

Schedule 1
Summary of CalSAWS Maintenance and Operations Charges

	UPDATED CalSAWS Maintenance and Operations Charges	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	SFY 23/24 (7 Months)	SFY 24/25 (12 Months)	SFY 25/26 (2 Months)	Total Charges - Change Notice 33	Total Charges - Amendment 32	Increase/ (Decrease)
	Application Maintenance	\$ -	\$ -	\$ 20,482,140	\$ 37,556,805	\$ 12,858,171	\$ 20,425,060	\$ 35,014,389	\$ 5,835,731	\$ 132,172,296	\$ 132,172,296	\$ -
3B	Innovation Lab - One time Services	\$ -	\$ -	\$ 1,142,453	\$ -	\$ -	\$ -	\$ -		\$ 1,142,453	\$ 1,142,453	\$ -
3A	Production Operations	\$ -	\$ -	\$ 43,064,383	\$ 62,009,141	\$ 30,853,787	\$ 39,797,227	\$ 41,258,889	\$ 142,173	\$ 217,125,599	\$ 209,400,854	\$ 7,724,745
	Technical Infrastructure Services	\$ -	\$ -	\$ 38,022,986	\$ 55,132,522	\$ 27,214,586	\$ 36,465,338	\$ 24,480,878		\$ 181,316,309	\$ 181,316,309	\$ -
	WAN Administration	\$ -	\$ -	\$ 2,571,444	\$ 3,806,971	\$ 1,900,348	\$ 767,726	\$ 13,426,181	\$ -	\$ 22,472,672	\$ 14,747,926	\$ 7,724,745
	Operations Charges	\$ -	\$ -	\$ 2,469,953	\$ 3,069,648	\$ 1,738,853	\$ 2,564,162	\$ 3,351,830	\$ 142,173	\$ 13,336,618	\$ 13,336,618	\$ -
	Central Print	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Hardware and Software	\$ -	\$ -	\$ 33,025,329	\$ 62,636,016	\$ 7,908,496	\$ 47,081,035	\$ 14,133,766	\$ -	\$ 164,784,642	\$ 164,784,642	\$ -
	Hardware	\$ -	\$ -	\$ 2,475,706	\$ 2,059,244	\$ 635,451	\$ 3,170,413	\$ 68,293		\$ 8,409,106	\$ 8,409,106	\$ -
	Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Software	\$ -	\$ -	\$ 30,549,623	\$ 59,340,078	\$ 7,273,045	\$ 43,910,622	\$ 14,065,473		\$ 155,138,841	\$ 155,138,841	\$ -
	Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Other	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -		\$ 1,236,694	\$ 1,236,694	\$ -
	Facilities	\$ -	\$ -	\$ 3,849,239	\$ 5,942,435	\$ 2,475,904	\$ 110,863	\$ 128,473		\$ 12,506,915	\$ 12,506,915	\$ -
	Additional Projects	\$ -	\$ -	\$ -	\$ 11,774,351	\$ 7,388,048	\$ 7,811,211	\$ 27,159,956	\$ 397,387	\$ 54,530,953	\$ 54,530,953	\$ -
3C	Robotic Process Automation Scaling	\$ -	\$ -	\$ -	\$ 963,712	\$ 253,733	\$ 363,333	\$ 186,667	\$ -	\$ 1,767,445	\$ 1,767,445	\$ -
3D	Virtual Assistant Scaling	\$ -	\$ -	\$ -	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013	\$ 4,406,013	\$ -
3E	Welcome & Authentication Bots Scaling	\$ -	\$ -	\$ -	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250	\$ 1,640,250	\$ -
3F	Correspondence Phase II	\$ -	\$ -	\$ -	\$ 6,871,500	\$ -	\$ -	\$ -	\$ -	\$ 6,871,500	\$ 6,871,500	\$ -
3G	CDSS Reports Support Phase II**	\$ -	\$ -	\$ -	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ -
3H	DHCS Support	\$ -	\$ -	\$ -	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 844,074	\$ -
3I	County Task Management Enhancements (formerly CalSAWS County Data API Enhancements)	\$ -	\$ -	\$ -	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,511,799	\$ -
3J	BenefitsCal AT5 and STG3 Environments	\$ -	\$ -	\$ -	\$ -	\$ 488,400	\$ 683,760	\$ 781,440		\$ 1,953,600	\$ 1,953,600	\$ -
3K	Correspondence Additional Application Maintenance	\$ -	\$ -	\$ -	\$ -	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ -	\$ 7,501,998	\$ 7,501,998	\$ -
3L	CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ -	\$ 1,447,992	\$ 709,800	\$ -	\$ -	\$ 2,157,792	\$ 2,157,792	\$ -
3M	Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	\$ -	\$ -	\$ -	\$ -	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797	\$ 4,465,797	\$ -
3N	CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ -	\$ 120,813	\$ 169,138	\$ -	\$ -	\$ 289,951	\$ 289,951	\$ -
3O	Data Growth - Archiving Phase 1 & 2	\$ -	\$ -	\$ -	\$ -	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647	\$ 2,883,647	\$ -
3P	Data Growth - Task Management	\$ -	\$ -	\$ -	\$ -	\$ 10,551	\$ 14,772	\$ 946,455	\$ -	\$ 971,778	\$ 971,778	\$ -
3Q	Data Growth - Test Data Slicer/Scrubber Capability	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536	\$ 630,536	\$ -
3R	CalSAWS Imaging Hyland Enhancements	\$ -	\$ -	\$ -	\$ -	\$ 30,995	\$ 43,392	\$ -	\$ -	\$ 74,387	\$ 74,387	\$ -
3S	BIC Scheduler Version Upgrade	\$ -	\$ -	\$ -	\$ -	\$ 105,718	\$ 148,005	\$ -	\$ -	\$ 253,722	\$ 253,722	\$ -
3V	Redesign CalSAWS Purge Components	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 502,103	\$ -	\$ -	\$ 502,103	\$ 502,103	\$ -
3W	Security and Upgrades	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 227,491	\$ 13,900,505	\$ 155,979	\$ 14,283,975	\$ 14,283,975	\$ -
3A	Production Operations November 2024 Onwards			\$ -	\$ -	\$ -	\$ -	\$ 23,154,379	\$ 4,235,413	\$ 27,389,792	\$ 27,389,792	\$ -
	Technical Infrastructure Services November 2024 onwards							\$ 23,154,379	\$ 4,235,413	\$ 27,389,792	\$ 27,389,792	\$ -
	CalSAWS Maintenance and Operations Total Charges	\$ -	\$ -	\$ 101,563,543	\$ 179,918,748	\$ 61,484,406	\$ 115,225,396	\$ 140,849,852	\$ 10,610,704	\$ 609,652,649	\$ 601,927,903	\$ 7,724,745

	UPDATED CalSAWS Maintenance and Operations Charges*	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	Extension			Total Charges - Change Notice 33	Total Charges - Amendment 32	Increase/ (Decrease)
	Application Maintenance	\$ -	\$ -	\$ 29,871,341	\$ 35,882,507	\$ 5,143,269	\$ 26,260,792	\$ 35,014,388	\$ -	\$ 132,172,296	\$ 132,172,296	\$ -
	Innovation Lab - One time Services	\$ -	\$ -	\$ 1,142,453	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,142,453	\$ 1,142,453	\$ -
	Production Operations	\$ -	\$ -	\$ 58,828,594	\$ 64,878,919	\$ 31,421,549	\$ 47,690,852	\$ 17,089,611	\$ -	\$ 219,909,526	\$ 209,400,853	\$ 10,508,673
	Technical Infrastructure Services	\$ -	\$ -	\$ 51,797,170	\$ 57,810,015	\$ 10,762,967	\$ 47,690,852	\$ 13,255,305		\$ 181,316,309	\$ 181,316,309	\$ -
	WAN Administration	\$ -	\$ -	\$ 3,800,338	\$ 3,727,114	\$ 16,238,537		\$ 1,490,610		\$ 25,256,599	\$ 14,747,926	\$ 10,508,673
	Operations Charges	\$ -	\$ -	\$ 3,231,087	\$ 3,341,790	\$ 4,420,046		\$ 2,343,696		\$ 13,336,618	\$ 13,336,618	\$ -
	Central Print	\$ -	\$ -	\$ -	\$ -	\$ -				\$ -	\$ -	\$ -
	Hardware and Software	\$ -	\$ -	\$ 40,824,559	\$ 60,206,413	\$ 6,917,221	\$ 45,477,836	\$ 11,358,613	\$ -	\$ 164,784,642	\$ 164,784,642	\$ -
	Hardware	\$ -	\$ -	\$ 4,424,605	\$ 687,825	\$ 188,903	\$ 3,055,500	\$ 52,273		\$ 8,409,106	\$ 8,409,106	\$ -
	Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Software	\$ -	\$ -	\$ 36,399,954	\$ 58,281,894	\$ 6,728,318	\$ 42,422,336	\$ 11,306,340		\$ 155,138,841	\$ 155,138,841	\$ -
	Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Other	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -		\$ 1,236,694	\$ 1,236,694	\$ -
	Facilities	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ -	\$ 12,506,914	\$ 12,506,914	\$ -
	Additional Projects	\$ -	\$ -	\$ 4,090,970	\$ 12,317,641	\$ 2,658,886	\$ 17,053,715	\$ 18,409,741	\$ -	\$ 54,530,953	\$ 54,530,953	\$ 0
3C	Robotic Process Automation Scaling			\$ 430,222	\$ 709,063	\$ 78,160	\$ 441,111	\$ 108,889		\$ 1,767,445	\$ 1,767,445	\$ -
3D	Virtual Assistant Scaling			\$ 632,974	\$ 1,781,884	\$ 128,959	\$ 952,475	\$ 909,721		\$ 4,406,013	\$ 4,406,013	\$ -
3E	Welcome & Authentication Bots Scaling			\$ 317,208	\$ 1,067,767	\$ 136,900	\$ 118,375	\$ -		\$ 1,640,250	\$ 1,640,250	\$ -
3F	Correspondence Phase II			\$ 2,290,500	\$ 4,581,000	\$ -	\$ -	\$ -		\$ 6,871,500	\$ 6,871,500	\$ -
3G	CDSS Reports Support Phase II			\$ 99,992	\$ 380,074	\$ 106,140	\$ 530,700	\$ 371,490		\$ 1,488,396	\$ 1,488,396	\$ -
3H	DHCS Support			\$ 99,992	\$ 300,208	\$ 50,112	\$ 250,560	\$ 175,392		\$ 876,264	\$ 876,264	\$ -
3I	County Task Management Enhancements (formally CalSAWS County Data API Enhancements)			\$ 220,081	\$ 748,763	\$ 31,250	\$ 511,705	\$ -		\$ 1,511,799	\$ 1,511,799	\$ -

Schedule 1
Summary of CalSAWS Maintenance and Operations Charges

3J	BenefitsCal AT5 and STG3 Environments				\$ 293,040	\$ 195,360	\$ 976,800	\$ 488,400		\$ 1,953,600	\$ 1,953,600	\$ -
3K	Correspondence Additional Application Maintenance				\$ 656,852	\$ 437,901	\$ 2,861,996	\$ 3,545,248		\$ 7,501,998	\$ 7,501,998	\$ -
3L	CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ 851,760	\$ 596,232	\$ 709,800	\$ -		\$ 2,157,792	\$ 2,157,792	\$ -
3M	Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift			\$ -	\$ 102,955	\$ 49,728	\$ 1,899,122	\$ 2,413,992		\$ 4,465,797	\$ 4,465,797	\$ 0
3N	CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ 63,308	\$ 75,970	\$ 150,673	\$ -		\$ 289,951	\$ 289,951	\$ -
3O	Data Growth - Archiving Phase 1 & 2		\$ -	\$ -	\$ 722,408	\$ 756,347	\$ 975,100	\$ 429,792		\$ 2,883,647	\$ 2,883,647	\$ -
3P	Data Growth - Task Management			\$ -	\$ -	\$ -	\$ 278,555	\$ 693,223		\$ 971,778	\$ 971,778	\$ -
3Q	Data Growth - Test Data Slicer/Scrubber Capability				\$ -	\$ -	\$ 587,616	\$ 42,920		\$ 630,536	\$ 630,536	\$ -
3R	CalSAWS Imaging Hyland Enhancements	\$ -	\$ -	\$ -	\$ 58,559	\$ 15,827	\$ -	\$ -		\$ 74,387	\$ 74,387	\$ -
3S	BIC Scheduler Version Upgrade	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 253,722	\$ -		\$ 253,722	\$ 253,722	\$ -
3V	Redesign CalSAWS Purge Components						\$ 252,044	\$ 250,059		\$ 502,103	\$ 502,103	\$ -
3W	Security and Upgrades						\$ 5,303,360	\$ 8,980,615		\$ 14,283,975	\$ 14,283,975	\$ -
	Production Operations November 2024 Onwards			\$ -	\$ -	\$ -	\$ -	\$ 27,389,792	\$ -	\$ 27,389,792	\$ 27,389,792	\$ -
	Technical Infrastructure Services November 2024 onwards							\$ 27,389,792		\$ 27,389,792	\$ 27,389,792	\$ -
	CalSAWS Maintenance and Operations Total Charges	\$ -	\$ -	\$ 140,092,764	\$ 179,227,848	\$ 47,131,287	\$ 136,616,370	\$ 109,368,307	\$ -	\$ 612,436,575	\$ 601,927,903	\$ 10,508,673

* Federal Fiscal Year (FFY) is October 1 through September 30 (estimated based on payment month, not month of service).
**CDSS Reports Support Phase II: additional funding included in Change Notice 23 - Attachment 6 - CDSS Report Support Phase II

Assumptions

The CalSAWS M&O and M&E Pricing is an extension of existing scope of services. Pricing of Transition services to a new vendor would be an option to be included as a separate change order if necessary
The operation coordination with multi-vendors will be included as part of the Transition services option to be included as a separate change order if necessary
For the term of the Agreement, Contractor personnel (onshore and offshore) are authorized to access masked CalSAWS System Program Data in both production and non-production environments as reasonably necessary to perform their assigned tasks. Masked CalSAWS System Program Data is defined as Data that has been scrubbed of PII and/or PHI. Prior to granting access to offshore personnel, the system controls will be reviewed and mutually agreed-to by both parties.
January 2023 to October 2023 Accenture will provide additional M&E capacity of 2,000 hours per month at no additional charge. This assumes we can make the blended project offshore component 40% by July 1, 2022.
November 2023 to July 2025 Accenture will provide additional M&E capacity of 3,000 hours per month at no additional charges. This assumes we can make the blended project offshore component 40% by July 1, 2022.

