Add MC-MAGI-A NOA fragment in Threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong, and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.7.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.7.4 Form/NOA Generation Conditions

No updates to existing trigger conditions

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	Correspondence	NOA MC-MAGI-A (11/2015)	Fragments_Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Rede Denial, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;q. Interface triggered forms and notices (e.g., IFDS, IEVS);r. Non-compliance and sanction notices;	MC-MAGI-A NOAs reason fragments are added in available threshold languages.

	<p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-254611

Add NOA Fragments in Threshold Languages for
Medi-Cal NOA Generation (MC-MAGI-C)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Singaram Manickam
	Reviewed By	Nagesha S

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
02/28/2024	1.0	Initial Document	Singaram Manickam

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1 OVERVIEW

The purpose of this change is to add Threshold Languages for MC-MAGI-C (11/2015) NOA fragments in CalSAWS.

1.1 Current Design

Currently MC-MAGI-C (11/2015) NOA is available in threshold languages except Arabic, Farsi, Hmong and Lao in CalSAWS.

1.2 Requests

1. Add Threshold languages to MAGI Change with reason code: H804C
Languages Include: Arabic, Farsi, Hmong and Lao
2. Add Threshold languages to MAGI Change with reason code: H803C
Languages Include: Arabic, Farsi, Hmong and Lao

1.3 Overview of Recommendations

1. Add Threshold languages to MAGI Change with reason code: H804C (Snippet ID - 7031)
Languages Include: Arabic, Farsi, Hmong and Lao
2. Add Threshold languages to MAGI Change with reason code: H803C (Snippet ID - 7029)
Languages Include: Arabic, Farsi, Hmong and Lao

1.4 Assumptions

1. The triggering conditions of the NOA for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add MAGI Change NOA with reason code H804C for Threshold Generation in CalSAWS.

2.1.1 Overview

Add MAGI Change NOA with reason code H804C for Threshold Generation in CalSAWS.

Reason Fragment Name and ID:

H_CH_LIMITED_SCOPE_TO_FULLED_SCOPE_H804 (Fragment ID: 7031)

State Form/NOA: MC-MAGI-C (11/2015)

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: Armenian, Cambodian, Chinese, English, Korean, Lao, Russian, Spanish, Tagalog, & Vietnamese.

2.1.2 Form/NOA Verbiage

Add NOA fragments in Available Threshold languages.

Add Threshold languages: Arabic, Hmong, Lao, Farsi.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates in this section.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add MAGI Change NOA with reason code H803C for Threshold Generation in CalSAWS.

2.2.1 Overview

Add MAGI Change NOA with reason code H803C for Threshold Generation in CalSAWS.

Reason Fragment Name and ID:

H_CH_FULL_SCOPE_TO_LIMITED_SCOPE_H803 (Fragment ID: 7029)

State Form/NOA: MC-MAGI-C (11/2015)

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: Armenian, Cambodian, Chinese, English, Korean, Lao, Russian, Spanish, Tagalog, & Vietnamese.

2.2.2 Form/NOA Verbiage

Add NOA fragments in Available Threshold languages.

Add Threshold languages: Arabic, Hmong, Lao, Farsi.

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

No updates in this section.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	MC-MAGI-C (11/2015) NOA's Threshold languages	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or	MC-MAGI-C (11/2015) NOA's are added in all available threshold languages.

	<p>authorized representative of a change in worker, telephone hours or Local Office Site;</p> <p>g. Information notices and stuffers;</p> <p>h. Case-specific verification/referral forms;</p> <p>i. GR Vendor notices;</p> <p>k. Court-mandated notices, including Balderas notices;</p> <p>l. SSIAP appointment notices;</p> <p>m. Withdrawal forms;</p> <p>n. COLA notices;</p> <p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-254637

Add NOA Fragments in Threshold Languages for
Medi-Cal NOA Generation (MC 239 MSP-A)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Kavitha M R
	Reviewed By	Nagesha

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/2/2024	1.0	Initial Document	Kavitha M R

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1 OVERVIEW

The purpose of this change is to Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 MSP-A).

1.1 Current Design

Currently Not all NOAs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hindi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on the translations available for other NOA fragments and the State Template.

1.2 Requests

1. Add Threshold Languages to Evaluated and Approved MSP with a reason code (Q002A)
Languages Include: Arabic, Farsi, Hmong, Hindi, and Lao.
2. Add Threshold Languages to Approved MSP Benefits with a reason code(Q001A)
Languages Include: Arabic, Farsi, Hmong, Hindi, and Lao.
3. Add Threshold Languages to QMB Conditional Eligibility with a reason code(Q003A)
Languages Include: Armenian, Cambodian, Chinese, Korean, Russian, Tagalog Vietnamese, Arabic, Farsi, Hmong, Hindi, and Lao.

1.3 Overview of Recommendations

1. Add Threshold Languages for Evaluated and Approved MSP with a reason code(Q002A)
2. Add Threshold Languages for Approved MSP Benefits with a reason code(Q001A)
3. Add Threshold Languages for QMB Conditional Eligibility with a reason code(Q003A)
4. Add Threshold languages for NOA Template Fragment Q_NOA_TEMPLATE
5. Add Threshold languages for NOA Template Fragment MC_NOA_TEMPLATE
6. Add Threshold languages for NOA Title Fragment MC_AP_NOA_TYPE_MSP
7. Add Threshold languages for Message Fragment Q_AP_MESSAGE1
8. Add Threshold languages for Action Fragment Q_AP_ACTION1
9. Add Threshold languages for Action Fragment Q_AP_ACTION2

1.4 Assumptions

1. The triggering conditions of the NOA Fragments for Threshold Generation remain the same and are not being updated.
2. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add Threshold languages for Evaluated and Approved MSP (NOA Code Q002A) Reason Fragment

2.1.1 Overview

Add available threshold languages for Q_AP_MSP_NOT_APPLIED_Q002 reason.

Languages include: Arabic, Hmong, Farsi, Hindi, and Lao

Fragment Name and ID: Q_AP_MSP_NOT_APPLIED_Q002 (Fragment ID: 7429)

State Form/NOA: MC 239 MSP-A

Current NOA Template: MC_NOA_TEMPLATE (ID: 3028)

Current Program(s): Medical

Current Action Type: Approval

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese

2.1.2 Form/NOA Verbiage

Add Q_AP_MSP_NOT_APPLIED_Q002 Reason Fragment in Threshold languages.

Threshold languages: Arabic, Farsi, Hmong, Hindi, and Lao

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add Threshold languages for Approved MSP Benefits (NOA Code Q001A) Reason Fragment

2.2.1 Overview

Add threshold languages for Approved MSP Benefits reason Fragment.

Languages include: Arabic, Hmong, Farsi, Hindi, and Lao

Reason Fragment Name and ID: Q_AP_MSP_APPLIED_Q001 (Fragment ID: 6301)

State Form/NOA: MC 239 MSP-A

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medical

Current Action Type: Approval

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, & Vietnamese

2.2.2 Form/NOA Verbiage

Add Q_AP_MSP_APPLIED_Q001 NOA fragments in Threshold languages.

Languages include Arabic, Farsi, Hmong, Hindi, and Lao

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add Threshold languages for QMB Conditional Eligibility (NOA Code Q003A) Reason Fragment

2.3.1 Overview

Add threshold languages for QMB Conditional Eligibility reason Fragment in CalSAWS.

Languages include: Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, Arabic, Farsi, Hmong, Hindi, and Lao.

Reason Fragment Name and ID: Q_AP_QMB_CONDITIONALLY_ELIGIBLE_Q003 (Fragment ID: 7779)

State Form/NOA: MC 239 MSP-A

Current NOA Template: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medical

Current Action Type: Approval

Existing Languages: English, Spanish

2.3.2 Form/NOA Verbiage

Add Q_AP_QMB_CONDITIONALLY_ELIGIBLE_Q003 NOA fragments in Threshold languages.

Threshold languages: Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, Arabic, Farsi, Hmong, Hindi, and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.3.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.4 Add Threshold languages for NOA Template Fragment Q_NOA_TEMPLATE

2.4.1 Overview

Add threshold languages for Q_NOA_TEMPLATE

State Form/NOA: MC 239 MSP-A

Current NOA Template and ID: Q_NOA_TEMPLATE (ID: 3158)

Current Program(s): Medical

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog Vietnamese, Farsi

2.4.2 Form/NOA Verbiage

Add Q_NOA_TEMPLATE fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, Hindi, and Lao

NOA Mockups/Examples: Supporting Documents #1

2.4.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.4.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.5 Add Threshold languages for NOA Template Fragment MC_NOA_TEMPLATE

2.5.1 Overview

Add threshold languages for MC_NOA_TEMPLATE

State Form/NOA: MC 239 MSP-A

Current NOA Template and ID: MC_NOA_TEMPLATE (ID: 3028)

Current Program(s): Medical

Existing Languages: English, Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese

2.5.2 Form/NOA Verbiage

Add MC_NOA_TEMPLATE in Threshold languages.

Add Threshold languages: Hindi.

NOA Mockups/Examples: Supporting Documents #1

2.5.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.5.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.6 Add Threshold languages for NOA Title Fragment MC_AP_NOA_TYPE_MSP

2.6.1 Overview

Add threshold languages for MC_AP_NOA_TYPE_MSP

State Form/NOA: MC 239 MSP-A

Current NOA Fragment and ID: MC_AP_NOA_TYPE_MSP (ID: 3146)

Current Program(s): Medical

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog and Vietnamese

2.6.2 Form/NOA Verbiage

Add MC_AP_NOA_TYPE_MSP in Threshold languages.

Add Threshold languages: Arabic, Hmong, Hindi, and Lao

NOA Mockups/Examples: Supporting Documents #1

2.6.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.6.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.7 Add Threshold languages for Message Fragment Q_AP_MESSAGE1

2.7.1 Overview

Add threshold languages Q_AP_MESSAGE1

Fragment Name and ID: Q_AP_MESSAGE1 (Fragment ID: 5081)

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog Vietnamese

2.7.2 Form/NOA Verbiage

Add Q_AP_MESSAGE1 fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, Farsi, Hindi, and Lao

NOA Mockups/Examples: Supporting Documents #1

2.7.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.7.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.8 Add Threshold languages for Action Fragment Q_AP_ACTION1

2.8.1 Overview

Add threshold languages for Q_AP_ACTION1

Fragment Name and ID: Q_AP_ACTION1 (Fragment ID: 4086)

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog Vietnamese

2.8.2 Form/NOA Verbiage

Add Q_AP_ACTION1 fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, Farsi, Hindi and Lao

NOA Mockups/Examples: Supporting Documents #1

2.8.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.8.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.9 Add Threshold languages for Action Fragment Q_AP_ACTION2

2.9.1 Overview

Add threshold languages for Q_AP_ACTION2

Fragment Name and ID: Q_AP_ACTION2 (Fragment ID: 4087)

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog Vietnamese

2.9.2 Form/NOA Verbiage

Add Q_AP_ACTION2 fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, Farsi, Hindi and Lao

NOA Mockups/Examples: Supporting Documents #1

2.9.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English form for existing population logic.

2.9.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	NOA	MC 239 MSP-A Threshold languages	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. RedeDenial, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;	<p>Q002A, Q001A and Q003A are added in available threshold languages.</p>

	<p>m. Withdrawal forms;</p> <p>n. COLA notices;</p> <p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-257149

Configure Client Correspondence to allow the option to display Worker Names - NOA

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	SUMANTH VYDANA
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/15/2024	1.0	Original Draft	SUMANTH VYDANA

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1 OVERVIEW

This SCR will update the Worker/Staff name on the CalSAWS NOAs.

1.1 Current Design

Currently in CalSAWS, the Worker Name field populated on NOAs pulls the full first name and full last name from the Staff Detail page record for the assigned worker. This is a concern for the privacy and safety of staff. SCR CA-274084 will add a new field to Staff Detail to allow for a different value to be provided specifically to populate for Correspondence.

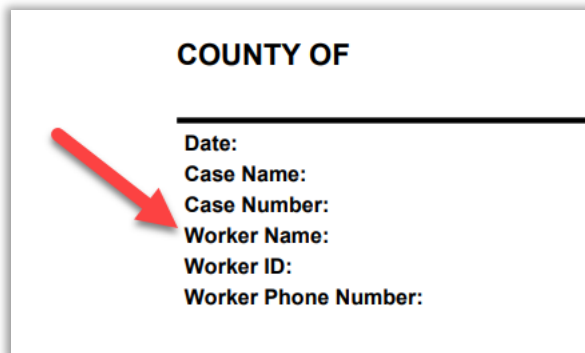
1.2 Requests

- 1) Allow for counties to provide a Correspondence specific name on the NOAs instead of their Full Name.

1.3 Overview of Recommendations

- 1) Update NOA variable population to display the alternate name provided on the Staff Detail page (CA-274084 new data value) on the NOAs instead of their Full Name when provided on NOA Headers and Fragment variables.

NOA header example:



The image shows a form titled "COUNTY OF" with a horizontal line below it. Below the line, there are several fields labeled with bold text: "Date:", "Case Name:", "Case Number:", "Worker Name:", "Worker ID:", and "Worker Phone Number:". A red arrow points to the "Worker Name:" field.

1.4 Assumptions

1. The modified Worker name (from CA-274084) will be displayed in the header and body of the NOAs wherever the Worker name variable is currently pre-populated.
2. The modification in Worker name on the NOAs will be applicable to all counties and to all programs.
3. Middle Name will not be modified through this SCR as its getting displayed as the first initial of the full middle name in current functionality.
4. This SCR only for NOA'S Update. Forms will be handled Separately with SCR# CA-271068.

2 RECOMMENDATIONS

2.1 Allow for an alternate name on the NOAs instead of their Full Name

2.1.1 Overview

The alternate name added with CA-274084 name will be displayed on the NOAs when provided. If no alternate name is provided, the NOA logic will populate using the full name of the worker as it does currently.

2.1.2 Description of Change

If the alternate name added with CA-274084 are filled out/contain data on the Staff Detail page, the alternate name will be displayed on the NOAs.

Tech Note:

- i) Code changes should be made to insert into the Staff table the Worker's Modified name in the new column inputted in the optional fields instead of the actual first and last names inputted under 'First Name' and 'Last Name' on the Staff Detail page, when the optional fields are filled/contain data. If the optional fields are empty, the actual first and last names of the Worker/Staff under 'First Name' and 'Last Name' on the Staff Detail page will be inserted into the table as in current functionality.
- ii) Code changes should be made NOA_SQL for the header worker id which is pulling. From *BaseUtilitiesFormDao* class of *populateStaticNOAFields* method.
- iii) Code changes should be made for any of the data filed on the NOA which is using WORKER_NAME.

3 SUPPORTING DOCUMENTS

- The spreadsheet is a list of the NOA Templates that will be impacted with this change.



California Statewide Automated Welfare System

Design Document

CA-261398

New BenefitsCal API To Support Case Linking
With E-mail Verification

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Gillian Noelle Bendicio
	Reviewed By	Hisashi Horino, Sricharitha Admala, Pramisha Chintapalli, William Baretsky

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
03/04/2024	.1	Initial Revision	Gillian Noelle Bendicio

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1 OVERVIEW

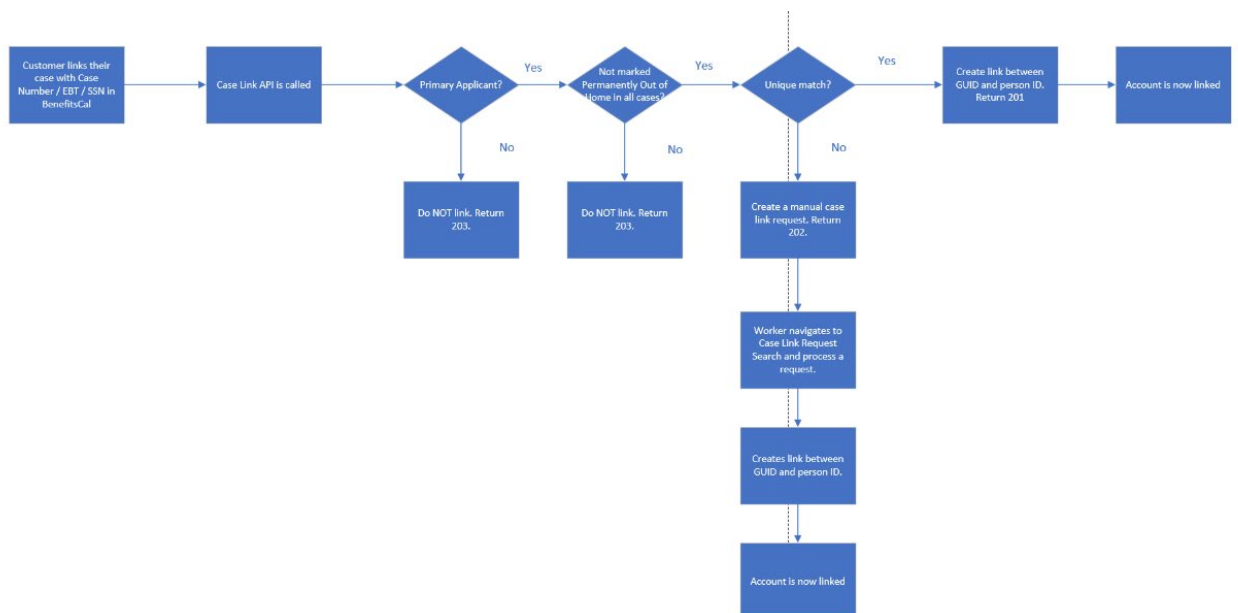
This System Change Request documents the updates required to the Case Linking API that links the CalSAWS person information to the Self-Service Portal (SSP) account to enable manual linking.

