

CalSAWS Quality Assurance Bi-Weekly Status Report

Reporting Period: April 8, 2024, to April 21, 2024

1.0 Quality Assurance.....3

1.1 CalSAWS Bi-Weekly Status Agenda Topics.....3

1.2 Deliverables Management4

1.3 Highlights for the Reporting Period6

1.4 Activities for the Next Reporting Period..... 11

1.5 Deviations from Plan/Adjustments 15

Table of Tables

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics3

Table 1-2 – Overall Summary of CalSAWS M&O Deliverable Status.....4

Table 1-3 – Overall Summary of OCAT Deliverable Status4

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status5

Table 1-5 – Weekly M&O System Change Request (SCR) Updates9

Table 1-6 – CalSAWS 24.05 Independent Test Progress9

Table 1-7 – Priority Release/RWR Issues Completed for QA Review/Test 10

Table 1-8 – Priority Release/RWR Issues In Progress for QA Review/Test 11

1.0 Quality Assurance

1.1 CalSAWS Bi-Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in New Risk Reviews for CalSAWS Contact Center Configuration and BenefitsCal Case Linking Digital ID Verification • Participated in OCAT Monthly SLA review • Participated in Hyland Imaging Monthly SLA review • Participated in Implementation Support Services (ISS) Reports Documentation Status review • Facilitated Retrospectives for Release Management, Governance and Sponsorship, and Resource Management • Continued updates for the CalSAWS Post Implementation Evaluation Report (PIER). Retrospective summaries will be included in the PIER • Closed out March Collaboration Model prioritization poll and distributing notes • Continued revisions on evolved CIT/CRFI process document and template • Facilitated SCR training approach and presenter preparation sessions • Continue facilitating CalSAWS Key Performance Indicator (KPI) sessions
QA Technical	<ul style="list-style-type: none"> • Participated in Hyland and Accenture Imaging Monthly SLA review • Participated in CalSAWS Architecture reviews • Participated in Fresno Generative AI Call Summary meeting • Participated in CalSAWS Contact Center meetings • Participated in BenefitsCal / CalSAWS Case Linking reviews • Continued review of CalSAWS Change Advisory Board (CAB) tickets • Collaborating on resuming Accenture System Security Plan (SSP) updates
QA Functional/Test	<ul style="list-style-type: none"> • Continued CalSAWS Release 24.05.17 WBT SCRs validation • Continued CalSAWS Release 24.05 Job Aid/Online Help SCRs validation • Continued CalSAWS Release 24.05 Test Execution with 74% Execution Rate, 52% Pass Rate, and 22% Fail/Block Rate • Started BenefitsCal Release 24.05.19 Test Execution • Continued CalSAWS RWR Client Correspondence Test Activities • Participated in CalSAWS State/Fiscal Report Activities • Participated in FCED Integrated Test Plan Activities • Participated in WDTIP Planning and Sprint review Activities • Participated in WDTIP Planning and Sprint review Document review Activities

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS M&O Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
65.03	QA Monthly Status Report – April 2024		• Submit FDEL by May 7, 2024
WP-4.06	QA Work Plan – April 2024		• Submit FDEL by May 7, 2024
66.03	QA Test Monthly Report – April 2024		• Submit FDEL by May 7, 2024
56	Assessment of CalSAWS Migration Final Acceptance Certification		• Submitted DDEL on April 23, 2024
68.03	SLA and Performance Review Report – April 2024		• Submit FDEL by May 15, 2024





Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
69.03	OCAT – Monthly Status Report – April 2024		• Submit FDEL by May 7, 2024
WP-11.3	OCAT - System Documentation - 2024 Annual Updates		• Submit DDEL comments by May 3, 2024

[1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System
 CalSAWS Quality Assurance
 Bi-Weekly Status Report Period: April 8, 2024, to April 21, 2024

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-26.23	BenefitsCal – CX Monthly Report Feb/Mar 2024		<ul style="list-style-type: none"> • Submit FDEL comments by April 25, 2024
WP-27.26	BenefitsCal – Monthly M&O Report - March 2024		<ul style="list-style-type: none"> • Submitted FDEL comments on April 23, 2024
WP-28.25	BenefitsCal – Work Plan Monthly Updates – April 2024		<ul style="list-style-type: none"> • Submit FDEL comments by May 14, 2024
WP-29.25	BenefitsCal – Monthly Status Report – April 2024		<ul style="list-style-type: none"> • Submit FDEL comments by May 14, 2024