Schedule 2
CalSAWS Maintenance and Operations - Application Maintenance Services Charges

Application Maintenance Services	SFY 2021/22				SFY 2022/23				SFY 2023/2024				SFY 2023/2024				SFY 2024/2025				SFY 2025/2026				Total Hours	Total Charges - Change Notice 31	
	8 Months				12 Months				5 Months				7 Months - Extension				12 Months - Extension				2 Months - Extension						
	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges			
Application Maintenance - Base	89.73		112,631.20	\$ 17,826,140	101.63		226,131.99	\$ 34,840,290	101.63		86,907.00	\$ 11,538,991	107.59		138,383.00	\$ 18,578,207	107.59		237,228.00	\$ 31,848,356			39,538.00	\$ 5,308,059	828,565.20	\$ 119,940,043	
Application Maintenance - CalSAWS	89.73	\$ 158.27	120,600.00	\$ 19,087,362	89.73	\$ 158.27	180,900.00	\$ 28,631,043	89.73	\$ 158.27	75,375.00	\$ 11,929,601	89.73	\$ 158.27	105,525.00	\$ 16,701,442	89.73	\$ 158.27	180,900.00	\$ 28,631,043	89.73	\$ 158.27	30,150.00	\$ 4,771,840.50	693,450.00	\$ 109,752,332	
Change Notice No. 12 - Shift from Exhibit X CalSAWS M&E to LRS M&E (SFY 2021/22)		\$ 158.27	(12,256.80)	\$ (1,939,884)																			(12,256.80)	\$ (1,939,884)			
Amendment No. 29 - Application Maintenance Calendar Yr 2023					11.90	\$ -	12,000.00	\$ -	11.90	\$ -	8,000.00	\$ -												20,000.00	\$ -		
Amendment No. 30 - Application Maintenance Calendar Yr 2024-2025													17.86	\$ -	21,000.00	\$ -	17.86	\$ -	33,000.00	\$ -			\$ -		54,000.00	\$ -	
Change Notice No. 24 - SFY Shift from Exhibit X CalSAWS M&E (SFY 2022/23 to 2021/22)		\$ 158.27	4,288.00	\$ 678,662		\$ 158.27	(4,288.00)	\$ (678,662)																0.00	\$ -		
Change Notice No. 25 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2022/23)						\$ 158.27	20,328.00	\$ 3,217,313																20,328.00	\$ 3,217,313		
Amendment No. 31 - Application Maintenance Calendar Shift from SFY 22/23 to SFY 23/24 and 3-month extension to Apr 2025						\$ -	(6,000.00)	\$ -		\$ -	6,000.00	\$ -			0.00				3,000.00				6,000.00		9,000.00	\$ -	
Amendment No. 31 - SFY Shift from Exhibit X CalSAWS M&E (SFY 2022/23 to 2023/24)						\$ 158.27	10,938.00	\$ 1,731,157		\$ 158.27	(10,938.00)	\$ (1,731,157)												0.00	\$ -		
Amendment No. 31 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2023/24, SFY 2024/25)										\$ 158.27	8,470.00	\$ 1,340,547		\$ 158.27	11,858.00	\$ 1,876,766		\$ 158.27	20,328.00	\$ 3,217,313		\$ 158.27	3,388.00	\$ 536,218.76	44,044.00	\$ 6,970,844	
Change Notice No. 31 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2022/23)						\$ 158.27	12,253.99	\$ 1,939,439																	\$ 1,939,439		
Application Maintenance - CalHEERS (3,361 Monthly Hours)	20.00		16,781.45	\$ 2,656,000	20.00		17,163.80	\$ 2,716,515	20.00		8,335.00	\$ 1,319,180	20.00		11,669.00	\$ 1,846,853	20.00		20,004.00	\$ 3,166,033			3,334.00	\$ 527,672	90,234.00	\$ 12,232,253	
Application Maintenance	20.00	\$ 158.27	26,888.00	\$ 4,255,564	20.00	\$ 158.27	40,332.00	\$ 6,383,346	20.00	\$ 158.27	16,805.00	\$ 2,659,727	20.00	\$ 158.27	23,527.00	\$ 3,723,618	20.00	\$ 158.27	40,332.00	\$ 6,383,346	20.00	\$ 158.27	\$ 6,722	\$ 1,063,891	154,606.00	\$ 24,469,492	
Change Notice No. 25 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2022/23)						\$ 158.27	(20,328.00)	\$ (3,217,313)																(20,328.00)	\$ (3,217,313)		
Amendment No. 31 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2023/24, SFY 2024/25)										\$ 158.27	(8,470.00)	\$ (1,340,547)		\$ 158.27	(11,858.00)	\$ (1,876,766)		\$ 158.27	(20,328.00)	\$ (3,217,313)		\$ 158.27	(3,388.00)	\$ (536,219)	(44,044.00)	\$ (6,970,844)	
Change Notice No. 31 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2022/23)		\$ 158.27	(10,106.55)	\$ (1,599,564)		\$ 158.27	(2,840.20)	\$ (449,518)																	\$ (2,049,082)		
Total CalSAWS Application Maintenance Services Charges	109.73		129,412.65	\$ 20,482,140	121.63		243,295.79	\$ 37,556,805	121.63		95,242.00	\$ 12,858,171	127.59		150,052.00	\$ 20,425,060	127.59		257,232.00	\$ 35,014,389			42,872.00	\$ 5,835,731	918,799.20	\$ 132,172,296	
AM31	109.73		139,519.20	\$ 22,081,703	121.63		233,882.00	\$ 36,066,884	121.63		95,242.00	\$ 12,858,171	127.59		150,052.00	\$ 20,425,060	127.59		257,232.00	\$ 35,014,389			42,872.00	\$ 5,835,731	918,799.20	\$ 132,281,939	
Var:	0.00		(10,106.55)	\$ (1,599,564)	0.00		9,413.79	\$ 1,489,921	0.00		0.00	\$ -	0.00		0.00	\$ -	0.00		0.00	\$ -			0.00	\$ -	0.00	\$ (109,643)	

Assumptions	
1	Hourly bill rate assumes that approximately 40% of all addressable hours will be worked at an Accenture Global Delivery Network (GDN) center.□
2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process
3	
4	
5	

Schedule 3a
CalSAWS Maintenance and Operations - Technical Infrastructure Services Charges

179.7	259,053	\$38,022,986	189.0	375,761	\$55,132,622	216.5	185,254	\$27,214,586	215.9	248,302	\$36,465,338	195.0	166,783	\$24,480,878	194.9	158,369	\$23,154,379	85.3	29,166	\$4,235,413
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[illegible]

Technical Infrastructure Services		FFY 19/20				FFY 20/21				FFY 20/22				FFY 20/23				FFY 20/24				FFY 20/24 - Extension				FFY 20/25 - Extension										Total Hours	Total Charges - Amendment 32	Total Charges - Change Notice 31	Delta
Hourly Rate		Estimated FTE- Months	Hours	Extended Charges	Estimated FTE- Months	Hours	Extended Charges	Estimated FTE- Months	Hours	Extended Charges	Estimated FTE- Months	Hours	Extended Charges	Estimated FTE- Months	Hours	Extended Charges	Estimated FTE- Months	Hours	Extended Charges	Estimated FTE- Months	Hours	Extended Charges	Estimated FTE- Months	Hours	Extended Charges														
Total CatIAWS Technical Infrastructure Services	Multiple	0.00	0.00	\$ -	0.00	0.00	\$ -	2,217	352,926	\$ 51,797,170	2,429	393,864	\$ 57,810,015	439.4	73,278	\$ 10,762,967	1,831	324,438	\$ 47,690,852	651	92,631	\$ 40,645,097											1,237,042.11	\$ 208,706,101	\$ 212,451,893	\$ (3,745,792)			

Assumptions

The staffing levels for the Service Desk are based on the continued use of current processes for the C-IV Service Desk, regardless of the software platform used for the Service Desk during the CalSAWS Maintenance and Operations phase.

Hourly bill rate assumes that approximately 40% of all addressable hours will be worked at an Accenture Global Delivery Network (GDN) center.

With regard to Level 3 Support for Enhanced Application Support, the staffing levels are based on the current assignment of CalWin Counties to each go-live wave. If the County assignments and/or schedule for each go-live wave is modified, or if the number of CalSAWS system user counts change, then the staffing levels for Level 3 Support would need to be reassessed.

With regard to Level 3 Support for Enhanced Agency Support:

Wave 4: 2 months, 40 work days, 75% of 4350 tickets = 3269, 3269/40 = 82 tickets per day. If the volume of calls exceeds 82 tickets per day during the 2 months following Wave 4, a change order will be required to provide the additional required support staff.

Wave 5: 2 months, 40 work days, 56% of 4042 tickets = 2264, 2264/40 = 57 tickets per day. If the volume of calls exceeds 57 tickets per day during the 2 months following Wave 5, a change order will be required to provide the additional required support staff.

Wave 6: 2 months, 40 work days, 56% of 4042 tickets = 2264, 2264/40 = 57 tickets per day. If the volume of calls exceeds 57 tickets per day during the 2 months following Wave 6, a change order will be required to provide the additional required support staff.

For the CalSAWS Technical Infrastructure - Security services, a one-time negotiated rate of \$88.70 has been applied.

If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Schedule 3b
CalSAWS Maintenance and Operations - Innovation Lab

One-Time Services Charges - Innovation	SFY 2019/20				SFY 2020/21				SFY 2021/22				SFY 2022/23				SFY 2023/24 (6 months)				SFY 2023/24 (7 months) - Extension				SFY 2024/25 (12 months) - Extension				SFY 2025/26 (2 months) - Extension				Total Hours	Total Charges - Change Notice 31	Total Charges - Change Notice 25	Total Charges - Change Notice 24
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Total Hours	Total Charges		
One-Time Charges		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -	5,419.38	\$ 1,142,453	\$ 1,371,885	\$ 3,324,556
Senior Manager	\$ 203	0.00	0.00	\$ -	\$ 270	0.00	0.00	\$ -	\$ 278	1.00	1,338.00	\$ 371,790	\$ 208			\$ -	\$ 202.07	0.00	0.00	\$ -	\$ 208	1.00	0.00	\$ -	\$ 208	1.00	0.00	\$ -	\$ 208	1.00	0.00	\$ -	1,338.00	\$ 371,790	\$ 371,790	\$ 808,525
Senior Programmer/Analyst	\$ 191	0.00	0.00	\$ -	\$ 197	0.00	0.00	\$ -	\$ 203	1.00	1,338.00	\$ 270,580	\$ 208			\$ -	\$ 213	0.00	0.00	\$ -	\$ 217	3.00	0.00	\$ -	\$ 217	3.00	0.00	\$ -	\$ 217	3.00	0.00	\$ -	1,338.00	\$ 270,580	\$ 270,580	\$ 668,703
Application Systems Analyst	\$ 132	0.00	0.00	\$ -	\$ 177	0.00	0.00	\$ -	\$ 182	3.00	4,260.00	\$ 729,530	\$ 187			\$ -	\$ 191	0.00	0.00	\$ -	\$ 195	3.00	0.00	\$ -	\$ 195	3.00	0.00	\$ -	\$ 195	3.00	0.00	\$ -	4,260.00	\$ 729,530	\$ 729,530	\$ 1,787,357
Reconciliation to Actuals								\$			(1,260.62)	\$ (229,432)				\$																(1,260.62)	\$ (229,432)	\$ -	\$ -	
Total Innovation Lab Services Charges		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.419.38	\$ 1,142,453		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -	5,419.38	\$ 1,142,453	\$ 1,371,885	\$ 3,324,556
Change Notice 25			0.00	\$ -			0.00	\$ -			6,680.00	\$ 1,371,885			0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -	6,680	\$ 1,371,885	\$ 1,371,885	\$ 3,324,556
Var:			0.00	\$ -			0.00	\$ -			(1,260.62)	\$ (229,432)			0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -	(1,260.62)	\$ (229,432)	\$ -	\$ -

One-Time Services Charges - Innovation	FFY 2021				FFY 2022				FFY 2023				FFY 2024				FFY 2024 - Extension				FFY 2025 - Extension				FFY 2026 - Extension				Total Hours	Total Charges	Total Charges - Change Notice 25	Total Charges - Change Notice 24					
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Total Hours	Total Charges			
Total Innovation Lab Services Charges	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	14,668.38	\$ 1,142,453	\$ 1,371,885	\$ 3,324,556	
Change Notice 25	Multiple	0.00	0.00	\$ -	Multiple	0.32	9,360.00	\$ 1,371,885	Multiple	0.13	6,560.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	\$ -	\$ -	\$ -	\$ -	15,920	\$ 1,371,885	\$ 1,371,885	\$ 3,324,556
Var:			0.00	\$ -		(0.72)	(1,260.62)	\$ (229,432)			0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -			(1,260.62)	\$ (229,432)	\$ -	\$ -		

Assumptions
1. If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

2.
3.
4.
5.