1.1 Current Design

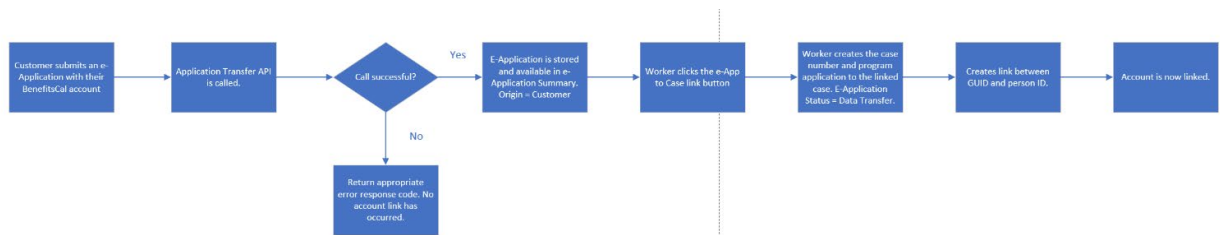
The Self-Service Portal (SSP) allows the customer to create an account and link it to their CalSAWS information via the Case Link API. The customer must be a primary applicant for a program in a case, not marked 'Permanently Out of Home' for the said case and must not have an active SSP Customer Privacy record for all of their cases to link their portal account with their CalSAWS information.

The Case Link API will automatically link the account to a CalSAWS person record when it finds a unique match in CalSAWS using information provided by the customer through the portal. If the Case Link API finds multiple person records based on the customer's inputted information, it will create a manual Case Link Request record for the worker. The Case Link Request record is accessible in the Case Link Request pages under e-Tools in CalSAWS. The e-mail address used in the customer's SSP account is not stored in CalSAWS.

The following is a diagram on how the Case Link API links the account:



The following is a diagram on how the e-Application to Case process links the account:



Once the link between a SSP account and the CalSAWS person record is created, the customer can view their cases in the portal. Only 1 customer account and 1 CalSAWS person record can be linked at a time.

In an effort to secure the SSP from malicious users, the ability for customers to initiate the account linking from their portal dashboard has been disabled. The re-enablement of the account linking from the SSP will add a new step to verify the customer's identity.

1.2 Requests

Re-enable the case linking functionality in the SSP and require the customer to validate their identity through e-mail verification or the worker completing the case linking process for them.

1.3 Overview of Recommendations

1. Disable the Link by EBT Card Number and Link by Social Security Number endpoints in the Case Link API.
2. Update the Case Link API to return the person information and available method of contact with its masked value as part of the 201 response code.
3. Update the CalSAWS database to store SSP account verification indicator.
4. Update the Case Inquiry API to check if the account ID (GUID) is verified. If it is not verified, a new response code is returned without the case information. If the GUID is not linked but has a pending case link request, return a new response code.
5. Update the Notices API to check if the account ID (GUID) is verified. If it is not verified, a new response code is returned without the case information.
6. Update the e-Application to case linking logic and manual case link request logic in CalSAWS to store the verified account status once the linking is complete.
7. Update the unlink logic from the CalSAWS page and the relink process in Case Link API to reset the verified status of the account to unverified.
8. Create a new API that checks if the person ID in the request exists in CalSAWS and calls the e-mail service to e-mail the customer their account verification link.
9. Update the E-mail Verification API to add logic to handle the verification of the SSP account.
10. Create a Data Change Request (DCR) to mark the existing customer accounts as Verified in CalSAWS.

1.4 Assumptions

1. Existing logic for the creation of the manual case link request as implemented by CA-224251, CA-234293, and CA-244881 will continue to apply unless specifically called out in this SCR.
2. Existing logic for the return of case and person information through Case Inquiry API and documents and notices through Notices API will continue to apply unless specifically called out in this SCR.

2 RECOMMENDATIONS

2.1 Case Link Request Logic

2.1.1 Overview

The Case Link Request logic allows the worker to complete the SSP account linking for the customer. This logic will be updated to mark the account as verified once the worker completes the linking process.

2.1.2 Description of Changes

1. Update the Case Link Request logic to store the Verified status to 'Y' when the worker completes the case link request process.
2. Update the unlink process of the Case Link Request logic to reset the Verified status to 'N' from 'Y' once completed.

2.1.3 Page Location

- **Global: Case Info**
- **Local: e-Tools**
- **Task: Case Link Request**

2.1.4 Security Updates

This section is not impacted.

2.1.5 Page Mapping

This section is not impacted.

2.1.6 Page Usage/Data Volume Impacts

This section is not impacted.

2.2 E-Application to Case Link Logic

2.2.1 Overview

The e-Application to Case link logic allows an SSP account to be linked to the CalSAWS information when the customer submits an e-Application through their SSP account and the worker completes the e-Application to Case link logic. This logic will be updated to mark the account as verified once the worker completes the linking process.

2.2.2 Description of Changes

1. Update the e-Application to Case link logic to store the Verified status to 'Y' when the worker links the e-Application with the Origin as "Customer" to a CalSAWS case.

2.2.3 Page Location

- **Global: Case Info**
- **Local: e-Tools**
- **Task: e-Application Search**

2.2.4 Security Updates

This section is not impacted.

2.2.5 Page Mapping

This section is not impacted.

2.2.6 Page Usage/Data Volume Impacts

This section is not impacted.

2.3 Case Link API

2.3.1 Overview

The Case Link API is a RESTful webservice that establishes the link between a SSP account and a CalSAWS person. If the API cannot find an exact match for the person information entered on the SSP portal, a case link request record is created in CalSAWS for the CalSAWS user to process. This SCR is adding new response codes to the Case Link API and sending the customer's masked e-mail address as part of the successful response.

2.3.2 Description of Change

1. Disable the following endpoints:
 - a. Link by Electronic Benefit Transfer (EBT) Card
 - b. Link by Social Security Number (SSN)
2. Create a new response code: 204, that returns if the person record found in CalSAWS does not have an e-mail address in CalSAWS.
3. Update the Case Link API response to return the person ID and the masked CalSAWS e-mail address associated to the person ID in the response when the automatic linking is successful and a 201 response code is returned as per the API documentation.

- a. The return body will consist of the person ID and the masked e-mail address of the customer.
 - i. Example of masked e-mail address:
 1. a*****@email.com
4. Update the Case Link API to store the Verified status set to 'N' when a 201 response code is returned. When the relinking process for an already verified SSP account occurs, in which the Case Link API is called with different person information on the request and the GUID is already known to CalSAWS, the logic will reset the Verified status from 'Y' to 'N'.

2.3.3 Execution Frequency

Real-Time

2.3.4 Key Scheduling Dependencies

No dependencies.

2.3.5 Counties Impacted

CalSAWS counties

2.3.6 Category

Real-Time

2.3.7 Data Volume/Performance

Estimated 300,000 case linking per month.

2.3.8 Interface Partner

BenefitsCal

2.3.9 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.4 Case Inquiry API

2.4.1 Overview

The Case Inquiry API is a RESTful webservice that sends the customer's CalSAWS information. The API will be updated to check if the GUID that is passed in the request parameter is verified.

2.4.2 Description of Change

1. Add a new 206 response code which is returned when the GUID passed in the request has a verified status set to 'N' but verification link is still active.
2. Add a new 207 response code which is returned when the GUID passed in the request has a verified status set to 'N' and the verification link is expired.
3. Add a new 208 response code which is returned when the GUID passed in the request is not linked to a person record and there exists a pending case link request for the GUID. Evaluate for this rule first before checking for other failure response codes.

2.4.3 Execution Frequency

Real-Time

2.4.4 Key Scheduling Dependencies

No dependencies.

2.4.5 Counties Impacted

CalSAWS counties

2.4.6 Category

Real-Time

2.4.7 Data Volume/Performance

Not applicable.

2.4.8 Interface Partner

BenefitsCal

2.4.9 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.5 Notices API

2.5.1 Overview

The Notices API is a RESTful webservice that sends the customer's forms/NOAs from CalSAWS. The API will be updated to check if the GUID that is passed in the request parameter is verified.

2.5.2 Description of Change

1. Add a new 206 response code which is returned when the GUID's Verified status is set to 'N' on the /Notices endpoint. Evaluate for this rule first before checking for other failure response codes.

2.5.3 Execution Frequency

Real-Time

2.5.4 Key Scheduling Dependencies

No dependencies.

2.5.5 Counties Impacted

CalSAWS counties

2.5.6 Category

Real-Time

2.5.7 Data Volume/Performance

Not applicable.

2.5.8 Interface Partner

BenefitsCal

2.5.9 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.6 Account Identity Verification API

2.6.1 Overview

The Account Identity Verification API is a new RESTful webservice that accepts the person ID in the request and calls the existing CalSAWS e-mail service to send the customer a verification link to complete their SSP account linking.

2.6.2 Description of Change

1. Create a new API with a PUT method that accepts the person ID in the request. The following response codes will return:
 - a. 201 – successful operation
 - i. The following verification e-mail is sent to the e-mail address associated with the person ID:
 1. Subject:
 - a. BenefitsCal Account Linking Verification
 - b. Spanish: TBD
 2. Body:
 - a. You are receiving this e-mail because you are trying to connect your BenefitsCal account to your county case information. If you are not trying to connect your account to your county information, there is nothing you need to do with this e-mail.

Click the following link to complete access to your case information. Link<BenefitsCal URL Verification Link>
 - b. Spanish: TBD
 3. To: <CalSAWS e-mail address of the Customer>
 4. From: verify.noreply@app.calsaws.org
 - a. For test environments:
verify.noreply.dev@app.calsaws.org
 - ii. When the customer's preferred language is Spanish, the e-mail subject and body is translated to Spanish. If their preferred language is anything other than English or

Spanish, then the default language for the e-mail is in English.

- iii. The BenefitsCal URL Verification Link is a unique hyperlink tied to the GUID that it is attempting to verify, their e-mail address and the language the email is sent as, and a prefix. This link is only available for 24 hours.
- b. 400 – Bad Request
 - i. This response code is returned when the request is invalid ie. Person ID is not provided.
- c. 401 – Authorization information is missing or invalid.
- d. 403 - This response code is returned when the person ID and e-mail address does not exist in CalSAWS.
- e. 500 – Internal Server Error.
- f. 503 – Service Unavailable.

2.6.3 Execution Frequency

Real-Time

2.6.4 Key Scheduling Dependencies

No dependencies.

2.6.5 Counties Impacted

CalSAWS counties

2.6.6 Category

Real-Time

2.6.7 Data Volume/Performance

Estimated 300,000 case linking per month.

2.6.8 Interface Partner

BenefitsCal

2.6.9 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.7 E-mail Verification API

2.7.1 Overview

The E-mail verification API accepts E-mail information and a unique pin in the request and mark the E-mail verification status in CalSAWS as verified if the information received is correct. This API will be updated to verify the SSP account e-mail address.

2.7.2 Description of Change

1. Update the verification logic to check the 'verificationCode' value if it contains a 2-character prefix 'BC'. If it contains a prefix, the verification logic verifies if the CalSAWS E-mail address and the GUID information match and returns the appropriate response code. The Verified status for the SSP account is set to 'Y' when the response code returned is 200.
2. Return a 403 response code if the verification link for account linking is accessed after 24 hours.

2.7.3 Partner Integration Testing

Not Applicable.

2.7.4 Execution Frequency

Real-time.

2.7.5 Key Scheduling Dependencies

Not Applicable

2.7.6 Counties Impacted

CalSAWS counties

2.7.7 Category

Not Applicable

2.7.8 Data Volume/Performance

Additional 300,000 calls per month.

2.7.9 Interface Partner

BenefitsCal

2.7.10 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.8 Update the Linked SSP Accounts to be Verified

2.8.1 Overview

With the changes in this SCR, the existing linked SSP accounts will need an update to mark the account as Verified so that the customer and forms information will continue to be sent to the SSP.

2.8.2 Description of Change

1. Update the currently linked SSP customer accounts in CalSAWS to set the Verified status to 'Y'.

2.8.3 Estimated Number of Records Impacted/Performance

Estimated 3,210,000 records to be updated

2.9 Automated Regression Test

2.9.1 Overview

Create new automated regression test scripts to verify each new response code for each API listed above is returned when appropriate.

Update impacted existing automated regression test scripts to align to the new API logic where possible, and confirm scripts for deprecation where this is not possible.

Technical Note: Existing scripts that utilize, but do not specifically target, the Case Link API may be updated to force a manual case link and expect response code 202 or 204 instead of 201.

2.9.2 Description of Change

1. Create new regression scripts to verify the following response codes, and the content (if any) delivered in these responses, by API endpoint:
 - a. Case Link API: 201, 204
 - b. Case Inquiry API: 206, 208
 - c. Notices API: 206
 - d. Account Identity Verification API: 201, 400, 401, 403
 - e. E-mail Verification API: 200

Technical Note: API responses that require manual intervention or an extended test window are strictly out of scope.

Example: Email Verification API code 403 due to link expiration is out of scope since this would require a 24 hour delay.

2. Analyze the existing scripts targeting Case Link API scenarios to either:
 - a. Account for the logic changes outlined above, and to continue to function as currently designed.

or

 - b. Be deprecated as no longer possible to achieve under the current technical constraints.
3. Deprecate all existing scripts that target the two removed Case Link API endpoints:
 - a. Link by Electronic Benefit Transfer (EBT) Card
 - b. Link by Social Security Number (SSN)

4. Update existing scripts that utilize the Case Link API during data setup to account for the logic changes outlined above.

Technical Note: This includes replacing all calls to the removed Case Link API endpoints with calls to the Link by Case Number endpoint.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Interface	Diagram of the End to End Account Verification	CaseLinkwithMFAEmail.pdf
2	Interface	Case Inquiry YAML file	CaseInquiry.yaml
3	Interface	Case Inquiry HTML file	CaseInquiry.html
4	Interface	Case Link YAML file	CaseLink.yaml
5	Interface	Case Link HTML file	CaseLink.html
6	Interface	Notices YAML file	Notices.yaml
7	Interface	Notices HTML file	Notices.html
8	Interface	Account Identity Verification YAML file	AccountIdentityVerification.yaml
9	Interface	Account Identity Verification HTML file	AccountIdentityVerification.html
10	Interface	Email Verification YAML file	EmailVerification.yaml
11	Interface	Email Verification HTML file	EmailVerification.html

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
3.1	The LRS shall employ Web services, which are platform-independent, standards based Web applications that interact with other applications for the purposes of exchanging data via standardized messaging, e.g., Extensible Markup Language (XML). LRS shall also be capable of Web services based integration with external applications and services. Such Web services must comply with the most current version of the following standards, as supported by the LRS product stack:	The SCR is implementing web services that will verify the user's identity prior to allowing the user to view their case data in the SSP.

4.2 Migration Requirements

N/A

5 MIGRATION IMPACTS

SCR Number	Functional Area	Description	Impact	Priority	Address Prior to Migration?

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-266985

Add Fresno GA/GR grant amounts for
households larger than 3 persons

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Tom Lazio
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
03/01/2024	1.0	Initial Draft	Tom Lazio
03/26/2024	2.0	Updated County name in Section 2.1.2.2 and added assumption # 2	Tom Lazio

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1 OVERVIEW

Update grant values used in the GA/GR Automated Solution program for Fresno County for household with more than 3 people.

1.1 Current Design

Fresno county GA/GR Automated Solution currently only has Grant amounts entered for households of 3 or less persons.

1.2 Requests

Add Grant amounts for households between 4 and 10 persons in size.

1.3 Overview of Recommendations

1. Insert the new Fresno County GA/GR Automated Solution program benefit grant amounts effective September 1, 2023, for household sizes 4 thru 10 in the grant admin table, and end-date the corresponding previous records.

1.4 Assumptions

1. Personal Need Amount (Item Code AF in County Admin Table) equals the sum of Clothing, Personal Needs and Household Operation grant amounts for Fresno County.
2. The Utilities Amount (Item_Code = 'AM') values for all HH sizes already exist in County Admin Table.

2 RECOMMENDATIONS

2.1 Update Grant Amounts in Admin Table for Fresno County

2.1.1 Overview

Create and apply a DCR to insert the Fresno County GA/GR Automated Solution program benefit grant amounts effective September 1, 2023, for household sizes 4 to 10, and end-date the corresponding previous records.

These values may be viewed in the CalSAWS application by navigating to Admin Tools->Admin, in the lefthand menu under GA/GR County Admin clicking Grants/Income, and on the Grants & Income Detail page clicking to expand the Grant Limits section.