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Risk Review for CalSAWS Contact Center Configuration and BenefitsCal Case Linking Digital ID Verification on April 8 and 9, 2024
- ▶ Participated in OCAT Monthly SLA Review on April 8, 2024
- ▶ Participated in CalSAWS PMO Status reviews on April 9 and 16, 2024
- ▶ Participated in Hyland Imaging Monthly SLA review on April 9, 2024
- ▶ Participated in CalSAWS Contact Center reviews on April 10 and 17, 2024
- ▶ Participated in CalSAWS JPA Board meeting on April 12, 2024
- ▶ Participated in Imaging Status review on April 16, 2024
- ▶ Participated in Implementation Support Services (ISS) Reports Documentation Status review on April 16, 2024
- ▶ Participated in CalSAWS Section Directors' meeting on April 17, 2024
- ▶ Participated in OCAT Ops and Release Management meeting on April 17, 2024
- ▶ Participated in CalSAWS Project Steering Committee on April 18, 2024
- ▶ Continued updates for the CalSAWS Post Implementation Evaluation Report (PIER)
 - Facilitated Release Management Retrospective on April 16, 2024
 - Facilitated Governance and Sponsorship Retrospective on April 16, 2024
 - Facilitated Resource Management Retrospective on April 16, 2024
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Facilitated SCR training needs discussion on April 8, 2024
 - Closed out March Collaboration Model enhancement prioritization on April 9, 2024
 - Facilitated executive KPI touch point session on April 10, 2024
 - Drafted refined Collaboration Model member communication for Q2 2024 enhancement request guidance on April 17, 2024
 - Facilitated SCR training planning session with presenters on April 18, 2024
 - Continued revisions for the evolved CIT/CRFI process document and template on April 19, 2024
 - Participated in CalSAWS KPI Inventory review on April 10, 2024

1.3.2 Technical

- ▶ Participated in CWDS and CalSAWS FCED Workgroups meetings
- ▶ Participated in LA County Slowness checkpoint calls
- ▶ Participated in Bi-Weekly FCED meeting on April 8, 2024
- ▶ Participated in CalSAWS Weekly Technical meeting on April 8 and 15, 2024
- ▶ Participated in Tech Change Advisory Board (CAB) on April 10 and April 17, 2024
- ▶ Participated in Bi-Weekly CalSAWS Meeting on April 10, 2024
- ▶ Participated in Weekly Architecture discussion on April 11 and 18, 2024
- ▶ Participated in CalSAWS JPA Board of Directors meeting on April 12, 2024
- ▶ Participated in QA and PMO March Performance Preview Meeting on April 12, 2024
- ▶ Participated in CalSAWS Disaster Recovery Smoke Test meeting on April 14, 2024
- ▶ Participated in Imaging Performance Issues meeting on April 15 and 16, 2024
- ▶ Participated in CalSAWS Section Directors Meeting on April 17, 2024
- ▶ Participated in CalSAWS PSC Meeting on April 18, 2024
- ▶ Participated in Disaster Recovery Failover Test Report review on April 19, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: April 8, 2024, to April 21, 2024

- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review meetings
 - Participated in DD&I and M&O meetings
 - Participated in BenefitsCal User Account Security Update meetings
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on April 10, 2024
 - Participated in CalSAWS Batch Weekly meeting on April 11 and 18, 2024
- ▶ Contact Center
 - Participated in reoccurring Bots meetings
 - Participated in Fresno Generative AI Call Summary meetings
 - Participated in eGain Dashboard and Reporting meetings
 - Participated in San Bernardino CSC Support Meeting on April 8, 2024
 - Participated in Contact Center 2.0 Touchpoint meeting on April 9, 2024
 - Participated in Los Angeles CSC Support meeting on April 9, 2024
 - Participated in LA eGain Reporting review meeting on April 10 and 17, 2024
 - Participated in Contact Center Weekly Meeting on April 10 and 17, 2024
 - Participated in Voice Bots and RPA Joint Status Meeting on April 10 and 17, 2024
 - Participated in Contact Center Disaster Recovery planning on April 10 and 17, 2024
 - Participated in AWS Contact Center meetings on April 11 and 18, 2024
 - Participated in Contact Center CER Review meeting on April 11 and 18, 2024
- ▶ Security
 - Participated in Accenture Security Status Meeting on April 12, 2024
 - Participated in Application Vulnerabilities review on April 17, 2024
 - Participated in ForgeRock Operations Bi-Weekly Sync on April 17, 2024
- ▶ Central Print
 - Participated in Central Print weekly status meetings on April 8 and 15, 2024
- ▶ Lobby Management
 - Participated in Tehama Lobby Management meeting on April 9, 2024
 - Participated in Santa Clara and Mariposa Lobby Mgt meeting on April 10, 2024
- ▶ Service Management
 - Participated in CalSAWS Helpdesk Committee meeting on April 10, 2024
 - Participated in IT Operations Management meeting on April 11, 2024
 - Participated in ServiceNow Process Improvement Meeting on April 11, 2024

