Attachment 10 includes a separate form (Excel file) for each Key Staff position and contains two (2) parts that must be completed for each proposed candidate:

Part 1 - Resume Tab

Instructions: Include a Resume for all proposed Key Staff. The template prescribes the required content that must be submitted with Proposals in response to the RFP. This format should also be used by the successful Contractor for the duration of the Agreement.

Key Staff Background: Provide Contractor name, Key Staff name, Role of Key Staff within the Contractor organization, duration (in years) in that Role and a description of the Key Staff's role within the organization,

Key Skills: Provide a summary of all skills and qualifications the proposed Key Staff candidate possesses in support of the Key Staff position.

Education/Certifications: Provide education and any relevant certifications. Start with the most recent.

Relevant Experience: This section is optional. For any Projects not cited within Part 2, contractors may provide additional Projects that illustrate experience or background to support their Key Staff candidate. Start with the most recent experience and add as many rows as necessary.

Part 2 - Key Staff Minimum Qualification Tabs (S13 - S15)

Instructions: Complete the Staff Project qualifications portion on each of the tabs of the form (all fields with a white background). All fields on the form must be completed, providing sufficient information to allow the Consortium to validate that the proposed Staff person meets the Minimum Qualifications (MQs).

For each Project, identify the name of the Project, Project/Project Role details, Description of the relevant Project Experience, and Project Contact information.
Project/Project Role details: Provide the Contractor name, Project start and end dates, percentage of time on the Project (100%, 50%, etc.), and name of Role on the Project.
Description of Relevant Experience: Provde a description that includes sufficient detail to verify that the Key Staff role/experience on the Project is relevant the MQ definition.
Contact Information: Provide the name, company/org name, role, email and phone number of a Client/Customer contact for this Project. Contact Information must be provided for a Project to be considered valid.

A full-time equivalent (FTE) is estimated to be approximately 1,920 hours annually. Proposed Staff may not cite full-time experience gained working simultaneously on multiple Projects.

If more than six (6) Projects must be cited in order to satisfy the MQ, insert the additional Project and Contact Information and a corresponding new summary table row.

Do not enter any data into the summary section of the tab. All summary table data will be populated from the Project details provided.

If a Project's start and/or end date is prior to the start time of the MQ or a Project does not comply with a specified Project detail, the form provides some basic "error" messaging. This messaging is informational. Contractors are responsible for the accuracy of their submissions and alignment of each Project with the details of the Minimum Qualifications (MQs).

BENEFITSCAL APPLICATION MANAGER

PART 1 – RESUME

Contractor	Deloitte Consulting LLP	**Candidate Name**	Avinash Sankhla
Position in the Company	Senior Manager	**Length of Time in Position**	29 months
Project Position & Responsibilities	Avinash, the application manager, oversees the planning and implementation of application changes. He manages the application team, coordinates maintenance, and handles the Software Change Request (SCR) process. Avinash collaborates with UCD leads to enhance user experience and ensures accurate SCR documentation. He evaluates and prioritizes potential application scope changes and release content. Committed to continuous improvement, he ensures rapid production releases and effective communication of application updates. Avinash assesses enhancements for optimal design and leads the development of application deliverables, maintaining security and mitigating operational risks.		
Skills & Qualifications for Project Position	Avinash exceeds all skills, qualifications, and requirements for this project position. He brings 25+ years of technology experience across the public and private sectors. He is a delivery focused IT leader, cloud strategist, and technology transformation solutions architect with more than 25+ years of technology experience across the public and private sectors. He has extensive experience managing the day-to-day activities of application teams, managing SCR processes, planning and overseeing application maintenance tasks, and overseeing production releases. His work has modernizedand enhanced complex and critical IT applications.		