			Extension					
Robotic Process Automation Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 1/2025)	Total Charges - Change Notice 31	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
R&A Change Budget Services Charges	\$ 675,720	\$ 137,067	\$ -	\$ -	\$ 812,787	\$ 904,000	\$ 904,000	\$ (91,213)
One-Time Services Charges	\$ 675,720	\$ 137,067	\$ -	\$ -	\$ 812,787	\$ 904,000	\$ 904,000	\$ (91,213)
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ 400,000	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges		\$ -		\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ 400,000	\$ -
Production Operations Charges	\$ 87,992	\$ 116,667	\$ 163,333	\$ 186,667	\$ 554,658	\$ 653,333	\$ 583,333	\$ (98,675)
One-Time Charges	\$ -				\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ 87,992	\$ 116,667	\$ 163,333	\$ 186,667	\$ 554,658	\$ 653,333	\$ 583,333	\$ (98,675)
Facilities Charges	\$ -				\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 963,712	\$ 253,733	\$ 363,333	\$ 186,667	\$ 1,767,445	\$ 1,957,333	\$ 1,887,333	\$ (189,888)

		Extension							
Robotic Process Automation Scaling		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 1/2025)	Total Charges - Change Notice 31	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
Hourly Rate		\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	
Hours - One-time Services		5,068	1,028	0	0	6,095.90	6,780.00	6,780.00	(684.10)
Hours - Recurring Services		660	875	1,225	1,400	4,159.94	4,900.00	4,375.00	(740.06)
Services Charges		\$ 763,712	\$ 253,733	\$ 163,333	\$ 186,667	\$ 1,367,445	\$ 1,557,333	\$ 1,487,333	\$ (189,888)

AM 31:	\$ 1,153,600	\$ 253,733	\$ 363,333	\$ 186,667	\$ 1,957,333
Variance - to Change Notice 31	\$ (189,888)	\$ -	\$ -	\$ -	\$ (189,888)

Assumptions

1	The scope of work, estimated effort, and assumptions for scaling Los Angeles County's existing robotic process automation (RPA) solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3C. A maximum of 11,680 hours will be worked.
3	The RPA solution for the CalSAWS System will be for the use case of EBT card replacement.
4	Software charges are estimated based on a 12 month subscription license that will be renewed annually through October 31, 2024.
5	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges - Amendment 31
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)	
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Worker Virtual Assistant Enhancement	9,245	1,040	0	0	0	10,285
Subtotal Service Charges - Worker Virtual Assistant Enhancement	\$ 1,155,633	\$ 130,000	\$ -	\$ -	\$ -	\$ 1,285,633
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Customer Virtual Assistant Enhancement	524.5	0	0	0	0	525
Hourly Rate	\$174	\$174	\$174	\$174	\$174	
Hours - One Time Services for Customer Virtual Assistant Enhancement	382.0	0	0	0	0	382
Subtotal Service Charges - Customer Virtual Assistant Enhancement	\$ 132,031	\$ -	\$ -	\$ -	\$ -	\$ 132,031
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0	0	3,024
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	8,904	1,344	23,808
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ -	\$ (365,650)
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants	\$ 611,500	\$ 514,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 2,988,350
Total Services Charges	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013

Variance - Amendment 31 to Change Notice 25	\$	-	\$	-	\$	-	\$	588,000	\$	168,000	\$	756,000
One-Time Hours		10,152		1,040		-		-		-		11,192
Recurring Hours		6,072		4,632		5,880		8,904		1,344		26,832
Recurring Hours - Accenture Investment		(1,180)		(514)		(718)		(513)		-		(2,925)

Assumptions

	The scope of work, estimated effort, and assumptions for scaling San Diego County's existing virtual assistants solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
1	
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3D. A maximum of 38,024 hours will be worked.
3	The virtual assistants implemented for the CalSAWS System will be based on San Diego County's existing internal/worker virtual assistant and external/customer virtual assistant.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension				
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 10/2024)
Hourly Rate	\$125	\$125	\$125	\$125
Hours - One Time Services for Worker Virtual Assistant Enhancement	6,429	0	0	0
Subtotal Service Charges - Worker Virtual Assistant Enhancement	\$ 803,625	\$ -	\$ -	\$ -
Hourly Rate	\$125	\$125	\$125	\$125
Hours - One Time Services for Customer Virtual Assistant Enhancement	3,264	1,040	0	0
Hourly Rate	\$174	\$174	\$174	\$174
Hours - One Time Services for Customer Virtual Assistant Enhancement	437	0	0	0
Subtotal Service Charges - Customer Virtual Assistant Enhancement	\$ 484,038	\$130,000	\$ -	\$ -
Hourly Rate	\$125	\$125	\$125	\$125
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	4,200
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants	\$ 611,500	\$514,750	\$645,225	\$460,875
Total Services Charges	\$ 1,899,163	\$644,750	\$645,225	\$460,875

Tasks and Hours					
#	Task	Description	Hourly Rate	Total Hours	Total Charges
	Enhancements to Worker Virtual Assistant to Support Statewide Volumes				
1	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	3,172	\$ 396,500
2	Build	Develop enhancements	\$ 125	3,880	\$ 484,945
3	Test	Test enhancements	\$ 125	2,647	\$ 330,875
4	Management	Manage the enhancement process from concept/design through implementation	\$ 125	587	\$ 73,313
	Production Operations				
5					
	Customer VA				
6	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	-	\$ -
7	Build	Develop enhancements	\$ 125	-	\$ -
8	Test	Test enhancements	\$ 125	-	\$ -
9	Management	Manage the enhancement process from concept/design through implementation	\$ 125	54	\$ 6,688
10	Update Click-to-Chat in BenefitsCal	incorporate the customer-facing virtual assistant into the existing CalSAWS customer service center solution's click-to-chat feature accessible from BenefitsCal	\$ 174	382	\$ 66,468
			\$ 125	471	\$ 58,875
	Total			11,192	\$ 1,417,663

Staff Loading (One-time R&A Services)

		SFY 22/23														SFY 23/24																	
ID	Activity Description	Task Description	Staff Description	40 Jun-22	41 Jul-22	42 Aug-22	43 Sep-22	44 Oct-22	45 Nov-22	46 Dec-22	47 Jan-23	48 Feb-23	49 Mar-23	50 Apr-23	51 May-23	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23		SFY21/22 Total Hours	SFY22/23 Total Hours	SFY 23/24 Total Hours	Total Hours Total Hours	SFY21/22 Hourly Rate	SFY22/23 Hourly Rate	SFY 23/24 Hourly Rate	SFY21/22 Price	SFY22/23 Price	SFY 23/24 Price	Total Price	
1.0	Enhancements to Scale Worker-facing Virtual Assistant for CalSAWS System			-	-	-	-	793	1,668	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	9,245	1,040	10,285					\$ -	\$ 1,155,633	\$ 130,000	\$ 1,285,633
1.1		Design	Staff					245	497	598	648	416	327	290	150	-	-	-	-	-		-	3,172	-	3,172	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 396,500	\$ -	\$ 396,500	
1.2		Build	Staff					298	602	725	661	380	272	227	91	624						-	3,256	624	3,880	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 406,945	\$ 76,000	\$ 482,945	
1.3		Test	Staff					201	407	489	447	258	185	155	89	410						-	2,231	416	2,647	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 278,875	\$ 52,000	\$ 330,875	
1.4		Management	Staff					48	102	98	80	76	87	66	30							-	587	-	587	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 73,313	\$ -	\$ 73,313	
2.0	Production Operations/Maintenance and Operations				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-	-					\$ -	\$ -	\$ -	\$ -
2.1																																	\$ -
2.2																																	\$ -
2.3																																	\$ -
2.4																																	\$ -
3.0	Scale Worker-facing Virtual Assistant with Click-to-Chat for Customer Service Centers				-	-	-	683	224	-	-	-	-	-	-	-	-	-	-	-		-	907	-	907					\$ -	\$ 132,031	\$ -	\$ 132,031
3.1		Design	Staff																			-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -
3.2		Build	Staff																			-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -
3.3		Test	Staff																			-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -
3.4		Management	Staff					38	16													-	54	-	54	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 6,688	\$ -	\$ 6,688	
3.5		Update Click to Chat in BenefitsCal	Staff					292	90													-	382	-	382	\$ 174.00	\$ 174.00	\$ 174.00	\$ -	\$ 66,468	\$ -	\$ 66,468	
			Staff					353	118													-	471	-	471	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 58,875	\$ -	\$ 58,875	
																																	\$ -
	Accenture Investment																					-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -	\$ -
	Total (Unrounded)			-	-	-	-	1,475	1,832	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	10,162	1,040	11,192		\$ 125.00	\$ 125.00		\$ -	\$ 1,287,663	\$ 130,000	\$ 1,417,663
	Total (Rounded)																													\$ -	\$ 1,287,663	\$ 130,000	\$ 1,417,663

[illegible]

Extension						
Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Change Notice 31
R&A Change Budget Services Charges	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250
One-Time Services Charges	\$ 74,125	\$ -	\$ -	\$ -	\$ -	\$ 74,125
Recurring Services Charges	\$ 763,250	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,566,125
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250

Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
\$ 1,754,500	\$ 1,754,500	\$ (114,250)
\$ 188,375	\$ 188,375	\$ (114,250)
\$ 1,566,125	\$ 1,566,125	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 1,754,500	\$ 1,754,500	\$ (114,250)

Extension						
Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Change Notice 31
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours	593.00	-	-	-	-	593.00
Subtotal - One-Time R&A Change Budget Services	\$ 74,125.00	\$ -				\$ 74,125.00
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours	6,106.00	6,423.00	-	-	-	12,529.00
Subtotal - Recurring R&A Change Budget Services	\$ 763,250.00	\$ 802,875.00	\$ -	\$ -	\$ -	\$ 1,566,125.00
Total Services Charges	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250

Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
1,507.00	1,507.00	(914.00)
\$ 188,375.00	\$ 188,375.00	\$ (114,250.00)
12,529.00	12,529.00	-
\$ 1,566,125.00	\$ 1,566,125.00	\$ -
\$ 1,754,500	\$ 1,754,500	\$ (114,250)

AM31	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500
Variance	\$ (114,250)	\$ -	\$ -	\$ -	\$ -	\$ (114,250)

Assumptions

1	The scope of work, estimated effort, and assumptions for scaling San Bernardino County's existing bots solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3E. A maximum of 14,036 hours will be worked.
3	The bots solution for the CalSAWS System will be based on San Bernardino County's existing solution for the authentication bot and welcome bot.

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
R&A Change Budget Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
One-Time Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
Recurring Services Charges	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -
Total Charges	\$ 6,871,500	\$ -	\$ 6,871,500

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
Hourly Rate	\$125	\$125	\$125
Hours	54,972.00	-	54,972.00
R&A Change Budget Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to correspondence for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	The Consortium Business Analysts will attach the English (as needed) and translations to SCRs as the translation analysis is complete.
3	Translations will be provided by the State.
4	Up to 4,900 NOA reason fragments will be translated into the original Be Vu languages. The estimates do not include the 8 additional languages.
5	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3F. A maximum number of 54,972 hours will be worked.
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

CDSS Reports Support		SFY 2023/24					Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)			
R&A Change Budget Services Charges		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634
One-Time Services Charges		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634
Recurring Services Charges		\$ -	\$ -				\$ -	\$ -	\$ -
Hardware and Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634

Extension

CDSS Reports Support		SFY 2023/24					Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)			
Hourly Rate		\$174	\$174	\$174	\$174	\$0	\$174	\$174	
Hours		1,724.00	1,525.00	2,135.00	3,355.00	-	8,739.00	3,448.00	5,291.00
R&A Change Budget Services Charges		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634

Change Notice 25	\$ 299,976	\$ 299,976				\$ 599,952
Variance	\$ -	\$ (34,626)	\$ 371,490	\$ 583,770	\$ -	\$ 920,634

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3G. A maximum number of 8,739 hours will be worked.
2	SFY 22/23 hours (305 x 7 months = 2,135 hrs) included under Section 8.2.4 R&A Change Budget Services (excluded here)
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	Assumptions are included in Attachment 11 to Amendment 31 (Statement of Work for CDSS Report Support)
5	

DHCS Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges - Change Notice 31	Total Charges -	Total Charges -	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)		Amendment 31	Change Notice 25	
R&A Change Budget Services Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ (32,190)
One-Time Services Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ (32,190)
Recurring Services Charges	\$ -	\$ -				\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ 244,122

Extension

DHCS Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges - Change Notice 31	Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)				
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	\$174	
Hours	1,539.00	720.00	1,008.00	1,584.00	-	4,851.00	5,036.00	3,448.00	(185.00)
R&A Change Budget Services Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ (32,190)

AM31	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264
Variance	\$ (32,190)	\$ -	\$ -	\$ -	\$ -	\$ (32,190)

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3H. A maximum number of 5,036 hours will be worked.
2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
3	Assumptions are included in Attachment 12 to Amendment 31 (Statement of Work for DHCS Report Support)
4	
5	

County Task Management Enhancements	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	Total Charges -	Total Charges -	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)		Change Notice 30	Change Notice 25	
R&A Change Budget Services Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,525,806	\$ (14,007)
One-Time Services Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,525,806	\$ (14,007)
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,617,006	\$ (14,007)

Extension									
County Task Management Enhancements	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	Total Charges	Total Charges -	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)			Change Notice 25	
Hourly Rate	\$174	\$174	\$174	\$174	\$174	\$174	\$174	\$174	
Hours	3,729.00	2,100.00	2,940.00			8,769.00	8,769.00	8,769.00	-
Services Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ 1,525,806	\$ -

Change Notice 30:	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806
Variance to Change Notice 31	\$ (14,007)	\$ -	\$ -	\$ -	\$ -	\$ (14,007)

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to County Task Management Enhancements for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3I. A maximum of 8,769 hours will be worked.
3	Funding included in schedule 3I was previously for County Data Enhancements. With Amendment 31, funding will be utilized for use on County Task Management Enhancements and has been renamed to align with the use of funding.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Services Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Hourly Rate	\$0	\$148	\$148	\$148	\$ 148
Hours	-	3,300.00	4,620.00	5,280.00	13,200
R&A Change Budget Services Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3J. A maximum of 13,200 hours will be worked.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
3	SFY 22/23 hrs (1,320 x 2 months = 2,640 hrs) included under R&A bucket attached to Change Notice 25, Attachment 1 (excluded here)
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Category																									Total Hours SFY 2023/24 (9/01/23 - 8/31/24)	Total Hours SFY 2023/24 (1/01/23 - 12/31/24)	Total Hours SFY 2024/25 (9/01/24 - 8/31/25)	Total Hours SFY 2025/26 (9/01/24 - 7/31/25)	Total Hours	Total Charges SFY 2023/24 (9/01/23 - 8/31/24)	Total Charges SFY 2023/24 (1/01/23 - 12/31/24)	Total Charges SFY 2024/25 (9/01/24 - 8/31/25)	Total Charges SFY 2025/26 (9/01/24 - 7/31/25)	Total Charges								
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25															
Benefits/Cat A15 and STG3 Environments - Maintenance and Operations (MAO)	Resource Category	Hourly Rate	0	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	0	0	0	0	0	0	3,300	4,620	5,280	0	13,200	\$	488,400	\$	633,720	\$	781,440	\$	-	\$	1,953,600
Benefits/Cat A15	Staff	\$140.00	0	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330							1,650	2,310	2,640	0	6,600	\$	244,200	\$	341,880	\$	390,720	\$	-	\$	976,800
Benefits/Cat STG3	Staff	\$140.00	0	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330	330							1,650	2,310	2,640	0	6,600	\$	244,200	\$	341,880	\$	390,720	\$	-	\$	976,800
TOTAL			0	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	660	0	0	0	0	0	0	3300	4620	5280	0	13200	\$	488,400	\$	633,720	\$	781,440	\$	-	\$	1,953,600

R&A Change Budget Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
One-Time Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998

Correspondence Additional Application Maintenance	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27
Application Development Hours	6,917	9,683	30,800	47,400

