

Attachment 10 includes a separate form (Excel file) for each Key Staff position and contains two (2) parts that must be completed for each proposed candidate:

Part 1 - Resume Tab

Instructions: Include a Resume for all proposed Key Staff. The template prescribes the required content that must be submitted with Proposals in response to the RFP. This format should also be used by the successful Contractor for the duration of the Agreement.

Key Staff Background: Provide Contractor name, Key Staff name, Role of Key Staff within the Contractor organization, duration (in years) in that Role and a description of the Key Staff's role within the organization,

Key Skills: Provide a summary of all skills and qualifications the proposed Key Staff candidate possesses in support of the Key Staff position.

Education/Certifications: Provide education and any relevant certifications. Start with the most recent.

Relevant Experience: This section is optional. For any Projects not cited within Part 2, contractors may provide additional Projects that illustrate experience or background to support their Key Staff candidate. Start with the most recent experience and add as many rows as necessary.

Part 2 - Key Staff Minimum Qualification Tabs (S24 - S27)

Instructions: Complete the Staff Project qualifications portion on each of the tabs of the form (all fields with a white background). All fields on the form must be completed, providing sufficient information to allow the Consortium to validate that the proposed Staff person meets the Minimum Qualifications (MQs).

For each Project, identify the name of the Project, Project/Project Role details, Description of the relevant Project Experience, and Project Contact information.

Project/Project Role details: Provide the Contractor name, Project start and end dates, percentage of time on the Project (100%, 50%, etc.), and name of Role on the Project.

Description of Relevant Experience: Provide a description that includes sufficient detail to verify that the Key Staff role/experience on the Project is relevant the MQ definition.

Contact Information: Provide the name, company/org name, role, email and phone number of a Client/Customer contact for this Project. Contact Information must be provided for a Project to be considered valid.

A full-time equivalent (FTE) is estimated to be approximately 1,920 hours annually. Proposed Staff may not cite full-time experience gained working simultaneously on multiple Projects.

If more than six (6) Projects must be cited in order to satisfy the MQ, insert the additional Project and Contact Information and a corresponding new summary table row.

Do not enter any data into the summary section of the tab. All summary table data will be populated from the Project details provided.

If a Project's start and/or end date is prior to the start time of the MQ or a Project does not comply with a specified Project detail, the form provides some basic "error" messaging. This messaging is informational. Contractors are responsible for the accuracy of their submissions and alignment of each Project with the details of the Minimum Qualifications (MQs).

BENEFITS CAL TEST MANAGER

PART 1 – RESUME

Contractor	Deloitte Consulting LLP	Candidate Name	Mufaddal Tinmaker
Position in the Company	Manager	Length of Time in Position	37 months
Project Position & Responsibilities	Mufaddal is the test manager, overseeing the testing team's activities. His key duties include creating test scripts, conducting various types of testing such as unit, system, integration, and user acceptance, as well as managing regression and performance testing. He also handles test reporting.		
	He leads the day-to-day operations of the Deloitte test team and manages the planning, development, and execution of BenefitsCal testing. Mufaddal coordinates with development, business, and technical teams, and supports Consortium-led County validation testing.		
	Additionally, he is involved in planning and reviewing the release schedule with the Consortium, conducting BenefitsCal Release Readiness reviews, and tracking all test defects. He assists in determining defect severity levels and tracks defects through to resolution.		
	Mufaddal also provides test metrics and progress reports and participates in the Certification of Successful Production Release as outlined in the BenefitsCal Services Plan.		
Skills & Qualifications for Project Position	Mufaddal exceeds all skills, qualifications, and requirements for the project position. Overall, he possesses over 13 years of experience working with IT systems, stakeholders, and contractors to oversee testing processes; he also has more than 9 years of Integrated Eligibility/Self-Service Portal-specific experience.		
Education (add rows as needed)			
Start	End	Degree / Course of Study	School
6/1/2013	3/1/2016	MS, Information Management	Jamnalal Bajaj Institute of Management Studies (Mumbai)
3/1/2006	3/1/2009	Bachelor of Commerce/Business Management	R.D. National College (Mumbai)

Professional Certifications or Designations (add rows as needed)