2.1.2 Description of Changes

1. Set the End Date to **08/31/2023** on the following grant amount records in the County Admin Table (COUNTY_PARAMTR_ADMIN) for Fresno County:

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AM	AC	0	DR	12/01/2020	12/31/9999
10	GL	AM	AE	0	DR	12/01/2020	12/31/9999
10	GL	AM	AF	0	DR	12/01/2020	12/31/9999
10	GL	AM	AG	0	DR	12/01/2020	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AN	AC	0	DR	12/01/2020	12/31/9999
10	GL	AN	AE	0	DR	12/01/2020	12/31/9999
10	GL	AN	AF	0	DR	12/01/2020	12/31/9999
10	GL	AN	AG	0	DR	12/01/2020	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AO	AC	0	DR	12/01/2020	12/31/9999
10	GL	AO	AE	0	DR	12/01/2020	12/31/9999
10	GL	AO	AF	0	DR	12/01/2020	12/31/9999
10	GL	AO	AG	0	DR	12/01/2020	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AP	AC	0	DR	12/01/2020	12/31/9999
10	GL	AP	AE	0	DR	12/01/2020	12/31/9999
10	GL	AP	AF	0	DR	12/01/2020	12/31/9999
10	GL	AP	AG	0	DR	12/01/2020	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AQ	AC	0	DR	12/01/2020	12/31/9999
10	GL	AQ	AE	0	DR	12/01/2020	12/31/9999
10	GL	AQ	AF	0	DR	12/01/2020	12/31/9999
10	GL	AQ	AG	0	DR	12/01/2020	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AR	AC	0	DR	12/01/2020	12/31/9999
10	GL	AR	AE	0	DR	12/01/2020	12/31/9999
10	GL	AR	AF	0	DR	12/01/2020	12/31/9999
10	GL	AR	AG	0	DR	12/01/2020	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AS	AC	0	DR	12/01/2020	12/31/9999
10	GL	AS	AE	0	DR	12/01/2020	12/31/9999
10	GL	AS	AF	0	DR	12/01/2020	12/31/9999
10	GL	AS	AG	0	DR	12/01/2020	12/31/9999

2. Insert new grant amount records in the County Admin Table (COUNTY_PARAMTR_ADMIN) for Fresno County effective as of **09/01/2023** as shown below:

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AM	AC	584	DR	09/01/2023	12/31/9999
10	GL	AM	AE	185	DR	09/01/2023	12/31/9999
10	GL	AM	AF	127	DR	09/01/2023	12/31/9999
10	GL	AM	AG	237	DR	09/01/2023	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AN	AC	671	DR	09/01/2023	12/31/9999
10	GL	AN	AE	187	DR	09/01/2023	12/31/9999
10	GL	AN	AF	160	DR	09/01/2023	12/31/9999
10	GL	AN	AG	289	DR	09/01/2023	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AO	AC	753	DR	09/01/2023	12/31/9999
10	GL	AO	AE	188	DR	09/01/2023	12/31/9999
10	GL	AO	AF	187	DR	09/01/2023	12/31/9999
10	GL	AO	AG	343	DR	09/01/2023	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AP	AC	828	DR	09/01/2023	12/31/9999
10	GL	AP	AE	190	DR	09/01/2023	12/31/9999
10	GL	AP	AF	214	DR	09/01/2023	12/31/9999
10	GL	AP	AG	389	DR	09/01/2023	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AQ	AC	901	DR	09/01/2023	12/31/9999
10	GL	AQ	AE	207	DR	09/01/2023	12/31/9999
10	GL	AQ	AF	240	DR	09/01/2023	12/31/9999
10	GL	AQ	AG	419	DR	09/01/2023	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AR	AC	974	DR	09/01/2023	12/31/9999
10	GL	AR	AE	214	DR	09/01/2023	12/31/9999
10	GL	AR	AF	282	DR	09/01/2023	12/31/9999
10	GL	AR	AG	443	DR	09/01/2023	12/31/9999

COUNTY CODE	CAT CODE	TYPE CODE	ITEM CODE	VAL	VAL TYPE CODE	BEG DATE	END DATE
10	GL	AS	AC	1047	DR	09/01/2023	12/31/9999
10	GL	AS	AE	231	DR	09/01/2023	12/31/9999
10	GL	AS	AF	309	DR	09/01/2023	12/31/9999
10	GL	AS	AG	472	DR	09/01/2023	12/31/9999

Code values:

- CAT_CODE
 - GL = Grant Limits
- TYPE_CODE
 - AM= Four Household Members
 - AN – Five Household Members
 - AO – Six Household Members
 - AP – Seven Household Members
 - AQ – Eight Household Members
 - AR- Nine Household Members
 - AS – Ten Household Members

- ITEM_CODE
 - AC = Grant Amount (Maximum Payable)
 - AE = Housing Need Amount
 - AF = Personal Need Amount (Sum of Clothing, Personal Needs and Household Operation grant amounts)
 - AG = Food Need Amount
- VAL_TYPE_CODE
 - DR = Dollar

2.1.3 Programs Impacted

GA/GR Automated Solution

3 REQUIREMENTS

Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.16.1.1 (CAR-1163)	The LRS shall be capable of handling several types of mass updates, including table changes and regulatory changes.	Update grant amounts for households of 4 to 10 for Fresno county.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-272795

Auto Journal entry for Applicant IEVS

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Supritha Sundaram
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
03/15/2024	1.0	Initial Revision	Supritha Sundaram

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1 OVERVIEW

1.1 Current Design

Applicant IEVS data was not available between March 1, 2023, and July 17, 2023. Currently there's no information in Calsaws to the end user regarding that

1.2 Requests

Request to have CalSAWS auto-add a journal to every application, added person, and RE between March 1, 2023, through July 17, 2023, to state the recommended language from DHCS: "Applicant IEVS data was not available between March 1, 2023, and July 17, 2023".

1.3 Overview of Recommendations

For every application, added person, and RE between March 1, 2023, through July 17, 2023, Calsaws will auto-add a journal to state the recommended language from DHCS: "Applicant IEVS data was not available between March 1, 2023, and July 17, 2023".

1.4 Assumptions

1. Fields not modified within the description of changes will retain their current functionality.
2. Journal entries for cases created outside of time window will not be affected

2 RECOMMENDATIONS

2.1 Create DCR to add Journal entry for every case.

2.1.1 Overview

For every application, added person, and RE between March 1, 2023, through July 17, 2023, Calsaws will auto-add a journal to state the recommended language from DHCS: "Applicant IEVS data was not available between March 1, 2023, and July 17, 2023".

2.1.2 Description of Change

Create DCR to come up with list of applications, persons and RE added between March 1, 2023, through July 17, 2023. This should be based on the creation date. Insert Journal entry with text "Applicant IEVS data was not available between March 1, 2023, and July 17, 2023".

2.1.3 Execution Frequency

N/A.

2.1.4 Key Scheduling Dependencies

N/A.

2.1.5 Counties Impacted

All Counties.

2.1.6 Data Volume/Performance

N/A

2.1.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution .

3. REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.5.6.1	The LRS shall allow COUNTY-specified Users to document case comments, including confidential case comments, using a	This SCR updates the Opt-in/out Journal Entry.

	minimum of twenty five (25) characters per comment.	

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-267549

Orange -Update to GR Approval NOA (CalSAWS 1)

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	2.2.6 1.1.5 Interface Partner	Error! Bookmark not defined.
	2.2.7 1.1.6 Failure Procedure/Operational Instructions	Error! Bookmark not defined.
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1 OVERVIEW

This SCR will update the Certification end date of the GR Approval NOA CalSAWS 1 as the 90th day from the date the aid begins.

1.1 Current Design

1. The GR Approval NOA CalSAWS 1 currently generates with the Certification end date as the last day of the month. The Certification end date should be the 90th day (from the date the aid starts), as per policy.

1.2 Requests

Update the GR Approval NOA (CalSAWS 1) to include the correct Certification end date of the 90th day from Application as Orange County's GR Policy uses a 90-day timeclock instead of a 3-month time clock.

1.3 Overview of Recommendations

1. Add two new Variables to send the begin date and end date where begin date will be the aid begin date and end date will be the 90th day from aid begin date.

1.4 Assumptions

1. AidBeginDate will not be changed in the GenerateDocumentRequest.

2 RECOMMENDATIONS

2.1 Add two new Variables to send the appropriate begin date and end date .

2.1.1 Overview

1. periodBeginDateForDayClock field will be the date on which the aid begins.

Example:

- a. If Aid starts from 04/01/2023, then the periodBeginDateForDayClock will be 04/01/2023.
- b. If Aid starts from 04/02/2023, then the periodBeginDateForDayClock will be 04/02/2023.

2. periodEndDateForDayClock field will be the date on which aid ends for a day clock. 90 days for other day clock counties and 84 days for Tulare county.

Example:

If Aid begin date is 3/04/2024 then periodEndDateForDayClock will be 03/04/2024 + 89 days = end date would be Saturday 6/01/2024) The day of application count as 1 day

2.1.2 Description of Change

Two new variables periodBeginDateForMonthClock and periodEndDateForMonthClock will be sent in the GenerateDocumentRequest.

Response field	Type	Required	Description
periodBeginDateForDayClock	TimeStamp	Yes	The date on which the aid begins. Derived from EDBC_PERS.AID_BEGIN_DATE/AG_ELIG_RSLT.
periodEndDateForDayClock	TimeStamp	Yes	The date on which aid ends for a day clock. 90 days for other day clock counties and 84 days for Tulare county

2.1.2 1.1.1 Execution Frequency

The Generate Document Web Service is invoked in four different ways:

- After EDBC processing (Online or Batch), a "Document Request" is invoked to generate the required documents. Also, non-EDBC form generation requests that are triggered are considered "Document Request".
- Once the GA/GR Correspondence Service is finished with their processing after the initial CalSAWS Generate Document request, a request can be sent back to the CalSAWS system where there is no PDF returned because of missing mandatory variables. In this case, a worker will send a "Update/Append Request" to fill out the missing variables.
- A worker can request to update a document that has been previously generated through the GA/GR Correspondence Service through an "Update/Append Request".

- A worker can request to generate a document through the CalSAWS application's Template Repository through a "Manual Correspondence Request".

2.1.3 1.1.2 Key Scheduling Dependencies

N/A

2.1.4 1.1.3 Counties Impacted

GA/GR Automated EDBC/CC Counties (Current 18 CalWIN counties)

2.1.5 1.1.4 Data Volume/Performance

N/A

2.1.6 1.1.5 Interface Partner

GA/GR Correspondence Service (Hosted by Gainwell)

2.1.7 1.1.6 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

3 SUPPORTING DOCUMENTS

N/A

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-273605

Send Zero SOC to MEDS for a SOC Aid Code

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Yuga Teja
	Reviewed By	Howard Suksanti

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
3/7/2024	1.0	Initial Revision	Yuga Teja

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1 OVERVIEW

1.1 Current Design

Currently, when the Share of Cost (SOC) is met through Hunt v. Kizer, the system keeps the person on the SOC aid code and reduces the SOC amount (Adjusted SOC). When SOC is adjusted to \$0, CalSAWS MEDS batch does not send a SOC of zero in the DE 0719 to MEDS so the MEDS transaction is rejected. DHCS confirmed that when SOC is met through Hunt v. Kizer, a zero-value SOC amount for DE 0719 is an acceptable input in MEDS for a SOC aid code.

1.2 Requests

For individuals with a SOC aid code, if the SOC is adjusted to \$0 after applying Hunt v. Kizer, a zero SOC value as '00000' should be sent to MEDS in DE 0719.

1.3 Overview of Recommendations

CalSAWS to be programmed to send value as '00000' in DE0719 to MEDS for \$0 adjusted SOC amount through Hunt v. Kizer while triggering EW20 and RC20 transactions to MEDS.

1.4 Assumptions

1. No change to the existing logic to determine value of DE 0719 while triggering EW20, RC20 for non-zero SOC amounts.
2. Above change is required only when adjusted SOC amounts are reduced to \$0 via Hunt v. Kizer while triggering EW20 and RC20 transactions.
3. No changes to DE 9149 (LTC/SOC Indicator)
4. No changes to DE 9109 (ESAC).

2 RECOMMENDATIONS

2.1 Update MEDS EW20, RC20 transactions

2.1.1 Overview

Currently CalSAWS does not send DE 0719 value to MEDS whenever SOC amount was adjusted to \$0 via Hunt v. Kizer in EW20 and RC20 transactions.

2.2 Description of Changes

1. While triggering EW20 and RC20 transactions to MEDS, send DE 0719 value as '00000' if the adjusted SOC amount is reduced to \$0 via Hunt v. Kizer.

Technical Note:

For the cases with Total_HVK_APPLY_AMT > 0 (From MC_BUDGET table) and if SOC amt is adjusted to \$0.

Examples/Scenarios to illustrate the changes are as below.

Example #1:

Step 1: Eligible aid code 13 with no SOC
Trigger EW20 with no DE 0719 & no DE 9149
Step 2: Eligible aid code 13 with SOC (500) & Adjusted SOC (0)
Trigger EW20 with DE 0719=00000 & DE 9149=1
Step 3: Process RECON
Trigger RC20 with DE 0719=00000 & DE 9149=1
Step 4: Eligible aid code 13 with SOC (500) & Adjusted SOC (100)
Trigger EW20 with DE 0719=00100 & DE 9149=1
Step 5: Process RECON
Trigger RC20 with DE 0719=00100 & DE 9149=1

Example #2:

Step 1: Eligible aid code 17 with SOC (500) & Adjusted SOC (0)
Trigger EW20 with DE 0719=00000
Step 2: Process RECON
Trigger RC20 with DE 0719=00000
Step 3: Eligible aid code 13 with SOC (500) & Adjusted SOC (0)
Trigger EW20 aid code 13 with DE 0719=00000 & DE 9149=1
Step 4: Process RECON
Trigger RC20 aid code 13 with DE 0719=00000 & DE 9149=1
Step 5: Eligible aid code 13 with no SOC
Trigger EW20 with no DE 0719 & no DE 9149
Step 6: Process RECON
Trigger RC20 with no DE 0719 & no DE 9149

Example #3:

Step 1: Eligible aid code 63 with no SOC
Trigger EW20 with no DE 0719 & no DE 9149
Step 2: Eligible aid code 63 with SOC (500) & Adjusted SOC (100)
Trigger EW20 with DE 0719=00100 & DE 9149=1
Step 3: Eligible aid code 63 with SOC (500) & Adjusted SOC (200)
Trigger EW20 with DE 0719=00200 & DE 9149=1

Example #4:

Step 1: Eligible aid code 17 with SOC (500) & Adjusted SOC (0)
Trigger EW20 with DE 0719=00000
Step 2: Eligible aid code 14 with no SOC
Trigger EW20 aid code 14 with no DE 0719
Step 3: Eligible aid code 17 with SOC (600) & Adjusted SOC (0)
Trigger EW20 aid code 17 with DE 0719=00000

Example #5:

Step 1: Eligible aid code 13 with SOC (500) & Adjusted SOC (0)
Trigger EW20 with DE 0719=00000 & DE 9149=1

Step 2: Eligible aid code 13 with SOC (400) & Adjusted SOC (0)
Do not trigger EW20. Even if EW20 is triggered there is no impact. If triggering trigger with below value.

Trigger EW20 with DE 0719=00000 & DE 9149=1

Step 3: Eligible aid code 13 with SOC (400) & Adjusted SOC (100)

Trigger EW20 with DE 0719=00100 & DE 9149=1

Example #6:

Step 1: Eligible aid code 63 with SOC (500) & Adjusted SOC (100)

Trigger EW20 with DE 0719=00100 & DE 9149=1

Step 2: Eligible aid code 63 with SOC (500) & Adjusted SOC (0)

Trigger EW20 with DE 0719=00000 & DE 9149=1

Step 3: Eligible aid code 63 with no SOC

Trigger EW20 with no DE 0719 & no DE 9149

2.3 Partner Integration Testing

No.

2.4 Execution Frequency

No Change.

2.5 Key Scheduling Dependencies

No Change.

2.6 Counties Impacted

All counties.

2.7 Data Volume/Performance

N/A

2.8 Category

Core-Off Prime.

2.9 Interface Partner

MEDS

2.10 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.).

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.20.1.1	The LRS shall provide for the support of system interfaces and integration necessary for the coordination of services with other federal, State, and COUNTY agencies and other external agencies, for the purposes of reducing paperwork, verification of LRS Data, and preventing the duplication of LRS Data entry.	This SCR updates MEDS EW20 and RC20 logic to send acceptable DE 0719 value '00000' when adjusted SOC amount reduces to \$0 via Hunt v. Kizer.



California Statewide Automated Welfare System

Design Document

CA-274084

Add a new field to the Staff Detail page that can be used for Correspondence.

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Erika Kusnadi
	Reviewed By	Michael Wu, Himanshu Jain, Chitra Barsagade, William Baretsky, Lena Lam

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/21/2024	1.0	Initial	Kusnadi.E

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1 OVERVIEW

Currently in CalSAWS, when notices and/or forms are generated the name of the worker that's displayed is the First Name and Last Name that was entered on the Staff Detail page. This SCR will create a new field on the Staff Detail page to allow user to enter an alternate name that will be used on notices/forms instead of their first and last name.

1.1 Current Design

Currently in CalSAWS, when notices and/or forms are generated the name of the worker that's displayed is the First Name and Last Name that was entered on the Staff Detail page.

1.2 Requests

Add a new field to the Staff Detail page to allow user to enter an alternate name they would like to display on the notices/forms.

1.3 Overview of Recommendations

1. Add a new field on the Staff Detail page that allow a user to enter an alternate name.
2. Perform a one-time data change to create an alternate name for county staff based on CRFI that will be sent to the counties.

1.4 Assumptions

1. All existing functionalities will remain unchanged unless called out as part of this SCR.
2. SCR CA-257149 is the SCR that will make updates on the Client Correspondence side with the ability to display the alternate name instead of the worker's first and last name.
3. SCR CA-274396 is the SCR that will make updates to NOA for GAGR program with the ability to display the alternate name instead of the worker's first and last name.

2 RECOMMENDATIONS

Currently in CalSAWS, when notices and/or forms are generated the name of the worker that's displayed is the First Name and Last Name that was entered on the Staff Detail page. This SCR will create a new field on the Staff Detail page to allow user to enter an alternate name that will be used on notices/forms instead of their first and last name.

2.1 Staff Detail page

2.1.1 Overview

The Staff Detail page allows user to provide information about a staff. This SCR will add a new field to the Staff Detail page that allow users to enter an alternate name that will be used on notices/forms instead of their first and last name.

2.1.2 Staff Detail Mockup

Staff Detail

*- Indicates required fields

Document Access Security Assignment Edit Close

General Staff Information

First Name: Mickey	Middle Name:	Last Name: * Mouse	Suffix:	Alternate Name: M Mouse
Staff Status Code: * Active - PT	Classification Title: * Account Clerk	Employee Number:	Staff ID: 1234567	
Regional Call Center:				
Available Hours: (Day-Day Time-Time):				
Additional Information:				

Figure 2.1.1a – Staff Detail page – View mode.

Staff Detail

*- Indicates required fields
Document Access
Security Assignment
Edit
Close

General Staff Information

First Name:	Middle Name:	Last Name: *	Suffix:	Alternate Name:
Mickey		Mouse		
Staff Status Code: *	Classification Title: *	Employee Number:	Staff ID:	
Active - PT	Account Clerk		1234567	
Regional Call Center:				
Available Hours: (Day-Day Time-Time):				
Additional Information:				

Figure 2.1.1b – Staff Detail page – View mode.

Staff Detail

*- Indicates required fields
Document Access
Security Assignment
Save
Cancel

General Staff Information

First Name:	Middle Name:	Last Name: *	Suffix:	Alternate Name:
<input type="text" value="Mickey"/>	<input type="text"/>	<input type="text" value="Mouse"/>	<input type="text" value="v"/>	<input type="text"/>
Staff Status Code: *	Classification Title: *	Employee Number:	Staff ID:	
<input type="text" value="Active - PT"/>	<input type="text" value="Account Clerk"/>	<input type="text"/>	1234567	
Regional Call Center:				
Available Hours: (Day-Day Time-Time):				
<input type="text"/>				
Additional Information:				
<input type="text"/>				

Figure 2.1.2 – Staff Detail page – Edit mode.

Staff Detail

*- Indicates required fields

Save

Cancel

General Staff Information

First Name:	Middle Name:	Last Name: *	Suffix:	Alternate Name:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Staff Status Code: *	Classification Title: *	Employee Number:	Staff ID:	
<input type="text"/>	<input type="text"/>	<input type="text"/>		
Regional Call Center:				
Available Hours: (Day-Day Time-Time):				
<input type="text"/>				
Additional Information:				
<input type="text"/>				

Figure 2.1.3 – Staff Detail page – Create mode.

Staff Detail

*- Indicates required fields

Document Access

Security Assignment

Save

Cancel

- Alternate Name - Input [asdf12!] is not valid for this field

General Staff Information

First Name:	Middle Name:	Last Name: *	Suffix:	Alternate Name:
<input type="text" value="Mickey"/>	<input type="text"/>	<input type="text" value="Mouse"/>	<input type="text"/>	<input type="text" value="asdf12!"/>
Staff Status Code: *	Classification Title: *	Employee Number:	Staff ID:	
<input type="text" value="Active - FT"/>	<input type="text" value="Supervising Account CI"/>	<input type="text"/>	<input type="text" value="1234567"/>	
Regional Call Center:				
Available Hours: (Day-Day Time-Time):				
<input type="text"/>				
Additional Information:				
<input type="text"/>				

Figure 2.1.4 – Staff Detail page – with validation.

2.1.3 Description of Changes

1. Add a new editable text field to the Staff Detail page.
 - a. Editable text field will be titled 'Alternate Name:'
 - i. Maximum character limit will be 30.
 1. Once the maximum character limit is reached, no more characters can be inputted on the field.
 - ii. Automatically capitalize the first character upon saving.
 - iii. Field will be defaulted to blank when the page initial load in Create mode.
2. Create a validation message 'Alternate Name – Input [XXX] is not valid for this field.'
 - a. XXX will be the value entered on the field.
 - b. Validation message will display when user clicks on the 'Save' button and the value entered on the field contains numerical value and/or special characters other than '.' And '-'.

Note: The 'Alternate Name' field will be used on notices/forms instead of the workers First Name and Last Name when a value is entered on the 'Alternate Name' field on the Staff Detail page. When there's no value entered on the 'Alternate Name' (field is blank) notices/forms will continue to use the worker's First Name and Last Name (existing functionality). Please refer to SCR CA-257149 & SCR CA-274396 for details for the correspondence logic changes.

2.1.4 Page Location

- **Global: Admin Tools**
- **Local: Office Admin**
- **Task: Staff**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update Page Mapping to include the new field that is being added as part of this SCR.

2.1.7 Accessibility

The following Accessibility enhancements have been identified:

- Table header text should not be empty
- Contentinfo landmark should not be contained in another landmark
- Page should contain a level-one heading

2.1.8 Page Usage/Data Volume Impacts

N/A

2.2 Create an Alternate name for Counties based on CRFI result

2.2.1 Overview

Perform a one-time data change for counties that would like to have an "Alternate Name" be added to the staff record at the same time as this SCR is implemented.

2.2.2 Description of Change

1. Create a one-time data change for counties that have elected to have an alternate name be added their county staff record.
 - a. Add an alternate name to the "Alternate Name" field (this is a newly text field being added to the Staff Detail page as part of this SCR. Refer to section 2.1.3 for details).
 - b. Please reference the CRFI on the Supporting document for the list of counties that have elected to have a one-time data change performed.
 - c. For counties that have elected to not have a one-time data change performed, the "Alternate Name" field will default too "blank".

2.2.3 Estimated Number of Records Impacted/Performance

Roughly 369540 staff record currently exist, however the number of records that will be impacted for the one-time data change will be dependent on how many counties elect to have the alternate name be created for time.

2.3 Automated Regression Test

2.3.1 Overview

Create new automated regression test scripts to verify that values can be entered, saved, viewed, and removed from the Alternate Name field on the Staff Detail page, and that the page mappings are complete for this page.

2.3.2 Description of Change

1. Create new regression scripts to verify the following on the Staff Detail page:

- a. A valid Alternate Name value can be entered, saved, and viewed.
 - b. A previously populated Alternate Name value can be removed.
 - c. Entering an invalid value into the Alternate Name field and attempting to save results in an appropriate hard validation message being displayed.
2. Create a new regression script to verify that the page mappings for the Staff Detail page include an entry for the Alternate Name field.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.0	Online	One time data-change for counties that would like an "alternate name" to be created.	CA-274084 CRFI.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.25.1.1	<p>The LRS shall include a method for creating and maintaining the following profiles:</p> <ol style="list-style-type: none"> a. Location profiles (office); b. Section profiles; c. Unit profiles; d. File profiles; e. User profiles; and f. Functional job titles. 	<p>This SCR will be creating a new field to be titled "Alternate Name" that allow users to enter an alternate name. This information will then used as the worker's name on notices/form instead of the workers First and Last Name.</p>

CalsAWS

California Statewide Automated Welfare System

Design Document

CA-274570

Update CF 377.11B to the latest state version
9/23 Spanish

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Nithin B Halesh
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/27/2023	1.0	Initial Draft	Nithin B Halesh

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1 OVERVIEW

The scope of this SCR is to update CF 377.11B - "CalFresh Countable Month Letter Use of Countable Month for ABAWDs" to the latest state version in Spanish.

1.1 Current Design

CF 377.11B - "CalFresh Countable Month Letter Use of Countable Month for ABAWDs" in English is update to the latest State version under the SCR CA-262224.

1.2 Requests

1. Update CF 377.11B - "CalFresh Countable Month Letter Use of Countable Month for ABAWDs" to the latest state version 9/23 in Spanish.

1.3 Overview of Recommendations

1. Update CF 377.11B - "CalFresh Countable Month Letter Use of Countable Month for ABAWDs" to the latest state version 9/23 in Spanish.

2 RECOMMENDATIONS

2.1 Update CF 377.11B in CalSAWS to match the latest state version.

2.1.1 Overview

Update CF 377.11B in Spanish Language to match the latest state version.

State Form: CF 377.11B (9/23)

Programs: CalFresh

Forms Category: Forms

Template Repository Visibility: All counties

Form Title (Document List Page Displayed Name):

CalFresh Countable Month Letter Use of Countable Month for ABAWDs

Imaging Form Name: Use of Countable Month for ABAWD

Existing Languages: English

2.1.2 Form Verbiage

Update CF 377.11B XDP to match state version

Update XDP to match the latest state version (9/23) in Spanish language.

Update languages: Spanish.

Form Header: CalSAWS Standard Header #1

Include NA Back 9: No

Form Number: CF 377.11B

Form Mockups/Examples: See supporting documents #1

2.1.3 Update Form Variable Population for CF 377.11B

There are no updates to the variable population.

2.1.4 Form Generation Conditions

Update CF 377.11B XDP in all the available languages to match state version in Template Repository

The update CF 377.11B (9/23) CalFresh Countable Month Letter Use of Countable Month for ABAWDs – update both Batch and Template Repository.

Required Document Parameters: Customer Name, Case Number, Program, Language.

Add Form Print Options and Mailing Requirements

The following are the print and mailing requirements for CF 377.11B

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mailing Options	Option CF 377.11B
Mail-To (Recipient)	Applicant selected on the document parameters page when generated through Template Repository and Primary applicant when generated through Batch.
Mailed From (Return)	Worker's Office Address
Mail-back-to Address	No
Outgoing Envelope Type	Standard
Return Envelope Type	N/A
Special Paper Stock	N/A

Add Form Control

Add an imaging barcode for CF 377.11B.

Tracking Barcode	BRM Barcode	Imaging Barcode
N	N	Y

Additional Options:

Requirement	Option for CF 377.11B Form
Post to Self-Service Portal	Y

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Correspondence	CF 377.11B in Spanish	CF 377.11B_SP.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	CalSAWS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters;	CF 377.11B are being to latest state version.

	<p>f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;</p> <p>g. Information notices and stuffers;</p> <p>h. Case-specific verification/referral forms;</p> <p>i. GR Vendor notices;</p> <p>k. Court-mandated notices, including Balderas notices;</p> <p>l. SSIAP appointment notices;</p> <p>m. Withdrawal forms;</p> <p>n. COLA notices;</p> <p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	



California Statewide Automated Welfare System

Design Document

CA-275229

Add Farsi Translation for the Non-MAGI Informing Notice

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Mohan Kishore Pulamarasetty
	Reviewed By	Debasmita Patnaik

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
01/22/2024	1.0	Initial Draft	Mohan Kishore P

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1 OVERVIEW

This effort is to Add Non-MAGI Informing Notice packet in Farsi Language.

1.1 Current Design

Currently Non-MAGI informing Notice forms/packets are available in Threshold Languages.

Languages Include: Arabic, Armenian, Cambodian, Chinese, English, Spanish, Hmong, Korean, Russian, Tagalog, Vietnamese.

1.2 Requests

Add Non-MAGI Informing Notice in threshold languages from the DHCS website to CalSAWS Template Repository.

1. Non-MAGI Informing Notice

Languages Include: Farsi.

1.3 Overview of Recommendations

Add Non-MAGI Informing Notice in threshold languages as provided by DHCS:

1. Non-MAGI Informing Notice

Languages Include: Farsi.

1.4 Assumptions

1. There are no changes to any of the forms or notices listed in this design unless otherwise specified in the recommendation section. This includes variable population logic and generation conditions for the forms and notices.
2. There are no changes to generation conditions and variable population logic of the MC RE Packets.

2 RECOMMENDATIONS

2.1 Add the Non-MAGI Informing Notice in Farsi Language.

2.1.1 Overview

This effort is to add the Non-MAGI Informing Notice in Farsi language. The Non-MAGI Informing Notice is broken up into 3 fragments in the back end to be generated dynamically in the Non-MAGI Screening Packet and the Non-MAGI Turning 65 Packet.

State Form: Non-MAGI Informing Notice

Current Programs: Medi-Cal

Current Forms Category: NOA

Existing Languages: Arabic, Armenian, Cambodian, Chinese, English, Spanish, Hmong, Korean, Russian, Tagalog, Vietnamese.

***Impacted Forms/Packets/NOAs:** Non-MAGI Screening Packet, Non-MAGI Turning 65 Packet.

2.1.2 Form Verbiage

Update Fragment XDPs

The Non-MAGI Informing Notice exists as 3 fragments:

1. MC_65_INFORMING_LETTER_FRAG_P1
2. MC_65_INFORMING_LETTER_FRAG_P2
3. MC_65_INFORMING_LETTER_FRAG_P3

Languages Include: Farsi

Form Mockups/Examples: See Supporting Document #2

2.1.3 Form Variable Population

Use the same logic as the English Form for population logic.

2.1.4 Form Generation Conditions

There are no changes to the form generation conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Forms	Non-MAGI Informing Notice Mockup	ED0004037_FAR.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in	1. Add the Non-MAGI Informing Notice in threshold languages.

	<p>worker, telephone hours or Local Office Site;</p> <p>g. Information notices and stuffers;</p> <p>h. Case-specific verification/referral forms;</p> <p>i. GR Vendor notices;</p> <p>k. Court-mandated notices, including Balderas notices;</p> <p>l. SSIAP appointment notices;</p> <p>m. Withdrawal forms;</p> <p>n. COLA notices;</p> <p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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CalsAWS

California Statewide Automated Welfare System

Functional Design Document

CA-XXXXXX | DDID XXXX

FDS: API – Program

CalSAWS	DOCUMENT APPROVAL HISTORY	
	CA-214753 DDID 2350 FDS: API - Program API	
	Prepared By	Sridhar Mullapudi
	Reviewed By	Avi Bandaranayake
	CA-236076 DDID 2350 Modify viewdate in program API	
	Prepared By	Avi Bandaranayake
	Reviewed By	
	CA-237395 CA_SERVICES Tech Debt	
	Prepared By	Avi Bandaranayake
	Reviewed By	
	CA-242102 ca_services Version Updates	
	Prepared By	Soundarya Ramesh
	Reviewed By	Hemanth Tadavarthy

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/10/2020	1.0	Initial Draft	Sridhar Mullapudi
2/22/2021	1.1	Section 2.1.3 request parameter, added new input field.	Avi Bandaranayake
3/23/2021	1.2	Updated Responses Updated Assumptions Added Header section	Avi Bandaranayake
6/1/2021	1.3	Updated response obj to include pgmAdmin info. Please see technical specification html for more details.	Avi Bandaranayake
CA-237395 CA_SERVICES Tech Debt			
12/1/2021	1.0	Initial Draft	Avi Bandaranayake
CA-242102 ca_services Version Updates			
03/18/2022	1.0	Initial Draft	Soundarya Ramesh

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1 OVERVIEW

1.1 Current Design

SL.No.	SCR No.	Current Design
1	CA-214753	There is no Application Programming Interface (API) available to external partners which allows access to read program data from the CalSAWS system.
2	CA-236076	The view date field in the program api is not a required field and has only month and year. This allows multiple staff workers to be returned in the API.
3	CA-237395	Program API under the ca_services code repository are currently available but lack certain feature that are common to other APIs.
4	CA-242102	The following API under the ca_services code repository is currently available but lack certain feature that needed to maintain multiple versions of an API. E-Application API
5	CA-275260	Program API does not have Application Date.

1.2 Requests

SL.No.	SCR No.	Requests
1	CA-214753	Create a service that can retrieve program information for a given case ID or persons SSN or CIN.
2	CA-236076	Modify view date to be yyyy-mm-dd. Modify viewdate to be required Modify query logic to return values for the new view date.
3	CA-237395	Add county 00 handling and versioning. Remove case sensitivity for input fields and remove multiple response formats Modify error responses.

4	CA-242102	Add necessary code changes to maintain multiple versions of the APIs mentioned above on an endpoint level.
5	CA-275260	Add a date parameter in Program API to return application date.

1.3 Overview of Recommendations

SL.No.	SCR No.	Recommendations
1	CA-214753	Create a new endpoint that will retrieve Program information.
2	CA-236076	Modify view date to be yyyy-mm-dd. Modify viewdate to be required Modify query logic to return values for the new view date.
3	CA-237395	Add the request to the case API
4	CA-242102	Add the request above to the following APIs E-Application API
5	CA-275260	Add a date parameter in Program API to return application date.

1.4 Assumptions

SL NO.	Assumptions	Notes
VERSION-1		
1.	Results are limited to county-level data unless an application is granted '00' access.	
2.	Results returned will be paginated to 20 values by default.	
3,	Limit parameter will allow a maximum of 250 values returned by default. Requesting a larger value will result in a 400-error response.	

5.	Code Table values in the appendix are subject to change.	
6.	Code table values are limited to those available as of the API release date.	
7.	Requests and Responses will use Code Table values as described in the appendix.	
8.	Offset and limits will apply only if paginated results are available.	
9.	Offset beyond the max available will return a 204 error.	
10.	Offset and limits will only apply to the root element	
11.	Sorting and ordering only applies to the root element.	
12.	Null or empty values will not be returned in the response objects.	
13.	Requests sent with improper data types will result in 400 error with a stack trace.	
14.	In the special situation where an application is given a x-county-code of 00 during onboarding, the calling application will have to provide county code as an additional request parameter.	
15.	The field caseNum, ssn, cin in the request are not case sensitive.	
VERSION-2		
16.	If the sortBy parameter results in multiple records of the same value being returned those values are further sorted by database ID, this is done default	
17.	The value of the input fields in the request is not case sensitive.	
18.	The fromDate should be on or before the to date if provided.	
19.	The toDate should be on or after the from date if provided.	

2 RECOMMENDATIONS

2.1 Program API

2.2 Overview

SL.No.	SCR No.	Overview
1	CA-214753	This API will expose program data from the CalSAWS system.
2	CA-236076	This API will expose program data from the CalSAWS system.
3	CA-237395	These API expose various data from the CalSAWS system.
4	CA-242102	These APIs expose various data from the CalSAWS system.
5	CA-275260	These APIs expose various data from the CalSAWS system.