Education (add rows as needed)

Start	End	Degree / Course of Study	School
8/1/1989	5/1/1993	Bachelor of Engineering, Computer Sciences	Maharashtra Institute of Technology

Professional Certifications or Designations (add rows as needed)

Certification or Designation	Organization	Dates
Oracle Cloud Infrastructure AI Certified Associate	Oracle	7/2024
Oracle Cloud Infrastructure Certified Associate	Oracle	3/2023
DevOps Foundations	DevOps Institute	2/2023

Additional Relevant Experience (Add additional tables as needed)					
Project Title #1					
Position Title					
Begin Date		**End Date**		**# of Months**	
Scope and Description of Responsibility					
Skills Utilized and Experience Attained					
Project Title #2					
Position Title					
Begin Date		**End Date**		**# of Months**	
Scope and Description of Responsibility					
Skills Utilized and Experience Attained					

Project Title #3					
Position Title					
Begin Date		**End Date**		**# of Months**	
Scope and Description of Responsibility					
Skills Utilized and Experience Attained					
Project Title #4					
Position Title					
Begin Date		**End Date**		**# of Months**	
Scope and Description of Responsibility					
Skills Utilized and Experience Attained					
Project Title #5					
Position Title					
Begin Date		**End Date**		**# of Months**	
Scope and Description of Responsibility					
Skills Utilized and Experience Attained					

PART 2 – APPLICATION MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Contractor -	**Deloitte Consulting LLP**		**Candidate Name -**	**Avinash Sankhla**	
Minimum Qualification - S13	A minimum of five (5) years of experience within the past ten (10) years of experience in the development, implementation and management of information technology -and IT systems, including cloud architectures, portal applications, business systems, server technologies, and communication technologies.				
Project Name	**Start Date**	**End Date**	**Percentage of Time**	**Duration in Months**	**Project Value**
E-Business Suite (EBS) Migration to Cloud, M	7/1/2021	9/30/2023	100%	27.0	27.0
Managed Services	6/1/2018	6/30/2021	50%	37.0	18.5
Oracle IDM	3/1/2017	6/30/2021	50%	52.0	26.0
Integration Services	9/1/2015	4/10/2016	100%	7.3	7.3
SOA-ESB Implementation	4/15/2015	8/30/2015	100%	4.5	4.5
TIAA-CREF	8/1/2014	4/14/2015	100%	8.4	8.4
			Totals	136.1	91.7

PART 2 – APPLICATION MANAGER MINIMUM QUALIFICATIONS PROJECT DETAILS					
Minimum Qualification - S13	A minimum of five (5) years of experience within the past ten (10) years of experience in the development, implementation and management of information technology -and IT systems, including cloud architectures, portal applications, business systems, server technologies, and communication technologies.				
Project #1				**Contact**	
Company Name:	[redacted]			***Contact Name & Role:***	[redacted]
Project Name:	*E-Business Suite (EBS) Migration to Cloud, Managed Services*			***Company/Org Name:***	[redacted]
Start Date (MM/DD/YYYY):	*7/1/2021*	***End Date (MM/DD/YYYY):***	*9/30/2023*	***Phone Number:***	[redacted]
Staff Role:	*Account Lead/Program Manager*	***Percentage of Time:***	*100%*	***Email:***	[redacted]
Description of relevant experience:	*Avinash managed the Oracle joint delivery partnership for this program, overseeing Program Managers (PMs) and technology leads. He defined the migration strategy across 11 environments and various instance types. Avinash led the cloud adoption and migration effort across all EBS instances, improving system performance by 23% while utilizing automated migration tools to streamline application migration and cloning. He also managed the setup of an integrated Azure DevOps (ADO) pipeline with Oracle Cloud Infrastructure (OCI) and Terraform Workspace (TFE) Integration. This setup decreased risk, standardized infrastructure and configuration scripts, and tripled the performance of infrastructure builds by implementing an automated DevOps pipeline. Additionally, Avinash led the Oracle EBS-related scrum team, improved existing processes, and implemented operational enhancements. He supervised Maintenance & Operations (M&O) services, including OCI cloud infrastructure, multiple Oracle EBS and ERP Central Component (ECC) instances, and Value Chain Planning (VCP) instances.*				