Certification or Designation	Organization	Dates
Project Management Professional	Project Management Institute	5/2024
Selenium Certified Professional	Deloitte University – CBO Academy	11/2020
Advanced Certified Tester (CTA)	International Software Testing Qualifications Board	03/2015
Certified Tester Foundational (CTF)	International Software Testing Qualifications Board	06/2011
GNIIT / Software Engineering	National Institute of Information Technology	08/2009

Additional Relevant Experience (Add additional tables as needed)				
Project Title #1				
Position Title				
Begin Date		End Date		# of Months
Scope and Description of Responsibility				
Skills Utilized and Experience Attained				
Project Title #2				
Position Title				
Begin Date		End Date		# of Months
Scope and Description of Responsibility				
Skills Utilized and Experience Attained				

Project Title #3				
Position Title				
Begin Date		End Date		# of Months
Scope and Description of Responsibility				
Skills Utilized and Experience Attained				
Project Title #4				
Position Title				
Begin Date		End Date		# of Months
Scope and Description of Responsibility				
Skills Utilized and Experience Attained				

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Contractor -	Deloitte Consulting LLP		Candidate Name - Mufaddal Tinmaker		
Minimum Qualification - S24	A minimum of five (5) years of experience within the past ten (10) years as Test Manager or Lead on Projects in a health and human services or health care services Project.				
Project Name	Start Date	End Date	Percentage of Time	Duration in Months	Project Value
BenefitsCal	11/2/2020	7/31/2024	100%	45.0	45.0
Self-Service Portal and Consolidated Eligibility	5/4/2015	10/30/2020	100%	65.9	65.9
			0%	0.0	0.0
			0%	0.0	0.0
			0%	0.0	0.0
			0%	0.0	0.0
Totals				110.8	110.8

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS PROJECT DETAILS					
Minimum Qualification - S24		A minimum of five (5) years of experience within the past ten (10) years as Test Manager or Lead on Projects in a health and human services or health care services Project.			
Project #1				Contact	
Company Name:		State of California		Contact Name & Role:	Sharon Teramura, Test Manager
Project Name:		BenefitsCal		Company/Org Name:	California Statewide Automated Welfare System (CalSAWS) Consortium
Start Date (MM/DD/YYYY):		11/2/2020	End Date (MM/DD/YYYY):	7/31/2024	Phone Number:
Staff Role:		Test Manager	Percentage of Time:	100%	Email:
Description of relevant experience:		<p>BenefitsCal is a unified self-service portal transitioning the three existing portals used by the different California Counties into a consolidated system. The system is a Mobile App Portal built on server architecture and using React JS to allow it to render on cross-devices. Clients, Community-Based Organizations (CBOs), Faith-Based Organizations (FBOs), and Advocates use this portal system to apply for different state and federal programs including MediCal, CalFRESH, and CalWORKs. The BenefitsCal project is a large and complex IT project that integrates with four applications, two Commercial Off-the-Shelf (COTS) applications, seven external systems, and seven real-time systems. It is accessible in multiple locations to more than 1,000 County staff and over 1.3M end users, and has a contract value of more than \$10M.</p> <p>As the test manager, Mufaddal oversees the daily testing activities from creating test scripts through unit, system, integration, regression, performance, security, and usability, Americans with Disabilities Act (ADA), and user acceptance testing. He devised and executed all test plans in the project's design, development, and integration phases. In his role, he led testing efforts on all BenefitsCal modules in accordance with the Consortium's test plans. Mufaddal planned, estimated, scheduled, managed, and performed all system integration testing. He was the point of contact for all UAT activities and coordinated with vendor partners when necessary. He also led all requirements traceability activities for the test cases to validate coverage of all state requirements. In addition, Mufaddal performed all defect triage, prioritization, and defect severity levels rankings with the State of California and developed reports for the State to show trends of project defects and test executions utilized to show project efficiencies and efficacies.</p>			

