

CalSAWS Quality Assurance Bi-Weekly Status Report

Reporting Period: June 17, 2024, to June 30, 2024

1.0 Quality Assurance..... 3
 1.1 CalSAWS Bi-Weekly Status Agenda Topics..... 3
 1.2 Deliverables Management 4
 1.3 Highlights for the Reporting Period 6
 1.4 Activities for the Next Reporting Period..... 11
 1.5 Deviations from Plan/Adjustments 15

Table of Tables

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics 3
 Table 1-2 – Overall Summary of CalSAWS M&O Deliverable Status 4
 Table 1-3 – Overall Summary of OCAT Deliverable Status 5
 Table 1-4 – Overall Summary of BenefitsCal Deliverable Status 5
 Table 1-5 – Weekly M&O System Change Request (SCR) Updates 9
 Table 1-6 – CalSAWS 24.07 Independent Test Progress 10
 Table 1-8 – Priority Release/RWR Issues In Progress for QA Review/Test 11

1.0 Quality Assurance











1.1 CalSAWS Bi-Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
<p>QA PMO</p>	<ul style="list-style-type: none"> • Participated in IV&V Governance Assessment Report review • Participated in Monthly Hyland Imaging SLA review • Participated in Monthly OCAT SLA review • Finalize and distribute June SCR training session survey results • Coordinate and conduct Fresno GenAI retrospective • Facilitate July SCR training preparation sessions
<p>QA Technical</p>	<ul style="list-style-type: none"> • Participated in Fresno GenAI Go-Live and Onsite • Participated in CalSAWS Contact Center meetings • Participated in CalSAWS Architecture reviews • Continued review of CalSAWS Change Advisory Board (CAB) tickets • Continued reviews of Partner System Security Plans (SSPs) • Participated in CalSAWS performance reviews • Participate in CalSAWS production interruptions
<p>QA Functional/Test</p>	<ul style="list-style-type: none"> • Completed Release 24.06.18 Web Based Training validation • Continued Release 24.07 Job Aid/Online Help validation • Continued CalSAWS 24.07 test execution and QA reviews • Continued CalSAWS Client Correspondence validation • Participated in CalSAWS State/Fiscal Report support • Monitored FCED Integrated Test Execution and defects • Participated in WDTIP Planning and Sprint review

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS M&O Deliverable Status


DEL #	DELIVERABLE NAME		STATUS
65.05	QA Monthly Status Report – June 2024		<ul style="list-style-type: none"> • Submit FDEL by July 8, 2024
WP-4.08	QA Work Plan – June 2024		<ul style="list-style-type: none"> • Submit FDEL by July 8, 2024
66.05	QA Test Monthly Report – June 2024		<ul style="list-style-type: none"> • Submit FDEL by July 8, 2024
67.02	Quarterly QA Security Report		<ul style="list-style-type: none"> • Submitted DDEL on June 28, 2024
WP-76.1	M&E Services Plan		<ul style="list-style-type: none"> • Submitted DDEL comments on July 1, 2024
WP-76.2	0.0 CalSAWS M&O Services Plan Executive Summary		<ul style="list-style-type: none"> • Submitted DDEL comments on July 1, 2024
WP-76.3	1.0 Business Continuity & Disaster Recovery Plan		<ul style="list-style-type: none"> • Submitted DDEL comments on July 1, 2024
WP-76.4	4.0 Configuration Management Plan		<ul style="list-style-type: none"> • Submitted DDEL comments on July 1, 2024
WP-76.5	5.0 Helpdesk Services Plan		<ul style="list-style-type: none"> • Submitted DDEL comments on July 1, 2024
WP-76.6	11.0 Remote Maintenance Operations Plan		<ul style="list-style-type: none"> • Submitted DDEL comments on July 1, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance








Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
69.05	OCAT – Monthly Status Report – June 2024		<ul style="list-style-type: none"> • Submit FDEL by July 8, 2024