1.3.3 Imaging

- ▶ Participated in Monthly Hyland Imaging meeting on April 9, 2024
- ▶ Participated in Weekly Imaging meeting on April 16, 2024

1.3.4 Functional

- ▶ Supported April 8 - 19, 2024, SPG Scorecard review cycle
- ▶ Supported April 16, 2024, SCRB review cycle
- ▶ CFAP
 - Participated in Daily scrum standup meetings
 - Participated in CFAP Expansion Automation meeting with CDSS on April 9, 2024
 - Participated in CFAP Expansion Workgroup meeting on April 11 and 18, 2024
- ▶ Client Correspondence
 - Participated in Correspondence Design reviews on April 16, 2024
- ▶ Duplicate Person Automation

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: April 8, 2024, to April 21, 2024

- Participated in workgroup planning meeting on April 8 and 15, 2024
- Participated in workgroup meeting on April 9 and April 16, 2024
- ▶ FCED
 - Participated in FCED Schedule Sync meeting on April 8, 2024
 - Participated in FCED County Design Review meeting on April 9 and 16, 2024
 - Participated in FCED Data Elements workgroup meeting on April 10, 2024
 - Participated in CARES/CalSAWS Test meeting on April 11 and 18, 2024
 - Participated in FCED Business Workgroup on April 11 and 18, 2024
 - Participated in daily FCED Test Scenario working sessions from April 15 - 26, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Correspondence discussion on April 10 and 17, 2024
 - Participated in Marin Opt-In GA/GR meeting on April 10, 2024
- ▶ Lobby Management
 - Participated in Riverside Lobby Device Planning session on April 10, 2024
 - Participated in Santa Clara Lobby Device Planning session on April 10, 2024
 - Participated in Santa Cruz Lobby Device Planning session on April 11, 2024
 - Participated in Siskiyou Lobby Device Planning meeting on April 17, 2024
 - Participated in Santa Clara Lobby Device Planning meeting on April 17, 2024
 - Participated in Kern Lobby Device Planning meeting on April 18, 2024
- ▶ Medi-Cal/CMSP
 - Participated in CalHEERS CalSAWS Test Daily Connect
 - Participated in CalHEERS SAWS Integration meeting on April 9 and 16, 2024
 - Participated in Medi-Cal Correspondence SCRs status meeting on April 10, 2024
 - Participated in CWDA CalHEERS meeting on April 11 and 18, 2024
- ▶ Reports
 - Facilitated CF 296 Targeted Reports session planning on April 8, 2024
 - Facilitated State/Fiscal Reports workgroup follow-up meeting on April 8, 2024
 - Participated in CRFI 24-016 - WTW 25/25A Data Cleanup review on April 8, 2024
 - Participated in Management Reports Support Forum meeting on April 9, 2024
 - Participated in State Reports internal meeting on April 9 and 16, 2024
 - Participated in Management Reports planning session on April 10, 2024
 - Participated in State/Fiscal Reports pre-meeting on April 11, 2024
 - Participated in State/Fiscal Reports workgroup meeting on April 11, 2024
- ▶ Training
 - Continued release 24.05 Job Aid/Online Help validation activities
 - Continued release 24.05.17 WBT/CFP SCRs validation activities
 - Participated in WBT Release Notes updates process discussion on April 11, 2024
- ▶ WDTIP
 - Participated in Daily scrum standup meetings
 - Participated in WDTIP Workgroup meeting on April 9, 2024
 - Participated in WDTIP Group meetings with State April 9 - 17, 2024
 - Participated in EDD Technical meetings April 11 and 18, 2024
- ▶ Others
 - Facilitated Outreach Description process updates discussion
 - Participated in Virtual Assistant Design review sessions April 9 - 18, 2024
 - Participated in Cal-OAR Phase 2 CDSS Development meeting on April 9, 2024
 - Participated in CW/CF Eligibility review on April 10 and 17, 2024
 - Participated in CW/CF Committee meeting on April 10, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: April 8, 2024, to April 21, 2024