2.3 Description of Changes

SL.No.	SCR No.	Description of Changes
1	CA-214753	<ol style="list-style-type: none">1. The Program API will include the following data elements, and error handling. Please refer to the Program.html document for the technical specifications and data element definitions.2. Additional examples and specific error messages may be added during build for the developer portal.
2	CA-236076	<ol style="list-style-type: none">1. Change the date format for the viewDate to be YYYY-MM-DD2. Make the viewDate a required field3. Update the queries to use the viewDate passed in the request

3	CA-237395	<ol style="list-style-type: none"> 1. Add a 'countyCode' value in the response object for successful GET operations to include the county code associated to the record. <ol style="list-style-type: none"> a. GET /file/v2 is an exception 2. Add control logic that checks the county code request parameter: <ol style="list-style-type: none"> a. If the x-county-code header is '00' then <ol style="list-style-type: none"> i. Check if the county code parameter is also sent. ii. If sent, use the county code parameter for the endpoint operation in addition to other values provided for retrieval, creation or updating data. iii. Where applicable; If the county code value is not sent for the following operations, apply validation 3.a below: <ol style="list-style-type: none"> 1. GET/{API Name}/byCaseNum/ 2. POST/{API Name}/ iv. NOTE: For all other operations, the county code request parameter is optional. Not including the county code request parameter will result in records that match the search criteria, regardless of county. b. If the x-county-code header value is 01 – 58 <ol style="list-style-type: none"> i. Check if the county code parameter is also sent. ii. If county code parameter is sent and is the same value as the header parameter use the header value for the endpoint operation in addition to other values provided for retrieval, creation or updating data.
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		<ul style="list-style-type: none"> iii. If county code parameter is sent but is different than the header value, see validation 3.b below. iv. If county code parameter is not sent use the header value for the endpoint operation in addition to other values provided for retrieval, creation or updating data. <ol style="list-style-type: none"> 3. Add validation messaging <ul style="list-style-type: none"> a. 400 Bad Request: A county code is required. b. 403 Forbidden: Cannot access data for a different county. 4. All other standard error validation will remain. 5. Add a 204 response to the API. <ul style="list-style-type: none"> a. A 204 status is returned when the input or filter parameter is valid, but no data was available. b. Please find the detail of the 204 response in the attached supporting documents. 6. Add code changes needed for versioning API endpoints. <ul style="list-style-type: none"> a. This API will start with v2 7. Add a caseName field to the eApplication API response for the following operation <ul style="list-style-type: none"> a. /eApplication/v2/byEappNum b. See supporting document eApplications.html for technical specifications.
4	CA-242102	<p>Add code changes to maintain endpoint level versioning for the APIs available in ca_services code repository.</p> <p>Please refer to the supporting documents for the technical specifications and data element definitions.</p>
5	CA-275260	Add a date parameter in Program API to return application date. The field name will be appDate. The date format will be YYYY-MM-DD.

2.4 Request Parameter

The Program API can be used to retrieve program information from CalSAWS. The request must contain one of the following fields:

1. case number
2. view date
3. SSN
4. CIN
5. Program code
6. Program status

2.5 Response

Please refer to the supporting document for the technical specifications and data element definitions.

2.6 Headers

The following headers are required and included in all operations by the application gateway and do not need to be included in the request.

X-County-Code: This header is added to all requests by the application gateway. The county code header is used to limit returned values to be specific to the county. In the special situation where an application is given a county code of 00 during onboarding, the calling application will have to provide county code as an additional request parameter.

X-App-Id: This header is added to all requests by the application gateway. This is a unique App-id that is created for each county application during the onboarding process. This Id should be referenced against a mapping table with staff Ids (one App-Id per staff id) that will in turn be used for database audit fields (created_by, updated_by) when an application creates or updates data in the CalSAWS system.

2.7 Error Message

The Program API will return error messages in the following Scenarios:

1. Bad request. {parameter name} is invalid. {Reason}
2. No Content.
3. Authorization information is missing or invalid.
4. Forbidden. Access to the data is not authorized.
5. Not found. Request {parameter name} - {value} was not found.
6. Internal Server Error.

7. Service Unavailable

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	API	Detailed Endpoint document	program.html

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
DDID 2350	<p>The CONTRACTOR shall create a service for the 58 Counties that returns program information utilizing a CalSAWS API. The service will allow the 58 Counties to do the following:</p> <ul style="list-style-type: none">1) Search for programs associated to a case by providing a case number2) Search for all programs associated to an individual with a provided social security number <p>The service will return a list of programs that meet the provided criteria including the case, program type, program status, program</p>	<p>The API complexity accounts for the ability to search for programs utilizing multiple filters and variety of individual level data that will be returned.</p>	<p>Create program API</p>

	status reason, the individuals on the program, the individual program person status and status reason, the phone numbers for the individuals, and the worker associated to the programs.		
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REQ #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
DDID 2350	<p>The CONTRACTOR shall create a service for the 58 Counties that returns program information utilizing a CalSAWS API. The service will allow the 58 Counties to do the following:</p> <ol style="list-style-type: none"> 1) Search for programs associated to a case by providing a case number 2) Search for all programs associated to an individual with a provided social security number <p>The service will return a list of programs that meet the provided criteria including the case, program type, program status, program status reason, the individuals on the program, the individual program person status and status reason, the phone numbers for the individuals, and the worker associated to the programs.</p>	The API complexity accounts for the ability to search for programs utilizing multiple filters and variety of individual level data that will be returned.	Update program API

REQ #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
CAR-3330	The CONTRACTOR shall create a service allowing 58 Counties to retrieve case information utilizing a CalSAWS API. The service will allow the 58 Counties to search for cases by case number, EBT card/account	The API complexity accounts for the ability to search for cases utilizing multiple filters and variety of individual level data that will be returned.	Update the case, documents, eApplications, file, and program APIs

	<p>number, individual demographic information, or participant phone number. The service will return a list of cases and a list of people on the case including individual demographic information and contact information. The case level information will return any confidentiality indicators associated to the case and case flags.</p>		
CAR-3338	<p>The CONTRACTOR shall create a service allowing 58 Counties to update documents to be received utilizing a CalSAWS API. This service will update the status of documents to received when called utilizing required information as specified by the CalSAWS Software.</p>		<p>Update the case, documents, eApplications, file, and program APIs</p>
CAR-3343	<p>The CONTRACTOR shall create a service for the 58 Counties that returns program information utilizing a CalSAWS API. The service will allow the 58 Counties to do the following:</p> <ol style="list-style-type: none"> 1) Search for programs associated to a case by providing a case number 2) Search for all programs associated to an individual with a provided social security number <p>The service will return a list of programs that meet the provided criteria including the case, program type, program status, program status reason, the individuals on the program, the individual program person status and status reason, the</p>	<p>The API complexity accounts for the ability to search for programs utilizing multiple filters and variety of individual level data that will be returned.</p>	<p>Update the case, documents, eApplications, file, and program APIs</p>

	phone numbers for the individuals, and the worker associated to the programs.		
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5 APPENDIX

This section contains the code table (CT) values that are currently used in the system. API users can use and expect these values as specified in the technical design

CT 72: Program Status Code
Active
Discontinued
Denied
Pending
Ineligible
Exempt
Deferred
Deregistered
Non-Comp
Good Cause
Waiting to Transfer
Sanction

CT 18: Program Code
AAP
CalFresh
Cal-Learn
CalWORKs
CAP
CFET
Child Care

CT 18: Program Code
Disaster CalFresh
Diversion
Foster Care
General Assistance (Managed)
General Assistance/General Relief (GR)
GROW
Homeless - Perm
Homeless - Temp
Immediate Need
Kin-GAP
Medi-Cal
Nutrition Benefit
RCA
REP
Welfare to Work

CT 254: Phone Type Code
Cell
Fax
Home
Main
Message
TDD
Toll Free
Work

CT 542: Reporting Type Code
Annual Reporting

Change Reporting
Non Reporting
Quarterly Reporting
Semi-Annual Reporting
Semi-Annual Reporting Annually
TMC Reporting
TNB Non Reporting

CT 51: Confidentiality Type Code
Adoptions Assistance
Employee/Employee Relative
Foster Care
Minor Consent
Domestic Violence
High Profile
Human Trafficking
CWS AAP Mask Address
CWS Foster Care/KinGap Mask Address
CWS Sealed Mask Address
CWS Sensitive Mask Address

CT 1082: Flag Type Codes
Federal
State
County
Court Case
Study
Civil Rights
Error Prone and High Risk

CT 1892: Completion Reason
CalFresh Restored
Conversion
Data Change
Deemed Eligible Child
Eligible to TCF
No Longer Valid
Processed
TMC Eligibility

CT 184: Aid Codes		
01 - RCA	58 - OBRA-ESO/Pregnancy	D7 - OBRA-LTC-Disabled-SOC
02 - RMA/EMA	59 - Continuing TMC-Full	D8 - OBRA-MI-Pregnancy-No SOC
03 - AAP-Fed	5C - PE HF to MC NP	D9 - OBRA-MI-Pregnancy-SOC
04 - AAP-State	5D - PE HF to MC PPY	E1 - Bridging-Unverified Citizen-1 Month Limited
05 - SED-Non EA	5F - OBRA-Pregnancy	E2 - Infant-19 ACA CHIP Lawful Citizen
06 - Fed AAP Cash Subsidy Out-of-State	5J - Pending SP-DDSD - No SOC-Restrict.	E3 - New Adult Group LTC
07 - AAP-Extended-Fed	5K - FC-EA	E4 - Infant-19 ACA CHIP Undocumented
08 - Foster Care - Cuban/Haitian-Entrants	5R - Pending SP-DDSD - SOC	E5 - Child 1-19 ACA CHIP Premium
09 - CalFresh	5T - Continuing TMC-ESO/Pregnancy	E7 - Infant - Above 267-322%
0C - Access for Infants and Mothers	5V - Trafficking/Crime Victim no SOC	F0 - HCCI - LIHP
0D - MCAP Pregnant Woman-213-322% FPL	5W - 4 Month Cont.-ESO/Pregnancy	F1 - MC No SOC State Inmates
0E Pregnant Women 213 - 322%	5X - Extended TMC, terminated 10/1/2003	F2 - No SOC MC for Undoc State Inmates
0F - TCF	5Y - Extended TMC, terminated 10/1/2003	F3 - MC County Inmate Inpatient Hospital Only
0G MCAP Pregnant Woman - 213 - 322% FPL	60 - Disabled - SSI/SSP	F4 - MC Undoc County Inmates
0H - Transitional Nutrition Benefit	63 - LTC-Disabled	F5 - MCE ST Inmates

10 - Aid to the Aged - SSI/SSP	64 - MN-Disabled-No SOC	F6 - MCE CO Inmates
13 - LTC-Aged	65 - Hurricane Katrina Evacuees	F7 - MCE Existing
14 - MN-Aged-No SOC	66 - Pickle-Disabled	F8 - LIHP - MCE
16 - Pickle-Aged	67 - MN-Disabled-SOC	F9 - HCCI LIHP - CI
17 - MN-Aged-SOC	68 - Disabled-IHSS-SOC	G1 - MC SOC State Inmates
18 - Aged-IHSS	69 - 200% OBRA Infant	G2 - SOC MC for Undoc State Inmates
1A - CAPI-Qualified-Aged	6A - DAC-Blind	G3 - Medi-Cal County Inmate SOC Inpatient Hospital Only
1E - CCE for the Aged	6C - DAC-Disabled	G4 - Medi-Cal County Inmate Undoc SOC Inpatient Hospital Pregnancy+ ESO
1H - FPL-Aged-Full-No SOC	6E - CCE for the Disabled	G5 - County Juvenile Inmate Inpatient Hospital+ Inpatient MH
1U - FPL-Aged-ESO-No SOC	6G - 250% Working Disabled-Full	G6 - County Juvenile Inmate Undoc, ESO Inpatient Hospital, MH & Pregnancy
1V - RCA - TCVAP (State)	6H - FPL Disabled-Full	G7 - County Juvenile Inmate, SOC Inpatient Hospital & Inpatient MH
1X - MSSP without a SOC	6J - SB87 Pending SP-DDSD - No SOC	G8 - County Juvenile IM Undoc, SOC, ESO Inpatient Hospital, MH & Pregnancy
1Y - MSSP with a SOC	6K - CAPI-Non Qualified	G9 - Compassionate Release No SOC State
20 - Blind - SSI/SSP	6M - CAPI-Sponsored	H0 - Child 6-19 133-266%
23 - LTC-Blind	6R - SB87 Pending SP-DDSD - SOC	H1 - Infant 200-250%
24 - MN-Blind-No SOC	6T - CAPI-Limited Term	H2 - Child 1-6 133-150%
26 - Pickle-Blind	6U - FPL-Disabled-ESO/Pregnancy	H3 - Child 1-6 150-250% P
27 - MN-Blind-SOC	6V - DDS Waiver-No SOC	H4 - Child 6-19 100-150%
2A - Abandoned Baby	6W - DDS Waiver-SOC	H5 - Child 6-19 150-250% P
2E - CCE for the Blind	6X - IHO Waiver - No SOC	H6 - Infant 209-266%
2H - FPL-Blind-Full-No SOC	6Y - IHO Waiver - SOC	H7 - Child 1-6 -142%
2K - IHSS Community First Choice Option	71 - Dialysis/Dialysis Supplement	H8 - Child 6-19 - 0-133%
2L - IHSS Plus Waiver	72 - 133% Child-Full	H9 - Child 1-6 143-266%
2M - Personal Care Services	73 - TPN/TPN Suppl.	IE - IE MC Member-Non Sneed MFBU
2N - IHSS Residual	74 - 133% Child-ESO	Indigent Burial
2P - ARC only	76 - 60-Day Postpartum	J1 - Compassionate Release No SOC County
2R - ARC only for NMD	77 - Anti-Rejection Medicine	J2 - Compassionate Release SOC County

2S - ARC - Fed CW	7A - 100% Child-Full	J3 - County Medical Probation No SOC
2T - ARC - State CW	7C - 100% Child-OBRA-ESO	J4 - County Medical Probation SOC
2U - ARC - State CW for NMD	7H - TB	J5 - Compassionate Release LTC Aged County
2V - Trafficking/Crime Victim no SOC	7J - CEC-Full	J6 - Compassionate Release LTC Aged County Restricted
30 - CW-All Other Families (Fed)	7K - CEC-ESO	J7 - Compassionate Release LTC Disabled County
32 - CW-TANF-Timed Out (Fed)	7M - Minor Consent-Family Planning	J8 - Compassionate Release LTC Disabled County Restricted
32 - CW-TANF-Timed Out (State)	7N - Minor Consent-Pregnancy	K1 - CW-Felon-Safety Net-Non-Two Parent
33 - CW-Zero Parent (Fed)	7P - Minor Consent-Outpatient Mental Health	K1 - CW-Safety Net/Felon/WTW Sanct-Non-Two Parent
34 - AFDC-MN-No SOC	7R - Minor Consent-Sexual Assault	K6 - MAGI ACA N/E Adult (19 - 64) County Comp Release/ <138% FPL, Citizen
35 - CW-Two Parent (Fed)	7S - Title XIX, parents 19-64, not blind or disabled, no SOC	K7 - MAGI ACA N/E Adult (19 - 64) County Comp Release/ <138% FPL, Undoc
35 - CW-Two Parent (State)	7U - Title XIX, CalFresh adults from 19 through 64, no SOC	K8 - MAGI ACA NNE Adult (19 - 64) County Comp Release/ <128% FPL, Citizen
36 - Disabled-COBRA-Widow/ers	7V - Trafficking/Crime Victim with a SOC	K9 - MAGI ACA NNE Adult (19 - 64) County Comp Release/ <128% FPL, Undoc
37 - AFDC-MN-SOC	7W - Title XIX, children under age 19 not blind or disabled, no SOC	L1 - LIHP Transitional Aid Code
38 - Edwards v. Kizer	7X - Bridging-Child-1 Month Limited	L6 - Citizen/Lawfully Present 19-64 Years Old 128% Full
39 - Initial TMC-Full	7Y - Bridging-Adult-1 Month Limited	L7 - Undocumented 19-64 Years Old 128% Restricted
3A - (Prior to 12/2013)	80 - QMB	L9 - 21-64 Year Old 138% Full 5 Year Bar
3A - CW-Timed Out-Safety Net-All Other Fam.	82 - MI-Child-No SOC	M0 - Pregnant Women - 60-213% - Undocumented
3C - (Prior to 12/2013)	83 - MI-Child-SOC	M1 - 19-64 Year Old 138% Full
3C - CW-Timed Out-Safety Net-Two Parent	84 - CMSP - Full - No SOC	M2 - 19-64 Year Old 138% Restricted
3D - Cash Based MC	85 - CMSP - Full - SOC	M3 - Parent Caretaker Relative - at or below 109% - Full
3E - CW-All Other Families (Mixed)	86 - MI-Pregnancy-No SOC	M4 - Parent Caretaker Relative - at or below 109% - Restricted
3F - CW-Felon-Safety Net-Two Parent	87 - MI-Pregnancy-SOC	M5 - Child 6-19 - 108-133% - Citizen

