

CalSAWS | Notes from WTW Committee

Date: May 18, 2023	Notes Location:
Time: 9:00 am – 11:00 am	Meeting Materials: CER Appraisal Appointments
Meeting Called by: Gingko Luna	ACIN Draft Supportive Services by Service Contractors

Attendees: Teri Howe, Debra McAlahney, Shanna Gardner – Voter, Monica Shakirova, Jamie Pellow, Jasmin Perrigo, Kim Casalta, Holly Weld, Roselinda Rolph, Dario Cuevas, Marlissa Davis, Maria Santos, Robert Hemsley, Monica Montes, Linda Sevilla, Mark Laurel, Myrna Ayala, Barbara Cole, Jacqueline Bustos, Nathan Che, Magin Argueta, Patricia Gonzalez, Shawn Mainville – CDSS, Ron Quinn, Kibby Stahl, Jacob Dorame

Topic

Important Points

OCAT SCR Update

1. June 2023:
 - o OP-2793 SOGI Orientation
 - o OP-2738 Household Gender
2. Sept 2023: OP-2583 Appraisal Workload
3. Oct 2023: OP-2589 Chatbot Share Response
4. Feb 2024: OP-2588 Chatbot Window

- Estimated Release Dates
- Mock-ups are included in the slide deck to be shared after the meeting
- OP-2583 will also include unassigned interviews in the report
- OP-2589 recommendation to have the bot refer the user to contact their county OCAT coordinator for current contacts in other counties

HVP Tracking for Cal-OAR

- At implementation for HVP (HVI at the time), case flags were used to capture measure indicators of “HVI Offered” and “HVI Received”
- HVP Detail Page is live in CalSAWS and current query for Cal-OAR looks for first a case flag and then a HVP Detail Page when screening to be included the measure
- CDSS has instruction on using the HVP Detail Page in the Phase 2 Measures training on their site

- Either the case flag or the HVP Detail Page will screen the case in for the numerator
- CDSS taking back question on when training was provided and how it was disseminated to counties
- Recently migrated counties do not have access to the consortia case flags, but do have the HVP Detail Page
- Counties are encouraged to transition to using the HVP Detail Page
- There is no estimate on if/when the Cal-OAR query will change to exclude case flags

CER Appraisal Appointment Type

- Cannot track progress hours in Appraisal activity created using the “Save and Add Activity” button when scheduling an Appraisal Appointment in Customer Schedule
- Options identified:
 - o Remove the “Save and Add Activity” button

- Does not impact Appraisal-related Cal-OAR measures, but is impacting Engagement
- Email vote going out to committee:
 - o Move CER to SCR
 - o Which option to move forward with for design

Topic

Important Points

- o Update the “Save and Add Activity” button to direct the user to the Select Activity Page

Open Topics

1. Cal-OAR CSS Incentives (Napa)
2. WTW Exemptions for CalWIN migration (Tulare)
3. Contractors provide supportive services directly? (CalSAWS)

1. Automation of CSS Incentives is scheduled for 23.09 with CA-258405
 - a. CSS Incentives covered in CFL 22/23-62
2. CalWIN counties migrating to CalSAWS are finding time clock impacts
3. Counties either have contractors access CalSAWS to issue supportive services or have contract terms that establish items to be provided directly.

Other items discussed not on the agenda

- Employment Services activity mapping (Sacramento)
- RCA Employment Services Program (Contra Costa)

- RDB overall is an important element to migration. Mapping documents are provided to counties in preparation.
- Counties are concerned that utilizing the WTW program for RCA ES is inaccurate and an RCA-specific program should be made available.

#	Action Item	Assigned To	Assigned Date	Due Date	Status
1	Email OCAT SCR Slide Deck to WTW Committee	Kibby/Gingko	5/18/23		completed
2	Follow-up with Migration re: HVP data captured on Cal-OAR data collections screens in CalWIN	Gingko	5/18/23		completed
3	Email vote re: CER Appraisal Appointment	Gingko	5/18/23		completed

#	Decision Made	Who Made the Decision	Date
1	N/A		
2			