

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	03/07/2023
Title	WTW Program Auto Creation at App Reg

Region #: 1	County: Solano	
Submitter: Katrina Dillon	Email: kmdillon@solanocounty.com	Phone: 707-784-3801

Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input checked="" type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify:			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input checked="" type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

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Justification / Request Summary:

Issue:

During Solano's CalSAWS ILT Walkthrough for Employment Services it was determined that CalSAWS does not automatically add the WTW program block when CalWORKs is registered during the Application Registration process regardless of the participant status (ie. Exempt etc.) It was confirmed that this would be a manual process for the county.

Proposed Recommendation:

Configure CalSAWS to automatically add the WTW program block when CalWORKs is registered through the Application Registration process for all CalWORKs cases regardless of participant status.

We would like the ability to have the WTW program pending when the 1st condition is met, regardless of the conditions met with the 2nd and 3rd bullet points.

Daily batch job PB00M108 activates a pending WTW program when the following three conditions are met:

- CalWORKs program status is Active
- a WTW person has a status of Pending or Deregistered, and
- the participant's Work Registration status code is Mandatory or Voluntary.

Priority/Implementation Consideration(s): Priority – Low / Implementation Considerations – Would like this to be a county configurable option for all counties.

CalSAWS Response:

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CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	