3F - CW-Safety Net/Felon/WTW Sanct-Two Parent	88 - CMSP - Non-Fed - Full - No SOC	M6 - Child 6-19 - 108-133% - Undocumented
3G - CW-Zero Parent (State)	88 - CMSP - Pending DDSD - Full - No SOC	M7 - Pregnant Women - 60% - Citizen
3H - CW-Zero Parent (Mixed)	89 - CMSP - Non-Fed - Full - SOC	M8 - Pregnant Women - 60% - Undocumented
3J - Diversion-All Other Families (Fed)	89 - CMSP - Pending DDSD - Full - SOC	M9 - Pregnant Women - 60-213% - Citizen
3K - Diversion-Two Parent (Fed)	8A - QWDI	N0 - Co. Inmate LIHP/MCE Transition to MC
3L - CW-All Other Families (State)	8C - SLMB	N5 - 19-64 Year Old State Inmate - 0-138% - Limited
3M - CW-Two Parent (State)	8D - Qualified Individual 1-135%	N6 - 19-64 Year Old State Inmate - 0-138% - Restricted
3N - AFDC-1931(B) Full	8E - Accelerated Enrollment of Children	N7 - 19-64 Year Old County Inmate - 0-138% - Limited
3P - CW-All Other Families-Exempt MAP (Fed)	8F - CMSP - LTC	N8 - 19-64 Year Old County Inmate - 0-138% - Restricted
3R - CW-Zero Parent-Exempt MAP (Fed)	8K - Qualified Individual 2-175%	P0 - Infant - 0-208% - Undocumented
3T - Initial TMC-ESO/Pregnancy	8N - 133% Excess Property Child-ESO	P1 - Hospital PE Infant - 0-208%
3U - CW-Two Parent (State)	8P - 133% Excess Property Child-Full	P2 - Hospital PE Parent Caretaker Relatives - 0-109%
3V - AFDC-1931(B)-ESO/Pregnancy	8R - 100% Excess Property Child-Full	P3 - Hospital PE Adults - 0-138%
3W - CW-TANF-Timed Out (Fed)	8T - 100% Excess Property Child-ESO	P4 - Hospital PE Pregnant Women - 0-213%
3W - CW-TANF-Timed Out (State)	8U - CHDP Gateway Deemed Infant - NO SOC	P5 - Child 6-19 - 0-133% - Citizen
3X - Diversion-All Other Families (State)	8V - CHDP Gateway Deemed Infant - SOC	P6 - Child 6-19 - 0-133% - Undocumented
3Y - Diversion-Two Parent (State)	8W - CHDP Gateway Medi-Cal	P7 - Child 1-6 - 0-142% - Citizen
40 - AFDC-FC (State)	8X - CHDP Gateway HF	P8 - Child 1-6 - 0-142% - Undocumented
42 - AFDC-FC (Fed)	8Y - CHDP	P9 - Infant - 0-208% - Citizen
43 - FC Extended (State)	90 - GA General Relief Independent Living-CNTY	R1 - CW - TCVAP (State)
44 - 200%-Pregnancy Citizen	91 - GA General Relief-B/C Non Independent Living-CNTY	R2 - CF - TCVAP (State)
45 - FC (County)	92 - GA General Relief-R/B Non Independent Living-CNTY	R4-WINS Non-Two-Parent
46 - Fed Funded FC Benefits Out-of-State	93 - GA General Relief-MFG Child-CNTY	R5-WINS Two-Parent
47 - 200%-Infant-Full	94 - GRI Emergency Assistance	R6-WINS CFAP

48 - 200%-Pregnancy-OBRA	95 - Unemployable, Independent Living, Single	R7-WINS Non-Two Parent TCF
49 - FC Extended (Federal)	96 - Unemployable, Facility, Family Group	R8-WINS Two-Parent TCF
4A - Out of State AAP	97 - Unemployable, Facility, Single	R9-WINS TCFAP
4C - Voluntary Placement	98 - Aid In Kind	RE - SF Retention
4E - Presumptive Eligibility for Former Foster Care Children	99 - Electronic Theft Replacement Cash Benefit	RR - RR MC Member-Sneede MBU
4F - Kin-GAP (Fed)	9A - SF AGEX	T0 - Infant - 208-266% - Undocumented
4F - Kin-GAP (State)	9G - Return to Residence	T1 - Child 6-19 - 160-266% - Citizen
4G - Kin-GAP (State)	9H - Healthy Families Child	T2 - Child 6-19 - 133-160% - Citizen
4G - Kin-GAP (State) beyond age 18 due to a disability	9I - SF CALM	T3 - Child 1-6 - 160-266% - Citizen
4H - Foster Care Child in CalWORKs	9J - SF PAES	T4 - Child 1-6 - 142-160% - Citizen
4K - Probation Emergency Assistance	C1 - OBRA-MN-Aged-No SOC	T5 - Infant - 208-266% - Citizen
4L - 1931(b) Foster Care	C2 - OBRA-MN-Aged-SOC	T6 - Child 6-19 - 160-266% - Undocumented
4M - FC Continuing Medi-Cal	C3 - OBRA-MN-Blind-No SOC	T7 - Child 6-19 - 133-160% - Undocumented
4N - Extended CalWORKS for NMDs	C4 - OBRA-MN-Blind-SOC	T8 - Child 1-6 - 160-266% - Undocumented
4P - CW Family Reunification-All Families	C5 - OBRA-MN-AFDC-No SOC	T9 - Child 1-6 - 142-160% - Undocumented
4R - CW Family Reunification-Two Parent	C6 - OBRA-MN-AFDC-SOC	X1 - Covered CA Subsidized (APTC and/or State Subsidy) 250-400%
4S - Kin-GAP Extended (Fed)	C7 - OBRA-MN-Disabled-No SOC	X2 - Covered CA Subsidized 100-150%
4T - Kin-GAP (Fed)	C8 - OBRA-MN-Disabled-SOC	X3 - Covered CA Subsidized 151-200%
4V - Trafficking/Crime Victim with a SOC	C9 - OBRA-MI-Child-No SOC	X4 - Covered CA Subsidized 201-250%
4W - Kin-GAP Extended (State)	D1 - OBRA-MI-Child-SOC	X5 - Covered CA Cost Sharing Waiver 100-300%
50 - CMSP - Restricted	D2 - OBRA-LTC-Aged-No SOC	X6 - Covered CA AI/AN CSR Only No Income Test
53 - MI-LTC	D3 - OBRA-LTC-Aged-SOC	X7 - Covered CA Unsub Coverage or Ineligible for Subsidies Above 600%
54 - MC Four Month Continuing	D4 - OBRA-LTC-Blind-No SOC	X8 - Covered CA Lawful Present/MC Ineligible Under 100%
55 - OBRA-LTC	D5 - OBRA-LTC-Blind-SOC	X9 - Covered CA State Subsidy Eligible 400-600%

55 - OBRA-LTC-MI	D6 - OBRA-LTC-Disabled-No SOC	
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CT 73: Status Reason Codes		
15% Criteria	Failed to make satisfactory progress in EDU Activity #2	No Child Care during Non-Traditional Hours
16/17 and in School Half Time	Failed to make satisfactory progress in EDU Activity #3	No Child Care Transportation Available
1st Instance	Failed to make satisfactory progress in GED Activity	No Dep Mut Child
1st instance sanction	Failed to make satisfactory progress in GED Activity #2	No Deprivation
2nd Instance	Failed to make satisfactory progress in GED Activity #3	No Elig. Child
2nd instance sanction	Failed to make satisfactory progress in GTEP Activity	No Eligible Mem
3 Countable ABAWD Months Used	Failed to make satisfactory progress in GTEP Activity #3	No Eligible Provider
3-Month time limit	Failed to make satisfactory progress in GYEP Activity	No Eviction Notice
3rd Instance	Failed to make satisfactory progress in GYEP Activity #2	No Intent to stay in County
3rd instance sanction	Failed to make satisfactory progress in GYEP Activity #3	No Legal Guardianship
48 Months Time Limit Reached	Failed to make satisfactory progress in LIT Activity	No Linkage - MPPP
60 years of age or older	Failed to make satisfactory progress in LIT Activity #2	No Linkage - No Property Verif
AAP Deferred Payments Accepted	Failed to make satisfactory progress in LIT Activity #3	No Linkage - Over Resources
AAP Denied	Failed to make satisfactory progress in MHS Activity	No Linkage - Property Waiver
AAP Discontinued	Failed to make satisfactory progress in MHS Activity #2	No Linkage SP-DDSD Denied
AAP Suspended	Failed to make satisfactory progress in MHS Activity #3	No Linkage to MC
ABP101 Form Not Received	Failed to make satisfactory progress in NCP Activity	No longer in Care
ABP898 Form Not Received	Failed to make satisfactory progress in NCP Activity #2	No longer preg or cust parent
ACA Requirement (CMSP)	Failed to make satisfactory progress in NCP Activity #3	No longer receiving aid
Accepted Diversion	Failed to make satisfactory progress in OST Activity	No NB Eligibility

Actively seeking employment	Failed to make satisfactory progress in OST Activity #2	No Need for Child Care
Acts beyond teen's control	Failed to make satisfactory progress in OST Activity #3	No Open Application
ADD Pers Refused Finger PRNT	Failed to make satisfactory progress in SIP Activity	No QR7 for Prior Month
Added to CW AU	Failed to make satisfactory progress in SIP Activity #2	No Reference CF EDBC
Adopted	Failed to make satisfactory progress in SIP Activity #3	No Remaining Benefits
Adult in home to provide care	Failed to make satisfactory progress in STEP Activity #2	No SAR7 for Prior Month
Age	Failed to make satisfactory progress in SYE Activity	No Show QC/QA
Age 18 Requirements	Failed to make satisfactory progress in SYE Activity #2	No Show/FTP # 2
Age 19, chose not to continue	Failed to make satisfactory progress in SYE Activity #3	No Show/FTP #1
Age 19, inelig. to part.	Failed to make satisfactory progress in WIA Activity	No Show/FTP #3
Age Requirement	Failed to make satisfactory progress in WIA Activity #2	No SOC 162 On File (NRLG Only)
Agency(s) staffing issues	Failed to make satisfactory progress in WIA Activity #3	No SSI/SSP
Aided Non-parent Relative caring for at risk child	Failed to make satisfactory progress in YTH Activity	No Stage 1 Available for Other Reasons
Already Got Exception	Failed to make satisfactory progress in YTH Activity #2	No Stage 1 Funding Available
Already received HA in another AU	Failed to make satisfactory progress in YTH Activity #3	No Stage 1 Provider for Children
Already received Once-in-a-Lifetime	Failed to meet work req.	No Trans-Pgm Barriers-Not Fund
Any subst. and compelling reason	Failed to provide progress report for DRC Activity	No transportation
Appear in court or incarcerated	Failed to provide progress report for DRC Activity #2	No Utility Shut-Off
Application denied	Failed to provide progress report for DRC Activity #3	No Valid CF Determination
Application Opened in Error	Failed to provide progress report for DVS Activity	No Valid Emergency
Applied for or Receiving Unemployment	Failed to provide progress report for DVS Activity #2	Non Co-Op Chld/Med Supp
Approved for CW	Failed to provide progress report for DVS Activity #3	Non Fed Caretaker
ARC child jurisdiction has been changed	Failed to provide progress report for EDU Activity	Non Government

ARC program not Available for County	Failed to provide progress report for EDU Activity #2	Non-Coop: AFIRMSFIS
Attained age 20	Failed to provide progress report for EDU Activity #3	Non-Parent Caretaker
Auto-test	Failed to provide progress report for GED Activity	Non-Parent Caring for Disabled HH Member
Back Rent and Rent Exceeds TMHI	Failed to provide progress report for GED Activity #2	Non-Payment of Premium
Back Rent Exceeds Assistance	Failed to provide progress report for GED Activity #3	Non-Payment of Premium - Low Income FPL
BDA After the Month	Failed to provide progress report for GTEP Activity	Not a Permanent Place
Biological Parent Right Reversed	Failed to provide progress report for GTEP Activity #2	Not accepting a job
Boarder	Failed to provide progress report for GTEP Activity #3	Not Affected by Disaster
Break in child care arrangements	Failed to provide progress report for GYEP Activity	Not Attending School
Break in transportation arrangements	Failed to provide progress report for GYEP Activity #2	Not Caring for Child
CA - Failed to keep Case Manager Appointment	Failed to provide progress report for GYEP Activity #3	Not Currently WPR
Calif. Residence	Failed to provide progress report for LIT Activity	Not Eligible for Cash Aid
CalWORKs	Failed to provide progress report for LIT Activity #2	Not Financially Elig.
CalWORKs and/or CalFresh Approved/Restored	Failed to provide progress report for LIT Activity #3	Not funded
CalWORKs Eligible	Failed to provide progress report for MHS Activity	Not Homeless
CalWORKs Family Reunification	Failed to provide progress report for MHS Activity #2	Not in Disaster Area
CalWORKs Restored	Failed to provide progress report for MHS Activity #3	Not in LA County
CalWORKs-FC	Failed to provide progress report for NCP Activity	Not Part of NB HH
CAPI Missed Interview (New Application/Recertification)	Failed to provide progress report for NCP Activity #2	Not part. in apprvd activity
CAPI RE Not Complete	Failed to provide progress report for NCP Activity #3	Not participating in activity
Care of 2 or More Children Under Age 6	Failed to provide progress report for OST Activity	Not providing proof of satisfactory progress in assigned activity
Care of a child 23 months or younger	Failed to provide progress report for OST Activity #2	Not Seeking Housing
Care of Child Age 12-23 Months	Failed to provide progress report for OST Activity #3	Not signing the WtW Plan

Care of Child Age 24-35 Months	Failed to provide progress report for SIP Activity	Off aid - other reason
Care of Child Under 12 Weeks (additional children)	Failed to provide progress report for SIP Activity #2	Off Aid - Receiving SSI
Care of Child Under 6/12 Months (1st child)	Failed to provide progress report for SIP Activity #3	Off aid due to employment
Care of Dependent Child Under 6	Failed to provide progress report for SYE Activity	Off Cash Aid
Care of First Child	Failed to provide progress report for SYE Activity #2	Offered and not accepted workfare
Care of Subsequent Child(ren)	Failed to provide progress report for SYE Activity #3	Offrd/Not acctd ed.& train.
Caregiver not a California Resident	Failed to provide progress report for WIA Activity	On Aid Another Case
Cares for HH Member Mentally/Physically Impaired	Failed to provide progress report for WIA Activity #2	One Month Diversion
Case Man. services unavail.	Failed to provide progress report for WIA Activity #3	One Month Immediate Need
CF IPV #1	Failed to provide progress report for YTH Activity	OP - Failed to keep Computer Application Class Activity
CF IPV #2	Failed to provide progress report for YTH Activity #2	OP - Failed to keep Office Occupations Activity
CF IPV #3	Failed to provide progress report for YTH Activity #3	OP - Failed to keep Security Officer Assessment
CF Job Quit #1	Failed to provide Proof of Sponsor Disability	OP - Failed to keep Security Officer Training
CF Job Quit #2	Failed to Provide U-Visa Status	Opt Out
CF Job Quit #3	Failed to Provide T-Visa Status	Optional Child - Receives Child Support
CF Missed Interview (New Application/Recertification)	Failed to Reapply for SSI Reconsideration	Optional Spouse
CF Recert Expired	Failed to show to CAC Appointment	ORR Certified Trafficking Victim
CF Reduced Work #1	Failed to show to CAC Appointment #2	OS - Failed to keep One-Stop Activity
CF Reduced Work #2	Failed to show to CAC Appointment #3	OS - Failed to keep Workforce Investment Act Activity
CF Reduced Work #3	Failed to show to CLA Appointment	Other
CFET Non Part. # 1	Failed to show to CLA Appointment #2	Other CAPI Denial
CFET Non Part. # 2	Failed to show to CLA Appointment #3	Other CAPI Disc.
CFET Non Part. # 3	Failed to show to CORE Appointment	Other Federal
Change to Unemployable	Failed to show to CORE Appointment #2	Other parent participating 35 hours

Child	Failed to show to CORE Appointment #3	Other Program Assistance Data Sweep
Child Applicant Minor Consent	Failed to show to DRC Appointment	Other Property
Child Applicant Minor Consent Over 21	Failed to show to DRC Appointment #2	Other State/Local
Child Applied for Self	Failed to show to DRC Appointment #3	Other Substantial & Compelling Reasons
Child Attends State Preschool	Failed to show to EVA Appointment	Other Unearned
Child Care Request is Denied	Failed to show to EVA Appointment #2	Out of the Home
Child Eligible to Kin-GAP	Failed to show to EVA Appointment #3	Out of the Home - Incarcerated
Child exceeded age	Failed to show to GTEP Appointment	Out of the Home - Primary Applicant
Child not a California Resident	Failed to show to GTEP Appointment #2	Over \$100 Limit
Child Not In Placement	Failed to show to GTEP Appointment #3	Over 130% FPL
Child of Foster Care Recipient	Failed to show to GYEP Appointment	Over Income
Child of FRI	Failed to show to GYEP Appointment #2	Over Income & CW Timed Out
Child of FTP Income	Failed to show to GYEP Appointment #3	Over Income-\$0 Allotment
Child of FTP Property	Failed to show to ICM Appointment	Over IRT
Child of Kin-GAP Recipient	Failed to show to ICM Appointment #2	Over IRT & CW Timed Out
Child of Member	Failed to show to ICM Appointment #3	Over Program Age
Child Protective Services	Failed to show to JDM Appointment	Over Resources
Child Returned to FC	Failed to show to JDM Appointment #2	Overpayment Recoupment
Child Returns to Home of Removal	Failed to show to JDM Appointment #3	PA 1049 Form Not Received
Child Returns to Parent	Failed to show to JRT Appointment	PA1615 Form Not Received
Child under 16	Failed to show to JRT Appointment #2	PA2418A Form Not Received
Chose Expedited CW	Failed to show to JRT Appointment #3	PA2418B Form Not Received
Chronic Truant	Failed to show to JRY Appointment	PA2418C Form Not Received