- Participated in Security Committee meeting on April 11, 2024
- Participated in Release Notes review process discussion on April 11, 2024
- Participated in Task Management review on April 11 and 18, 2024
- Participated in Consortium Help Desk User Access process meeting on April 11 and 18, 2024
- Participated in AppDev Leads meeting on April 16, 2024
- ▶ Reviewed Seventy-Six (76) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction.

Table 1-5 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	10
24.03	22
24.05	12
24.06	2
24.07	14
24.09	5
25.01	1
25.07	1
TBD	9
Grand Total	76

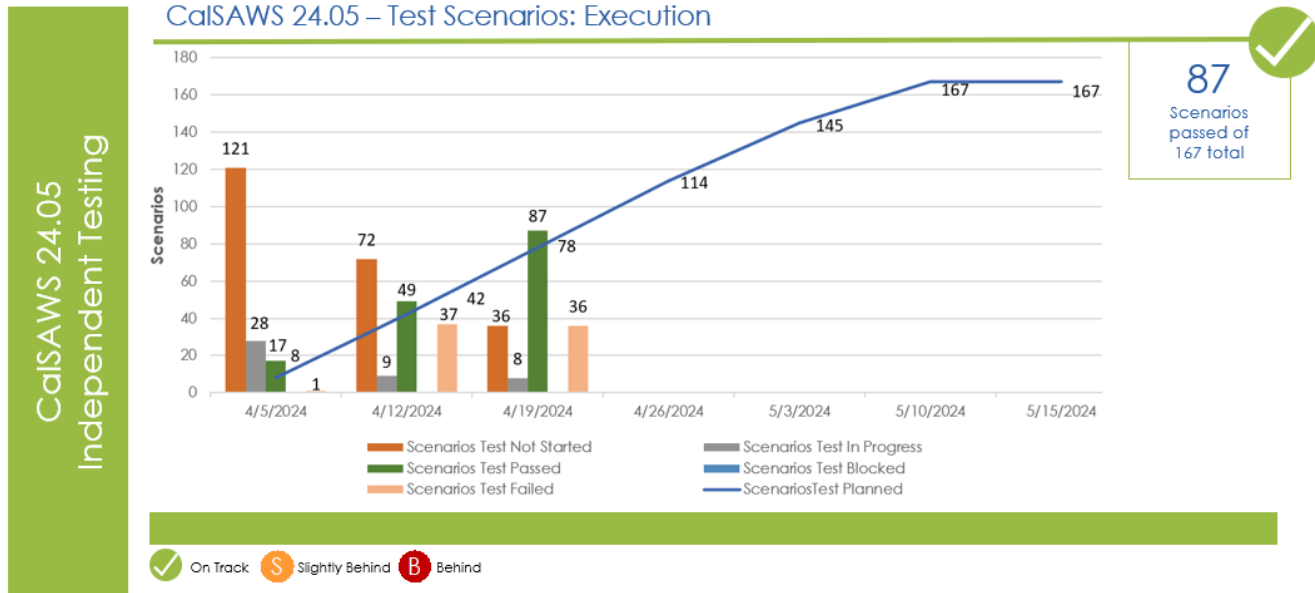
- ▶ BenefitsCal
 - Participated in Daily Transaction Failures meetings
 - Participated in Bi-Weekly Enhancement and M&O Meeting
 - Reviewed upcoming BenefitsCal release scope on April 8 and 15, 2024
 - Participated in Collaboration Model Planning Meeting on April 17, 2024
- ▶ Customer Engagement
 - Participated in ISS/OCM draft documentation feedback reviews on April 8 and 12, 2024
 - Participated in the ISS/OCM Additional reporting documentation workgroup April 8 and 17, 2024