Project #2				Contact	
Company Name:	*Department of Human Services: State of Hawaii*			**Contact Name & Role:**	*Ryan Shimamura (Chief Technology Officer)*
Project Name:	*Managed Services*			**Company/Org Name:**	*State of Hawaii, Department of Human Services (SOH-DHS)*
Start Date (MM/DD/YYYY):	*6/1/2018*	**End Date:**	*6/30/2021*	**Phone Number:**	[redacted]
Staff Role:	*Account Lead/Program Manager*	**Percentage of Time:**	*50%*	**Email:**	[redacted]
Description of relevant experience:	*Avinash led the multi-year M&O program to manage the state-wide enterprise platform, infrastructure, and applications for DHS, including the Benefit, Employment, and Support Services Division systems (BESSD) and Medicaid online eligibility application environments (MedQuest/KOLEA). He supervised multiple teams—totaling over 75 FTE resources—along with contractors, vendors, and partners supporting M&O, data center development efforts, Program Management Office (PMO), Database Administrators (DBAs), and security compliance mandates. As the focal point to the government, he met 99+% of SLA targets, improved operational efficiencies by introducing automation, and implemented DevOps-based Continuous Integration/Continuous Delivery (CI/CD) tools such as Ansible, Jenkins, and Git. Additionally, Avinash supervised the Oracle Cloud Infrastructure (OCI) Cloud Transformation Assessment and presented the findings to the State Chief Information Officer (CIO). He successfully enhanced and introduced stringent governance and process methodologies, executed Quarterly Business Reviews (QBRs), enhanced predictive reporting, automated release, and configuration management. The platform included multiple instances of Oracle Siebel and Oracle EBS applications, Service-Oriented Architecture (SOA) middleware, Identity Management (IDM), enterprise data warehousing, Oracle Business Intelligence (OBI), content management systems, portal dashboards, databases, and Oracle Engineered Systems.*					

Project #3				Contact	
Company Name:	*City and County of San Francisco – Department of Technology (CCSF-DT)*			**Contact Name & Role:**	*Chinna Subramaniam (Director, IAM and Directory Services)*
Project Name:	*Oracle IDM*			**Company/Org Name:**	*City & County of San Francisco - Department of Technology (CCSF-DT)*
Start Date (MM/DD/YYYY):	*3/1/2017*	**End Date:**	*6/30/2021*	**Phone Number:**	[redacted]
Staff Role:	*Project/Program Manager*	**Percentage of Time:**	*50%*	**Email:**	[redacted]
Description of relevant experience:	*Avinash led the on-premise implementation of the Oracle IDM suite and Oracle SOA across the Department of Technology, supporting the Controllers' Office, which serves as the centralized IT service provider for various County entities such as the airport, police, and county hospitals. He provided post-implementation Maintenance & Operations (M&O) services and successfully managed the migration to Oracle IDCS on the Oracle Cloud. This migration included specifying business and system requirements, along with overseeing the design, development, testing, and implementation processes. Additionally, he integrated county-wide departmental enterprise systems (e.g., PeopleSoft, EBS) to enable centralized SSO, access, authentication, and authorization. Avinash also led the CCSF-311 Customer Service Center program, where the existing Oracle Databases and on-premise SOA implementations were migrated to Oracle Cloud using Oracle Database Cloud Service (DBCS) and Oracle Integration Cloud (OIC). As part of the project, the team developed inbound and outbound integrations, configured Automated Transaction Processing (ATP) instances in the cloud, and provided testing and post-production support services.*					

