

PRT Overview

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Purpose

The purpose of this job aid is to provide an overview of the Policy, Review, and Training (PRT) Environment, highlighting the differences between PRT and Production.


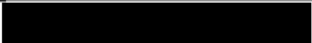

PRT Description

PRT is an environment used by counties for developing policy, reviewing case scenarios and training. It provides staff with the ability to review and analyze the effect of changes or other actions on selected cases in a non-production environment that uses the Production application code and Production data. The PRT environment can also be utilized by applicable counties to configure and review GA/GR admin eligibility rules prior to making the change in the production system. In the PRT environment the batch job that processes the GA/GR rule configuration changes is scheduled to run hourly from 5:00am to 8:00pm Monday through Friday. The PRT environment has key limitations to protect against fraudulent use and to ensure that PRT data does not reach interface partners.

The PRT environment is also used as a read-only environment during scheduled production maintenance activity (baseline release or patching or any other planned maintenance activity).

User passwords in Production are the same for PRT. If a Production password is updated, it is automatically updated for PRT.

Use one of the following URLs to access the PRT environment:

Use when...	URL
Accessing PRT from a CalSAWS managed computer using the CalSAWS managed network	
Accessing PRT from a county computer using the county network	
Accessing PRT from a Point of Presence (PoP) computer	

PRT Data Refresh

PRT contains a copy of Production data that is refreshed every time a new baseline release of code is deployed to Production. When this refresh occurs, all data in PRT

is deleted and replaced by the latest copy of Production data. If Users want to copy the latest version of a case into PRT between refreshes, they need to use the Case Copy tool. (See the PRT Case Copy job aid for more information.)


Some key points about the PRT data refresh:

- If security rights are updated in Production, they are not automatically updated in PRT until the next refresh occurs. If Users want PRT security rights to be updated in between refreshes, they need to make that update directly in PRT.
- Case Confidentiality works the same way as security rights: Updates to Production are not reflected in PRT until the next refresh.

Before any scheduled production maintenance activity, the PRT environment is refreshed with the most recent production data and the latest Production code base to allow the PRT to be a read-only environment during production maintenance activities. Post the production maintenance activities the PRT environment is restored with the data snapshot taken before maintenance window.

Starting Point

Follow the steps below to access the PRT environment.

Step	Action
1.	Open Microsoft Edge
2.	In the Address Bar, navigate to 

Differences between PRT and Production

To differentiate PRT from Production, the CalSAWS icon at the top left corner displays SIMULATION/PRT.

There are several key differences between what Users can do in PRT and what they can do in Production:

- The PRT environment does **NOT** have an EBT interface. It also does **NOT** have an EBT Emulator to simulate EBT account/card creation and benefit issuance. Because EDBC auto-creates EBT accounts and sets the issuance method for EBT eligible programs, Users may only run, accept and save EDBC for these programs if the issuance method is entered on the Issuance Method Detail page. Because PRT does not have an EBT Emulator, Users cannot add an issuance method of EBT.
- Rush Warrant Printing is disabled in PRT. Local Warrant Printing (only used by some counties) has also been disabled in PRT.

- Nightly batch processes are **NOT** run in the PRT environment. For example, no automated COLAs, no exchanges of files with interface partners, no generation of nightly supplements, etc. This also means forms **cannot** be centrally printed.
- The PRT environment does **NOT** interface with the Statewide Client Index (SCI). Client Index Numbers are generated by the PRT environment and are only stored in the PRT database, not in SCI.
- The PRT environment does not have an imaging system. No image retrieval or imaging scanning buttons appear.
- Special text appears on forms and NOAs to distinguish them from NOAs generated in Production: Test Use Only Do Not Distribute
- Case Copy is disabled in PRT. For more information on Case Copy, see the PRT Case Copy job aid.