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
		(6/2023 - 10/2023)	(11/2023 - 12/2023)	
R&A Change Budget Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
One-Time Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -			\$ -
Total Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
Hourly Rate	\$169	\$169	\$169	\$169
Hours	-	8,568.00	4,200.00	12,768.00
R&A Change Budget Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

Assumptions

1	Assumptions are included in Attachment 6 to Amendment 31 (Statement of Work for CalWIN Functional Support)
2	Funding for SFY 22/23 County Prep and Post Go Live Support included under Change Notice 25, Attachment 8
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Total Functional Support Charges Inclusive of Change Notice 25 and Amendment 31

Milestone Number	Milestone Name	Milestone Due Date	Price	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total
1	Functional Support - Status Update #1	3/16/2022	\$204,490	\$204,490			\$204,490
2	Functional Support - Status Update #2	4/15/2022	\$170,352	\$170,352			\$170,352
3	Functional Support - Status Update #3	5/13/2022	\$170,352	\$170,352			\$170,352
4	Functional Support - Status Update #4	6/15/2022	\$276,822		\$276,822		\$276,822
5	Functional Support - Status Update #5	7/15/2022	\$276,822		\$276,822		\$276,822
6	Functional Support - Status Update #6	8/15/2022	\$276,822		\$276,822		\$276,822
7	Functional Support - Status Update #7	9/15/2022	\$302,848		\$302,848		\$302,848
8	Functional Support - Status Update #8	10/14/2022	\$342,394		\$342,394		\$342,394
9	Functional Support - Status Update #9	11/15/2022	\$348,985		\$348,985		\$348,985
10	Functional Support - Status Update #10	12/15/2022	\$245,388		\$245,388		\$245,388
11	Functional Support - Status Update #11	1/16/2023	\$245,388		\$245,388		\$245,388
12	Functional Support - Status Update #12	2/15/2023	\$245,388		\$245,388		\$245,388
13	Functional Support - Status Update #13	3/15/2023	\$245,388		\$245,388		\$245,388
14	Functional Support - Status Update #14	4/14/2023	\$1,239,108		\$1,239,108		\$1,239,108
15	Functional Support - Status Update #15	5/15/2023	\$244,036			\$244,036	\$244,036
16	Functional Support - Status Update #16	6/15/2023	\$212,545			\$212,545	\$212,545
17	Functional Support - Status Update #17	7/14/2023	\$212,546			\$212,546	\$212,546
18	Functional Support - Status Update #18	8/15/2023	\$1,064,306			\$1,064,306	\$1,064,306
19	Functional Support - Status Update #19	9/15/2023	\$578,656			\$578,656	\$578,656
20	Functional Support - Status Update #20	10/13/2023	\$323,128			\$323,128	\$323,128
21	Functional Support - Status Update #21	11/15/2023	\$482,664			\$482,664	\$482,664

Staff Loading (One-time R&A Services)[illegible]

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797
One-Time Services Charges	\$ 102,955	\$ 740,520	\$ 3,075,314	\$ -	\$ 3,918,789
Recurring Services Charges	\$ 49,728	\$ 165,760	\$ 284,160	\$ 47,360	\$ 547,008
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version Hours- Onshore	171	-	1,855	-	2,025
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version Hours - Offshore	-	-	877	-	877
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N-1 Hours - Onshore	-	584	-	-	584
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N-1 Hours - Offshore	-	274	-	-	274
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - Endpoint Detection Response - Onshore	480	-	-	-	480
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148
Recurring Services - Endpoint Detection Response Hours - M&O	336	1,120	1,920	320	3,696
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - NIST REV 5 Uplift Hours - Onshore	-	960	-	-	960
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Onshore	-	2,086	10,886	-	12,972
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Offshore	-	1,054	7,594	-	8,648
R&A Change Budget Services Charges	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797

Tech Arch Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to Tech Arch for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	Several of these SCRs have Application Development team Dependencies so the duration shown will vary based on Application Development team capacity
4	Operations, Application Development and System Test hours are also included
5	Prototypes/Design/Modernization by effort represents Design only effort; Build/Test estimates added in aggregate as a budget placeholder but will need to be refined during Design
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
7	Start date of Jan 2024 for CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version assumed weblogic vendor will have compatible version released as expected in Jan 2024. If weblogic vendor is delayed, work for this will likely push into a future SFY and a contract update will be needed.

EDR Assumptions

1	Assumptions are included in Attachment 7 to Amendment 31 (Statement of Work for Endpoint Detection Response)
2	Funding for SFY 22/23 Endpoint Detection Response included under Change Notice 25, Attachment 9
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

NIST Uplift Assumptions

1	Assumptions are included in Attachment 14 to Amendment 31 (Statement of Work for NIST Rev5 Uplift)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)					

			SFY 23/24										SFY 24/25																																							
ID	Activity Descript	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 23/24	SFY 24/25	Total Hours	SFY 23/24 Hourly Rate	SFY 24/25 Hourly Rate	SFY 2023/24 (6/2023 - 10/2023) Price	SFY 2023/24 (11/2023 - 5/2024) Price	SFY 23/24 Price	SFY 24/25 Price	Total Price														
				Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Total Hours	Total Hours	Total Hours	Total Hours	Total Hours	Total Hours	Total Hours	Total Hours	Total Hours	Total Hours	Total Price															
1.0	Security Endpoint Detection Response Tech Arch, NIST Rev5 Uplift																																																			
1.1		CA-247010 Placeholder - Upgrade CaisAWS application from JDK 11 to latest JDK version																																																		
		CA-247010 Tech Arch	Onshore	71	74																						145	-	-	145	34	178	\$158.27	\$158.27	\$	22,949.15	\$	-	\$	22,949.15	\$	5,381.18	\$	28,330.33								
		CA-247010 Tech Arch	Offshore													20	20	20	30	40	30	28					-	-	-	188	188	\$125.00	\$125.00	\$	-	\$	-	\$	23,500.00	\$	-	\$	23,500.00									
		CA-247010 Ops	Onshore															5	10	10	10	10					-	-	-	60	60	\$158.27	\$158.27	\$	-	\$	-	\$	9,496.20	\$	-	\$	9,496.20									
		CA-247010 Ops	Offshore															5	10	10	10	10					-	-	-	60	60	\$125.00	\$125.00	\$	-	\$	-	\$	7,500.00	\$	-	\$	7,500.00									
		CA-247010 BAI	Onshore															137	137	137	137	137					-	-	-	137	137	\$158.27	\$158.27	\$	-	\$	-	\$	21,682.99	\$	-	\$	21,682.99									
		CA-247010 BAI	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Batch Ops	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 CAPI/EDI	Onshore	12.5	13																						-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Online	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Online	Offshore													10	10	10	10	10							-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Client Correspondence	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Client Correspondence	Offshore													20	20	20	30	40	30	28					-	-	-	180	180	\$158.27	\$158.27	\$	-	\$	-	\$	28,488.60	\$	-	\$	28,488.60									
		CA-247010 Eligibility	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Eligibility	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Fiscal Testing	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Fiscal Testing	Offshore													10	10	10	10	10							-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Fiscal Testing	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Fiscal Testing	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Imaging	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Imaging	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 System Test Support	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 System Test Support	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 System Test Support	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 System Test Support	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Automation Test (Online/APIs)	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Automation Test (Online/APIs)	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Performance Testing	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 Performance Testing	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-247010 BenefitsCal	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 - Upgrade Spring framework and other libraries to support N-1																									-	-	-							-	\$	-	\$	-	\$	-										
1.2		CA-257052 Tech Arch	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 Tech Arch	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 Tech Arch	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 BAI	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 Online	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 System Test Support	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 Automation Test (Online/APIs)	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 Performance Testing	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257052 Performance Testing	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
1.3		EDR																									-	-	-							-	\$	-	\$	-	\$	-										
		EDR Delivery Manager	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		EDR Senior Manager	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		EDR System Administrator	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		EDR Senior Programmer/Analyst	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
1.4		NIST Rev 5 Uplift																									-	-	-							-	\$	-	\$	-	\$	-										
		NIST Security Senior Manager (Rev 5)	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		NIST Security Consultant (Rev 5)	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
1.5		CA-257050 - ODM/EDBC as a service - Implementation - Phase 1																									-	-	-							-	\$	-	\$	-	\$	-										
		CA-257050 Tech Build/Test	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257050 Tech Build/Test	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257050 App Build/Test	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257050 App Build/Test	Offshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257050 System Test	Onshore																								-	-	-							-	\$	-	\$	-	\$	-										
		CA-257050 System Test	Offshore																								-	-	-							-	\$	-	\$													

Category		Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Total Hours SFY 2023/24	Total Hours SFY 2024/25	Total Hours SFY 2025/26	Total Charges SFY 2023/24	Total Charges SFY 2024/25	Total Charges SFY 2025/26	Total Charges				
Maintenance and Operations (MAO)	Resource Category	Hourly Rate																																		
Endpoint Detection Response (EDR) Qualys																																				
EDR Analyst	Onshore	\$145.00		160	176	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	1,456	1,920	320	\$ 215,488	\$ 284,160	\$ 47,360	\$ 547,008
TOTAL		0	160	176	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	160	1,456	1,920	320	\$ 215,488	\$ 284,160	\$ 47,360	\$ 547,008	

CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
R&A Change Budget Services Charges	\$ -	\$ 289,951	\$ 289,951
One-Time Services Charges	\$ -	\$ 289,951	\$ 289,951
Recurring Services Charges	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 289,951	\$ 289,951

CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
Hourly Rate	-	\$ 158.27	\$ 158.27
Hours	-	1,832	1,832
R&A Change Budget Services Charges	\$ -	\$ 289,951	\$ 289,951

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to HA and DR API Gateway to DR East for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3N. A maximum of 1,832 hours will be worked.
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24																	SFY23/24	SFY 24/25	Total Hours	SFY23/24	SFY 24/25	SFY23/24	SFY 24/25	Total Price
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	57	58	59	60	61	62	63		Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price
1.0	CalSAWS HA and DR API Gateway to DR East			Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24		1,832	-	1,832			\$ 289,951	\$ -	\$ 289,951
1.1		Design																						
		Application Development		40	-	-	-	-	-	-	-	-	-	-	-		40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331
		Tech Ops		40	-	-	-	-	-	-	-	-	-	-	-		40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331
1.2		Build																						
		Tech Arch/Performance		-	51	51	51	131	131	83	25	17	-	-	-		540	-	540	\$158.27	\$158.27	\$ 85,466	\$ -	\$ 85,466
		Tech Ops		-	52	52	52	132	132	197	25	18	-	-	-		660	-	660	\$158.27	\$158.27	\$ 104,458	\$ -	\$ 104,458
		AppDev		-	57	57	57	57	57	57	27	18	-	-	-		387	-	387	\$158.27	\$158.27	\$ 61,250	\$ -	\$ 61,250
1.3		Test																						
		Application Development		-	-	-	-	-	-	-	83	82	-	-	-		165	-	165	\$158.27	\$158.27	\$ 26,115	\$ -	\$ 26,115
	Total (Unrounded)			80	160	160	160	320	320	337	160	135	-	-	-		1,832	-	1,832			289,951	-	289,951
	Total (Rounded)																				\$ 289,951	\$ -	\$ 289,951	

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647
One-Time Services Charges	\$ 1,478,755	\$ 366,228	\$ -	\$ -	\$ 1,844,983
Recurring Services Charges	\$ -	\$ 377,400	\$ 642,320	\$ 18,944	\$ 1,038,664
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 1 Hours - Onshore	1,333	1,256	-	-	2,589
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 1 Hours - Offshore	1,278	828	-	-	2,106
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 1 Hours - M&O	-	1,074	2,144	64	3,282
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 2 Hours - Onshore	5,430	404	-	-	5,834
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 2 Hours - Offshore	1,989	-	-	-	1,989
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 2 Hours - M&O	-	1,476	2,196	64	3,736
R&A Change Budget Services Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

Assumptions

1	Assumptions are included in Attachment 8 to Amendment 31 (Statement of Work for Data Growth - Archiving Phase 1 & 2)
2	Funding for SFY 22/23 Archive Phase 2 and Archive Phase 1 are included under Change Notice 25, Attachment 5
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