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-26.24	BenefitsCal - CX Monthly Report -Apr/May 2024		<ul style="list-style-type: none"> • Submitted FDEL comments on July 2, 2024
WP-27.28	BenefitsCal – Monthly M&O Report - May 2024		<ul style="list-style-type: none"> • Submitted FDEL comments on June 27, 2024
WP-28.27	BenefitsCal – Work Plan Monthly Updates – June 2024		<ul style="list-style-type: none"> • Submit FDEL comments by July 15, 2024
WP-29.27	BenefitsCal – Monthly Status Report – June 2024		<ul style="list-style-type: none"> • Submit FDEL comments by July 15, 2024
WP-32.09	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none"> • Submit FDEL comments by July 12, 2024
WP-33.09	BenefitsCal – Certificate Review		<ul style="list-style-type: none"> • Submit FDEL comments by July 12, 2024
WP-42	BenefitsCal - System Security Plan Annual Review		<ul style="list-style-type: none"> • Submit FDEL comments by July 31, 2024

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in CalSAWS PMO Status reviews on June 18 and 25, 2024
- ▶ Participated in CalSAWS Contact Center reviews on June 18, 19 and 26, 2024
- ▶ Facilitated Release 24.07 T-4 Project Integrated Readiness review on June 24, 2024
- ▶ Participated in Imaging Status review on June 25, 2024
- ▶ Participated in CalSAWS Section Directors' meeting on June 26, 2024
- ▶ Participated in OCAT Ops and Release Management meeting on June 26, 2024
- ▶ Participated in CalSAWS JPA Board and Project Steering Committee meetings on June 27, 2024
- ▶ Collaboration Model, Strike Teams, and Special Projects
 - Draft SCR June training post session survey on June 17, 2024
 - Conduct final SCR June training presenter preparation session on June 20, 2024
 - Facilitated SCR June training presenter preparation on June 27, 2024
 - Facilitated SCR June training session on June 27, 2024
 - Released June SCR training session survey on June 27, 2024

1.3.2 Technical

- ▶ Participated in CWDS and CalSAWS FCED meetings
- ▶ Participated in CalSAWS Weekly Technical meeting on June 17 and 24, 2024
- ▶ Participated in CalSAWS Performance report meeting on June 18, 2024
- ▶ Participated in Tech Change Advisory Board (CAB) on June 19 and 26, 2024
- ▶ Participated in Weekly Architecture discussion on June 20 and 27, 2024
- ▶ Participated in 24.07 Project Integrated T-4 Status meeting on June 24, 2024
- ▶ Participated in CalSAWS Section Directors meeting on June 26, 2024
- ▶ Participated in CalSAWS/AWS Delivery Sync meeting on June 26, 2024
- ▶ Participated in CalSAWS JPA Member Representatives & Board of Directors Meeting on June 27, 2024
- ▶ Participated in CalSAWS PSC meeting on June 27, 2024
- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review meetings
 - Participated in DD&I and M&O meetings
 - Participated in BenefitsCal User Account Security Update meetings
- ▶ Batch
 - Participated in CalSAWS Batch Weekly meeting on June 20 and 27, 2024
- ▶ Contact Center
 - Participated in reoccurring Bots meetings
 - Participated in CSC Support meetings
 - Participated in Fresno Generative AI Call Summary meetings
 - Participated in eGain Dashboard and Reporting meetings
 - Participated in Fresno GenAI Go-Live Discussions
 - Participated in Los Angeles Telephonic Signature meetings
 - Participated in LA eGain Reporting review meetings
 - Participated in CalSAWS Contact Center status on June 19, and 26 2024
 - Participated in Contact Center weekly meetings on June 19 and 26, 2024
 - Participated in CalSAWS Quicksight Demo on June 24, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

- Participated in CalSAWS/AWS Delivery Sync meeting on June 26, 2024
- Participated in Voice Bots and RPA Joint Status meeting on June 26, 2024
- ▶ Security
 - Began review of Gainwell System Security Plan (SSP)
 - Continued review of Deloitte System Security Plan (SSP)
 - Participated in Deloitte and Gainwell SSP review discussions on June 19 and 26, 2024
 - Participated in Accenture CloudCheckr Security meeting on June 20 and 27, 2024
 - Participated in Security Risk Management Group on June 20, 2024
 - Participated in Ernst & Young CloudCheckr Security meeting on June 24, 2024
 - Participated in ForgeRock Operations Sync on June 26, 2024
 - Participated in Deloitte CloudCheckr Security meeting on June 27, 2024
- ▶ Central Print
 - Participated in Central Print weekly status meetings on June 17 and 24, 2024
 - Participated in MOVEit Zero Day Vulnerability on June 18, 2024
- ▶ Lobby Management
 - Participated in CalSAWS Lobby Management Committee Meeting on June 27, 2024
- ▶ Service Management
 - Participated in Monthly Helpdesk Trends meeting on June 27, 2024