Project #4				Contact	
Company Name:	[redacted]			**Contact Name & Role:**	[redacted]
Project Name:	*Integration Services*			**Company/Org Name:**	[redacted]
Start Date (MM/DD/YYYY):	*9/1/2015*	**End Date:**	*4/10/2016*	**Phone Number:**	[redacted]
Staff Role:	*Program Manager*	**Percentage of Time:**	*100%*	**Email:**	[redacted]
Description of relevant experience:	*As the program manager, Avinash was responsible for delivering a variety of services related to the client's integration services. This included the design, development, implementation, testing, and enhancement of services using the Oracle SOA platform to integrate the on-premise Monarch ERP with Sales Cloud and Oracle PBCS (Oracle Planning & Budgeting Cloud Service). The project involved reviewing and assessing existing SOA-based interfaces, enhancing designs, and developing new integrations. Following the development, these integrations were tested and implemented. Additionally, a proof of concept (POC) was performed using Oracle Integration Cloud Services (ICS) to validate the integrations, which were then successfully implemented using Oracle Integration Cloud (OIC).*				

Project #5				Contact	
Company Name:	[redacted]			**Contact Name & Role:**	[redacted]
Project Name:	*SOA-ESB Implementation*			**Company/Org Name:**	[redacted]
Start Date (MM/DD/YYYY):	*4/15/2015*	**End Date:**	*8/30/2015*	**Phone Number:**	[redacted]
Staff Role:	*Technology Manager*	**Percentage of Time:**	*100%*	**Email:**	[redacted]
Description of relevant experience:	*As the Technology Manager, Avinash oversaw the complex implementation of a Service-Oriented Architecture (SOA) based environment using the Oracle SOA Suite Enterprise Service Bus (ESB) across four environments. The program began with an initial assessment and the gathering of business and system requirements specific to integration needs. This was followed by the design and development of interfaces, testing, and the implementation of the SOA-ESB environment and its integrations. Additional deliverables included the installation, implementation, and configuration guides; relevant scripts for automated start-stop functions and backups; and a system administration guidebook that documented administrative configurations and troubleshooting steps.*				

Project #6				Contact	
Company Name:	[redacted]			**Contact Name & Role:**	[redacted]
Project Name:	[redacted]			**Company/Org Name:**	[redacted]
Start Date (MM/DD/YYYY):	*8/1/2014*	**End Date:**	*4/14/2015*	**Phone Number:**	[redacted]
Staff Role:	*Technology Lead*	**Percentage of Time:**	*100%*	**Email:**	[redacted]
Description of relevant experience:	*As the Technology Lead, Avinash defined a five-year integrated IT roadmap for all HR functions across the enterprise. This comprehensive plan included an in-depth assessment and audit of the existing technology footprint, followed by the development of a strategic technology roadmap. Subsequently, he outlined the system requirements specifications, designed an architecture blueprint, and devised an implementation and testing approach for the Oracle Fusion HCM 8.0 cloud-based SaaS solution. The implementation encompassed not only the Oracle Fusion HCM 8.0 but also the integration of a third-party Payroll (ADP) solution. Key components included relevant interfaces, data conversions from existing PeopleSoft to Oracle Cloud, enterprise-wide HR interfaces, ADP Payroll Interface, Single Sign-On integration with Oracle HCM Cloud, identity synchronizations, and data security and transfer protocols.*				

PART 2 – APPLICATION MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Contractor -	**Deloitte Consulting LLP**		**Candidate Name -**	**Avinash Sankhla**	
Minimum Qualification - S14	A minimum of five (5) years of experience within the past ten (10) years, managing a SDLC, including business and system requirement specification, design, development, testing, and implementation, on Projects involving complex IT systems.				
Project Name	**Start Date**	**End Date**	**Percentage of Time**	**Duration in Months**	**Project Value**
EBS Migration to Cloud, Managed Services	7/1/2021	9/30/2023	100%	27.0	27.0
Managed Services	6/1/2018	6/30/2021	50%	37.0	18.5
Oracle IDM	3/1/2017	6/30/2021	50%	52.0	26.0
Integration Services	9/1/2015	4/10/2016	100%	7.3	7.3
SOA-ESB Implementation	4/15/2015	8/30/2015	100%	4.5	4.5
TIAA-CREF	8/1/2014	4/15/2015	100%	8.5	8.5
			Totals	109.2	91.7