Project #2				Contact	
Company Name:	North Dakota, Department of Health and Human Services			Contact Name & Role:	Desmond "Desi" Ottmar, Project Director, Business Analysis Account Manager
Project Name:	Self-Service Portal and Consolidated Eligibility System (SPACES)			Company/Org Name:	North Dakota Information Technology Department
Start Date:	5/4/2015	End Date:	10/30/2020	Phone Number:	
Staff Role:	Testing Lead and QA Release Manager	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>The Self-Service Portal and Consolidated Eligibility System (SPACES) is a fully integrated self-service portal and an integrated eligibility system used by clients, childcare providers, and policy and eligibility caseworkers in North Dakota to determine eligibility for state and federal programs like Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), Child Care Assistance Program (CCAP), and Medicaid (Modified Adjusted Gross Income [MAGI] and Non-MAGI). This large and complex IT system integrates more than 50 internal and external systems, with more than 2 applications, more than 30 COTS applications, more than 10 external systems, and 31 interfaces in real time. This system also utilizes multi-tiered processing and has a user interface that is front-end optimized and accessible to 7,000 end users in multiple locations. The contract value exceeds \$10M.</p> <p>The responsibilities of the testing lead and Quality Assurance (QA) and release manager included planning, estimating, scheduling, and managing system integration testing and all aspects of releases, including defect prioritization and defect fixes. Mufaddal served as the SPACES testing lead. This project included four modules involving data conversion, interfaces, eligibility, and the customer self-service portal. He devised and executed all test plans in the project's design, development, and integration phases. In addition, Mufaddal planned, estimated, scheduled, managed, and performed all system integration testing. He also led all requirements traceability activities for the test cases to validate coverage of all state requirements. He was the point of contact for all User Acceptance Testing (UAT) activities, coordinating with vendor partners when necessary. He served as a test manager for this large and complex IT system in Health and Human Services.</p>				
Project #3				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

Project #4				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

Project #5				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

Project #6				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Contractor -	Deloitte Consulting LLP		Candidate Name -	Mufaddal Tinmaker	
Minimum Qualification - \$25	A minimum of five (5) years of experience planning, preparing for, and executing system test, UAT, and/or regression tests in compliance with a recognized standard, such as IEEE or ISO.				
Project Name	Start Date	End Date	Percentage of Time	Duration in Months	Project Value
BenefitsCal	11/2/2020	7/31/2024	100%	45.0	45.0
Self-Service Portal and Consolidated Eligi	5/4/2015	10/30/2020	100%	65.9	65.9
Rendering online advertisements on Ad S	10/1/2011	4/30/2015	100%	43.0	43.0
Citibank – CITIDIRECT and Export Product	9/1/2009	9/30/2011	100%	25.0	25.0
			0%	0.0	0.0
			0%	0.0	0.0
Totals				178.8	178.8

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS PROJECT DETAILS					
Minimum Qualification - \$25	A minimum of five (5) years of experience planning, preparing for, and executing system test, UAT, and/or regression tests in compliance with a recognized standard, such as IEEE or ISO.				
Project #1				Contact	
Company Name:	State of California			Contact Name & Role:	Sharon Teramura, Test Manager
Project Name:	BenefitsCal			Company/Org Name:	California Statewide Automated Welfare System (CalSAWS) Consortium
Start Date (MM/DD/YYYY):	11/2/2020	End Date (MM/DD/YYYY):	7/31/2024	Phone Number:	
Staff Role:	Test Manager	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>BenefitsCal is a unified self-service portal that transitions the three existing portals used by the different California counties into a consolidated system. The system is a mobile app portal built on server architecture and using ReactJS to allow it to render on cross-devices. Clients, CBOs, FBOs, and Advocates use this portal system to apply for different state and federal programs including MediCal, CalFRESH, and CalWORKs. The BenefitsCal project is a large and complex IT project that integrates with four applications, two COTS applications, seven external systems, and seven real-time systems. It is accessible in multiple locations to more than 1,000 County staff and over 1.3M end users, and has a contract value of more than \$10M.</p> <p>As Test Manager, Mufaddal planned, estimated, scheduled, managed, and performed all system integration and regression testing. He was the point of contact for all UAT activities and followed International Organization for Standardization (ISO) standards. This experience extends across planning, preparing for, and executing system tests, UAT, and/or regression tests in compliance with recognized ISO standards.</p>				