1.3.3 Imaging

- ▶ Participated Monthly Data Review for CalSAWS meeting on June 20, 2024

1.3.4 Functional

- ▶ Continued to support June SCRB and SPG Scorecard review cycles
- ▶ Client Correspondence
 - Participated in Correspondence Design reviews on June 18 and 25, 2024
 - Participated in Correspondence committee meeting on June 27, 2024
- ▶ FCED
 - Participated in Daily Scrum standup meetings
 - Participated in Daily Test Execution meetings
 - Participated in Core Constituent Design review meetings
 - Participated in CARES/CalSAWS Technical sync meetings
 - Participated in Interface Integration test scenarios reviews
 - Participated in FCED Demo Prep meetings
 - Participated in FCED User Group meeting on June 18, 2024
 - Participated in FCED Demo planning session #3 June 20, 2024
 - Participated in CARES/CalSAWS Test meeting on June 20 and 27, 2024
 - Participated in FCED Business Workgroup on June 20 and 27, 2024
 - Participated in CWS-CARES Stakeholders webinar and demo on June 26, 2024
 - Participated in FCED Governance committee meeting on June 28, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Correspondence web-service discussions
- ▶ Lobby Management
 - Participated in Tehama Lobby Device Planning on June 18, 2024
 - Participated in Santa Cruz Lobby Device Planning on June 26, 2024
 - Participated in Siskiyou Lobby Device Planning on June 26, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

- Participated in Fresno Lobby Device Planning on June 26, 2024
- Participated in Kern Lobby Device Planning on June 27, 2024
- Participated in Lobby Management committee meeting on June 27, 2024
- ▶ Medi-Cal/CMSP
 - Participated in CalHEERS CalSAWS Test Daily Connect
 - Participated in Correspondence SCRs Design status meetings
 - Participated in Production eHIT Disposition processing issues meetings
 - Participated in CalHEERS SAWS Integration meeting on June 18 and 25, 2024
 - Participated in CWDA CalHEERS meetings on June 20 and 27, 2024
 - Participated in Medi-Cal Correspondence Committee meeting on June 27, 2024
 - Participated in the following JAD Sessions
 - CR 230703: 2024 1095/3895 Interface Changes
 - CR 250226: Consumer Take Away Pages
 - CR 252582: Notices Update for 25.02
 - CR 253304: Verification Documents sent to CalHEERS from CalSAWS
 - CR 255968: Enrollment UI Enhancements
 - CR 256174: Enhance processing of 1095 and 3895 Architecture
 - CR 262000: Update Medi-Cal Eligibility Confirmation Letter
 - CR 265866: Modify Verify Current Income (VCI) Call Rate
 - CR 266494: Enroller Portal/Salesforce Enhancements for 24.12
 - CR 272413: Alternative Formats Phase 2
- ▶ Reports
 - Facilitated review of State/Fiscal Reports Targeted Session 4 deliverables
 - Participated in Automation Guidelines for Reports meeting on June 17, 2024
 - Participated in Management Reports Targeted Session 2 on June 18, 2024
 - Participated in State/Fiscal Reports meeting on June 20, 2024
 - Participated in State/Fiscal Reports committee meeting on June 26, 2024
 - Participated in State/Fiscal Reports Targeted Session 4 on June 27, 2024
- ▶ Training
 - Continued R24.07 Job Aid/Online Help SCRs validation activities
 - Completed R24.06.18 WBT/CFP SCRs validation activities
- ▶ WDTIP
 - Participated in Daily Scrum standup meetings
 - Participated in WDTIP Group meetings with State
 - Participated in EDD Technical meetings
- ▶ Others
 - Participated in Design Managers Status meeting on June 18 and 25, 2024
 - Participated in CW/CF Eligibility Status meeting on June 19, 2024
 - Participated in Task Management SCRs status meeting on June 20, 2024
 - Participated in AppDev Leads meeting on June 25, 2024
 - Participated in Virtual Assistant Design review sessions
- ▶ Reviewed 79 design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction.