1.3.5 Test

- ▶ CalSAWS Release 24.05
 - Continued QA Review of System Test scripts for high impact SCRs
 - Continued test execution activities
 - Began Production defect reviews for a subset of high impact defects

Table 1-6 – CalSAWS 24.05 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 24.05 - ClearBest QA Independent Test Results	167	21% (36)	5% (8)	52% (87)	22% (36)	0% (0)



- **BenefitsCal Activities**
 - Monitored 24.04.11 and 24.04.25 releases M&O and M&E updates
 - Completed 24.04.11 Priority Release test activities
 - Began 24.04.25 Monthly Release test activities
 - Completed 24.05.19 Baseline Release QA test preparation
 - Began QA test preparation test activities
- **Priority Release/RWR Activities**
 - Monitored priority releases/RWR defects and SCR test activities
 - Completed test activities on the following SCRs/Defects:

Table 1-7 – Priority Release/RWR Issues Completed for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-265260 Add threshold languages for MC RE Forms	RWR 24.03.x2	QA Review
CA-265974 Remove CSF 104 from LA's Over Issuance Packets	RWR 24.03.x2	QA Review
CA-273124 Add M44-350K EBT Replacement Denial NOA in Threshold Language	RWR 24.03.x2	QA Review
CA-262687 ACL 22-61/22-61E: Update/Add Threshold of CF 377.7B, CF 377.7B1 and CF 377.7D3	RWR 24.03.x2	QA Review
CA-262687 ACL 22-61/22-61E: Update/Add Threshold of CF 377.7B, CF 377.7B1 and CF 377.7D3 RWR 24.03.x2 QA Review	RWR 24.03.x3	QA Review
CA-252741 Add NOA Fragments in Threshold Languages for CalWORKS NOA Generation (M44-316E)	RWR 24.03.x3	QA Review
CA-274636 Virtual Assistant Expansion- Release 24.04.25 (Release 19)	24.04.25	QA Review
CA-271216 Virtual Assistant for Foster Care Use Cases	24.04.25	QA Review

- Conducted test activities on the following SCRs/Defects:

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: April 8, 2024, to April 21, 2024

Table 1-8 – Priority Release/RWR Issues In Progress for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-252985 Add NOA Fragments in Threshold Languages for CalWORKS NOA Generation (M82-832H)	RWR 24.03.x3	QA Review
CA-254642 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 TMC-1)	RWR 24.03.x3	QA Review
CA-252841 Add NOA Fragments in Threshold Languages for Homeless NOAs Generation (M44-211D)	RWR 24.03.x3	QA Review
CA-273853 Update Document Parameters for EBT Replacement NOAs	RWR 24.03.x3	QA Review
CA-254610 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC-MAGI-A)	RWR 24.03.x3	QA Review
CA-252749 Add NOA Fragments in Threshold Languages for CalWORKS NOA Generation (M40-171D)	RWR 24.03.x3	QA Review
CA-254611 Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC-MAGI-C)	RWR 24.03.x3	QA Review
CA-267396 ACL 22-71-Add ICT M40-195B State available threshold languages	RWR 24.03.x3	QA Review
CA-50783 Add Generation to SOC 813 form	RWR 24.03.x3	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on April 9 and 16, 2024
 - Participated in Test Touchpoint meeting on April 10 and 17, 2024
 - Participated in Test Data Slicer meeting on April 17, 2024
 - Participated in Virtual Assistant System Test meeting on April 18, 2024

1.3.6 OCAT

- ▶ Began review of the OCAT System Documentation 2024 Annual Update
- ▶ Participated in Monthly SLA Reporting on April 8, 2024
- ▶ Participated in OCAT Operations and Release meeting on April 17, 2024

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Region 6 Management Site Visit on April 23, 2024
- ▶ Participate in CalSAWS PMO Status reviews on April 23 and 30, 2024
- ▶ Participate in Imaging Statement of Work review on April 24, 2024
- ▶ Participate in CalSAWS Contact Center reviews on April 24 and May 1, 2024
- ▶ Participate in Imaging Status review on April 30, 2024
- ▶ Participate in CalSAWS Section Directors' meeting on May 1, 2024
- ▶ Participate in OCAT Ops and Release Management meeting on May 1, 2024
- ▶ Continue work on the CalSAWS Post Implementation Evaluation Report (PIER)
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Continue revisions on evolved CIT/CRFI process document on April 22, 2024
 - Deliver approach for SCR training for exec sponsor approval on April 22, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: April 8, 2024, to April 21, 2024