Project #2				Contact	
Company Name:	North Dakota, Department of Health and Human Services			Contact Name & Role:	Desmond "Desi" Ottmar, Project Director, Business Analysis Account Manager
Project Name:	Self-Service Portal and Consolidated Eligibility System (SPACES)			Company/Org Name:	North Dakota Information Technology Department
Start Date:	5/4/2015	End Date:	10/30/2020	Phone Number:	
Staff Role:	g Lead and QA Release Man	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>SPACES is a fully integrated self-service portal and an integrated eligibility system used by clients, childcare providers, and policy and eligibility caseworkers in North Dakota to determine eligibility for state and federal programs like SNAP, TANF, CCAP, and Medicaid (MAGI and Non-MAGI). This large and complex IT system integrates more than 50 internal and external systems, with more than 2 applications, more than 30 COTS applications, more than 10 external systems, and 31 interfaces in real-time. This system also utilizes multi-tiered processing and has a user interface that is front-end optimized and accessible to 7,000 end users in multiple locations. The contract value exceeds \$10M.</p> <p>The responsibilities of the testing lead and QA and release manager included planning, estimating, scheduling, and managing system integration testing and all aspects of releases, including defect prioritization and defect fixes. Mufaddal served as the SPACES testing lead. This project included four modules involving data conversion, interfaces, eligibility, and the customer self-service portal. He devised and executed all test plans in the project's design, development, and integration phases. In addition, Mufaddal planned, estimated, scheduled, managed, and performed all system integration testing. He also led all requirements traceability activities for the test cases to validate coverage of all state requirements. He was the point of contact for all UAT activities and regression activities, ensuring testing was executed in compliance with ISO standards, coordinating with vendor partners when necessary.</p>				
Project #3				Contact	
Company Name:				Contact Name & Role:	
Project Name:	Rendering online advertisements on Ad Spots and Video Positions – Yahoo, YouTube,			Company/Org Name:	
Start Date (MM/DD/YYYY):	10/1/2011	End Date:	4/30/2015	Phone Number:	
Staff Role:	Senior Software Test Engineer	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>rents online spaces to render different ads based on a backend logic to efficiently improve user experience and track user activities using browser cookies. The responsibilities of the senior software test engineer included executing tests on reporting systems and leading an automation testing team. Mufaddal also oversaw testing planning, development, and execution. He also coordinated with the development, business, and technical teams to execute all testing activities.</p> <p>As the senior software test engineer, Mufaddal prepared and reviewed test cases, set up test data for the systems integration test, executed manual test cases on statistics and reporting systems, and led the automation team to prepare and execute linear framework testing. As a test engineer, he followed both Institute of Electrical and Electronics Engineers (IEEE) and ISO standards in system tests, integration tests, regression tests, and UAT. Management of the test process was central to this role. He validates that the test team possessed the necessary skill set and experience to carry out application functions required by the System Development Life Cycle (SDLC). Mufaddal executed the day-to-day testing activities and was involved in testing planning, development, and execution. He coordinated across infrastructure, development, application, and technical teams to execute all testing activities. He coordinated across teams to deliver on tracking test defects, determining defect severity levels and tracking defects through retest and timely resolution.</p>				

Project #4				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):	9/1/2009	End Date:	9/30/2011	Phone Number:	
Staff Role:	Software Tester	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>are systems used to manage trade and finance-related banking transactions to produce instruments, letters of credit, bank guarantees, and bills. Mufaddal designed and executed test cases. As senior Software Test Engineer included executing tests on reporting systems and leading an automation testing team.</p> <p>As software tester, Mufaddal designed and executed test cases and ensured test coverage was within the scope of the business objectives. He gained experience across test types, including system integration, regression, and UAT. As a tester, he followed ISO standards. Management of the test process was central to this role. He validated that the test team possessed the necessary skill set and experience to perform application functions required by the SDLC. Mufaddal executed the day-to-day testing activities and provided input to testing planning, development, and execution. He coordinated across infrastructure, development, application, and technical teams to execute all testing activities and across teams to deliver on tracking test defects, determining defect severity levels, and tracking defects through retest and timely resolution.</p>				