CMSP Applicant Only	Failed to show to JRY Appointment #2	PA2492 Form Not Received
Conversion	Failed to show to JRY Appointment #3	Parent
Correct Status for Existing Application	Failed to show to LIT Appointment	Parent Caring for Disabled HH Mem
Cost More Than Limit	Failed to show to LIT Appointment #2	Parent Caring for Disabled HH Member
County opts out of ARC	Failed to show to LIT Appointment #3	Parent Not Absent
County Residence	Failed to show to MHS Appointment	Parent Not Deceased
Court Conviction for Employment 1st Offense	Failed to show to MHS Appointment #2	Parent Not Incap.
Court Conviction for Employment 2nd Offense	Failed to show to MHS Appointment #3	Parent of Married Minor
Court Conviction for Employment 3rd Offense	Failed to show to NCP Appointment	Parent resides in Foster Home
Court Conviction for Housing 1st Offense	Failed to show to NCP Appointment #2	Participating
Court Conviction for Housing 2nd Offense	Failed to show to NCP Appointment #3	Participating in a Program that Exceeds CFET Requirements
Court Conviction for Housing 3rd Offense	Failed to show to Orientation Appointment	Participating in ed. or training
Court Conviction for Income 1st Offense	Failed to show to Orientation Appointment #2	Participating in other activity
Court Conviction for Income 2nd Offense	Failed to show to Orientation Appointment #3	Passed Alt A Test
Court Conviction for Income 3rd Offense	Failed to show to OST Appointment	Passed Regular MPPP
Cure Sanction	Failed to show to OST Appointment #2	Passed SSI MPPP
Current IPV Disqualification 1	Failed to show to OST Appointment #3	Pending Appraisal
Current IPV Disqualification 2	Failed to show to PTS Appointment	Pending Foster Care Case
Current IPV Disqualification 3	Failed to show to PTS Appointment #2	Perm Placement language not est
Customer requested	Failed to show to PTS Appointment #3	Petition Not Filed
CW >\$5K	Failed to show to SIP Appointment	Physically/Mentally Incapacitated
CW - No Elig Child	Failed to show to SIP Appointment #2	Post Emp/Job Retention
CW \$2K to 5K	Failed to show to SIP Appointment #3	Post Employment

CW <\$2K	Failed to show to SOA Appointment	Post Time Limit
CW Denial from outbound ICT	Failed to show to SOA Appointment #2	Post WTW 24 MTC CW Fed Requirements Not Met
CW Duplicate Aid	Failed to show to SOA Appointment #3	Post WTW 24 MTC Failed to Sign Subsequent Fed Plan
CW Duplicate Appl. #1	Failed to show to SOT Appointment	Post WTW 24 MTC Fed Standards Not Met - Participation
CW Duplicate Appl. #2	Failed to show to SOT Appointment #2	Post WTW 24 MTC Fed Standards Not Met - Progress
CW Duplicate Appl. #3	Failed to show to SOT Appointment #3	Postpartum recovery
CW Fraud >\$10K	Failed to show to STT Appointment	Potential Non-MAGI Eligibility
CW Ineligible Due to Participant Not in the Home/SSI	Failed to show to STT Appointment #2	Potentially CAPI Eligible
CW IPV - #1	Failed to show to STT Appointment #3	Potentially RCA Eligible
CW IPV - #2	Failed to show to SYE Appointment	Pregnancy Unverified
CW IPV - #3	Failed to show to SYE Appointment #2	Pregnant and Doctor states unable to work
CW Non Part.	Failed to show to SYE Appointment #3	Probation/Parole Violator
CW Non Part. # 2	Failed to show to VOC Appointment	Program App Clean-up
CW Non Part. # 3	Failed to show to VOC Appointment #2	Property/Resource Exceed the Limit
CW RE Incomplete	Failed to show to VOC Appointment #3	Provider TrustLine Denied/Revoked/Closed
CW RE Not Received	Failed to show to WIA Appointment	Public Inst. entire cal. Mnth
CW Time Limit	Failed to show to WIA Appointment #2	QC Did not Cooperate (MC)
CW Timed Out	Failed to show to WIA Appointment #3	QC Failed to Keep 2 Appointments (CF)
Deceased	Failed to show to YTH Appointment	QC Failed to Keep 2 Appointments (CW)
Declined Elig	Failed to show to YTH Appointment #2	QC Failed to Keep Appointment (CF)
Declining WD	Failed to show to YTH Appointment #3	QC Failed to Keep Appointment (CW)
Deemed Child - Fam ReApp	Failed to sign post 24 MTC Fed plan	QC Failed to Respond in 30 Days (CF)
Deemed Eligible	Failed to verify LTC	QC Failed to Respond in 30 Days (CW)

Deprivation Not Established	Failed/Refused Assessment Appt	QC Failed to Return Signed Release (CF)
Did Not Apply for T-Visa	Failed/Refused Assessment Appt #2	QC Failed to Return Signed Release (CW)
Did Not Apply for U-Visa	Failed/Refused Assessment Appt #3	QC Failed to Sign Release (CF)
Did Not Meet ABAWD Work Rules after Regaining Elig	Failed/Refused Job Training	QC Failed to Sign Release (CW)
Did not Reapply after LTC	Failed/Refused Job Training #2	QC Refused to Cooperate (CF)
Did not Request Full Medi-Cal Hierarchy	Failed/Refused Job Training #3	QC Refused to Cooperate (CW)
Did Not Reside in U.S. for 30 days	Failed/Refused Urinalysis Appt	QR
Did not SFIS	Failed/Refused Urinalysis Appt #2	QR 7 Incomplete
Didn't Add Newborn	Failed/Refused Urinalysis Appt #3	QR 7 Not Received
Didn't Apply for SSI	Failed/Refused/Drop out Treatment Program	QR7 Form Not Received
Didn't Apply Medicare	Failed/Refused/Drop out Treatment Program #2	Quit Job
Didn't Apply OHC	Failed/Refused/Drop out Treatment Program #3	Quit Job #1
Didn't Complete/Qualify Health and Safety Certification	Failure to Enroll/Pay APTC Premiums	Quit Job #2 (CF)
Didn't Co-Op JS #1	Failure to Provide	Quit Job #2 (CW)
Didn't Co-Op JS #2	False Residence/ID	Quit Job #3
Didn't Co-Op JS #3	Family Reunification	Quitting a job
Didn't Coop w. MC Linkage	Family Stabilization	RCA Time Expired
Didn't Co-op with SP-DDSD	Father Not Unemployed	RCA Time Limit
Didn't Cooperate	Father of Unborn-PWO	Real Property
Didn't Go to Job # 1	FC Court Dependency Not Dismissed	Received Permanent Residency Card
Didn't Go to Job # 2	Federal Soc Sec Disability Ins (SSDI)	Recertification Withdrawal
Didn't Go to Job # 3	Finger Match found Recvg CW	Recertified to CalFresh
Didn't Meet CW Req	Fleeing Felon	Reduced Earnings
Didn't Meet WTW # 1	FO - Failed to keep Orientation	Reduced Earnings #2
Didn't Meet WTW # 2	Found on SFIS	Reduced Earnings #3
Didn't Meet WTW # 3	Four Month Continuing	Reduced Hours #1
Didn't Recert License	FT - Failed Pathways to Success	Reduced Hours #2
Didn't Register EDD	FT - Failed to keep Career Opportunities Resources & Employment	Reduced Hours #3

Didn't Register EDD #2	FT - Failed to keep Life Skill Activity	Reduced Work Effort
Didn't Register EDD #3	FT - Failed to keep Pathway To Success Activity	Reducing their earnings
Didn't Request Retro	FTP ABAWD Work #1	Referral to sanction
Didn't Sign MC 13	FTP ABAWD Work #2	Refuse to Comply Sponsorship
Didn't Sign SOF	FTP Age Verification	Refused Assign Supp Rights
Didn't Sign WTW	FTP California Residency	Refused DIB
Didn't Sign WTW # 2	FTP County Residence	Refused Inc-Collect Debt
Didn't Sign WTW # 3	FTP County Residence (Negative Action)	Refused Inc-Life Ins
Difficult pregnancy	FTP Eligibility Forms	Refused Job
Disaster CF Missed Interview	FTP Eligibility Forms (CMSP)	Refused Job # 3
Disrupted Adoption	FTP Graduate by 19	Refused Job #2
Diversion	FTP HIC #	Refused job offer/Voluntarily quit job
DM - Failed to keep Domestic Violence Services	FTP Immunization	Refused job offer/Voluntarily quit job
Does Not Live in County (CMSP)	FTP Immunizations	Refused Job Offer/Voluntray Quit job no show
Does Not Meet Minor Consent Requirements	FTP Immunizations Close Program	Refused Job Offer/Voluntray Quit job no show #2
Does Not Meet POEM Determination	FTP Income	Refused Job Offer/Voluntray Quit job no show #3
Does not meet the criteria for GR benefits	FTP Income for NOA	Refused Military Ben
Doesn't Meet Program Req.	FTP INS Document	Refused Retirement
Domestic violence	FTP Multiple Vehicles	Refused SDI
Drug Felon (CW & CF)	FTP Name/Identity	Refused Survivor Benefits
Drug Felon (CW only)	FTP One Vehicle	Refused UIB
Drug/Alcohol program Participant	FTP Other Health Care	Refused VA
Due to employment	FTP Pregnancy	Refused Wkr Cmp
Duplicate Application	FTP Proof Burial Property	Refusing to be fingerprinted
Duplicate Filing #1	FTP Proof Child Support Income	Registered in Error
Duplicate Filing #2	FTP Proof Citizenship	Regular EDBC
Duplicate Filing #3	FTP Proof Dependent Care Expense	Relative declined FC (Youakim)
Earned HS diploma or equivalent	FTP Proof Earned Income	Relative elects SSI/SSP
Earnings - Child	FTP Proof Liquid Property	Relative receiving SSI/SSP
Earnings - Father	FTP Proof Lotto/Gambling Income	Remained on Transitional CalFresh
Earnings - Mother	FTP Proof Marital Status	Rent Amount Exceeds TMHI Limit

Earnings - Other Person	FTP Proof Medical Care Expense	Rent Arrearages exceeds TMHI Limit
Earnings - Stepparent	FTP Proof Medical Condition	REP Non Compliance
EBT Form not received	FTP Proof of Costs	REP Non Compliance #2
EBT Whereabouts Unknown	FTP Proof Personal Property	REP Non Compliance #3
EDBC Changes Not Affecting Eligibility	FTP Proof Real Property	Req Pers Didn't Request Disc
EDBC Income Changes Not Affecting Eligibility	FTP Proof Relationship	Requested Disc. - Verbal
EDBC Property Changes Not Affecting Eligibility	FTP Proof Shelter Expense	Requested Disc. - Written
Edwards v. Kizer (38) - Determined Ineligible for Medi-Cal Only	FTP Proof Student Income	Requested Disc. - Written inc. MC
Edwards v. Kizer (38) - Failure to Cooperate, Medi-Cal Only	FTP Proof Third Party Liability	Requested Disc. (CMSP) - Add Person
Elected MAGI	FTP Proof Unearned Income	Requested Disc. (CMSP) - Reapply with Budget Change
Elected Non-MAGI	FTP Proof Utility Expense	Requested Disc. (CMSP) - Verbal
Eligible to MAGI	FTP Proof Vehicle Property	Requested Exclusion
Eligible to MC	FTP Property	Required Forms Not Received
Eligible to TCF	FTP Property for NOA	Requisite Court Language
End of 3 Consecutive ABAWD Months	FTP QC/QA	Residence Address is CMRA
End of Cert Period	FTP Required Info	Resident for less than 15 days
End of Disaster Period	FTP School Verif	Resident of Waiver County
End of Edwards MC	FTP Sponsor Dependents	Resides in a Federally Approved Geographically Excluded Area
End of HA Episode	FTP Sponsor Income	Resides Out of State/County
End of Temp Shelter	FTP Sponsor Property	Responsible Adult
Ended and/or CalWORKs Case term.	FTP Sponsor SOF	Return to Residence
Enrolled	FTP Third Party Liability	RFTHI Form Not Received
Enrolled - Cured Sanction	FTP Vendor Information	RP - Failed to keep Rapid Employment & Promotion
Enrolled/Waiting	FTP Verification	Sanction Cured
Erroneously referred to Cal-Learn	FTP Verification (CMSP)	Sanction Denied
Essential Person did not apply for GR	FTP-Married Filing Jointly Spouse Information	Sanctioned Individual
Exceeded income	Funding related problems	SAPID; Working Toward High School Diploma
Excess Earned Income	GA Employment Hours over 100	SAR
Excess Inkind Income	GA Time Limit	SAR 22 Form Not Received

Excess Liquid Property	General Assistance Program not Available for County	SAR 7 Incomplete
Excess Unearned Income	Gets AAP	SAR 7 Not Received
Excl Child - MC Linkage	Gets APTC	SB 1569 Recipient Test Fail
Excluded CW Indv with a child < 18 yrs	Gets ARC	Second Parent
Excluded Person	Gets CalWORKs	Seeking permanent housing
Excluded Sanction CW Indv	Gets CalWORKs	Senior Parent
Excluded Time Limited CW Indv	Gets CAPI	Separate CF HH
Exempt	Gets CF Inside HH	Separate P&P
Exempted from the Program	Gets CF Outside HH	Severe Family Crisis
Exhausted Expanded Temp-HA	Gets Duplicate Aid	SFIS Match Fraud 1st Instance
Expelled	Gets FC	SFIS Match Fraud 2nd Instance
Extreme weather, acts of nature	Gets Food Distribution	SFIS Match Fraud 3rd Instance
Fail for POI	Gets IHSS	Shelter Not Valid
Fail for PVS	Gets Kin-GAP	Sold CF for \$\$
Fail to Comply with NHR	Gets RCA	Sold CF for Drugs #1
Failed Job Search	Gets SSI	Sold CF for Drugs #2
Failed MAGI	Gets SSI/SSP	Sold CF for Weapons
Failed OPS Appointment	Gets Tribal TANF	SP - Failed to keep Self-Initiated Program
Failed OPS Appointment #2	Gets Waiver	Special needs
Failed OPS Appointment #3	GR IPV #1	Special needs child care not avail
Failed Property	GR IPV #2	Sponsor and family resources over limit
Failed to Apply for SSI	GR IPV #3	Sponsor Meeting Needs
Failed to Apply/Accept Rail Road Retirement Income	GROW Non Cooperation #2	Sponsor Met AU's Needs
Failed to attend CMA Appointment	GROW Non Cooperation #3	Sponsor Met Mem's Needs
Failed to attend CMA Appointment #2	Guardianship Ended	Sponsor Status
Failed to attend CMA Appointment #3	Guardianship Not Established	Spouse
Failed to attend JFR	Has \$100 in LR	Spouse of Excl Stppnt
Failed to attend JFR #2	Has Dependency	Spouse of FRI
Failed to attend JFR #3	Has No Exception	Spouse of FTP Income
Failed to attend the DVS Appointment	Has No Housing Costs	Spouse of FTP Property
Failed to attend the DVS Appointment #2	Have more than one vehicle	Spouse of Married Minor
Failed to attend the DVS Appointment #3	HH Not Receiving CF	SSA

Failed to complete CLA Activity	Home/facility not Eligible	SSA/SSI Denied within 12 Months
Failed to complete CLA Activity #2	Homeless Participant	SSDI
Failed to complete CLA Activity #3	Household Emergency	SSI
Failed to complete CORE Activity	Illness	SSN Enumeration
Failed to complete CORE Activity #2	Illness of Another Household Member Requiring Their Presence	SSP14 Form Not Received
Failed to complete CORE Activity #3	In appeal	SSS Participant Refusing Services due to Exemption
Failed to Complete Determination	In conciliation	ST - Failed to keep Short-Term Training Activity
Failed to complete DRC Activity	In Conciliation	Stage 2 funding issues
Failed to complete DRC Activity #2	In process of curing sanction	Stepparent
Failed to complete DRC Activity #3	Incapacitated	Stop Aid for Optional Member
Failed to complete DVS Activity	Incarcerated	Striker
Failed to complete DVS Activity #2	Incarcerated Juvenile (MediCal)	Student Half Time or More
Failed to complete DVS Activity #3	Incomplete application	Substance abuse
Failed to complete EDU Activity	Incomplete MAGI Application	Support from Absent Parent
Failed to complete EDU Activity #2	Incomplete re-certification	Support from Other Person
Failed to complete EDU Activity #3	Independent CAPI Living Arrangement	Support from Spouse of Parent
Failed to Complete ES Requirements	Indv Left TFS Household	Support serv temp unavail
Failed to complete EVA Activity	Inelig due to CW determination	Support serv unavailable
Failed to complete EVA Activity #2	Inelig for FPL Pgm	TA - Failed to keep Education Training
Failed to complete EVA Activity #3	Ineligible CF Student	TA - Failed to keep GED Activity
Failed to complete GED Activity	Ineligible Non Citizen	TA - Failed to keep Literacy
Failed to complete GED Activity #2	Institutionalized	TCF Received
Failed to complete GED Activity #3	Insufficient Information For Linkage	Teen experiencing a family crisis
Failed to complete GTEP Activity	Inter-County Transfer	Teen meets Cal-Learn exemption
Failed to complete GTEP Activity #2	Invalid TCF Applicant	Teen Parent Transfer