PART 2 – APPLICATION MANAGER MINIMUM QUALIFICATIONS PROJECT DETAILS					
Minimum Qualification - S14	A minimum of five (5) years of experience within the past ten (10) years, managing a SDLC, including business and system requirement specification, design, development, testing, and implementation, on Projects involving complex IT systems.				
Project #1				**Contact**	
Company Name:	[redacted]			***Contact Name & Role:***	[redacted]
Project Name:	*EBS Migration to Cloud, Managed Services*			***Company/Org Name:***	[redacted]
Start Date (MM/DD/YYYY):	*7/1/2021*	***End Date (MM/DD/YYYY):***	*9/30/2023*	***Phone Number:***	[redacted]
Staff Role:	*Account Lead/Program Manager*	***Percentage of Time:***	*100%*	***Email:***	[redacted]
Description of relevant experience:	*Avinash demonstrated exemplary leadership in managing the Oracle joint delivery partnership, overseeing project managers and technology leads while formulating and executing a migration strategy across 11 different EBS environments and various instance types to Oracle Cloud. This showcased his ability to handle complex IT systems and integration challenges. Based on the SDLC methodology, the strategy involved gathering and analyzing business and system requirements, creating relevant migration design documents, developing migration scripts, enhancing cloud-based interfaces, and conducting tests across various migration cycles before finally implementing and executing production migration. He spearheaded cloud adoption and migration for multiple Oracle E-Business Suite (EBS), ECC instances, and Value Chain Planning (VCP) instances, enhancing overall system performance by 23% through the use of automated tools.* *Additionally, Avinash established an integrated Azure DevOps pipeline with Oracle Cloud Infrastructure and Terraform Workspace, tripling infrastructure build performance and standardizing configurations. His leadership of the Oracle EBS-related functional and technical enhancement Scrum team, along with supervision of Maintenance & Operations post-migration, ensured meticulous adherence to the software development lifecycle. This encompassed requirement specification, design, development, testing, and implementation, significantly elevating operational processes and system functionalities.*				

Project #2				Contact	
Company Name:	*Department of Human Services : State of Hawaii*			**Contact Name & Role:**	*Ryan Shimamura (Chief Technology Officer)*
Project Name:	*Managed Services*			**Company/Org Name:**	*State of Hawaii, Department of Human Services (SOH-DHS)*
Start Date:	*6/1/2018*	**End Date:**	*6/30/2021*	**Phone Number:**	[redacted]
Staff Role:	*count Lead/Program Manag*	**Percentage of Time:**	*50%*	**Email:**	[redacted]
Description of relevant experience:	*Avinash led the multi-year Maintenance & Operations (M&O) program to manage the state-wide enterprise platform, infrastructure, and applications for the Department of Human Services (DHS), including the Benefit, Employment, and Support Services Division (BESSD) systems and Medicaid online eligibility application environments (MedQuest/KOLEA). He effectively supervised a diverse team of over 75 full-time employees, contractors, vendors, and partners across multiple domains such as Maintenance & Operations, Data Center management, development, Project Management Office (PMO), database administration, and security compliance. As a central liaison to the government, he consistently met and exceeded 99% of Service Level Agreement (SLA) targets, demonstrating his adeptness in managing highly complex IT systems in this public sector engagement.* *Under his leadership, and adopting SDLC and Agile methodologies as applicable, operational efficiencies were significantly enhanced through the introduction of automation and DevOps-based Continuous Integration/Continuous Deployment (CI/CD) tools such as Ansible, Jenkins, and Git. This strategic integration facilitated a streamlined software development lifecycle, ensuring rigorous adherence to business and system requirement specifications, design, development, testing, and implementation phases.* *Avinash also spearheaded the Oracle Cloud Infrastructure (OCI) Cloud Transformation Assessment and presented his findings to the State Chief Information Officer (CIO). His efforts led to the successful enhancement of governance and process methodologies, the establishment of executive Quarterly Business Reviews (QBRs), and the implementation of enhanced predictive reporting, automated release, and configuration management systems.* *The platform managed under his supervision included multiple instances of complex IT systems such as Oracle Siebel, Oracle E-Business Suite (EBS) applications, Service-Oriented Architecture (SOA) middleware, Identity Management (IDM), enterprise data warehousing, Oracle Business Intelligence (OBI), content management systems, portal dashboards, databases, Oracle Engineered Systems, and custom Java applications. This comprehensive management and enhancement of such a diverse set of technologies underscore his capability to handle intricate IT environments, ensuring seamless operation and robust system performance across the board.*					