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

Table 1-5 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	15
24.03	1
24.05	15
24.06	14
24.07	8
24.09	17
24.11	3
25.02	2
25.03	2
TBD	2
Grand Total	79

► BenefitsCal

- Participated in Daily Transaction Failures meetings
- Participated in Bi-Weekly Enhancement and M&O meetings
- Reviewed upcoming BenefitsCal release scope on June 17 and 24, 2024
- Facilitated the External Stakeholder Testing Observation meeting on June 17, 2024
- Co-facilitated the Disaster CalFresh Coordination between CalSAWS/BenefitsCal meeting on June 18, 2024
- Participated in Program Manager meeting on June 19 and 26, 2024
- Participated in CalSAWS BenefitsCal SCRUM meeting on June 19 and 26, 2024
- Participated in CalSAWS/CDSS Request for Feedback on Collaboration Model Q2 2024 Enhancement Request meeting on June 26, 2024
- Provided External Stakeholder Testing observations on June 26, 2024

► Customer Engagement

- Participated in OCM Documentation Review meeting on June 18, 2024
- Participate in Skipped Issuance webinar Dry-Run on June 19, 2024
- Participated in Release Readiness and County Validation Roadshow Dry-Run on June 20, 2024
- Participate in Skipped Issuance webinar on June 25 and 26, 2024

1.3.5 Test

► CalSAWS Release 24.09

- Created initial QA Release Scorecard for submission to the Consortium

► CalSAWS Release 24.07

- Continued QA Review of System Test scenarios for high impact SCRs
- Continued QA Review for a subset of High Impact Production Defects
- Continued test execution and defect retesting

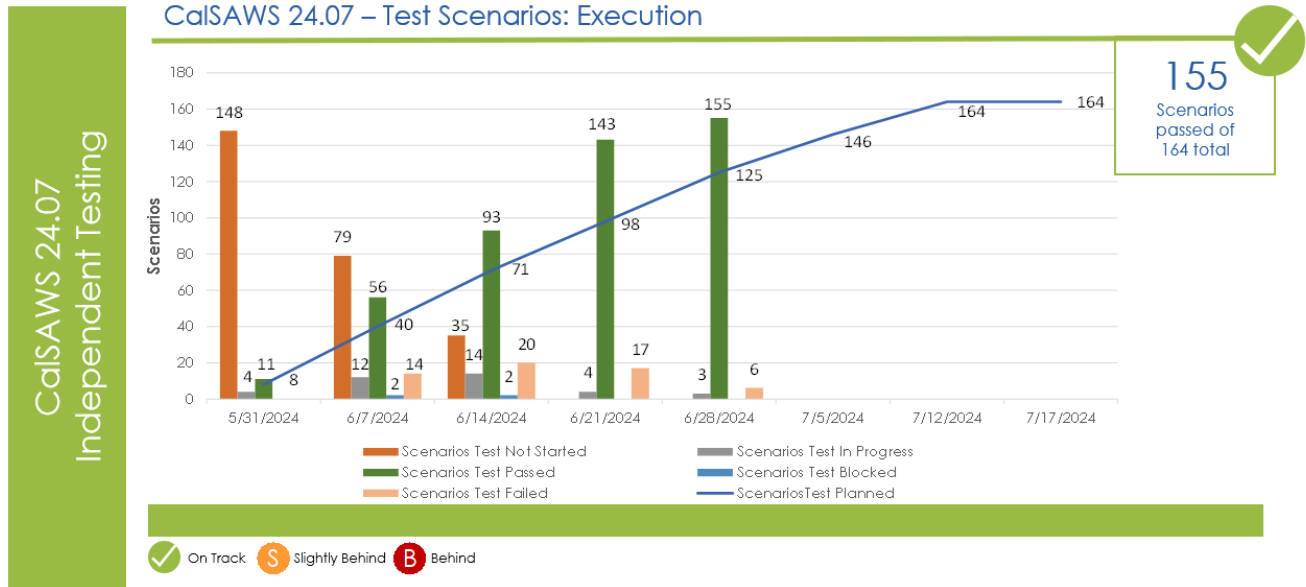
CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

