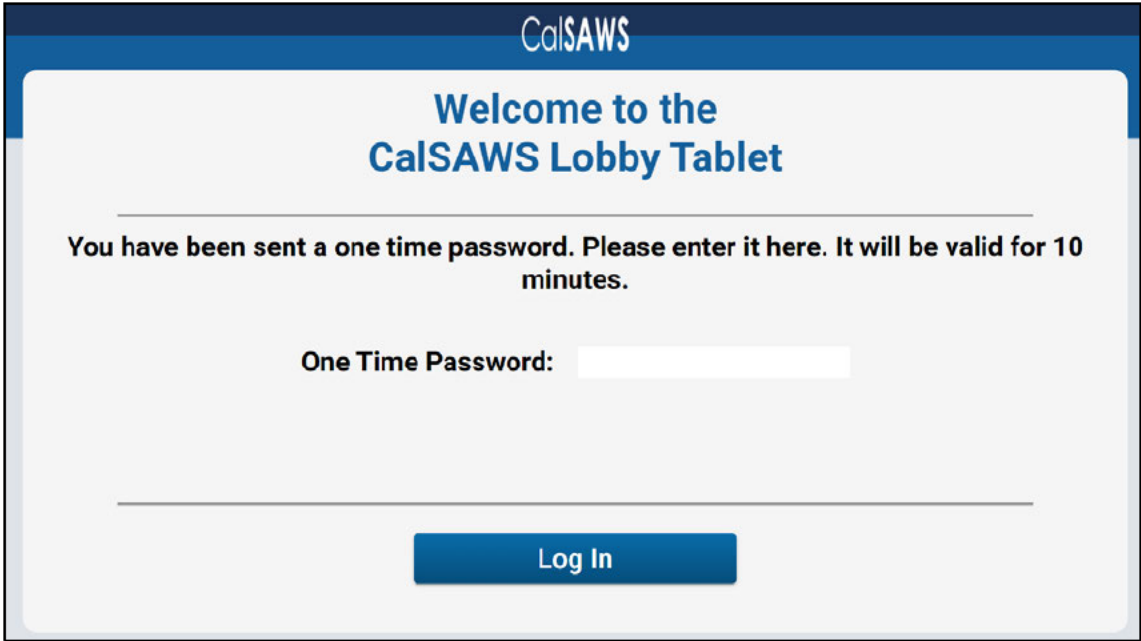


☒ CalSAWS M&E☐ CalWIN Migration

Distribution Date:	April 17, 2024
To:	PPOC.Los Angeles; Enhanced.Lobby.Support.ContraCosta; Enhanced.Lobby.Support.Humboldt; Enhanced.Lobby.Support.Kern; Enhanced.Lobby.Support.Lake; Enhanced.Lobby.Support.Madera; Enhanced.Lobby.Support.Merced; Enhanced.Lobby.Support.Monterey; Enhanced.Lobby.Support.Napa; Enhanced.Lobby.Support.Orange; Enhanced.Lobby.Support.Riverside; Enhanced.Lobby.Support.SanBernardino; Enhanced.Lobby.Support.SanFrancisco; Enhanced.Lobby.Support.SanMateo; Enhanced.Lobby.Support.SantaCruz; Enhanced.Lobby.Support.Sonoma; Enhanced.Lobby.Support.Tehama; Enhanced.Lobby.Support.Tulare; Enhanced.Lobby.Support.Ventura; Enhanced.Lobby.Support.Yuba
CIT Name:	Enable MFA on Lobby Devices
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

☐ General☐ Policy☐ CW☐ CF☐ MC☐ CMSP☐ FC/KG/AAP☐ Child Care☐ WtW☐ Other Program(s) _____☐ BenefitsCal☐ Customer Correspondence☒ Other__Lobby Management_____☐ Reports☐ Fiscal☐ Caseload Movement☐ Management☐ Fiscal☐ Security☐ Batch and Interfaces☐ Imaging☐ Migration☐ Conversion☒ Technical☐ Training☒ Help Desk

Description:	<p>Purpose The purpose of this CIT is to notify counties of updated security measures impacting the CalSAWS Lobby Check-in (Los Angeles Only) and Lobby Tablet applications.</p> <p>Background The CalSAWS Lobby Check-in and Lobby Tablet applications are used by County staff to manage customer lobby visits in the Reception Log. Users login to the applications with their CalSAWS core credentials and are not currently required to enter a OTP (one-time password) during this process.</p> <p>Additional Information The CalSAWS project will be enabling MFA (multi-factor authentication) for the CalSAWS Lobby Check-in and Lobby Tablet applications as part of ongoing security-hardening efforts. SCR CA-275712 will add functionality requiring a OTP be sent to the user's default verification method in <u>priority release 24.05.09</u> (May 9th).</p> <p>The following screens will be added to the login process:</p> <p><u>Lobby Tablet</u></p> 
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Welcome to the CalSAWS Lobby Tablet

California - Terms and Conditions - This is a California Statewide Automated Welfare System (SAWS) Joint Powers Authority (CalSAWS) computer system to be used exclusively for providing state and federal operations. This system is protected under state and federal privacy laws. CalSAWS monitors this system for security purposes to ensure it remains available to authorized users and to protect information in the system. By accessing this system, you are expressly consenting to monitoring activities. All unauthorized access or use of this computer system is strictly prohibited. Evidence of such acts may be disclosed to law enforcement authorities and result in prosecution.

[Decline](#)[Accept](#)

Lobby Check-in (Los Angeles County Only)

CalSAWS

ONE TIME PASSWORD

You have been sent a one time password. Please enter it here.
It will be valid for 10 minutes.

[Login](#)

CalSAWS

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Accept

Decline

County Action

Counties should inform their lobby device users of the upcoming MFA change.

If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.

Primary Project Contact: Erick Arreola
ArreolaE@calsaws.org

Backup Project Contact: Sowmya Coppisetty
CoppisettySV@calsaws.org

Attachments: N/A

Web Portal Link:



OR

You may also retrieve the CIT document and attachments by following these steps:

1. Click on the CRFIs & CITs link at the top of the page.
2. Click on the "CalSAWS Information Transmittal (CIT)" folder.
3. Click on the "2024" folder.
4. Click on the appropriate CIT # folder.