Project #5				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

Project #6				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Contractor -	Deloitte Consulting LLP		Candidate Name -	Mufaddal Tinmaker	
Minimum Qualification - S26	A minimum of five (5) years of experience with testing JAVA web-based applications, Software interaction with Oracle databases, web services, and/or cloud services.				
Project Name	Start Date	End Date	Percentage of Time	Duration in Months	Project Value
BenefitsCal	11/2/2020	7/31/2024	100%	45.0	45.0
Self-Service Portal and Consolidated Eligibility System (SPACES)	5/4/2015	10/30/2020	100%	65.9	65.9
██████ – CITIDIRECT and EPMS (Export Product Management Systems)	9/1/2009	9/30/2011	100%	25.0	25.0
			0%	0.0	0.0
			0%	0.0	0.0
			0%	0.0	0.0
Totals				135.8	135.8

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS PROJECT DETAILS	
Minimum Qualification - S26	A minimum of five (5) years of experience with testing JAVA web-based applications, Software interaction with Oracle databases, web services, and/or cloud services.

Project #1				Contact	
Company Name:	State of California			Contact Name & Role:	Sharon Teramura, Test Manager
Project Name:	BenefitsCal			Company/Org Name:	California Statewide Automated Welfare System (CalSAWS) Consortium
Start Date (MM/DD/YYYY):	11/2/2020	End Date (MM/DD/YYYY):	7/31/2024	Phone Number:	
Staff Role:	Test Manager	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>BenefitsCal is a unified self-service portal that transitions the three existing portals used by California counties into a consolidated system. The system is a mobile app portal built on server architecture and using ReactJS to allow it to render on cross-devices. Clients, CBOs, FBOs, and Advocates use this portal system to apply to different state and federal programs including MediCal, CalFRESH, and CalWORKs. The BenefitsCal project is a large and complex IT project that integrates with four applications, two COTS applications, seven external systems, and seven real-time systems. It is accessible in multiple locations to more than 1,000 County staff and over 1.3M end users, and has a contract value of more than \$10M. BenefitsCal is a JAVA web-based, cloud-hosted, self-service portal application that uses Amazon Web Services (AWS) services. It also interacts with multiple systems using secure API web services.</p> <p>As the test manager, Mufaddal oversees the testing activities from creating test scripts through unit, system, integration, regression, performance, security, and usability, ADA, and user acceptance testing. He devised and executed all test plans in the project's design, development, and integration phases. In his role, he led testing efforts on all modules of BenefitsCal, the California customer portal. Mufaddal planned, estimated, scheduled, managed, and performed all system integration testing. He was the point of contact for all UAT activities and coordinated with vendor partners when necessary. He also led all requirements traceability activities for the test cases to validate coverage of all state requirements. In addition, Mufaddal performed all defect triage and prioritization with the State of California and developed reports for the State to show trends of project defects and test executions utilized to show project efficiencies and efficacies. He served as a test manager for this large and complex IT system in California and in Health and Human Services.</p>				

Project #2				Contact	
Company Name:	North Dakota, Department of Health and Human Services			Contact Name & Role:	Desmond "Desi" Ottmar, Project Director, Business Analysis Account Manager
Project Name:	Self-Service Portal and Consolidated Eligibility System (SPACES)			Company/Org Name:	North Dakota Information Technology Department
Start Date:	5/4/2015	End Date:	10/30/2020	Phone Number:	
Staff Role:	Testing Lead and QA Release Manager	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>SPACES is a fully integrated self-service portal and an integrated eligibility system used by clients, childcare providers, and policy and eligibility caseworkers in North Dakota to determine eligibility for state and federal programs including SNAP, TANF, CCAP, and Medicaid (MAGI and Non-MAGI). SPACES is a Java web-based worker portal built using the Deloitte NextGen framework. It interacts with an Oracle DB server for storage and querying of information. ND Spaces interacts with multiple state and federal web applications using secure web services. This large and complex IT system integrates more than 50 internal and external systems, with more than 2 applications, more than 30 COTS applications, more than 10 external systems, and 31 interfaces in real-time. This system also utilizes multi-tiered processing and has a user interface that is front-end optimized and accessible to 7000 end users in multiple locations. The contract value exceeds \$10M.</p> <p>The responsibilities of the testing lead and QA and release manager included planning, estimating, scheduling, and managing system integration testing and all aspects of releases, including defect prioritization and defect fixes. Mufaddal served as the SPACES testing lead. This project included four modules involving data conversion, interfaces, eligibility, and the customer self-service portal. He devised and executed all test plans in the project's design, development, and integration phases. In addition, Mufaddal planned, estimated, scheduled, managed, and performed all system integration testing. He also led all requirements traceability activities for the test cases to validate coverage of all state requirements. He was the point of contact for all UAT activities, coordinating with vendor partners when necessary. He served as a test manager for this large and complex IT system in Health and Human Services.</p>				

Project #3					Contact	
Company Name:				Contact Name & Role:		
Project Name:				Company/Org Name:		
Start Date (MM/DD/YYYY):	9/1/2009	End Date:	9/30/2011	Phone Number:		
Staff Role:	Software Tester	Percentage of Time:	100%	Email:		
Description of relevant experience:	<p>are systems used to manage trade and finance-related banking transactions to produce instruments letters of credit, bank guarantees, and bills. portal is a JAVA web based application that using Oracle DB in the backend to store and manage application data. Mufaddal designed and executed test cases. The responsibilities of the Senior Software Test Engineer included executing tests on reporting systems and leading an automation testing team.</p> <p>As software tester, Mufaddal designed and executed test cases and ensured test coverage was within the scope of the business objectives. He gained experience across test types, including system integration, regression, and UAT. As a tester, he followed ISO standards. Management of the test process was central to this role. He validated that the test team possessed the necessary skill set and experience to perform application functions required by the SDLC. Mufaddal executed the day-to-day testing activities and provided input to testing planning, development, and execution. He coordinated across infrastructure, development, application, and technical teams to execute all testing activities and across teams to deliver on tracking test defects, determining defect severity levels, and tracking defects through retest and timely resolution.</p>					

Project #4				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					
Project #5				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					
Project #6				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Contractor -	Deloitte Consulting LLP		Candidate Name -	Mufaddal Tinmaker	
Minimum Qualification - S27	A minimum of three (3) years of experience overseeing or testing applications with multiple advocates/customers with varied business priorities and varying levels of experience with automation systems.				
Project Name	Start Date	End Date	Percentage of Time	Duration in Months	Project Value
BenefitsCal	11/2/2020	7/31/2024	100%	45.0	45.0
Self-Service Portal and Consolidated Eligibility System (SPACES)	5/4/2015	10/30/2020	100%	65.9	65.9
Rendering online advertisements on Ad Spots and Video Positions – Yahoo, YouTube, Lakme	10/1/2011	4/30/2015	100%	43.0	43.0
			0%	0.0	0.0
			0%	0.0	0.0
			0%	0.0	0.0
Totals				153.8	153.8

PART 2 – TEST MANAGER MINIMUM QUALIFICATIONS PROJECT DETAILS				
Minimum Qualification - S27		A minimum of three (3) years of experience overseeing or testing applications with multiple advocates/customers with varied business priorities and varying levels of experience with automation systems.		
Project #1				Contact
Company Name:	State of California		Contact Name & Role:	Sharon Teramura, Test Manager
Project Name:	BenefitsCal		Company/Org Name:	California Statewide Automated Welfare System (CalSAWS) Consortium
Start Date (MM/DD/YYYY):	11/2/2020	End Date (MM/DD/YYYY):	7/31/2024	Phone Number:
Staff Role:	Test Manager	Percentage of Time:	100%	Email:
Description of relevant experience:	<p>BenefitsCal is a unified self-service portal that transitions the three existing portals used by California counties into a consolidated system. The system is a mobile app portal built on server architecture and using ReactJS to allow it to render on cross-devices. Clients, CBOs, FBOs, and Advocates use this portal system to apply to different state and federal programs including MediCal, CalFRESH, and CalWORKs. The BenefitsCal project is a large and complex IT project that integrates with four applications, two COTS applications, seven external systems, and seven real-time systems. It is accessible in multiple locations to more than 1,000 County staff and over 1.3M end users, and has a contract value of more than \$10M. BenefitsCal is a JAVA web-based, cloud-hosted, self-service portal application that uses Amazon Web Services (AWS) services. It also interacts with multiple systems using secure API web services.</p> <p>As test manager, Mufaddal performed all defect triage, prioritization, and testing with the Consortium to improve outcomes for all relevant stakeholders and customers across different programs. He developed reports for the State to show trends of project defects and test executions utilized to show project efficiencies and efficacies. He conducted release readiness reviews and worked with the Consortium to plan release scheduling. Along with the Consortium, he certified successful production releases.</p>			

