



[CA-277390] Imaging – Add Additional Capture Profiles for Specialty Drawers

Created: 05/02/2024 03:17 PM - Updated: 06/27/2024 11:35 AM

Status:	Committee Review		
Project:	CalSAWS		
Component/s:	None		
Fix Version/s:	None		

Type:	CER		
Reporter:	Frederick Gains	Assignee:	Rhiannon Chin
Labels:	None		

Main

Region #:	1		
County:	Contra Costa		
Submitter's Name:	Terri Rose		
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Request:	<p>We are aware of the limitations using the Specialty Drawers, however, would like to explore the possibility of adding additional Capture Profiles for Specialty Drawers. Currently, staff that scan to the Hearings and SIU Drawers are experiencing a workload issue whenever a barcode is on a document. Staff need to go through the packets and black out all barcodes in order for the scan to work without interruption. In most cases they are scanning very large documents so this can be very time consuming. Would like to see if new Capture Profiles, such as Hearings Ignore Barcode Scan and SIU Ignore Barcode Scan could be added as a new capture profile. If not, would like to see if there are any other options available to achieve this.</p>		
Area(s) Impacted:	Imaging		
Committee:	Imaging		

Attachments
Imaging - Add Additional Capture Profiles for Specialty Drawers.docx (36 kB)

Comments
<i>Rhiannon Chin added a comment - 06/24/2024 04:04 PM</i>
Ignore barcode capture profiles may be added for Hearing and SIU, since they are tied to CalSAWS and can leverage barcodes.
Ignore barcode functionality would not be added for the Other County Department drawers (IHSS, QA/QC, CWS and AAP) since they do not tie to CalSAWS. Even if a barcoded document is imaged to these drawers, the barcode would not have any impact to the documents. Barcode lookups are not completed for these drawers.