Onshore 2,589
Offshore 2,106 \$ 0.45
4,695

SFY 23/24																
ID	Activity Description	Task Description	Staff Description	51	52	53	54	55	56	57	58	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total Hours	Total Hours	Hourly Rate	Price	Total Price
2.0	Data Growth - Archiving Phase 1														-	-
															\$ -	\$ -
		Design														
		AppDev	Onshore						16			16	16	\$158.27	\$ 2,532.32	\$ 2,532.32
		AppDev	Offshore						18			18	18	\$125.00	\$ 2,250.00	\$ 2,250.00
		Tech Arch	Onshore									-	-	\$158.27	\$ -	\$ -
		Performance	Onshore									-	-	\$158.27	\$ -	\$ -
		ForgeRock	Onshore									-	-	\$158.27	\$ -	\$ -
		Tech Ops	Onshore									-	-	\$158.27	\$ -	\$ -
												-	-		\$ -	\$ -
		Build													\$ -	\$ -
		AppDev/M&E	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40
		AppDev	Offshore						540	360		900	900	\$125.00	\$ 112,500.00	\$ 112,500.00
		Tech Arch	Onshore						240	160	16	416	416	\$158.27	\$ 65,840.32	\$ 65,840.32
		Performance	Onshore						80	40		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40
		ForgeRock	Onshore						20	20		40	40	\$158.27	\$ 6,330.80	\$ 6,330.80
		DBA	Onshore						126	126		252	252	\$158.27	\$ 39,884.04	\$ 39,884.04
		Tech Ops	Onshore						360	280	180	820	820	\$158.27	\$ 129,781.40	\$ 129,781.40
												-	-		\$ -	\$ -
		Test													\$ -	\$ -
		AppDev	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40
		AppDev	Offshore						720	468		1,188	1,188	\$125.00	\$ 148,500.00	\$ 148,500.00
												-	-		\$ -	\$ -
		Management													\$ -	\$ -
		App/M&E	Onshore						86	34		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40
		Tech Arch/Performance	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60
		ForgeRock	Onshore						5			5	5	\$158.27	\$ 791.35	\$ 791.35
		Tech Ops	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60
	Data Growth - Archiving Phase 2															
2.1		Design													\$ -	\$ -
		AppDev	Onshore		64	48	40	10				162	162	\$158.27	\$ 25,639.74	\$ 25,639.74
		Tech Arch	Onshore		120	80						200	200	\$158.27	\$ 31,654.00	\$ 31,654.00
		Performance	Onshore		40	25						65	65	\$158.27	\$ 10,287.55	\$ 10,287.55
		ForgeRock	Onshore		15							15	15	\$158.27	\$ 2,374.05	\$ 2,374.05
		Tech Ops	Onshore		40	40						80	80	\$158.27	\$ 12,661.60	\$ 12,661.60
												-	-		\$ -	\$ -
2.2		Build													\$ -	\$ -
		AppDev	Onshore		32	144	320	123	64			683	683	\$158.27	\$ 108,098.41	\$ 108,098.41
		AppDev	Offshore		36	360	452	200	108			1,156	1,156	\$125.00	\$ 144,500.00	\$ 144,500.00
		Tech Arch	Onshore		160	160	80	80	140			620	620	\$158.27	\$ 98,127.40	\$ 98,127.40
		Tech Arch	Offshore			80	80	80	80			320	320	\$125.00	\$ 40,000.00	\$ 40,000.00
		Performance	Onshore			60	60	60	60			240	240	\$158.27	\$ 37,984.80	\$ 37,984.80
		ForgeRock	Onshore		40	40	40	14				134	134	\$158.27	\$ 21,208.18	\$ 21,208.18
		DBA	Onshore		84	84	84	84	84	84	80	584	584	\$158.27	\$ 92,429.68	\$ 92,429.68
		Tech Ops	Onshore		460	440	420	360	280	200		2,160	2,160	\$158.27	\$ 341,863.20	\$ 341,863.20
												-	-		\$ -	\$ -
2.3		Test													\$ -	\$ -
		AppDev	Onshore			64	64	112	64			304	304	\$158.27	\$ 48,114.08	\$ 48,114.08
		AppDev	Offshore			54	54	306	99			513	513	\$125.00	\$ 64,125.00	\$ 64,125.00
												-	-		\$ -	\$ -
2.4		Management													\$ -	\$ -
		AppDev	Onshore		26	28	26	26	21			127	127	\$158.27	\$ 20,100.29	\$ 20,100.29
		Tech Arch/Performance	Onshore		40	40	40	40	40			200	200	\$158.27	\$ 31,654.00	\$ 31,654.00
		ForgeRock	Onshore		5	5	5	5				20	20	\$158.27	\$ 3,165.40	\$ 3,165.40
		Tech Ops	Onshore		40	40	40	40	40	40		240	240	\$158.27	\$ 37,984.80	\$ 37,984.80
	Total (Unrounded)			-	1,202	1,792	1,805	1,540	3,691	2,212	276	12,518	12,518		\$ 1,844,983	\$ 1,844,983
	Total (Rounded)														\$ 1,844,983	\$ 1,844,983

Category		Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Total Hours SPT 2023/24	Total Hours SPT 2024/25	Total Hours SPT 2025/26	Total Charges SPT 2023/24	Total Charges SPT 2024/25	Total Charges SPT 2025/26	Total Charges	
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																																	
Data Growth - Archiving Phase 1																																			
	Onshore	\$ 148.00			20		20																						40	0	0	\$	-	\$	-
	Tech Arch	\$ 148.00																											40	0	0	\$	5,920	\$	-
	ForgeBlock	\$ 148.00																											32	95	16	\$	4,736	\$	14,208
	DBA	\$ 148.00			20		20		20		20		20		20		20		20		20		20		20		20		208	42	172	\$	85,248	\$	127,872
	AppDev (Level 3 Support)	\$ 148.00			20		24		24		24		24		24		24		24		24		24		24		24		512	265	0	\$	42,624	\$	7,104
	Tech Cps	\$ 148.00					148		148		148		148		148		148		148		148		148		148		148		592	1184	0	\$	87,616	\$	175,232
Data Growth - Archiving Phase 2																																			
	Onshore	\$ 148.00					40																						80	0	0	\$	11,840	\$	-
	Tech Arch	\$ 148.00																											80	0	0	\$	96	\$	40
	ForgeBlock	\$ 148.00																											64	96	16	\$	5,888	\$	2,304
	DBA	\$ 148.00			148		148		148		148		148		148		148		148		148		148		148		148		592	1184	0	\$	109,504	\$	175,232
	AppDev (Level 3 Support)	\$ 148.00																											216	678	0	\$	31,968	\$	85,248
	Tech Cps	\$ 148.00																											216	678	0	\$	31,968	\$	85,248
TOTAL		0	0	0	0	0	0	0	250	594	600	620	630	620	630	620	604	604	604	604	604	64	64	64	24	24	24	216	576	0	\$	377,408	\$	16,944	

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
One-Time Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27	\$0	\$ 158.27
One-Time Services - Design/Prototype - Decoupling Task Management (Design Only) Hours - Onshore	-	160.00	-	160.00
Hourly Rate	-	\$ -	\$ 158.27	\$ 158.27
One-Time Services - Build Decoupling Task Management Hours - Onshore	-	\$ -	5,980	\$ 5,980.00
R&A Change Budget Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to Data Growth - Task Management for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

				SFY 23/24				SFY 24/25																			
ID	Activity Description	Task Description	Staff Description	49	50	51	52	53	54	55	56	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	SFY 23/24	SFY 24/25	Total Hours	SFY 23/24	SFY 24/25	SFY 23/24	SFY 24/25	SFY 23/24	SFY 24/25
				Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24								Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price	
1.0	Data Growth - Task Management			40	80	40	-	-	-	-	-	-	-	-	-	-	-	-	160	-	160			\$ 25,323	\$ -	\$ 25,323	
1.1		CA-259301 - Design - Decouple Task Management (Placeholder)	Onshore Staff	40	80	40													160	-	160	\$158.27	\$158.27	\$ 25,323	\$ -	\$ 25,323	
1.2		CA-259302 - Build - Decouple Task Management (Placeholder)	Onshore Staff						800	800	800	800	800	800	800	380			-	5,980	5,980	\$158.27	\$158.27	\$ -	\$ 946,455	\$ 946,455	
	Total (Unrounded)			40	80	40	-	-	800	800	800	800	800	800	800	380	-	-	160	5,980	6,140			25,323		946,455	971,778
	Total (Rounded)																							\$ 25,323	\$ 946,455	\$ 971,778	

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536
One-Time Services Charges	\$ -	\$ 565,416			\$ 565,416
Recurring Services Charges	\$ -	\$ -	\$ 58,016	\$ 7,104	\$ 65,120
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -		\$ -
Hardware Support Charges	\$ -	\$ -	\$ -		\$ -
Software Charges	\$ -	\$ -	\$ -		\$ -
Software Support Charges	\$ -	\$ -	\$ -		\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -		\$ -
Recurring Charges	\$ -	\$ -	\$ -		\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Test Data Slicer, Scrubber Capability - Onshore	-	1,985		-	1,985
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Test Data Slicer, Scrubber Capability - Offshore	-	2,010		-	2,010
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Test Data Slicer, Scrubber Capability M&O - Onshore	-	-	392.00	48.00	440
R&A Change Budget Services Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Assumptions

1	Assumptions are included in Attachment 9 to Amendment 31 (Statement of Work for Test Data Slicer/Scrubber Capability)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24														
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	7	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	Data Growth - Test Data Slicer, Scrubber Capability			50	430	1,155	1,170	790		3,995	3,995		\$ 565,416	\$ 565,416
1.1		Design												
		AppDev	Onshore	25	30	15				70	70	\$ 158.27	\$ 11,079	\$ 11,079
		AppDev	Offshore	25	60	50				135	135	\$ 125.00	\$ 16,875	\$ 16,875
1.2		Build								-	-		\$ -	\$ -
		AppDev	Onshore		80	220	300	110	75	785	785	\$ 158.27	\$ 124,242	\$ 124,242
		AppDev	Offshore		160	550	480	150	75	1,415	1,415	\$ 125.00	\$ 176,875	\$ 176,875
		Tech Arch	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		TechOps	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		DBA	Onshore		20	80	90	20	20	230	230	\$ 158.27	\$ 36,402	\$ 36,402
										-	-		\$ -	\$ -
1.3		Test								-	-		\$ -	\$ -
		AppDev	Onshore		10	30	40	150	60	290	290	\$ 158.27	\$ 45,898	\$ 45,898
		AppDev	Offshore		10	30	40	280	90	450	450	\$ 125.00	\$ 56,250	\$ 56,250
										-	-		\$ -	\$ -
		Management								-	-		\$ -	\$ -
1.4		AppDev	Onshore		10	30	30	30	30	130	130	\$ 158.27	\$ 20,575	\$ 20,575
		Tech Arch	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		TechOps	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		DBA	Offshore		2	2	2	2	2	10	10	\$ 125.00	\$ 1,250	\$ 1,250
	Total (Unrounded)			50	430	1,155	1,170	790	400	3,995	3,995		565,416	565,416
	Total (Rounded)												\$ 565,416	\$ 565,416

Category	Jun-24Jul-24Aug-24Sep-24Oct-24Nov-24Dec-24Jan-25Feb-25Mar-25Apr-25May-25Jun-25Jul-25																Total Hours SFY 2024/25	Total Hours SFY 2025/26	Total Charges SFY 2024/25	Total Charges SFY 2025/26	Total Charges
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																			
Data Growth - Test Data Slicer/Scrubber Capability																					
Application Development (Level 3 Support)	Onshore	\$148.00	50	50	50	50	24	24	24	24	24	24	24	24	24	24	392	48	\$58,016	\$7,104	\$65,120
TOTAL			50	50	50	50	24	24	24	24	24	24	24	24	24	24	392	48	\$58,016	\$7,104	\$65,120

CalSAWS Imaging Hyland Enhancements	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
One-Time Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 74,387	\$ -	\$ 74,387

Staff Loading (One-time Services)

ID	Activity Description	Task Description	Staff Description	SFY 23/24												SFY23/24	SFY 24/25	Total Hours	SFY23/24	SFY 24/25	SFY23/24	SFY 24/25	Total Price
				52	53	54	55	56	57	58	59	60	61	62	63	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price
				Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24								
1.0	Imaging Hyland Enhancements			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			\$ 74,387	\$ -	\$ 74,387
1.1		Imaging																					
			Staff		60	60	60	-	-	-	-	-	-	-	-	180	-	180	\$158.27	\$158.27	\$ 28,489	\$ -	\$ 28,489
																							\$ -
1.2		Technical Architecture																					\$ -
			Staff		155	95	40						-	-	-	290	-	290	\$158.27	\$158.27	\$ 45,898	\$ -	\$ 45,898
													-	-	-	-	-	-	\$158.27	\$158.27	\$ -	\$ -	\$ -
	Total (Unrounded)			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			74,387	-	74,387
	Total (Rounded)																				\$ 74,387	\$ -	\$ 74,387

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
One-Time Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 253,722	\$ -	\$ 253,722

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27		\$ 158.27
One-Time Services - Hours - Onshore	-	1224	-	1224
Hourly Rate	\$0	\$125.00		\$ 125.00
One-Time Services - Hours - Offshore	-	480	-	480
R&A Change Budget Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722

Assumptions

1	Assume upgrading from BIC Scheduler version 2.9 to 2.1x
2	Plan to run 3 different calendars (reg daily, main payroll, and 10-day) twice (one pre-upgrade and once-post upgrade) to test the upgraded version
3	Plan to validate job dependencies and parent/child relationships as part of the technical upgrade
4	Support needed from Tech Ops for execution of upgrade scripts
5	Support needed from AppDev, DBAs to support test batch runs
6	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
7	This estimate does not include hours for recoding or tuning jobs to work with the newer BIC scheduler version. At this time, it is not known if the new future BIC scheduler feature set will include changes to logic or features
8	Assume there are no additional BIC vendor costs and are not included in the estimate
9	Assume connectivity and file exchange/FTP with interface parnters/Counties will not be impacted and is not included in the estimate
10	Schedule is based on the assumption BIC vendor releases a new version by August 2023. If there is a delay to this release, work on this effort will need to be shifted to a later date and potentially a later SFY.
11	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
12	The scope of work, estimated effort, and assumptions for enhancements related to BIC Scheduler Version Upgrade for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
13	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
14	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3S. A maximum of 1,704 hours will be worked.

Staff Loading (One-time Services)

				SFY 23/24								
ID	Activity Description	Task Description	Staff Description	52	53	54	55	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	BIC Scheduler Version Upgrade			152	464	624	464	1,704	1,704		\$ 190,414	\$ 190,414
1.1		Batch Operations Support	Onshore	80	80	160	80	400	400	158	\$ 63,308	\$ 63,308
		Batch Operations Support	Offshore		160	160	160	480	480	125	\$ 60,000	\$ 60,000
		Tech Operations Support	Onshore	40	80	160	80	360	360	158	\$ 56,977	\$ 56,977
		Database Admin Support	Onshore	8	24	24	24	80	80	158	\$ 12,662	\$ 12,662
		Application Development Support	Onshore	24	120	120	120	384	384	158	\$ 60,776	\$ 60,776
	Total (Unrounded)			152	464	624	464	1,704	1,704	758	253,722	253,722
	Total (Rounded)										\$ 253,722	\$ 253,722

Monthly Second Cut DB Environment					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges	\$ 54,102	\$ 5,920	\$ -	\$ -	\$ 60,022
One-Time Charges	\$ 12,662	\$ -	\$ -	\$ -	\$ 12,662
Recurring Charges	\$ 41,440	\$ 5,920	\$ -	\$ -	\$ 47,360
Hardware and Software Charges	\$ -	\$ -	\$ -		\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -		\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 54,102	\$ 5,920	\$ -	\$ -	\$ 60,022

Assumptions

1	Assumptions are included in Attachment 9 to Change Notice 30 (Monthly Second Cut DB Environment SOW)
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Staff Loading (One-time Services)

SFY 23/24											
ID	Activity Description	Task Description	Staff Description					SFY 23/24	SFY 23/24	SFY 23/24	
				Nov-23	Dec-23	Jan-24	Feb-24	Total Hours	Hourly Rate	Price	Total Price
1.0				40	40	-	-	80		\$ -	\$ -
1.1		Reports	Onshore	40	40			80	\$ 158.27	\$ 12,662	\$ 12,662
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
	Total			40	40	-	-	80	\$ 158.27	\$ 12,662	\$ 12,662

Category																											Total Hours SFY 2023/24	Total Charges SFY 2023/24	Total Hours SFY 2024/25	Total Charges SFY 2024/25	Total Charges
	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25							
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																													
Production Monthly Second Database Cut																															
Database Admin Support	Onshore	\$ 148.00						40	40	40	40	40	40	40												280	\$ 41,440	40	\$ 5,920	\$ 47,360	
TOTAL			0	0	0	0	0	40	40	40	40	40	40	40	0	0	0	0	0	0	0	0	0	0	0	280	\$ 41,440	40	\$ 5,920	\$ 47,360	

