



[CA-266625] Add Submit Month to Get Next Functionality

Created: 08/21/2023 10:58 AM - Updated: 10/02/2023 10:55 AM

Status:	In Progress
Project:	CalSAWS
Component/s:	None
Fix Version/s:	None

Type:	CER	Assignee:	Sarah Rich
Reporter:	Frederick Gains		
Labels:	None		

<i>Main</i>	
Region #:	6
County:	Los Angeles
Submitter's Name:	Karla Morales
Submitter's Email:	Karlamorales@dpss.lacounty.gov
Submitter's Phone:	(562) 222-6703
Programs Impacted:	CalFresh, CalWORKs, CAPI, GA - Managed, General Relief, Medi-Cal/MSP/CMSP
Request:	<p>Justification / Request Summary: Prior to cut off in any given month, workers are unable to prioritize task for SAR 7s or REs that are due in the month. Adding functionality to select the Submit Month will give us the ability to address time sensitive tasks versus pulling tasks via first in basis.</p> <p>Issue: Unable to pull more recent tasks as Get Next functionality works on first in basis.</p> <ol style="list-style-type: none"> 1. Unable to pull recent task for SAR 7 based off Submit Month 2. Unable to pull recent task for Medi-Cal Redeterminations.
Recommendation:	<p>Add functionality to GET NEXT features to allow users to select the Submit Month for SAR 7 and Redeterminations.</p> <ol style="list-style-type: none"> 1. Add functionality to Get Next feature to allow users to select the Submit Month for SAR 7 and be able to pull the most recent task instead of only having the option to pull the oldest task. 2. Add functionality to Get Next feature to allow users to select the Submit Month for MC Redeterminations, and be able to pull most recent task instead of only having the option to pull the oldest task.
Priority/ Implementation Consideration(s):	The ability to prioritize work will reduce erroneous breaks in aid and allow for cases to be properly assessed to determine eligibility timely.
Area(s) Impacted:	Task Mgmt
Committee:	Task Management

Attachments
CalSAWS Enhancement Request Form - Add Submit Month To Get Next 6.7.2023.docx (37 kB)