



# [CA-255889] Automatic Opt-In eNotification

Issue Type:	<b>CER</b>	Team Responsible:	Assignee:	<b>Carlos Zepeda</b>
Fix Version/s:		Designer Contact:	Change Type (SCR):	
Minor Version:		Expedite Changes:	Estimate:	
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	Created:	<b>01/31/2023 10:31 AM</b>
Status:	<b>Closed</b>	Impact Analysis:	Outreach Required:	
Policy/Design Consortium Contact:		Training Impacted:	Funding Source:	
Project Phase (SCR):		County Action:	Funding Source ID:	
Other Agency Cross Reference:				

### Current Design:

**Request:** Currently, customers must have an email address to create a BenefitsCal account. When creating an account the system asks for the phone number and automatically checks the box for text notifications, it includes a disclaimer giving the customer the option to decline the text notifications.

**Recommendation:** The request is that in addition to the phone number and disclaimer, to add the Communication Preference option to add the email address box in the same page and automatically check the box that will opt the customer in for eNotifications and include the disclaimer outlined in the NA 1273 and give the option to the customer to decline.

To make the opt-in to eNotificaitons the default when the customer applies through BenefitsCal or creates an account to be linked to the CalSAWS case.

In addition, For the system to send the NA 1274 notice confirming the decision to get correspondence by electronic notification, create an automatic journal and note it in the e-application

### Outreach

**Description:**

**Operational Impact:**

**Release Note**

**Required:**

**Release Note Status:**

**Release Note -**

**Previous Design/**

**Problem:**

**Release Note - Now:**

**Release Note**

**- Additional**

**Information:**

**Release Note -**

**Functional Area:**

**Release Note - Page/**

**Forms/Reports**

**Impacted:**