Enablement Effort and Procurement for DHCS/CDSS via CDT					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600
One-Time Charges	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -		\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -		\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600

Assumptions

1	Assumptions are included in Attachment 10 to Change Notice 30 (Enablement Effort and Procurement for DHCS/CDSS via CDT SOW)
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11	
12	

Staff Loading (One-time Services)				SFY 23/24												SFY 23/24	SFY 23/24	SFY 23/24	
ID	Activity Description	Task Description	Staff Description	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Hourly Rate	Price	Total Price
1.0								214	73	298	170	80	70	45		950		\$ 140,600	\$ 140,600
1.1		Low Level Design	Onshore					130								130	\$ 148.00	\$ 19,240	\$ 19,240
1.2		Goldcamp - Build & Deploy	Onshore					64	63	63						190	\$ 148.00	\$ 28,120	\$ 28,120
1.3		Goldcamp - State Parner Testing	Onshore							120	65					185	\$ 148.00	\$ 27,380	\$ 27,380
1.4		DHCS - Enablement and Testing	Onshore					20	10	10						40	\$ 148.00	\$ 5,920	\$ 5,920
1.5		CDSS - Enablement and Testing	Onshore							10	10	10				30	\$ 148.00	\$ 4,440	\$ 4,440
1.6		Vacaville - Build & Deploy	Onshore							95	95					190	\$ 148.00	\$ 28,120	\$ 28,120
1.7		Vacaville - State Parner Testing	Onshore									70	70	45		185	\$ 148.00	\$ 27,380	\$ 27,380
	Total			-	-	-	-	214	73	298	170	80	70	45	-	950		\$ 140,600	\$ 140,600

Redesign CalSAWS Purge Components					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges	\$ -	\$502,103	\$ -	\$ -	\$ 502,103
One-Time Charges	\$ -	\$ 502,103	\$ -	\$ -	\$ 502,103
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -		\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -		\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$502,103	\$ -	\$ -	\$ 502,103

Assumptions

1	Additional assumptions are included in Attachment 3 to Amendment 32 (Statement of Work for Redesign CalSAWS Purge Components)
2	This estimate tab includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
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Staff Loading (One-time Services)

			SFY 24/25												SFY 25/26																						
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	SFY 24/25 Total Hours	SFY 25/26 Total Hours	Total Hours	SFY 24/25 Hourly Rate	SFY 25/26 Hourly Rate	SFY 24/25 Price	SFY 25/26 Price	Total Price		
1.0		Redesign CalSAWS Purge Components	Staff	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26										
		Design	Onshore	20	25																							46	-	46	\$158.27	\$158.27	\$ 7,122.15	\$ -	\$ 7,122.15		
		AppDev-Batch/Interfaces	Onshore	60	60																							120	-	120	\$158.27	\$158.27	\$ 18,992.40	\$ -	\$ 18,992.40		
		Tech-BatchOps Team	Onshore	10																								10	-	10	\$158.27	\$158.27	\$ 1,582.70	\$ -	\$ 1,582.70		
		Build	Staff																									-	-	-	\$ -	\$ -	\$ -	\$ -	\$ -		
		DBA Team	Onshore	10	15	15	15	10	15																			80	-	80	\$148.00	\$148.00	\$ 11,840.00	\$ -	\$ 11,840.00		
		DBA Team	Offshore	5	10	15	15	5	2																			52	-	52	\$125.00	\$125.00	\$ 6,500.00	\$ -	\$ 6,500.00		
		AppDev-Reports	Onshore	30	40	40	40	50	35																			235	-	235	\$158.27	\$158.27	\$ 37,193.45	\$ -	\$ 37,193.45		
		AppDev-Reports	Offshore	26	40	40	40	30	30																			206	-	206	\$125.00	\$125.00	\$ 25,750.00	\$ -	\$ 25,750.00		
		AppDev-Batch/Interfaces	Onshore	50	130	170	150	80	58																			638	-	638	\$158.27	\$158.27	\$ 100,976.26	\$ -	\$ 100,976.26		
		AppDev-Batch/Interfaces	Offshore	50	130	140	130	70	50																			570	-	570	\$125.00	\$125.00	\$ 71,250.00	\$ -	\$ 71,250.00		
		AppDev-Batch/Interfaces	Onshore	20	20	20	50	30	24																			164	-	164	\$158.27	\$158.27	\$ 25,956.26	\$ -	\$ 25,956.26		
		AppDev-System Test	Onshore				30	160	160																			350	-	350	\$158.27	\$158.27	\$ 55,394.50	\$ -	\$ 55,394.50		
		AppDev-System Test	Offshore					107	100																			207	-	207	\$125.00	\$125.00	\$ 25,875.00	\$ -	\$ 25,875.00		
		TechOps Team	Onshore	5	5	5	5	5	5																			30	-	30	\$148.00	\$148.00	\$ 4,440.00	\$ -	\$ 4,440.00		
		TechOps Team	Offshore																									-	-	-	\$125.00	\$125.00	\$ -	\$ -	\$ -		
		TechArch	Onshore	80	70	75	30	31																				286	-	286	\$158.27	\$158.27	\$ 45,265.22	\$ -	\$ 45,265.22		
		TechArch	Offshore	80	85	44	35	30																				274	-	274	\$125.00	\$125.00	\$ 34,250.00	\$ -	\$ 34,250.00		
		Tech-BatchOps Team	Onshore	10	10	10	10	10	10																			60	-	60	\$148.00	\$148.00	\$ 8,880.00	\$ -	\$ 8,880.00		
		Tech-BatchOps Team	Offshore	5	10		5	5	5	5																		35	-	35	\$125.00	\$125.00	\$ 4,375.00	\$ -	\$ 4,375.00		
		AppDev	Onshore																									-	-	-	\$158.27	\$158.27	\$ -	\$ -	\$ -		
		Tech	Onshore																									-	-	-			\$ -	\$ -	\$ -		
		Management	Staff																									-	-	-			\$ -	\$ -	\$ -		
		AppDev Mgmt	Onshore	12	20	20	20	17	15																				104	-	104	\$158.27	\$158.27	\$ 16,460.08	\$ -	\$ 16,460.08	
		Total (Unrounded)		473	670	599	575	640	509	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3,466	-	3,466			\$ 602,103	\$ -	\$ 602,103		
		Total (Rounded)																																	\$ 602,103	\$ -	\$ 602,103

Security and Upgrades					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
Services Charges	\$ 227,491	\$ 13,900,505	\$ 155,979	\$ -	\$ 14,283,975
One-Time Charges	\$ 227,491	\$ 13,817,625	\$ 155,979	\$ -	\$ 14,201,095
Recurring Charges	\$ -	\$ 82,880	\$ -	\$ -	\$ 82,880
Hardware and Software Charges	\$ -	\$ -	\$ -		\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -		\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 227,491	\$ 13,900,505	\$ 155,979	\$ -	\$ 14,283,975

Assumptions for all items below:

This estimate tab includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.

Zero Trust Architecture

CSAC-46: ZTA - Strong Authentication for internal APIs

Assumptions

- This effort will be combined with CalSAWS baseline release to avoid duplicate testing scope and also ensure longer functional regression test cycle.

Security

CSAC-31 Analyze and implement application changes to support phasing out third party cookies (Starting Mid 2024)

Assumptions

- This effort will be combined with CalSAWS baseline release to avoid duplicate testing scope and also ensure longer functional regression test cycle.

CSAC-26 Enhanced E-mail Message Examination

Assumptions

- Requires software to be purchased by July 2024 to complete work on schedule (prep work will start in June 2024)

Staff Loading (One-time Services & Maintenance and Operations)

