

☒ CalSAWS M&E☐ CalWIN Migration

|                           |  |
|---------------------------|--|
| <b>Distribution Date:</b> | April 16, 2024   |
| <b>To:</b>                | PPOC.All; Committee.Lobby.Mgmt.All; Enhanced.Lobby.Support.All |
| <b>CIT Name:</b>          | <b>Lobby Tablet 1.0 Device End of Life</b>                     |
| <b>From:</b>              | CalSAWS Project  |

**PPOCs, please forward to the appropriate impacted staff in your county:**

- |   |   |
|---|---|
| <input type="checkbox"/> General                                  | <input type="checkbox"/> Reports              |
| <input type="checkbox"/> Policy                                   | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CW                                       | <input type="checkbox"/> Caseload Movement    |
| <input type="checkbox"/> CF                                       | <input type="checkbox"/> Management           |
| <input type="checkbox"/> MC                                       | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CMSP                                     | <input type="checkbox"/> Security             |
| <input type="checkbox"/> FC/KG/AAP                                | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care                               | <input type="checkbox"/> Imaging              |
| <input type="checkbox"/> WtW                                      | <input type="checkbox"/> Migration            |
| <input type="checkbox"/> Other Program(s) _____                   | <input type="checkbox"/> Conversion           |
| <input type="checkbox"/> BenefitsCal                              | <input checked="" type="checkbox"/> Technical |
| <input type="checkbox"/> Customer Correspondence                  | <input type="checkbox"/> Training             |
| <input checked="" type="checkbox"/> Other___Lobby Management_____ | <input checked="" type="checkbox"/> Help Desk |

| Description:         | <b>Purpose</b><br>The purpose of this CIT is to notify counties the CalSAWS Lobby Tablet 1.0 application and associated hardware will no longer be supported as of <u>4/30/2024</u> .   |                      |              |
|----------------------|---|----------------------|--------------|
|                      | <b>Background</b><br>The Lobby Tablet application is an employee-facing device used to add customers to the CalSAWS Reception Log and update customer reports as Received.  |                      |              |
|                      | <b>Additional Information</b><br>The Lobby Tablet 1.0 devices have reached end of life and can no longer be supported by the manufacturer. The devices and tablet functionality have been replaced by the Lobby Tablet 2.0. Due to this, the Lobby Tablet 1.0 will no longer be supported by the CalSAWS project including hardware maintenance, application updates, and enhanced technical support. This change does not impact the Lobby Tablet 2.0 devices. |                      |              |
|                      | <br>The hardware specifications for impacted Lobby Tablet 1.0 devices are listed below:   |                      |              |
|                      | <table><tr><th>Hardware Description</th><th>Manufacturer</th><th>Model Number</th></tr></table>   | Hardware Description | Manufacturer |
| Hardware Description | Manufacturer  | Model Number         |              |

|                          |   |       |             |
|--------------------------|---|-------|-------------|
|                          | ElitePad 1000 Tablet  | HP    | J5R85AV     |
|                          | Retail Jacket   | HP    | E6R78AA     |
|                          | Retail Expansion Dock   | HP    | F3K89AA#ABA |
|                          | Mobile Printer  | Zebra | QLN220      |
|                          | <p><b>County Action</b></p> <p>Counties are responsible for disposing of retired Lobby Tablet 1.0 tablet equipment per the County's e-waste policy.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>  |       |             |
| Primary Project Contact: | <p>Erick Arreola</p> <p><a href="mailto:ArreolaE@calsaws.org">ArreolaE@calsaws.org</a></p>  |       |             |
| Backup Project Contact:  | <p>Sowmya Coppisetty</p> <p><a href="mailto:CoppisettySV@calsaws.org">CoppisettySV@calsaws.org</a></p>  |       |             |
| Attachments:             | N/A   |       |             |
| Web Portal Link:         | <p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> <li>1. Click on the CRFIs &amp; CITs link at the top of the page.</li> <li>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.</li> <li>3. Click on the "2024" folder.</li> <li>4. Click on the appropriate CIT # folder.</li> </ol> |       |             |