

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
24.06.27	27-Jun-24	SCR	CA-275450	BenefitsCal	CalFresh, CalWORKs	The system generated the SAR 7 five days before the end of the month prior to the Submit Month and Central Print held it and mailed it on the last day of the month. This enabled the customer to get the SAR 7 no earlier than the first day of the Submit Month. The SAR 7 also appeared on BenefitsCal on the first business day of the Submit Month. The 'SAR 7 Sent' text was sent the first day of the Submit Month and contained the following verbiage: 'CaSAWS: Your SAR 7 was sent to you. It's due by the 5th of the month. If it is late or not turned in your benefits may stop. Questions? <Phone Number>.'	The SAR 7 will no longer be held when received by Central Print. BenefitsCal API has been updated to display the SAR 7 as soon as it is generated instead of waiting until the first business day of the Submit Month. The 'SAR 7 Sent' text message will be sent the day after the generation of the SAR 7 instead of waiting until the first business day of the Submit Month. The 'SAR 7 Sent' text message has been updated with the following verbiage: 'CaSAWS: Your SAR 7 was sent to you. It's due by the 5th of the next month. If it is late or not turned in your benefits may stop. Questions? <Phone Number>.'			No County Action Needed
24.06.27	27-Jun-24	SCR	CA-275518	Contact Center	N/A	Currently, Contact Center eligibility workers manually complete the Short Description & Long Description fields on the Call Log Detail page after a call ends.	Impact Fresno County only - the current design will be changed by leveraging Generative AI to automatically generate the Short and Long Descriptions of the Call Log Detail page (which are saved in the call journal). This will help reduce post-call wrap time and standardize call notes across eligibility workers.			No County Action Needed
24.06.27	27-Jun-24	SCR	CA-279414	Contact Center	N/A	Muting would not be toggled when placing call on hold	When going on hold, agent will now also be muted. Mute button will be disabled when on hold as well. Tagging the hold button will unmute agent.			No County Action Needed
24.06.27	27-Jun-24	SCR	CA-278483	Eligibility	CalFresh, CalWORKs, CA	CaSAWS system was updated with additional citizenship section codes and corresponding program eligibility for Ukrainian Humanitarian Parolee (UHP) population, which ended on 9/30/2023.	CaSAWS system will be updated to extend eligibility for Ukrainian Humanitarian Parolee (UHP) population, until 9/30/2024.			Review List
24.06.27	27-Jun-24	SCR	CA-278444	Eligibility	Disaster CalFresh	The Household Income Resources Expenses Detail page had the following CalFresh Disaster related expenses: Clean-up Expense, Damaged Vehicle Expense, Essentials Replacements Expense, Evacuation Expense, Funeral Expense, Heating Source Fuel Expense, Home Protection Expense, Personal Injury Expense, Pet Boarding Fees, Property Repair Expense, Storage Expense, and Temporary Shelter Expense. The Self-Service Portal (SSP) allowed a customer to apply for Disaster CalFresh (DCF) to a disaster county in which they reside or work at. The details of the application is displayed on the e-Application Summary page for the worker to process.	'Food Loss' and 'Other Expenses' have been added to the Expense Type drop-down field on the Household Income Resources Expenses Detail page. ED8C logic has been updated to include the two new expenses in budget calculations and display the expenses in the hyperlink page. The Application Transfer API has been updated to store the "Apply for Disaster CalFresh" question and the new disaster expense types. The e-Application Summary will display the applicant's answer for "Apply for Disaster CalFresh" question if it is provided and the new disaster expense types.			No County Action Needed
24.06.27	27-Jun-24	Defect	CA-278890	BenefitsCal		After an existing ebt card is end dated and a new ebt card is added, the ebt account and ebt card num in case details response returns null.	The ebt account and ebt card num are retruned in case details response all the time.			No County Action Needed
24.06.27	27-Jun-24	Defect	CA-279301	BenefitsCal		All the persons are not unlinked for duplicate GUID accounts in the linking process of case linking API.	All the persons are unlinked for duplicate GUID accounts while unlinking before the linking happens through case linking API.	PR80049385		No County Action Needed
24.06.27	27-Jun-24	Defect	CA-279685	Reports		Daily Excess Recoupment Report is capturing recovery accounts that have a zero balance.	Daily Excess Recoupment Report is no longer capturing recovery accounts as of rerun on 06/25/2024 for Report Date 6/22/2024.	PR80049458		No County Action Needed
24.06.27	27-Jun-24	Defect	CA-278448	Reports		Integrated Payroll Benefit Issuance Detail Claiming Report for 4P aid code. The summary tabs do not include the AJ current month adjustment transactions that are on the detail tab.	Visualization change done to capture "Adjustments" in Totals by Aid Code and Pay Code Sheet even when the "Adjustment Total" is Zero.			No County Action Needed