Project #3				Contact	
Company Name:	*City & Country of San Francisco – Department of Technology (CCSF-DT)*			**Contact Name & Role:**	*Chinna Subramaniam (Director, IAM and Directory Services)*
Project Name:	*Oracle IDM*			**Company/Org Name:**	*City & County of San Francisco - Department of Technology (CCSF-DT)*
Start Date (MM/DD/YYYY):	*3/1/2017*	**End Date:**	*6/30/2021*	**Phone Number:**	[redacted]
Staff Role:	*Project/Program Manager*	**Percentage of Time:**	*50%*	**Email:**	[redacted]
Description of relevant experience:	*Avinash managed the complete Software Development Life Cycle (SDLC) for complex IT systems, including the specification of business and system requirements, design, development, testing, and implementation. He led a 20-person team in a four-year, on-premises implementation of the Oracle IDM suite and Oracle SOA integration platform, serving approximately 200,000 users for the City and County of San Francisco (CCSF) across the Department of Technology (CCSF-DT). His role involved strategic collaboration with the CTO, CISO, and Controller's Office for critical decision-making. As the centralized IT service provider to various county entities such as the airport, police, and county hospitals, CCSF-DT relied on his leadership.* *Avinash was instrumental in providing post-implementation Maintenance & Operations (M&O) services, utilizing SDLC methodologies for interface development. He successfully managed the migration of the on-premise Identity and Access Management (IAM) platform to Oracle Cloud's Identity Cloud Service (IDCS). Furthermore, he integrated county-wide departmental enterprise systems like PeopleSoft and EBS to facilitate centralized Single Sign-On (SSO), access, authentication, and authorization.* *Additionally, Avinash spearheaded the CCSF-311 Customer Service Center program, transitioning existing Oracle Databases and on-premise SOA implementations to Oracle Cloud using Database Cloud Service (DBCS) and Oracle Integration Cloud (OIC). His team developed both inbound and outbound integrations, configured Automated Transaction Processing (ATP) instances in the cloud, and provided comprehensive testing and post-production support services.*					

Project #4				Contact	
Company Name:	[redacted]			**Contact Name & Role:**	[redacted]
Project Name:	Integration Services			**Company/Org Name:**	[redacted]
Start Date (MM/DD/YYYY):	9/1/2015	**End Date:**	4/10/2016	**Phone Number:**	[redacted]
Staff Role:	Program Manager	**Percentage of Time:**	100%	**Email:**	[redacted]
Description of relevant experience:	As the program manager, Avinash was responsible for delivering a variety of services related to the client's Integration services, including the design, development, implementation, testing, and enhancement of services using the Oracle SOA platform. This connected the on-premise Monarch ERP with Sales Cloud and Oracle PBCS (Oracle Planning & Budgeting Cloud Service). The project involved a review and assessment of existing SOA-based interfaces, design enhancements, and the creation of new integrations. Following the development of these integrations, they were tested and implemented. Additionally, a proof of concept (POC) was performed using Oracle Integration Cloud Services (ICS) to validate the integrations, which were then successfully implemented using Oracle Integration Cloud (OIC) following the SDLC methodology.				