Project #2				Contact	
Company Name:	North Dakota, Department of Health and Human Services			Contact Name & Role:	Desmond "Desi" Ottmar, Project Director, Business Analysis Account Manager
Project Name:	Self-Service Portal and Consolidated Eligibility System (SPACES)			Company/Org Name:	North Dakota Information Technology Department
Start Date:	5/4/2015	End Date:	10/30/2020	Phone Number:	
Staff Role:	Testing Lead and QA Release Manager	Percentage of Time:	100%	Email:	
Description of relevant experience:	<p>SPACES is a fully integrated self-service portal and an integrated eligibility system used by clients, childcare providers, and policy and eligibility caseworkers in North Dakota to determine eligibility for state and federal programs including SNAP, TANF, CCAP, and Medicaid (MAGI and Non-MAGI). SPACES is a Java web-based worker portal built using the Deloitte NextGen framework. It interacts with an Oracle DB server for storage and querying of information. ND Spaces interacts with multiple state and federal web applications using secure web services. This large and complex IT system integrates more than 50 internal and external systems, with more than 2 applications, more than 30 COTS applications, more than 10 external systems, and 31 interfaces in real-time. This system also utilizes multi-tiered processing and has a user interface that is front-end optimized and accessible to 7000 end users in multiple locations. The contract value exceeds \$10M.</p> <p>The responsibilities of the testing lead and QA and release manager included planning, estimating, scheduling, and managing system integration testing and all aspects of releases, including defect prioritization and defect fixes. Mufaddal served as the SPACES testing lead. This project included four modules involving data conversion, interfaces, eligibility, and the customer self-service portal. He devised and executed all test plans in the project's design, development, and integration phases. In addition, Mufaddal planned, estimated, scheduled, managed, and performed all system integration testing. He also led all requirements traceability activities for the test cases to validate coverage of all state requirements. He was the point of contact for all UAT activities, coordinating with vendor partners when necessary. He served as a test manager for this large and complex IT system in Health and Human Services.</p>				

Project #3				Contact	
Company Name:	[REDACTED]			Contact Name & Role:	[REDACTED]
Project Name:	Rendering online advertisements on Ad Spots and Video Positions – Yahoo, YouTube, Lakme			Company/Org Name:	[REDACTED]
Start Date (MM/DD/YYYY):	10/1/2011	End Date:	4/30/2015	Phone Number:	[REDACTED]
Staff Role:	Senior Software Test Engineer	Percentage of Time:	100%	Email:	[REDACTED]
Description of relevant experience:	<p>[REDACTED] rents online spaces to render different ads based on a backend logic to efficiently improve user experience and track user activities using browser cookies. The responsibilities of the senior software test engineer included executing tests on reporting systems and leading an automation testing team. Mufaddal also oversaw planning, development, and execution of testing. He also coordinated with the development, business, and technical teams to execute all testing activities.</p> <p>As the senior software test engineer, Mufaddal prepared and reviewed test cases, set up test data for the systems integration test, executed manual test cases on statistics and reporting systems, and led the automation team to prepare and execute linear framework testing. As a test engineer, he followed both IEEE and ISO standards in system tests, integration tests, regression tests, and UAT. Management of the test process was central to this role. He validated that the test team possessed the necessary skill set and experience to perform application functions required by the SDLC. Mufaddal executed the day-to-day testing activities and was involved in the testing planning, development, and execution. He coordinated across infrastructure, development, application, and technical teams to execute all testing activities. He coordinated across teams to deliver on tracking test defects, determining defect severity levels, and tracking defects through retest and timely resolution.</p>				

Project #4				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

Project #5				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					

Project #6				Contact	
Company Name:				Contact Name & Role:	
Project Name:				Company/Org Name:	
Start Date (MM/DD/YYYY):		End Date:		Phone Number:	
Staff Role:		Percentage of Time:		Email:	
Description of relevant experience:					