



## [CA-278748] Lobby Monitor ADA Enhancements

Issue Type:	<b>CER</b>	Team Responsible:	Assignee:	<b>Erick Arreola</b>
Fix Version/s:		Designer Contact:	Change Type (SCR):	
Minor Version:		Expedite Changes:	Estimate:	
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	Created:	<b>06/03/2024 02:32 PM</b>
Status:	<b>In Progress</b>	Impact Analysis:	Outreach Required:	
Policy/Design Consortium Contact:		Training Impacted:	Funding Source:	
Project Phase (SCR):		County Action:	Funding Source ID:	
Other Agency Cross Reference:				

### Current Design:

#### Request:

To provide options on font size and color contrast for lobby monitors to ensure compliance with ADA requirements.

The California Government Code Sections 7405 and 11135, and the Web Content Accessibility Guidelines (WCAG) 2.0, or a subsequent version recommends the use of high contrast for many users and it is suggested to use the best contrast combinations such as, black on white, white on dark green, or blue on white. However, some users can see better using high contrast reverse types, such as white on black, or different colors.

Section 508 Standards (402.4) Characters on Display Screens states, at least one mode of characters displayed on the screen shall be in a sans serif font. Where information and communication technology (ICT) does not provide a screen enlargement feature, characters shall be 3/16 inch (4.8 mm) high minimum based on the uppercase letter "I". Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.

The font size on the lobby monitors is preset to specific sizes to choose from, and cannot be adjusted to the needs of the county. Depending on the lighting of the room, the information on the monitors could be difficult to view, therefore the color contrast needs to be lighter or darker in some areas during these times.

#### Recommendation:

The proposed recommendation is to add the following settings to lobby configurations to allow counties to make adjustments to meet their needs:

- Different color scheme options to choose from
- Light mode or dark mode
- Adjustable font size

#### Outreach

#### Description:

#### Operational Impact: