

CalSAWS | Self Service Portal Committee Meeting

Date: 10/04/2022	Location: Teams
Time: 10:00 AM – 12:00 PM	Meeting Called by: Dymas Pena
Attendees: Region 1: Alli Muller, Jerry Kulper, Claudia Rodriguez, JJ Evins, Josephine Chew Region 2: Tiffany Frey, Julia Scheuermann, Lana Fomichev, Mary Barker, Michelle Fell Region 3: Darlene Lawson, Nelia Green-Goodwin, Joyce Wright Region 4: Ana Enes, Amy Martinez, Monique Micenheimer, Martha Esparza, Robert Delsid Region 5: Artemio Moran, Belinda Lemos, Kris Call, Michelle Graham-James, Porfirio Coronel Region 6: Javier Garcia Rivera, Lilit Afrikyan, Karla M Morales, Juan Herrera, Andy Mao	

Meeting Notes: Region 2 is responsible

Topic	Lead
Welcome <ul style="list-style-type: none"> Roll Call 	Dymas
<ul style="list-style-type: none"> Deliverable Comments / Overview – BenefitsCal Support Requests Resolutions for comments in the comment log will be posted by 10/13/22 by the RM's	Ellie/Joel
<ul style="list-style-type: none"> CA-241253 BenefitsCal - CBO task update This was released Friday 09/30	Dymas
<ul style="list-style-type: none"> BenefitsCal Marketing and Communications Campaigns - Campaigns Success Metrics Overview of campaigns, early campaign success numbers, feedback from regions on email	Brook
<ul style="list-style-type: none"> Decommissioning of the C-IV Read Only Environment CIT sent 10/3, postponed to 10/31. Counties to use ad hoc if they need any of the information from the C-IV Read Only Environment	Dymas
<ul style="list-style-type: none"> Open Discussion Question asked about case link requests (How does the county know if case linked?) Answer-County will use case link request search. County will also need to communicate with customer if case doesn't link. Once linked customer should see case automatically.	Dymas/RCMs

#	Action Item	Assigned To	Assigned Date	Due Date	Status
1	Send Q&A from Tuesday, 9/13/2022 Support Requests Overview -Not discussed.	Dymas	September 13, 2022		In Progress

2

#	Decision Made	Who Made the Decision	Date
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