



[CA-267040] Update to the Unapplied Child Support Collected field

Created: 08/28/2023 04:21 PM - Updated: 11/14/2023 10:14 AM

Status:	In Progress
Project:	CalSAWS
Component/s:	None
Fix Version/s:	None

Type:	CER	Assignee:	Sarah Rich
Reporter:	Frederick Gains		
Labels:	None		

<i>Main</i>	
Region #:	4
County:	Tulare
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Programs Impacted:	CalWORKs
Request:	<p>Issue:</p> <p>EAS 42-302.21(h)(G) States Information regarding the balance of child support recoupment and the number of months exempt due to the child support recoupment must be reported to any subsequent county(ies) to continue reimbursement of the subsequent months of aid.</p> <p>1. Current functionality does not allow the user to see all records of Unapplied Child Support Collected on the Time Limit Aid Summary page. Due to the regulation cited above, counties need to know the child support unused balance at all times.</p> <p>This is an example of how the current functionality of a converted closed case works All the child support amount was converted with a conversion date/record creation date of 04/24/2023 and no activity is reported after cutover on this case. The system when calculating the amount specifically for the "Unapplied Child Support Collected " field finds all child support before the last balanced date on the case. This case's last balanced date is (03/28/2023, from CalWIN), which is before the child support conversion date of 04/24/2023, so it does not find anything. This is only a display issue related to this field alone and there is no impact on Time on Aid/Child support functionality. The system at the backend properly acknowledges that for case 1B2MR30, the total child support collected is \$12,213.38 out of which \$11,365 has been distributed successfully, so the remaining unapplied child support is \$848.38. The system will use \$848.38 towards the next unbalanced month.</p> <p>If this family is active in another county, we would not know how much unused child support to allow the other county to use toward unticking the CalWORKs time clock.</p>
Recommendation:	Utilize the field, "Unapplied Child Support Collected" on the Time Limit Aid Summary page to always show the unapplied Child Support Collected for all CalWORKs active and closed cases.
Area(s) Impacted:	Time Limits
Committee:	CalWORKs/CalFresh, Time Limits

Attachments
CER_TUL_Show the Unused Child Support Balance_8.28.2023.doc (139 KB)