Project #5				Contact	
Company Name:	[redacted]			**Contact Name & Role:**	[redacted]
Project Name:	SOA-ESB Implementation			**Company/Org Name:**	[redacted]
Start Date (MM/DD/YYYY):	4/15/2015	**End Date:**	8/30/2015	**Phone Number:**	[redacted]
Staff Role:	Technology Manager	**Percentage of Time:**	100%	**Email:**	[redacted]
Description of relevant experience:	As the Technology Manager, Avinash managed the complex implementation of a Service-Oriented Architecture (SOA)-based environment using the Oracle SOA Suite Enterprise Service Bus (ESB) across four environments. The program involved an initial assessment, gathering of business and system requirements specific to integration needs, and the design and subsequent development of interfaces. Following the testing, the SOA-ESB environment and integrations were successfully implemented following the SDLC methodology.				

Project #6				Contact	
Company Name:	[redacted]			**Contact Name & Role:**	[redacted]
Project Name:	TIAA-CREF			**Company/Org Name:**	[redacted]
Start Date (MM/DD/YYYY):	8/1/2014	**End Date:**	4/15/2015	**Phone Number:**	[redacted]
Staff Role:	Technology Lead	**Percentage of Time:**	100%	**Email:**	[redacted]
Description of relevant experience:	As the Technology Lead, Avinash was part of the implementation of the Oracle Fusion HCM 8.0 cloud-based SaaS solution and the 3rd Party Payroll (ADP) solution; relevant interfaces; data conversions from existing PeopleSoft to Oracle Cloud; interface across the HR enterprise; ADP Payroll Interface; Single Sign-On integration with Oracle HCM Cloud; Identity Synchronizations; Data Security; and Data Transfer, all through the SDLC. He oversaw project aspects related to business and system requirements gathering, design, development, testing, and implementation.				

PART 2 – APPLICATION MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE					
Contractor -	**Deloitte Consulting LLP**		**Candidate Name -**	**Avinash Sankhla**	
Minimum Qualification - S15	A minimum of three (3) years of experience applying UCD processes and User Experience (UX) activities (such as usability reviews, studies, and testing) on IT Projects.				
Project Name	**Start Date**	**End Date**	**Percentage of Time**	**Duration in Months**	**Project Value**
EBS Migration to Cloud, Managed Service	7/1/2021	9/30/2023	100%	27.0	27.0
Managed Services	6/1/2018	6/30/2021	50%	37.0	18.5
Oracle IDM	3/1/2017	6/30/2021	50%	52.0	26.0
			0%	0.0	0.0
			0%	0.0	0.0
			0%	0.0	0.0
			Totals	115.9	71.4

PART 2 – APPLICATION MANAGER MINIMUM QUALIFICATIONS PROJECT DETAILS					
Minimum Qualification - S15	A minimum of three (3) years of experience applying UCD processes and User Experience (UX) activities (such as usability reviews, studies, and testing) on IT Projects.				
Project #1				**Contact**	
Company Name:	[redacted]			***Contact Name & Role:***	[redacted]
Project Name:	*EBS Migration to Cloud, Managed Services*			***Company/Org Name:***	[redacted]
Start Date (MM/DD/YYYY):	*7/1/2021*	***End Date (MM/DD/YYYY):***	*9/30/2023*	***Phone Number:***	[redacted]
Staff Role:	*Account Lead/Pro*	***Percentage of Time:***	*100%*	***Email:***	[redacted]
Description of relevant experience:	*Avinash demonstrated expertise in integrating User-Centered Design (UCD) and User Experience (UX) processes into IT projects over three years. He led the Oracle joint delivery partnership, enhancing system performance by 23% through streamlined migration strategies that prioritized user interaction and satisfaction. His role also involved overseeing the implementation of an Azure DevOps (ADO) pipeline with Oracle Cloud Infrastructure (OCI), which notably improved infrastructure build performance by 300%. Avinash ensured that the development and enhancements of web interfaces across the applications, the interface portal, and content management systems conformed to 508 compliance and were consistent with stringent standards and guidelines for User-Centered Design (UCD) and User Experience (UX) improvements, as mandated by the state.*				
Project #2				**Contact**	
Company Name:	*Department of Human Services : State of Hawaii*			***Contact Name & Role:***	*Ryan Shimamura (Chief Technology Officer)*
Project Name:	*Managed Services*			***Company/Org Name:***	*State of Hawaii, Department of Human Services (SOH-DHS)*
Start Date (MM/DD/YYYY):	*6/1/2018*	***End Date:***	*6/30/2021*	***Phone Number:***	[redacted]
Staff Role:	*count Lead/Program Manag*	***Percentage of Time:***	*50%*	***Email:***	[redacted]
Description of relevant experience:	*Avinash led diverse teams comprising over 75 full-time employees, contractors, and partners in roles spanning Maintenance & Operations (M&O), Data Center initiatives, and development projects. He consistently achieved over 99% of SLA targets while acting as the primary government liaison. Notably, he enhanced operational efficiencies by integrating automation and DevOps practices, including tools like Ansible, Jenkins, and Git. He placed a strong emphasis on User-Centered Design (UCD) and User Experience (UX) improvements across the Benefit, Employment, and Support Services Division systems (BESSD), and the Medicaid online eligibility application environments (MedQuest/KOLEA).*				

