Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
24.06.20	20-Jun-24	SCR	CA-272624	Contact Center	N/A	Upgrading IVR Node lambdas from Node 16 to Node 20 for compliance.	Upgrading IVR Node lambdas from Node 16 to Node 20 for compliance.			No County Action Needed
24.06.20	20-Jun-24	SCR	CA-262445	Voice Bots / RPA	CalFresh, CalWORKs, Medi-Cal/MSP/CMSP, Welfare-to-Work/Gain	Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.			No County Action Needed
24.06.20	20-Jun-24	SCR	CA-262430	Voice Bots / RPA	CalFresh	Non-CSC counties do not have a self service option to replace an EBT card	Customers calling into Non-CSC counties can now request an EBT replacement through the IVR			No County Action Needed
24.06.20	20-Jun-24	Defect	CA-275207	Analytics		Information leak occurs when system data or debug information is sent to a local file, console or screen via printing or logging.	The print statements in all the mentioned files are now removed and replaced with logger with environment specific logger level to avoid data leak.			No County Action Needed
24.06.20	20-Jun-24	Defect	CA-277950	CalHEERS		People who did not request to be tested for the full Medi-Cal hierarchy did not always show the IE aid code on certain passing budgets.	People who are not requesting to be tested for the full Medi-Cal hierarchy will show the IE aid code on certain passing budgets.	PRB0049150		No County Action Needed
24.06.20	20-Jun-24	Defect	CA-276424	Reports		CF 296 Report is having incorrect data being reported.	CF 296 Report has been corrected post reruns.	PRB0048851		Review List
24.06.20	20-Jun-24	Defect	CA-278885	Reports		DCFS Child Support Trust Balance Report is not populating since 12/2023.	DCFS Child Support Trust Balance Report now populates and will be available on 6/21/2024 after rerun for Report Dates 12/2023 to 5/2024.			No County Action Needed
24.06.20	20-Jun-24	Defect	CA-279102	Reports		Detailed Caseload Movement Report - Homeless Assistance is sometimes blank.	Detailed Caseload Movement Report - Homeless Assistance, scheduled dependency has been updated and report will no longer be blank. Past blank reports - 4/2023 and 5/2023 - have been reran.	PRB0049351		No County Action Needed
24.06.20	20-Jun-24	Defect	CA-275441	Reports		Report is capturing applications which are not pending.	Post code fix to include EXEMPT, GOOD_CAUSE, NON_COMPLIANT, DEREGISTERED, SANCTION, INELIGIBLE, DEFERRED status codes in the filter condition, the report only captures the pending applications.	PRB0048665		No County Action Needed
24.06.20	20-Jun-24	Defect	CA-279187	Reports		The Collections Receipt Monthly Report for the report month of 05/01/2024 was not displaying all the data in the detail sheet.	The Collections Receipt Monthly Report for the report month of 05/01/2024 is now displaying all the data in the detail sheet.	PRB0049378		No County Action Needed
24.06.20	20-Jun-24	Defect	CA-278184	Reports		The Details sheet in 'Integrated Service Payment / Valuable Detail Claiming Report (Daily)' report was not reconciling with the Transaction Summary sheet totals.	The Details sheet in 'Integrated Service Payment / Valuable Detail Claiming Report (Daily)' report is now reconciling with the Transaction Summary sheet totals.	PRB0049194		No County Action Needed