Table 1-6 – CalSAWS 24.07 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 24.07 - ClearBest QA Independent Test Results	164	0% (0)	2% (3)	94% (155)	4% (6)	0% (0)



- ▶ **BenefitsCal Activities**
 - Completed 24.06.27 Monthly Release and 24.06.30 Priority Release test activities
 - Reviewed 24.06.27 and 24.06.30 release notes
 - Began 24.07.07 Priority Release test activities
- ▶ **Priority Release/RWR Activities**
 - Monitored priority releases/RWR defects and SCR test activities
 - Completed test activities on the following SCRs/Defects:

Table 1-7 – Priority Release/RWR Issues Completed for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-255556 Update LA County Address on CalSAWS WFP&I Forms and Letter's header w/new location	RWR 24.05.x3	QA Review
CA-269212 LA County - Add E-Signature Functionality to GAIN Forms	RWR 24.05.x3	QA Review
CA-246411 Forms: Update E-Notification Logic to allow for all Self-Service Portal Forms to be E-Notifiable	RWR 24.05.x3	QA Review
CA-277321 Add RMA NOAs to Template Repository	RWR 24.05.x3	QA Review
CA-267452 GAGR AS - Alameda Co. - Add XAN 534	RWR 24.05.x3	QA Review
CA-278345 CSF 142 Verification of Benefits Letter incorrect Generate SOC	RWR 24.05.x3	QA Review
CA-278092 CW 2186B Form - In Distributed document has overlapping text and Print Error	RWR 24.05.x3	QA Review

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

CA-276920 Virtual Assistant Expansion- Release 24.06.27 (Release 21)	24.06.27	QA Review
---	----------	-----------

- Conducted test activities on the following SCRs/Defects:

Table 1-7 – Priority Release/RWR Issues In Progress for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-250224 Add Available Translations for NA 844 to CalSAWS	RWR 24.05.x4	QA Review
CA-277309 Add E-Signature Functionality to Existing Forms	RWR 24.05.x4	QA Review
CA-250219 Add Available Translations for NA 824 to CalSAWS	RWR 24.05.x4	QA Review
CA-246946 ACL 22-49/49E - Revisions to the CA-812 Quarterly Report form	24.07.11	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meetings on June 18 and 25, 2024
 - Participated in Test Touchpoint meeting on June 26, 2024

1.3.6 OCAT

- ▶ Participated in OCAT Operations and Release meeting on June 26, 2024

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in CalSAWS PMO Status reviews on July 2 and 9, 2024
- ▶ Participate in CalSAWS Monthly Data Review with Highland on June 2, 2024
- ▶ Participated in Project Integrated Readiness T-2 Integrated Readiness Status meeting on July 8, 2024
- ▶ Participate in Contact Center joint Status update meeting on July 10, 2024
- ▶ Participate in CalSAWS Section Directors' meeting on July 10, 2024
- ▶ Participate in OCAT Ops and Release Management meeting on July 10, 2024
- ▶ Participate in CalSAWS JPA Board and Project Steering Committee meetings on July 12, 2024
- ▶ Collaboration Model, Strike Teams & Special Projects
 - Close and compile June SCR training session survey results on July 2, 2024
 - Conduct GenAI retrospective planning session on July 3, 2024
 - Conduct Fresno County GenAI retrospective session on July 8, 2024
 - Facilitate July SCR training preparation session on July 11, 2024

1.4.2 Technical

- ▶ Participate in CalSAWS CWDS and FCED meetings
- ▶ Participate in CalSAWS Weekly Technical meetings on July 1 and 8, 2024
- ▶ Participate in Tech Change Advisory Board (CAB) on July 3 and 10, 2024
- ▶ Participate in CalSAWS/AWS Delivery Sync meeting on July 10, 2024