Project #3				Contact	
Company Name:	*City & Country of San Francisco – Department of Technology (CCSF-DT)*			**Contact Name & Role:**	*Chinna Subramaniam (Director, IAM and Directory Services)*
Project Name:	*Oracle IDM*			**Company/Org Name:**	*City & County of San Francisco - Department of Technology (CCSF-DT)*
Start Date (MM/DD/YYYY):	*3/1/2017*	**End Date:**	*6/30/2021*	**Phone Number:**	[redacted]
Staff Role:	*Project/Program Manager*	**Percentage of Time:**	*50%*	**Email:**	[redacted]
Description of relevant experience:	*Avinash led the on-premises implementation of the Oracle IDM suite and Oracle SOA across the Department of Technology, supporting the Controllers' Office, which serves as the centralized IT service provider to various County entities, including the airport, police, and county hospitals. He provided post-implementation Maintenance & Operations (M&O) services and successfully migrated to IDCS on Oracle Cloud. Additionally, he integrated county-wide departmental enterprise systems (such as PeopleSoft and EBS) for centralized SSO, access, authentication, and authorization.* *During the design and development of user-interactive, self-service screens and web front-end for registration, user provisioning, and portal workflow approvals, a strong emphasis was placed on User-Centered Design (UCD) and User Experience (UX). This was to ensure adherence to county standards and 508 compliance requirements. The process involved multiple design iterations, extensive user testing, and the incorporation of accessibility features throughout the development process, ensuring that all users, regardless of disability, could interact with the product effectively and efficiently.* *Avinash also led the program for the CCSF-311 Customer Service Center, where the existing Oracle Databases and on-premise SOA implementations were migrated to Oracle Cloud using DBCS and Oracle Integration Cloud (OIC). As part of the project, the team developed inbound and outbound integrations and configured Automated Transaction Processing (ATP) instances in the cloud, while also providing testing services and post-production support.*				

Project #4				Contact	
Company Name:				**Contact Name & Role:**	
Project Name:				**Company/Org Name:**	
Start Date (MM/DD/YYYY):		**End Date:**		**Phone Number:**	
Staff Role:		**Percentage of Time:**		**Email:**	
Description of relevant experience:					

Project #5				Contact	
Company Name:				**Contact Name & Role:**	
Project Name:				**Company/Org Name:**	
Start Date (MM/DD/YYYY):		**End Date:**		**Phone Number:**	
Staff Role:		**Percentage of Time:**		**Email:**	
Description of relevant experience:					

Project #6				Contact	
Company Name:				**Contact Name & Role:**	
Project Name:				**Company/Org Name:**	
Start Date (MM/DD/YYYY):		**End Date:**		**Phone Number:**	
Staff Role:		**Percentage of Time:**		**Email:**	
Description of relevant experience:					