

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
24.07.18	18-Jul-24	SCR	CA-277494	GenAI	N/A	Fresno GenAI Call Summary Assist working for CalWORKs, General Relief, Medi-Cal, and CalFresh Contact Center queues only	This SCR is adding all remaining queues for Fresno GenAI Call Summary Assist solution			No County Action Needed