			SFY 23/24		SFY 24/25		SFY 25/26		SFY 26/27		SFY 27/28		SFY 28/29		SFY 29/30		SFY 30/31		SFY 31/32		SFY 32/33		SFY 33/34		SFY 34/35		SFY 35/36		SFY 36/37		SFY 37/38		SFY 38/39		SFY 39/40		SFY 40/41		SFY 41/42		SFY 42/43		SFY 43/44		SFY 44/45		SFY 45/46		SFY 46/47		SFY 47/48		SFY 48/49		SFY 49/50		SFY 50/51		SFY 51/52		SFY 52/53		SFY 53/54		SFY 54/55		SFY 55/56		SFY 56/57		SFY 57/58		SFY 58/59		SFY 59/60		SFY 60/61		SFY 61/62		SFY 62/63		SFY 63/64		SFY 64/65		SFY 65/66		SFY 66/67		SFY 67/68		SFY 68/69		SFY 69/70		SFY 70/71		SFY 71/72		SFY 72/73		SFY 73/74		SFY 74/75		SFY 75/76		SFY 76/77		SFY 77/78		SFY 78/79		SFY 79/80		SFY 80/81		SFY 81/82		SFY 82/83		SFY 83/84		SFY 84/85		SFY 85/86		SFY 86/87		SFY 87/88		SFY 88/89		SFY 89/90		SFY 90/91		SFY 91/92		SFY 92/93		SFY 93/94		SFY 94/95		SFY 95/96		SFY 96/97		SFY 97/98		SFY 98/99		SFY 99/100		SFY 100/101		SFY 101/102		SFY 102/103		SFY 103/104		SFY 104/105		SFY 105/106		SFY 106/107		SFY 107/108		SFY 108/109		SFY 109/110		SFY 110/111		SFY 111/112		SFY 112/113		SFY 113/114		SFY 114/115		SFY 115/116		SFY 116/117		SFY 117/118		SFY 118/119		SFY 119/120		SFY 120/121		SFY 121/122		SFY 122/123		SFY 123/124		SFY 124/125		SFY 125/126		SFY 126/127		SFY 127/128		SFY 128/129		SFY 129/130		SFY 130/131		SFY 131/132		SFY 132/133		SFY 133/134		SFY 134/135		SFY 135/136		SFY 136/137		SFY 137/138		SFY 138/139		SFY 139/140		SFY 140/141		SFY 141/142		SFY 142/143		SFY 143/144		SFY 144/145		SFY 145/146		SFY 146/147		SFY 147/148		SFY 148/149		SFY 149/150		SFY 150/151		SFY 151/152		SFY 152/153		SFY 153/154		SFY 154/155		SFY 155/156		SFY 156/157		SFY 157/158		SFY 158/159		SFY 159/160		SFY 160/161		SFY 161/162		SFY 162/163		SFY 163/164		SFY 164/165		SFY 165/166		SFY 166/167		SFY 167/168		SFY 168/169		SFY 169/170		SFY 170/171		SFY 171/172		SFY 172/173		SFY 173/174		SFY 174/175		SFY 175/176		SFY 176/177		SFY 177/178		SFY 178/179		SFY 179/180		SFY 180/181		SFY 181/182		SFY 182/183		SFY 183/184		SFY 184/185		SFY 185/186		SFY 186/187		SFY 187/188		SFY 188/189		SFY 189/190		SFY 190/191		SFY 191/192		SFY 192/193		SFY 193/194		SFY 194/195		SFY 195/196		SFY 196/197		SFY 197/198		SFY 198/199		SFY 199/200		SFY 200/201		SFY 201/202		SFY 202/203		SFY 203/204		SFY 204/205		SFY 205/206		SFY 206/207		SFY 207/208		SFY 208/209		SFY 209/210		SFY 210/211		SFY 211/212		SFY 212/213		SFY 213/214		SFY 214/215		SFY 215/216		SFY 216/217		SFY 217/218		SFY 218/219		SFY 219/220		SFY 220/221		SFY 221/222		SFY 222/223		SFY 223/224		SFY 224/225		SFY 225/226		SFY 226/227		SFY 227/228		SFY 228/229		SFY 229/230		SFY 230/231		SFY 231/232		SFY 232/233		SFY 233/234		SFY 234/235		SFY 235/236		SFY 236/237		SFY 237/238		SFY 238/239		SFY 239/240		SFY 240/241		SFY 241/242		SFY 242/243		SFY 243/244		SFY 244/245		SFY 245/246		SFY 246/247		SFY 247/248		SFY 248/249		SFY 249/250		SFY 250/251		SFY 251/252		SFY 252/253		SFY 253/254		SFY 254/255		SFY 255/256		SFY 256/257		SFY 257/258		SFY 258/259		SFY 259/260		SFY 260/261		SFY 261/262		SFY 262/263		SFY 263/264		SFY 264/265		SFY 265/266		SFY 266/267		SFY 267/268		SFY 268/269		SFY 269/270		SFY 270/271		SFY 271/272		SFY 272/273		SFY 273/274		SFY 274/275		SFY 275/276		SFY 276/277		SFY 277/278		SFY 278/279		SFY 279/280		SFY 280/281		SFY 281/282		SFY 282/283		SFY 283/284		SFY 284/285		SFY 285/286		SFY 286/287		SFY 287/288		SFY 288/289		SFY 289/290		SFY 290/291		SFY 291/292		SFY 292/293		SFY 293/294		SFY 294/295		SFY 295/296		SFY 296/297		SFY 297/298		SFY 298/299		SFY 299/300		SFY 300/301		SFY 301/302		SFY 302/303		SFY 303/304		SFY 304/305		SFY 305/306		SFY 306/307		SFY 307/308		SFY 308/309		SFY 309/310		SFY 310/311		SFY 311/312		SFY 312/313		SFY 313/314		SFY 314/315		SFY 315/316		SFY 316/317		SFY 317/318		SFY 318/319		SFY 319/320		SFY 320/321		SFY 321/322		SFY 322/323		SFY 323/324		SFY 324/325		SFY 325/326		SFY 326/327		SFY 327/328		SFY 328/329		SFY 329/330		SFY 330/331		SFY 331/332		SFY 332/333		SFY 333/334		SFY 334/335		SFY 335/336		SFY 336/337		SFY 337/338		SFY 338/339		SFY 339/340		SFY 340/341		SFY 341/342		SFY 342/343		SFY 343/344		SFY 344/345		SFY 345/346		SFY 346/347		SFY 347/348		SFY 348/349		SFY 349/350		SFY 350/351		SFY 351/352		SFY 352/353		SFY 353/354		SFY 354/355		SFY 355/356		SFY 356/357		SFY 357/358		SFY 358/359		SFY 359/360		SFY 360/361		SFY 361/362		SFY 362/363		SFY 363/364		SFY 364/365		SFY 365/366		SFY 366/367		SFY 367/368		SFY 368/369		SFY 369/370		SFY 370/371		SFY 371/372		SFY 372/373		SFY 373/374		SFY 374/375		SFY 375/376		SFY 376/377		SFY 377/378		SFY 378/379		SFY 379/380		SFY 380/381		SFY 381/382		SFY 382/383		SFY 383/384		SFY 384/385		SFY 385/386		SFY 386/387		SFY 387/388		SFY 388/389		SFY 389/390		SFY 390/391		SFY 391/392		SFY 392/393		SFY 393/394		SFY 394/395		SFY 395/396		SFY 396/397		SFY 397/398		SFY 398/399		SFY 399/400		SFY 400/401		SFY 401/402		SFY 402/403		SFY 403/404		SFY 404/405		SFY 405/406		SFY 406/407		SFY 407/408		SFY 408/409		SFY 409/410		SFY 410/411		SFY 411/412		SFY 412/413		SFY 413/414		SFY 414/415		SFY 415/416		SFY 416/417		SFY 417/418		SFY 418/419		SFY 419/420		SFY 420/421		SFY 421/422		SFY 422/423		SFY 423/424		SFY 424/425		SFY 425/426		SFY 426/427		SFY 427/428		SFY 428/429		SFY 429/430		SFY 430/431		SFY 431/432		SFY 432/433		SFY 433/434		SFY 434/435		SFY 435/436		SFY 436/437		SFY 437/438		SFY 438/439		SFY 439/440		SFY 440/441		SFY 441/442		SFY 442/443		SFY 443/444		SFY 444/445		SFY 445/446		SFY 446/447		SFY 447/448		SFY 448/449		SFY 449/450		SFY 450/451		SFY 451/452		SFY 452/453		SFY 453/454		SFY 454/455		SFY 455/456		SFY 456/457		SFY 457/458		SFY 458/459		SFY 459/460		SFY 460/461		SFY 461/462		SFY 462/463		SFY 463/464		SFY 464/465		SFY 465/466		SFY 466/467		SFY 467/468		SFY 468/469		SFY 469/470		SFY 470/471		SFY 471/472		SFY 472/473		SFY 473/474		SFY 474/475		SFY 475/476		SFY 476/477		SFY 477/478		SFY 478/479		SFY 479/480		SFY 480/481		SFY 481/482		SFY 482/483		SFY 483/484		SFY 484/485		SFY 485/486		SFY 486/487		SFY 487/488		SFY 488/489		SFY 489/490		SFY 490/491		SFY 491/492		SFY 492/493		SFY 493/494		SFY 494/495		SFY 495/496		SFY 496/497		SFY 497/498		SFY 498/499		SFY 499/500		SFY 500/501		SFY 501/502		SFY 502/503		SFY 503/504		SFY 504/505		SFY 505/506		SFY 506/507		SFY 507/508		SFY 508/509		SFY 509/510		SFY 510/511		SFY 511/512		SFY 512/513		SFY 513/514		SFY 514/515		SFY 515/516		SFY 516/517		SFY 517/518		SFY 518/519		SFY 519/520		SFY 520/521		SFY 521/522		SFY 522/523		SFY 523/524		SFY 524/525		SFY 525/526		SFY 526/527		SFY 527/528		SFY 528/529		SFY 529/530		SFY 530/531		SFY 531/532		SFY 532/533		SFY 533/534		SFY 534/535		SFY 535/536		SFY 536/537		SFY 537/538		SFY 538/539		SFY 539/540		SFY 540/541		SFY 541/542		SFY 542/543		SFY 543/544		SFY 544/545		SFY 545/546		SFY 546/547		SFY 547/548		SFY 548/549		SFY 549/550		SFY 550/551		SFY 551/552		SFY 552/553		SFY 553/554		SFY 554/555		SFY 555/556		SFY 556/557		SFY 557/558		SFY 558/559		SFY 559/560		SFY 560/561		SFY 561/562		SFY 562/563		SFY 563/564		SFY 564/565		SFY 565/566		SFY 566/567		SFY 567/568		SFY 568/569		SFY 569/570		SFY 570/571		SFY 571/572		SFY 572/573		SFY 573/574		SFY 574/575		SFY 575/576		SFY 576/577		SFY 577/578		SFY 578/579		SFY 579/580		SFY 580/581		SFY 581/582		SFY 582/583		SFY 583/584		SFY 584/585		SFY 585/586		SFY 586/587		SFY 587/588		SFY 588/589		SFY 589/590		SFY 590/591		SFY 591/592		SFY 592/593		SFY 593/594		SFY 594/595		SFY 595/596		SFY 596/597		SFY 597/598		SFY 598/599		SFY 599/600		SFY 600/601		SFY 601/602		SFY 602/603		SFY 603/604		SFY 604/605		SFY 605/606		SFY 606/607		SFY 607/608		SFY 608/609		SFY 609/610		SFY 610/611		SFY 611/612		SFY 612/613		SFY 613/614		SFY 614/615		SFY 615/616		SFY 616/617		SFY 617/618		SFY 618/619		SFY 619/620		SFY 620/621		SFY 621/622		SFY 622/623		SFY 623/624		SFY 624/625		SFY 625/626		SFY 626/627		SFY 627/628		SFY 628/629		SFY 629/630		SFY 630/631		SFY 631/632		SFY 632/633		SFY 633/634		SFY 634/635		SFY 635/636		SFY 636/637		SFY 637/638		SFY 638/639		SFY 639/640		SFY 640/641		SFY 641/642		SFY 642/643		SFY 643/644		SFY 644/645		SFY 645/646		SFY 646/647		SFY 647/648		SFY 648/649		SFY 649/650		SFY 650/651		SFY 651/652		SFY 652/653		SFY 653/654		SFY 654/655		SFY 655/656		SFY 656/657		SFY 657/658		SFY 658/659		SFY 659/660		SFY 660/661		SFY 661/662		SFY 662/663		SFY 663/664		SFY 664/665		SFY 665/666		SFY 666/667		SFY 667/668		SFY 668/669		SFY 669/670		SFY 670/671		SFY 671/672		SFY 672/673		SFY 673/674		SFY 674/675		SFY 675/676		SFY 676/677		SFY 677/678		SFY 678/679		SFY 679/680		SFY 680/681		SFY 681/682		SFY 682/683		SFY 683/684		SFY 684/685		SFY 685/686		SFY 686/687		SFY 687/688		SFY 688/689		SFY 689/690		SFY 690/691		SFY 691/692		SFY 692/693		SFY 693/694		SFY 694/695		SFY 695/696		SFY 696/697		SFY 697/698		SFY 698/699		SFY 699/700		SFY 700/701		SFY 701/702		SFY 702/703		SFY 703/704		SFY 704/705		SFY 705/706		SFY 706/707		SFY 707/708		SFY 708/709		SFY 709/710		SFY 710/711		SFY 711/712		SFY 712/713		SFY 713/714		SFY 714/715		SFY 715/716		SFY 716/717		SFY 717/718		SFY 718/719</	
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Staff Loading (One-time Services & Maintenance and Operations)

				SFY 24/25												SFY 25/26							
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	Total Hours	SFY 24/25	SFY 25/26	SFY 24/25	SFY 25/26		
				Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price	
1.1	Zero Trust Architecture	CSAC-46: ZTA - Strong Authentication for internal APIs															-						
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore								20						20	\$ 148.00	\$ 148.00	\$ 2,960.00	\$ -	\$ 2,960.00	
		Tech	Offshore								20						20	\$ 148.00	\$ 148.00	\$ 2,960.00	\$ -	\$ 2,960.00	
1.3	NIST Rev 5	DMDP-23: AWS MACIE															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore						40	40	40						120	\$ 148.00	\$ 148.00	\$ 17,760.00	\$ -	\$ 17,760.00	
																	-			\$ -	\$ -	\$ -	
1.5	NIST Rev 5	DMDP-21: Microsoft Purview Data Security															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore							160	160						320	\$ 148.00	\$ 148.00	\$ 47,360.00	\$ -	\$ 47,360.00	
																	-			\$ -	\$ -	\$ -	
3.2	Security	CSAC-26 Enhanced E-mail Message Examination															-						
		M&O															-			\$ -	\$ -	\$ -	
		Tech Support	Onshore							40	40						80	\$ 148.00	\$ 148.00	\$ 11,840	\$ -	\$ 11,840.00	
																	-			\$ -	\$ -	\$ -	
	Total (Unrounded)			-	-	-	-	-	40	240	280	-	-	-	-	-	560			82,880	-	\$ 82,880.00	
	Total (Rounded)																		\$ 82,880	\$ -	\$ 82,880.00		

Schedule 4
CalSAWS Maintenance and Operations - Production Operations Charges

Production Operations Line Item	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	Extension			Total Charges - Change Notice 33	Total Charges - Change Notice 31
						SFY 2023/24 (7 Months)	SFY 2024/2025 (8/12 Months)	SFY 2025/2026 (2 Months)		
WAN Administration Charges	\$ -	\$ -	\$ 2,571,444	\$ 3,806,971	\$ 1,900,348	\$ 767,726	\$ 13,426,181	\$ -	\$ 22,472,672	\$ 14,747,926
WAN Administration - North - Central Facilities and County Sites (39 Counties)	\$ -	\$ -	\$ 2,596,018	\$ 3,867,913	\$ 1,260,815	\$ -	\$ 12,512,539	\$ -	\$ 20,237,284	\$ 12,579,425
WAN Administration - CalSAWS - Electronic Signature (58 Counties)	\$ -	\$ -	\$ 42,640	\$ 63,960	\$ -	\$ -	\$ -	\$ -	\$ 106,600	\$ 106,600
WAN Administration - CalSAWS - Text Message Notifications (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
WAN Administration - South - Central Facilities and County Sites (Los Angeles County)	\$ -	\$ -	\$ 236,767	\$ 355,150	\$ 89,661	\$ -	\$ -	\$ -	\$ 681,577	\$ 681,577
WAN Administration - CalWIN - Central Print Facility and County Sites (18 Counties)	\$ -	\$ -	\$ 17,707	\$ 385,315	\$ 304,018	\$ 418,564	\$ 501,711	\$ -	\$ 1,627,315	\$ 1,627,315
WAN Administration - CalSAWS Cloud Exchange (58 Counties)	\$ -	\$ -	\$ 272,412	\$ 408,618	\$ 245,855	\$ 317,250	\$ 362,572	\$ -	\$ 1,606,706	\$ 1,606,706
WAN Changes	\$ -	\$ -	\$ (594,099)	\$ (1,273,984)	\$ -	\$ 31,913	\$ 49,360	\$ -	\$ (1,786,811)	\$ (1,853,698)
Production Operations Charges	\$ -	\$ -	\$ 2,469,953	\$ 3,069,648	\$ 1,738,853	\$ 2,564,162	\$ 3,351,830	\$ 142,173	\$ 13,336,618	\$ 13,336,618
Production Operations - CalSAWS - Service Desk Operations Support (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ 28,719	\$ 31,572	\$ 36,082	\$ -	\$ 96,373	\$ 96,373
Production Operations - North - Managed Workstations (39 Counties)	\$ -	\$ -	\$ 566,001	\$ 784,497	\$ 361,885	\$ 506,638	\$ 579,015	\$ -	\$ 2,798,036	\$ 2,798,036
Production Operations - North - Managed Windows 10 Image (39 Counties)	\$ -	\$ -	\$ 239,903	\$ 359,854	\$ 180,681	\$ 252,954	\$ 289,090	\$ -	\$ 1,322,481	\$ 1,322,481
Production Operations - North - Managed Scanner Maintenance (39 Counties)	\$ -	\$ -	\$ 262,100	\$ 391,858	\$ 164,394	\$ 230,151	\$ 263,030	\$ -	\$ 1,311,533	\$ 1,311,533
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Continuing Cases	\$ -	\$ -	\$ 381,203	\$ 547,045	\$ 247,875	\$ 347,025	\$ 606,761	\$ 101,127	\$ 2,231,036	\$ 2,231,036
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Medi-Cal Referral Calls/Regional Contact Centers	\$ -	\$ -	\$ 102,830	\$ 171,776	\$ 99,207	\$ 138,890	\$ 242,844.48	\$ 40,474	\$ 796,023	\$ 796,023
Production Operations - Managed Contact Center Operations Support (58 Counties) - BenefitsCal			\$ -	\$ -	\$ -	\$ 2,001	\$ 3,430.80	\$ 572	\$ 6,004	\$ 6,004
Production Operations - North - Managed Lobby Management Operations Support (39 Counties)	\$ -	\$ -	\$ 519,439	\$ 777,328	\$ 441,554	\$ 618,176	\$ 720,618	\$ -	\$ 3,077,114	\$ 3,077,114
Production Operations - CalWIN - Managed Lobby Management Operations Support (18 Counties)			\$ -	\$ -	\$ 214,538	\$ 436,755	\$ 610,958	\$ -	\$ 1,262,251	\$ 1,262,251
WAN Overage			\$ 398,478	\$ 37,290	\$ -	\$ -	\$ -	\$ -	\$ 435,768	\$ 435,768
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - North - 39 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -
Central Print - South - Los Angeles County	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -
Central Print - CalWIN - 18 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -
Total CalSAWS Production Operations Charges	\$ -	\$ -	\$ 5,041,398	\$ 6,876,619	\$ 3,639,201	\$ 3,331,888	\$ 16,778,011	\$ 142,173	\$ 35,809,290	\$ 28,084,544
AM32	\$ -	\$ -	\$ 5,041,398	\$ 6,876,619	\$ 3,639,201	\$ 5,328,899	\$ 7,056,255	\$ 142,173	\$ 28,084,544	
Var:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (1,997,010)	\$ 9,721,756	\$ -	\$ 7,724,745	

Production Operations Line Item	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2025	FFY 2026	Total Charges - Change Notice 33	Total Charges - Change Notice 31
WAN Administration Charges	\$ -	\$ -	\$ 3,800,338	\$ 3,727,114	\$ 16,238,537	\$ 1,490,610		\$ 25,256,599	\$ 14,747,926
Production Operations Charges	\$ -	\$ -	\$ 3,231,087	\$ 3,341,790	\$ 4,420,046	\$ 2,343,696		\$ 13,336,618	\$ 13,336,618
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -
Total CalSAWS Production Operations Charges	\$ -	\$ -	\$ 7,031,424	\$ 7,068,904	\$ 9,243,265	\$ 4,740,951	\$ -	\$ 28,084,544	\$ 28,084,544
AM32	\$ -	\$ -	\$ 7,031,424	\$ 7,068,904	\$ 9,229,587	\$ 4,754,629	\$ -	\$ 28,084,544	
Var:	\$ -	\$ -	\$ -	\$ -	\$ 13,678	\$ (13,678)		\$ 0	
Assumptions									
The CONTRACTOR shall conduct an overall cost impact assessment at the end of the Design Phase during the CalACES Migration and CalSAWS Migration for any increase in mailing costs and print costs (e.g. form or NOA). Additional costs will be provided for inclusion in the CalACES/CalSAWS Project budgets as necessary. (DDID 1402 - CalSAWS SOR)									
Assumption removed via Amendment No. 28. The proposed rates for Central Print are: • \$0.09 per impression • \$0.036 per Business Reply Mail envelope • \$0.18 per full page flat mail envelope • \$0.10 per half page flat mail envelope • \$0.031 per #9 inbound envelope • \$0.035 per #10 inbound envelope • \$0.47 per flat mail insertion • \$0.04 per voter registration card (VRC) insertion • \$0.03 per pre-metering (per RE packet)									
The above proposed rates are based on C-IV envelopes. Modifications to the existing custom envelopes may result in changes to the above mentioned rates.--									
Print Costs related to CalWIN counties are excluded.									
There are no postage costs included for any of the 58 Counties. Each County will be responsible for filling its presort postage accounts. The LRS Agreement will be amended to remove any postage requirements and postage related terms and conditions.									
Per Exhibit U Migration DDI, SOR - DDID 1775, "The CONTRACTOR shall update the technical architecture to support consolidation of the bundling jobs and bar codes (Stuffing, Intelligent mail, Imaging and Tracking) for one central print vendor." Contractor Assumption from Exhibit U, "• A single central print vendor is identified and is in place to handle the print jobs. This estimate and assumption may change when we receive further information about printing and print vendor. • The consolidated CalSAWS Imaging solution and requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline."									