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

- ▶ Participate in CalSAWS Section Directors Meeting on July 10, 2024
- ▶ Participate in Weekly Architecture discussions on July 11, 2024
- ▶ BenefitsCal
 - Participate in BenefitsCal Operations Review meetings
 - Participate in DD&I and M&O review meetings
 - Participate in BenefitsCal User Account Security Update meetings
- ▶ Batch
 - Participate in CalSAWS Batch Weekly meetings on July 11, 2024
- ▶ Contact Center
 - Participate in Fresno GenAI Call Summary meetings
 - Participate in RPA Daily review meetings
 - Participate in reoccurring Bots meetings
 - Participate in CalSAWS Contact Center reviews
 - Participate in eGain meetings
 - Participate in Los Angeles County CCB and Afterhours IVR Design Sessions
 - Participate in CSC Support meetings
 - Participate in GenAI for Call Summary Assist meetings
 - Participate in CalSAWS Virtual Assistant (VA) Weekly Reviews
 - Participate in Contact Center Management meeting on July 1, 2024
 - Participate in Contact Center 2.0 meeting on July 2, 2024
 - Participate in Contact Center weekly meetings on July 3 and 10, 2024
 - Participate in AWS Contact Center meetings on July 11, 2024
- ▶ Security
 - Continue review of Deloitte System Security Plan (SSP)
 - Continue review of Gainwell System Security Plan (SSP)
 - Participate in Deloitte and Gainwell SSP review discussions on July 3 and 10, 2024
 - Participate in Ernst & Young and Gainwell CloudCheckr Security meetings on July 8, 2024
 - Participate in ForgeRock Operations Bi-Weekly meeting on July 10, 2024
 - Participate in Accenture CloudCheckr Security meetings on July 11, 2024
- ▶ Service Management
 - Participate in ServiceNow Process Improvement review on June 20, 2024
- ▶ Central Print
 - Participate in Central Print Weekly meetings on July 1 and 8, 2024
- ▶ Lobby Management
 - Participate in Lobby Support meetings on July 2, 2024
 - Participate in Santa Clara - Lobby Device Meetings on July 3 and 10, 2024
 - Participate in Kern - Lobby Device Planning July 11, 2024
 - Participate in Siskiyou - Lobby Device Planning Meeting on July 10, 2024
 - Participate in Lassen - Lobby Device Planning Meeting on July 10, 2024

1.4.3 Imaging

- ▶ Participate in Monthly Hyland Imaging SLA Review on July 9, 2024
- ▶ Participate in Imaging Status meeting on July 9, 2024

1.4.4 Functional

- ▶ Continue to support July SCRB and SPG Scorecard review cycles
- ▶ Client Correspondence

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

- Participate in Correspondence Design reviews on July 2 and 9, 2024
- ▶ FCED
 - Participate in Daily Scrum standup meetings
 - Participate in Daily Test Execution meetings
 - Participate in Core Constituent Design review meetings
 - Participate in CARES/CalSAWS Technical sync meetings
 - Participate in Interface Integration test scenarios reviews
 - Participate in FCED Schedule sync meetings
 - Participate in FCED User Group meeting on July 2, 2024
 - Participate in Race/Ethnicity mapping meeting on July 2, 2024
 - Participate in CARES/CalSAWS Test meeting on July 11, 2024
 - Participate in FCED Business Workgroup on July 11, 2024
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Correspondence web-service discussions
- ▶ Lobby Management
 - Participate in Enhanced Lobby Support meeting on July 2, 2024
 - Participate in Tehama Lobby Device Planning on July 2, 2024
 - Participate in Santa Clara Lobby Device Planning on July 3 and 10, 2024
 - Participate in Lobby Management status meeting on July 9, 2024
 - Participate in Siskiyou Lobby Device Planning on July 10, 2024
 - Participate in Santa Cruz Lobby Device Planning on July 10, 2024
 - Participate in Fresno Lobby Device Planning on July 10, 2024
 - Participate in Lassen Lobby Device Planning on July 10, 2024
 - Participate in Kern Lobby Device Planning on July 11, 2024
- ▶ Medi-Cal/CMSP
 - Participate in CalHEERS CalSAWS Test Daily Connect
 - Participate in Correspondence SCRs Design status meetings
 - Participate in Production eHIT Disposition processing issues meetings
 - Participate in CalHEERS SAWS Integration meeting on July 2 and 9, 2024
 - Participate in CWDA CalHEERS meetings on July 11, 2024
 - Participate in the following JAD Sessions
 - CR 216717: BREfS Initiative #7 - Carry Forward Enhancements
 - CR 233034: Inclusion of Reasonable Explanation
 - CR 251910: Modifications to the Admin Search Results Page
 - CR 253663: Enhancements to Awaiting Review and Disposition Functionality
 - CR 262000: Update Medi-Cal Eligibility Confirmation Letter
 - CR 266495: Enroller Portal/Salesforce Enhancements for 25.02
 - CR 272413: Alternative Formats Phase 2
 - CR 274416: CCA Chatbot Retrieving Tax Forms
 - CR 279527: Update Plan Benefits Display and Estimated Total Cost Attributes
- ▶ Reports
 - Facilitate review of Management Reports Targeted Session #3 deliverables
 - Participate in Reports Automation guidelines discussion on July 2, 2024
 - Participate in State/Fiscal Reports meeting on July 3, 2024
 - Participate in Management Reports Targeted Session #3 on July 9, 2024
- ▶ Training
 - Complete R24.07 Job Aid/Online Help SCRs validation activities
 - Complete R24.07.05 WBT/CFP SCRs validation activities