Failed to complete GTEP Activity #3	Involved in Legal Difficulties	Teen refuses major medical serv.
Failed to complete GYEP Activity	IPV Court Decision Sanction 1	Temporarily ill or incapacitated
Failed to complete GYEP Activity #2	IPV Court Decision Sanction 2	Temporarily Laid Off - Expected to Return Within 60 Days
Failed to complete GYEP Activity #3	IPV Court Decision Sanction 3	Temporary Illness or Disability
Failed to complete ICM Activity	IPV Disqualify Agreed Sanction 1	Terminated due to 0-day sanction
Failed to complete ICM Activity #2	IPV Disqualify Agreed Sanction 2	Terminated due to 30-day sanction
Failed to complete ICM Activity #3	IPV Disqualify Agreed Sanction 3	Terminated due to 60-day sanction
Failed to complete JDM Activity	IPV Disqualify Hearing Waiver 1	Terminated due to other GR reasons
Failed to complete JDM Activity #2	IPV Disqualify Hearing Waiver 2	Terminated due to time limit
Failed to complete JDM Activity #3	IPV Disqualify Hearing Waiver 3	Time Limit Reached
Failed to complete JRT Activity	IPV STATE Hearing Sanction 1	Timed out of Stage 2
Failed to complete JRT Activity #2	IPV STATE Hearing Sanction 2	TMC
Failed to complete JRT Activity #3	IPV STATE Hearing Sanction 3	TMC Report Incomplete
Failed to complete JRY Activity	IPV-Drug	TMC Report Not Recvd
Failed to complete JRY Activity #2	Irregular School Attend.	TNB Recert Expired
Failed to complete JRY Activity #3	JC - Failed to keep Job Readiness Training	Transferred
Failed to complete LIT Activity	JC - Failed to keep Job Readiness Training for Youth	Transferred Income
Failed to complete LIT Activity #2	JD - Failed to keep Job Development Activity	Transferred Property
Failed to complete LIT Activity #3	JS - Failed to keep Intensive Case Management Activity	Transferred to Non-FC Program
Failed to complete MHS Activity	Jurisdiction Terminated (Not Youakim Elig.)	Transferred to Stage 2
Failed to complete MHS Activity #2	Jurisdiction Transfer	Transferred to Stage 3
Failed to complete MHS Activity #3	Lack of Dependent Care	Travel Time Exceeds two hours round trip or two miles walking
Failed to complete NCP Activity	Lack of English Proficiency	Tribal TANF
Failed to complete NCP Activity #2	Lack of supportive services	Turned Down a Job #1
Failed to complete NCP Activity #3	Lack of Transportation	Turned Down a Job #2

Failed to complete OPS Activity	Late Periodic Report SAR 72	Turned Down a Job #3
Failed to complete OPS Activity #2	Late Periodic Report SAR 73	T-Visa Denied
Failed to complete OPS Activity #3	Legal Difficulties	UIB
Failed to complete Orientation Activity	Legal Guardian	UIB Requirement not met
Failed to complete Orientation Activity #2	Less Grant Income	Unaided Sibling
Failed to complete Orientation Activity #3	Lic. or exempt child care not avail	Unallow. Wthdrwl
Failed to complete OST Activity	Linkage to Medi-Cal	Under 18 years old or over 50 years old
Failed to complete OST Activity #2	Liq Res Over Cost of Transp	Undoc Alien
Failed to complete OST Activity #3	Liq Res Plus Inc Meets Eviction Need	Unrelated Person
Failed to complete PTS Activity	Lived w/ Leg.Guard. < 12 Mo.	Unrelated Prim Appl
Failed to complete PTS Activity #2	Lived w/ Leg.Guard. < 6 Mo.	Unrequested Medi-Cal
Failed to complete PTS Activity #3	Lives an Unreasonable Distance from the Program Site	Unrequested Retro Medi-Cal
Failed to Complete Redetermination	Living in a federally determined work surplus area	Unverif: Budget MTH ERN Inc
Failed to Complete SAWS2	Living in a household with a child under 18 years old	Unverif: Restricted Acct. Withd
Failed to complete SIP Activity	MAGI Determination Pending	Unverified T-Visa
Failed to complete SIP Activity #2	Mandatory	Unverified U-Visa
Failed to complete SIP Activity #3	Mandatory/Optional Rules	US Citizen
Failed to complete SIT Activity	Married Minor	USCIS Approved T Visa
Failed to complete SIT Activity #2	MC 176 S Incomplete	USCIS Approved U Visa
Failed to complete SIT Activity #3	MC 176 S Not Received	U-Visa Denied
Failed to complete SOA Activity	MC 194 Form Not Received	VA - Failed to keep Vocational Assessment Appointment
Failed to complete SOA Activity #2	MC Verbal Withdrawal (CMSP snippet)	Veh CNTBL Value Exceeded Limit
Failed to complete SOA Activity #3	Medical Reason	Verbal Withdrawal
Failed to complete SOT Activity	MEDs Respon. Rel	Verified illness < 30 days
Failed to complete SOT Activity #2	Meets age requirements	Veteran's Benefits

Failed to complete SOT Activity #3	Mental health	VISTA volunteer
Failed to complete SYE Activity	Mental health/Physical Disabilities	Vital Statistics citizenship verified Data Sweep for restricted benefits
Failed to complete SYE Activity #2	MFG Child	Vital Statistics Unverified
Failed to complete SYE Activity #3	MH - Failed to keep Clinical Assessment	Voluntary (19 years old)
Failed to complete the CAC Activity	MH - Failed to keep Mental Health Services	Voluntary Placement Expired
Failed to complete the CAC Activity #2	Mid-Period Addition	Waiting for Approval
Failed to complete the CAC Activity #3	Minor Cannot Apply for GR	Waiting for CalWORKs
Failed to complete VOC Activity	Minor Consent	Weekly Earnings = Fed Minimum Wage x 30hrs
Failed to complete VOC Activity #2	Minor Parent	Welfare to Work / Alternative Employment Program
Failed to complete VOC Activity #3	Minor Parent Linkage Only	Whereabouts Unknown
Failed to complete WIA Activity	Minor Pnt Liv Arrng	Withdrawal - Written
Failed to complete WIA Activity #2	Minor Pnt Payee Agrmnt	Withdrew (plan to adopt)
Failed to complete WIA Activity #3	Missed EBT Out of ST/CNTY appt	Worker Initiated-Skip CalHEERS
Failed to complete YTH Activity	Mother Not Unemployed	Working
Failed to complete YTH Activity #2	Moved out of county	Working 30 hrs or more weekly
Failed to complete YTH Activity #3	Moved Out of County (CMSP)	Working and Refuses to Verify Employment
Failed to Comply with IFDS	MPPP Declined Eligible	Works Pending and/or Failed Residency Requirements
Failed to Comply with SSI	NC - Failed to keep Non-Custodial Parent Activity	WPR
Failed to enroll in EDU Appointment	Need Met by CF	WR - Failed to keep Day Reporting Center Activity
Failed to enroll in EDU Appointment #2	Need Met by Community Resource	WR - Failed to keep Employment Needs Evaluation Activity
Failed to enroll in EDU Appointment #3	Need Met by HA	WR - Failed to keep Job Fair Activity
Failed to enroll in GED Appointment	Need Met by MC	Written Withdrawal
Failed to enroll in GED Appointment #2	New Application	Written Withdrawal inc. MC

Failed to enroll in GED Appointment #3	NMD Does Not Meet Five Requirements	WT - Failed Family Reunification
Failed to File SSI Hearing	NMD Moved out of Calif.	WT - Failed Job/Training Offered
Failed to keep SSIAP appointment	NMD Non-coop w/6-month Review	YT - Failed to keep CSBG Activity
Failed to make satisfactory progress in DRC Activity	NMD Not Juvenile Court supervised	YT - Failed to keep CSE Activity
Failed to make satisfactory progress in DRC Activity #2	NMD Not living w/Relative	YT - Failed to keep GROW Transition-Age Youth Employment Program (GTEP)
Failed to make satisfactory progress in DRC Activity #3	No Activity	YT - Failed to keep GROW Youth Employment Program (GYEP)
Failed to make satisfactory progress in DVS Activity	No Apparent CW Elig.	YT - Failed to keep Summer Youth Employment Activity
Failed to make satisfactory progress in DVS Activity #2	No Appl - Req Person	YT - Failed to keep Youth Activity
Failed to make satisfactory progress in DVS Activity #3	No CF	
Failed to make satisfactory progress in EDU Activity	No Child Care Available	

CT 255: Program Admin
Authorized Representative
Additional Correspondence Recipient
Payee
Primary Applicant/Recipient
Secondary Payee

10182: Payee SubType
Authorized Rep
Caretaker
Caregiver
Conservator
Emergency Payee
Emergency Rep
In Care Of
Legal Guardian
Public Guardian
Protective Payee
Regular
Senior Parent
Two Party

Vendor

CT 15 County Code	
01	Alameda
02	Alpine
03	Amador
04	Butte
05	Calaveras
06	Colusa
07	Contra Costa
08	Del Norte
09	El Dorado
10	Fresno
11	Glenn
12	Humboldt
13	Imperial
14	Inyo
15	Kern
16	Kings
17	Lake
18	Lassen
19	Los Angeles
20	Madera
21	Marin
22	Mariposa
23	Mendocino
24	Merced
25	Modoc
26	Mono
27	Monterey
28	Napa
29	Nevada
30	Orange
31	Placer
32	Plumas
33	Riverside
34	Sacramento
35	San Benito

36	San Bernardino
37	San Diego
38	San Francisco
39	San Joaquin
40	San Luis Obispo
41	San Mateo
42	Santa Barbara
43	Santa Clara
44	Santa Cruz
45	Shasta
46	Sierra
47	Siskiyou
48	Solano
49	Sonoma
50	Stanislaus
51	Sutter
52	Tehama
53	Trinity
54	Tulare
55	Tuolumne
56	Ventura
57	Yolo
58	Yuba

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-275288

Add MC 14A in Hindi

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sindhuja Thiagarajan
	Reviewed By	Debasmita Patnaik

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
03/26/2023	1.0	Initial Document	Sindhuja Thiagarajan

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1 OVERVIEW

The purpose of this SCR is to add MC 14A (07/22) in Hindi language.

1.1 Current Design

Currently MC 14A is available in English and threshold languages in CalSAWS.

1.2 Requests

Add MC 14A (07/22) in Hindi Language to the CalSAWS.

Language Included: Hindi.

1.3 Overview of Recommendations

Add MC 14A in Hindi language with the Latest State Version (07/22) to CalSAWS.

1.4 Assumptions

1. Print options for threshold forms will remain the same as the print options for English and Spanish forms.
2. There are no changes to the generation logic of these forms. All triggers for the new threshold forms will be the same as the existing translations.
3. All fields (blank or prepopulated) will be editable.
4. Supporting Documents section references attachments found on Jira.

2 RECOMMENDATIONS

2.1 Add Hindi language for MC 14A form with latest Version (07/22)

2.1.1 Overview

This section will cover the requirements for adding the MC 14A form in Hindi language.

State Form: MC 14A (07/22)

Current Programs: Medi-Cal

Current Forms Category: Application

Current Template Repository Visibility: All counties

Template Description: This application is used to collect information on an applicant and determine eligibility for the Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), or the Qualifying Individual-1 (QI-1) programs.

Imaging Form Name: QMB/SLMB/QI Applications

Imaging Document Type: Application, Intake, or Screening

Existing Languages: English, Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese, Japanese, Mien, Punjabi, Thai, and Ukrainian.

2.1.2 Form/NOA Verbiage

Create MC 14A XDP's for Hindi Language

Threshold Language: Hindi.

Form Mockups/Examples: See Supporting Documents #1

Form Header: CalSAWS Standard Header #3

Include NA BACK 9: No

2.1.3 Form/NOA Variable Population

This effort does not have any changes to variable population.

2.1.4 Form Generation Conditions

There will be no updates to the Form Generation, Form Control, nor Print/Mailing Options.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	Correspondence	MC 14 A Hindi Language	MC14A-HIN.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;q. Interface triggered forms and notices (e.g., IFDS, IEVS);r. Non-compliance and sanction notices;	MC 14A is being added in Hindi language to CalSAWS.

	<p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-267405

Update Imaging API for CW/CF RE Customer Reporting
Logic when barcode is not available

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Robyn Anderson
	Reviewed By	Christopher Vasquez, Rhiannon Chin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/28/2024	1.0	Initial Draft	Robyn Anderson
03/07/2024	1.5	Couple of updates to section 2.1.2	Robyn Anderson

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1 OVERVIEW

1.1 Current Design

The markDocumentReceived API can currently process requests for any document if an imaging barcode is provided. The only documents that can currently be processed without a barcode are the SAR 7 and the MC Redetermination packets; for all other documents, the API will return an error message and will not mark the document received in CalSAWS.

1.2 Requests

Update the imaging webservice and imaging solution to process customer reporting records of CW/CF RE documents received via the Portal without an imaging barcode. This update would follow the same logic as the SAR 7 and MC Redetermination documents.

1.3 Overview of Recommendations

1. Update the Imaging "Generate Task and Mark Doc" queue logic to account for CW/CF RE documents sent from the Portal without a barcode.

1.4 Assumptions

1. Imaging Logic will be configured to apply this non-barcoded CW/CF RE logic only to BenefitsCal Uploaded documents (Where the "Capture Information" metadata is "Portal"). Worker Uploaded documents will continue to be marked received using existing logic dependent on a CalSAWS barcode.
2. If a participant submits a document incorrectly as a CW/CF RE document this would result in a false positive update of the reporting to "Received."
3. This Change will only apply to CW/CF RE packets. Any packets with additional programs would not be impacted.
4. Task Generation and updating a document's status will continue to occur from within the Imaging Solution when documents reach the "Generate Task and Mark Doc" system processing queue as previously designed in CA-214032 and CA-214058.
5. In the BenefitsCal app, the user selection " CalWORKs Redetermination" maps to Imaging Form Name " CalWORKs Redetermination Packet" with Form Number "CW RE Packet."
6. An SCR will be written that will change mapping of the user selection "CalFresh Recertification" in BenefitsCal to "Recertification for CF benefits" with a form number of "CF RE Packet."

2 RECOMMENDATIONS

2.1 Batch/Interfaces: markDocumentReceived API

2.1.1 Overview

Update the markDocumentReceived API to be able to process requests for CalSAWS CW/CF RE documents uploaded via the Portal that do not contain a barcode number.

2.1.2 Description of Change

In Customer Reporting in the database, the affected documents are all mapped to 'CF','CW','CWF' in the code_num_identif field. The following documents will map to Recertification for CF benefits / CF RE Packets. When a Recertification for CF benefits form is received from the portal, the logic will search for one of these documents:

Form Number	Form Name	Visible To
CF Packet - LA	CalFresh Packet - CF 29 LA	Los Angeles County
CF RE Packet	CalFresh Recertification Packet	Migration Counties
CW-CF RE Packet	CalWORKs/CalFresh RE Packet	Migration Counties
CW-CF-MC Packet	CW/CF/MC Packet	Los Angeles County
CW-MC Packet	CW/MC Packet	Los Angeles County
ESAP CF RE Packet	ESAP CalFresh Recertification Packet	Los Angeles County
ESAP CF RE Packet	ESAP CalFresh Recertification Packet	Migration Counties

The following documents will map to CalWORKs Redetermination / CW RE Packets. When a CalWORKs Redetermination form is received from the portal, the logic will search for one of these documents:

Form Number	Form Name	Visible To
CW RE Packet	CalWORKs Redetermination Packet	Migration Counties
CW-CF RE Packet	CalWORKs/CalFresh RE Packet	Migration Counties
CW-CF-MC Packet	CW/CF/MC Packet	Los Angeles County
CW-MC Packet	CW/MC Packet	Los Angeles County

- Using the caseNumber, countyCode and formName fields, in scenarios where the barcode is missing, and the form name passed from BenefitsCal equals either "Recertification for CF benefits" or "CalWORKs Redetermination Packet," add logic to the markDocumentReceived API to determine the correct customer report to update to 'Received' status.
 - Customer report must be one of the documents listed above.
 - Customer report status must be in 'Sent' or 'Incomplete' status.
 - Customer reporting record 'due month' must be no older than 30 days at time of lookup or have a future due date.
 - Source must equal "Portal."
- Update the validation logic for the markDocumentReceived API to return a 422 HTTP error code with the message "Invalid data: CW/CF Redetermination - No forms found or multiple forms found" when the following occurs:
 - No CW/CF RE customer report is found using the fields that qualify (section 2.1.2 sub section 2).
 - Multiple CW/CF RE customer reports are found using fields that qualify (section 2.1.2 sub section 2).

2.1.3 Partner Integration Testing

Yes – Hyland

2.1.4 Execution Frequency

Realtime

2.1.5 Key Scheduling Dependencies

N/A

2.1.6 Counties Impacted

All counties

2.1.7 Data Volume/Performance

We do not expect any additional calls to the API as a result of these changes. Performance should not be impacted.

2.1.8 Interface Partner

Hyland

2.1.9 Failure Procedure/Operational Instructions

N/A

2.2 Hyland: Imaging API Handling

2.2.1 Overview

Update the imaging "Generate Task and Mark Doc" queue to apply specialized logic for CW/CF RE documents without a barcode when received from BenefitsCal. Add additional error handling when error code is returned.

2.2.2 No Barcode CW/CF RE Logic Branch

Apply the following logic to documents with a Form Name that matches one of the Form Names in the table in section 2.1.2.

1. If barcode is available – apply pre-existing logic
2. If barcode is not available and the Capture Information is "Portal"
 - a. Pass the below values to the imaging "markReceived" webservice
 1. Case Number
 2. County Code
 3. Form Name
 4. No Change Flag
 5. Received Date

2.2.3 Error Handling

In the event of an error code (See Section 2.1.2 sub section 3, and CA-214032 for examples of currently existing error codes) being returned on this call, no task will be generated, and the document will be routed to the county Barcode Verification or Barcode Verification Confidential Queue (Based on the "Confidential" metadata flag value) with the following message added to the beginning of the notes field: Unable to mark document without barcode "Received" using case number."

2.2.4 Partner Integration Testing

Yes – BenefitsCal Partner integration testing will be performed, testing will be performed on masked data




2.2.5 Interface Partner

BenefitsCal, CalSAWS

2.2.6 Counties Impacted

All CalSAWS counties would be impacted by this change. Specifically, this change would have an impact on any CW/CF RE documents listed in the table in section 2.1.2 received from the BenefitsCal Portal. (Where document Capture Information = "Portal")

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
CA-214032	Interfaces	Original markDocumentReceived API Design Documentation	 CA-214032 Mark Document Received
CA-265452	Interfaces	Update Imaging API for MC RE Customer Reporting Logic when Barcode is not available	 CA-265452 - Update imaging API for MC
CA-245231	Interfaces	Update Imaging API for SAR 7 Logic when Barcode is not available	 CA-245231 Update imaging API for SAR