- Prepare presenters for first segment of SCR training on April 26, 2024
- Facilitate presenter preparation for first segment of SCR training on May 2, 2024

1.4.2 Technical

- ▶ Participate in CalSAWS CWDS and FCED meetings
- ▶ Participate in CalSAWS Weekly Technical meeting on April 22 and 29, 2024
- ▶ Participate in Tech Change Advisory Board (CAB) on April 24 and May 1, 2024
- ▶ Participate in Weekly Architecture discussion on April 25 and May 2, 2024
- ▶ Participate in Region 6 management meeting on April 23, 2024
- ▶ Participate in CalSAWS Bi-Weekly Status Meeting on April 24, 2024
- ▶ Participate in CalSAWS Performance Report Meeting on April 23, 2024
- ▶ Participate in Review Monthly Over 15 Seconds Report meeting on April 25, 2024
- ▶ Participate in CalSAWS Section Directors Meeting on May 1, 2024
- ▶ Participate in CalSAWS/AWS delivery sync meeting on May 1, 2024
- ▶ BenefitsCal
 - Participate in BenefitsCal Operations Review meetings
 - Participate in DD&I and M&O review meetings
 - Participate in BenefitsCal User Account Security Update meetings
 - Participate in BenefitsCal Case Link MFA meetings
- ▶ Batch
 - Participate in CalSAWS Batch Weekly meeting on April 25 and May 2, 2024
- ▶ Contact Center
 - Participate in Fresno GenAI Call Summary design session meetings
 - Participate in RPA Daily review meetings
 - Participate in reoccurring Bots meetings
 - Participate in ongoing CalSAWS Contact Center reviews
 - Participate in ongoing eGain meetings
 - Participate in CalSAWS VA Weekly Reviews
 - Participate in County Contact Center meetings
 - Participate in Courtesy Call Back and Afterhours IVR Design Session on April 23, 2024
 - Participate in AWS Contact Center reviews on April 25 and May 2, 2024
 - Participate in Contact Center 2.0 Touchpoint meeting on April 23, 2024
 - Participate in Agent Workspace iFrame Discussion on April 23, 2024
 - Participate in Contact Center County Enhancement Request (CER) meeting on April 25 and May 2, 2024
 - Participate in Fresno GenAI: Test Plan Review meeting on April 23, 2024
- ▶ Security
 - Participate in Application Vulnerabilities review on April 24 and May 1, 2024
 - Participate in Accenture Security Status Meeting on April 26, 2024
 - Participate in ForgeRock Operations Bi-Weekly Sync on May 1, 2024
 - Participate in Central Print SSP Kickoff meeting on April 24, 2024
- ▶ Service Management
 - Participate in Monthly Helpdesk Trends Meeting on April 25, 2024
 - Participate in ServiceNow Process Improvement review on April 25, 2024
- ▶ Central Print
 - Participate in Central Print Weekly meetings on April 22 and 29, 2024
- ▶ Lobby Management
 - Participate in Tehama County Lobby Management meeting on April 23, 2024