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

- Participate in Training Committee meeting on July 10, 2024
- ▶ WDTIP
 - Participate in Daily Scrum standup meetings
 - Participate in WDTIP Workgroup meetings with State
 - Participate in EDD Technical meetings
- ▶ Others
 - Participate in CA-273276 Design discussion with Sacramento County on July 1, 2024
 - Participate in CA-200820 requirements meeting on July 2, 2024
 - Participate in Design Managers Status meeting on July 2 and 9, 2024
 - Participate in AppDev Leads meeting on July 2 and 9, 2024
 - Facilitate DCF Consortium process documentation discussion on July 3, 2024
 - Participate in Cal-OAR Phase 2 Development discussion with CDSS on July 9, 2024
 - Participate in CW/CF Eligibility Status meeting on July 10, 2024
 - Participate in CW/CF Committee meeting on July 10, 2024
 - Participate in Time Limits Committee meeting on July 11, 2024
 - Participate in CAPI Committee meeting on July 11, 2024
 - Participate in Task Management SCRs status meeting on July 11, 2024
 - Participate in Virtual Assistant Design review sessions
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Bi-Weekly Enhancement and M&O check-in meetings
 - Participate in Operation Review Weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor GROW/WTW collaborator requirement status
 - Participate in CA-239537 and CA-202347 Design Overview meeting on July 2, 2024
 - Participate in Disaster CalFresh Draft Process Documentation meeting on July 3, 2024
 - Participate in GetCalFresh Parity List Meeting on July 3, 2024
 - Participate in Program Manager meeting on July 3 and 10, 2024
 - Participate in CalSAWS BenefitsCal SCRUM meeting on July 3 and 10, 2024
- ▶ Customer Engagement
 - Participated in Release Readiness and County Validation Roadshow Dry-Run on July 1, 2024

1.4.5 Test

- ▶ CalSAWS Release 24.09
 - Submit scorecard to Consortium for approval
 - Begin test preparation activities
- ▶ CalSAWS Release 24.07
 - Continue test execution and defect retesting
 - Continue QA Review of System test scripts for high impact SCRs
 - Continue QA Review for a subset of High Impact Production Defects
- ▶ BenefitsCal Activities
 - Continue 24.07.07 Priority Release test activities
 - Identify 24.07.25 Monthly Release QA Verification Scope and begin test activities
 - Monitor BenefitsCal releases M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Bi-Weekly Status Report Period: June 17, 2024, to June 30, 2024

- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on July 2 and 9, 2024
 - Participate in Test Touchpoint meeting on July 3 and 10, 2024

1.4.6 OCAT

- ▶ Participate in OCAT Monthly SLA Reporting meeting on July 8, 2024
- ▶ Participate in OCAT Operations and Release meeting on July 10, 2024
- ▶ Participate in OCAT POAM Check-in on July 11, 2024

1.5 Deviations from Plan/Adjustments

- ▶ None