- Participate in San Joaquin Lobby Management meeting on April 23, 2024

1.4.3 Imaging

- ▶ Participate in Imaging Status Meeting on April 30, 2024

1.4.4 Functional

- ▶ Support April 22 – May 3, 2024, SPG Scorecard review cycle
- ▶ Participate in SPG meeting on April 25, 2024
- ▶ Support April 30, 2024, SCRB review cycle
- ▶ CFAP
 - Participate in Daily scrum standup meetings
 - Participate in CFAP Expansion Automation meeting with CDSS on April 23, 2024
 - Participate in CFAP Expansion Workgroup meeting on April 25 and May 2, 2024
- ▶ FCED
 - Participate in Daily FCED Integrated System Test Status Meeting
 - Participate in FCED Schedule Sync meeting on April 22, 2024
 - Participate in FCED Kin-GAP scenario LA county focus meeting on April 22, 2024
 - Participate in FCED User Group meeting on April 23, 2024
 - Participate in FCED County Design review on April 23 and 30, 2024
 - Participate in Data Elements workgroup meeting on April 24, 2024
 - Participate in CARES/CalSAWS Test meeting on April 25 and May 2, 2024
 - Participate in FCED Business Workgroup on April 25 and May 2, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Correspondence discussion on April 24 and May 1, 2024
- ▶ Lobby Management
 - Participate in Tehama Lobby Device Planning meeting on April 23 and 30, 2024
 - Participate in Riverside Lobby Device Planning meeting on April 24, 2024
 - Participate in Santa Clara Lobby Device Planning meeting on April 24, 2024
 - Participate in Santa Cruz Lobby Device Planning meeting on April 25, 2024
 - Participate in Nevada Lobby Device Planning meeting on April 30, 2024
 - Participate in Siskiyou Lobby Device Planning meeting on May 1, 2024
 - Participate in Santa Clara Lobby Device Planning meeting on May 1, 2024
 - Participate in Fresno Lobby Device Planning meeting on May 1, 2024
 - Participate in Lassen Lobby Device Planning meeting on May 1, 2024
 - Participate in Kern Lobby Device Planning meeting on May 2, 2024
- ▶ Medi-Cal/CMSP
 - Participate in CalHEERS CalSAWS Test Daily Connect
 - Participate in CalHEERS SAWS Integration meeting on April 23 and 30, 2024
 - Participate in Medi-Cal Correspondence SCRs status meeting on April 24, 2024
 - Participate in CWDA CalHEERS meeting on April 25 and May 2, 2024
- ▶ Reports
 - Participate in State Reports internal meeting on April 23 and 30, 2024
 - Participate in CF 296 Reports draft materials review on April 23 and 30, 2024
 - Participate in Integrated Reports documentation review on April 23, 2024
 - Participate in State/Fiscal Reports Committee meeting on April 24, 2024
 - Participate in State/Fiscal Reports pre-meeting on April 30 and May 2, 2024
 - Participate in CF 296 Targeted Reports session on May 2, 2024
- ▶ Training

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: April 8, 2024, to April 21, 2024

- Continue release 24.05 Job Aid/Online Help SCR validation activities
- Continue release 24.05.17 WBT/CFP SCR validation activities
- ▶ WDTIP
 - Participate in Daily scrum standup meetings
 - Participate in WDTIP Workgroup meeting on April 23, 2024
 - Participate in WDTIP Group meetings with State April 23 – May 1, 2024
 - Participate in EDD Technical meetings April 24 – May 2, 2024
- ▶ Others
 - Participate in Usability Committee meeting on April 23, 2024
 - Participate in AppDev Leads meeting on April 23 and 30, 2024
 - Participate in Virtual Assistant Design review sessions April 23 – May 2, 2024
 - Participate in Correspondence Design reviews on April 23 and 30, 2024
 - Participate in Release Notes review process discussion on April 24, 2024
 - Participate in CW/CF Eligibility review on April 24 and May 1, 2024
 - Participate in SCR CA-271116 EBT 2259 User Group meeting on April 24, 2024
 - Participate in Task Management review on April 25 and May 2, 2024
 - Participate in Client Correspondence Committee meeting on April 25, 2024
 - Participate in Design Managers Status meeting on April 30, 2024
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Bi-Weekly Enhancement and M&O check-in meetings
 - Participate in Operation Review Weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor GROW/WTW collaborator requirement status
 - Participate in Program Manager meeting on April 24 and May 1, 2024
 - Participate in Get CalFresh Parity List Meeting on May 1, 2024
- ▶ Customer Engagement
 - Participate in CalSAWS SCR Lifecycle Roadshow on April 24, 2024

1.4.5 Test

- ▶ CalSAWS Release 24.05
 - Continue QA Review of System Test scripts for high impact SCRs
 - Continue test execution
 - Continue QA Review of a subset of high impact Production defects
- ▶ BenefitsCal Activities
 - Complete 24.04.25 Monthly Release test activities
 - Review 24.04.25 release notes
 - Continue 24.05.19 Baseline Release test activities
 - Monitor BenefitsCal releases M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on April 23 and 30, 2024
 - Participate in Test Touchpoint meeting on April 24 and May 1, 2024

1.4.6 OCAT

- ▶ Participate in OCAT POAM Check-in on April 22, 2024
- ▶ Participate in OCAT Operations and Release meeting on May 1, 2024

1.5 Deviations from Plan/Adjustments

- ▶ None