SFY-FFY Check \$ 7,724,745.37

1	The CONTRACTOR shall conduct an overall cost impact assessment at the end of the Design Phase during the CalACES Migration and CalSAWS Migration for any increase in mailing costs and print costs (e.g. form or NOA). Additional costs will be provided for inclusion in the CalACES/CalSAWS Project budgets as necessary. (DDID 1402 - CalSAWS SOR)
2	Assumption removed via Amendment No. 28. The proposed rates for Central Print are: • \$0.09 per impression • \$0.036 per Business Reply Mail envelope • \$0.18 per full page flat mail envelope • \$0.10 per half page flat mail envelope • \$0.031 per #9 inbound envelope • \$0.035 per #10 inbound envelope • \$0.47 per flat mail insertion • \$0.04 per voter registration card (VRC) insertion • \$0.03 per pre-metering (per RE packet)
3	The above proposed rates are based on C-IV envelopes. Modifications to the existing custom envelopes may result in changes to the above mentioned rates.--
4	Print Costs related to CalWIN counties are excluded.
5	There are no postage costs included for any of the 58 Counties. Each County will be responsible for filling its presort postage accounts. The LRS Agreement will be amended to remove any postage requirements and postage related terms and conditions.
	Per Exhibit U Migration DDI, SOR - DDID 1775, "The CONTRACTOR shall update the technical architecture to support consolidation of the bundling jobs and bar codes (Stuffing, Intelligent mail, Imaging and Tracking) for one central print vendor." Contractor Assumption from Exhibit U, "• A single central print vendor is identified and is in place to handle the print jobs. This estimate and assumption may change when we receive further information about printing and print vendor. • The consolidated CalSAWS Imaging solution and requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline."

	Each line item above lists costs for the impacted counties. Costs have not been included for the counties that are not listed. There may be a future amendment to add additional counties should they opt in or pending functional design sessions outputs (e.g. Imaging) when new requirements are provided.
	Production Operations charges related to Managed Workstations is based on a total of 10,444 Managed workstations deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
	Production Operations charges related to Managed Windows 10 workstation images is based on a total of 10,444 workstations with Windows 10 deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
	Production Operations charges related to Managed Scanner Maintenance is based on a total of 2,864 Managed scanners that are currently in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed scanners deployed by the 39 Counties in excess of the 2,864 scanners would be funded separately (via the County Purchase process).
	Production Operations charges related to Managed Lobby Management Operations support is based on a total of 340 Managed devices that are currently in production across the 39 Counties and CalWIN Counties. It is assumed that ongoing Production Operations charges required for additional Managed devices deployed by the 39 Counties and CalWIN Counties in excess of the 340 Managed devices would be funded separately (via the County Purchase process).
	Production Operations charges related to Service Desk Operations Support is based on a total of 18 Service Desk staff during State Fiscal Years 2018/19 and 2019/20, and a total of 25 Service Desk staff during State Fiscal Year 2020/21 through January 31, 2025.
	Please refer to the M&O SOW for additional assumptions regarding Production Operations.
	Assumption removed via Amendment No. 28. The price for Central Print is based on a single vendor – specifically, DXC – for providing Central Print services for the CalSAWS System.

Schedule 5
CalSAWS Maintenance and Operations - Hardware and Software Charges

Hardware and Software Line Items	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22 (10/2021 - 5/2022)	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	Extension		Amendment 32 - Total Charges	Change Notice 31 - Total Charges	Increase/ (Decrease)
							SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/2025 (6/2024 - 2/2025)			
Hardware and Software											
Hardware	\$ -	\$ -	\$ -	\$ 2,475,706	\$ 2,059,244	\$ 635,451	\$ 3,170,413	\$ 68,293	\$ 8,409,106	\$ 6,980,401	\$ 1,428,706
Schedule 1 - CalSAWS M&O Project (Base)				\$ 2,475,706	\$ 2,059,244	\$ 635,451	\$ 3,170,413	\$ 68,293	\$ 8,409,106	\$ 6,980,401	\$ 1,428,706
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Software	\$ -	\$ -	\$ -	\$ 30,549,623	\$ 59,340,078	\$ 7,273,045	\$ 43,910,622	\$ 14,065,473	\$ 155,138,841	\$ 117,956,219	\$ 37,182,622
Schedule 1 - CalSAWS M&O Project (Base)				\$ 30,159,137	\$ 58,918,243	\$ 7,273,045	\$ 43,488,786	\$ 14,065,473	\$ 153,904,684	\$ 117,143,898	\$ 36,760,786
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Third Party Penetration				\$ 390,486	\$ 421,835	\$ -	\$ 421,836	\$ -	\$ 1,234,157	\$ 812,321	\$ 421,836
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ 1,236,694	\$ 1,236,694	\$ -
Budget Reallocation out of WAN Administration - Hardware/Software					\$ 1,236,694				\$ 1,236,694	\$ 1,236,694	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 33,025,329	\$ 62,636,016	\$ 7,908,496	\$ 47,081,035	\$ 14,133,766	\$ 164,784,642	\$ 126,173,314.35	\$ 38,611,327.47
Change Notice 31:	\$ -	\$ -	\$ -	\$ 26,178,682	\$ 38,033,076	\$ 14,669,152	\$ 21,570,355	\$ 25,722,050	\$ 126,173,314		
Variance:	\$ -	\$ -	\$ -	\$ 6,846,647	\$ 24,602,940	\$ (6,760,656)	\$ 25,510,680	\$ (11,588,284)	\$ 38,611,327		

Assumptions

1	All Hardware will be purchased outright. No Hardware will be leased.
	The Consortium will own all Hardware and Software. It is assumed that the Consortium will purchase all
2	Hardware and Software from Proquire LLC, Contractor's affiliate.
	Hardware and Software items are purchased with one-year manufacturer's support agreements from the
	date of purchase. Annual renewals of such support agreements are included in the Hardware and Software
3	Charges through State Fiscal Year 2023/24.
	Hardware and Software Pricing for Schedule 13 - CalSAWS Imaging Project, Schedule 14 - CalSAWS
	Analytics Cloud Enablement Project, Schedule 15 - CalSAWS Customer Service Center Project are
4	combined under the pricing for Schedule 1 - CalSAWS M&O Project (Base).
	The detailed information regarding CalSAWS Hardware and Software is captured in the living document
	"CalSAWS M&O Schedule Baseline" maintained on the CalSAWS SharePoint. The budget for Hardware
	and Software required for delivering scope of CalSAWS M&O Project is reflected in Schedule 5 of the
	Attachment 2 (CalSAWS M&O Pricing Schedules) to Schedule 1 (Statement of Work for CalSAWS
5	Maintenance and Operations ("M&O") Project) to Exhibit X.

Hardware and Software Line Items	FFY 2019	FFY 2020	FFY 2021	FFY 2022 (9/2021 to 8/2022)	FFY 2023 (9/2022 to 8/2023)	FFY 2024 (9/2023- 1/2024)	Extension		Change Notice 31 - Total Charges	Change Notice 31 - Total Charges	Increase/ (Decrease)
							FFY 2024 (2/2024-8/2024)	FFY 2025 (9/2024 to 7/2025)			
Hardware and Software											
Hardware	\$ -	\$ -	\$ -	\$ 4,424,605	\$ 687,825	\$ 188,903	\$ 3,055,500	\$ 52,273	\$ 8,409,106	\$ 6,980,401	\$ 1,428,706
Schedule 1 - CalSAWS M&O Project (Base)				\$ 4,424,605	\$ 687,825	\$ 188,903	\$ 3,055,500	\$ 52,273	\$ 8,409,106	\$ 6,980,401	\$ 1,428,706
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Software	\$ -	\$ -	\$ -	\$ 36,399,954	\$ 58,281,894	\$ 6,728,318	\$ 42,422,336	\$ 11,306,340	\$ 155,138,841	\$ 117,956,221	\$ 37,182,620
Schedule 1 - CalSAWS M&O Project (Base)				\$ 36,009,468	\$ 57,860,059	\$ 6,728,318	\$ 42,000,500	\$ 11,306,340	\$ 153,904,684	\$ 117,143,900	\$ 36,760,784
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Third Party Penetration				\$ 390,486	\$ 421,835		\$ 421,836		\$ 1,234,157	\$ 812,321	\$ 421,836

Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -				\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -				\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ -	\$ 1,236,694	\$ 1,236,694	\$ -
Budget Reallocation out of WAN Administration - Hardware/Software				\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ -	\$ 1,236,694	\$ 1,236,694	\$ -
										\$ -	\$ -	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 40,824,559	\$ 60,206,413	\$ 6,917,221	\$ 45,477,836	\$ 11,358,613	\$ 164,784,642	\$ 126,173,316.40	\$ 38,611,325.42	\$ -

Change Notice 31:

Variance:

\$ - \$ - \$ - \$ - \$ 29,405,618 \$ 38,365,046 \$ 11,509,859 \$ 27,555,426 \$ 19,337,367 \$ 126,173,316

\$ - \$ - \$ - \$ - \$ 11,418,940 \$ 21,841,367 \$ (4,592,638) \$ 17,922,410 \$ (7,978,753) \$ 38,611,325

\$ -

Schedule 6
CalSAWS Maintenance and Operations - Facilities Charges

Facility Line Items	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	Extension		Amendment 31 - Total Charges
						SFY 2023/24 (7 Months)	SFY 2024/25 (8 Months)	
Central Facilities								
North - Project Office/Application Development Facility (Suites 150 and 175 - Base) ¹	\$ -	\$ -	\$ 1,151,574	\$ 1,760,032	\$ 747,106	\$ -	\$ -	\$ 3,658,712
North - Central Repair Warehouse (Rancho Cordova, CA)	\$ -	\$ -	\$ 123,507	\$ 187,429	\$ 79,188	\$ 110,863	\$ 128,473	\$ 629,461
North - Service Desk Facilities (Roseville, CA)	\$ -	\$ -	\$ 75,424	\$ 114,460	\$ -	\$ -	\$ -	\$ 189,884
South - Project Office (Suite 300, Norwalk, CA) ²	\$ -	\$ -	\$ 2,498,734	\$ 3,880,514	\$ 1,649,610	\$ -	\$ -	\$ 8,028,858
Total CalSAWS Facilities Charges	\$ -	\$ -	\$ 3,849,239	\$ 5,942,435	\$ 2,475,904	\$ 110,863	\$ 128,473	\$ 12,506,915

Facility Line Items	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	Amendment 31 - Total Charges
Central Facilities	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ 12,506,914
Total CalSAWS Facilities Charges	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ 12,506,914

Assumptions

1	Facilities charges broken down as 53% for Lease of the Facility and 47% for operating expenses
2	Facilities charges broken down as 32% for Lease of the Facility and 68% for operating expenses
3	Central Repair Warehouse ends in January 2025
4	Service Desk Facilities ends in May 31, 2023
5	

Schedule 7
 CalSAWS Maintenance and Operations - Hourly Rate Card

Description	Hourly Rate
CalSAWS M&E (October 2021 through October 2023)	\$ 158.27
CalSAWS M&O (October 2021 through October 2023)	\$ 148.00

			C-IV Monthly App Maint/M&E Hours (Additional)		Total LRS M&E Price	Total C-IV App Maint/M&E Price	Avg Hourly Rate
Month	LRS Rate	C-IV Rate	LRS Monthly M&E Hours				
Oct-21	\$ 121	\$ 187	8,000	7,075	\$ 968,000	\$ 1,323,025	\$ 151.98
Nov-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Dec-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Jan-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Feb-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Mar-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Apr-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
May-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Jun-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Jul-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Aug-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Sep-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Oct-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Nov-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Dec-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Jan-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Feb-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Mar-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Apr-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
May-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Jun-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Jul-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Aug-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Sep-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Oct-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
			200,000	176,875	\$ 25,640,000	\$ 34,009,525	\$ 158.27
CalSAWS M&E Rate from Oct 2021 to Oct 2023			\$ 158.27				

Schedule 8
CalSAWS Maintenance and Operations - Change Order Hourly Rate Card

	SFY 19-20	SFY 20-21	SFY 21-22	SFY 22-23	SFY 23-24	SFY 24-25
Staff Description	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate
Project Director	\$ 459.45	\$ 472.77	\$ 486.48	\$ 500.59	\$ 500.59	\$ 500.59
Delivery Manager	\$ 270.04	\$ 277.87	\$ 285.93	\$ 294.22	\$ 294.22	\$ 294.22
Senior Manager	\$ 262.81	\$ 270.43	\$ 278.27	\$ 286.34	\$ 286.34	\$ 286.34
System Administrator	\$ 198.33	\$ 204.08	\$ 210.00	\$ 216.09	\$ 216.09	\$ 216.09
Application System Analyst	\$ 171.90	\$ 176.89	\$ 182.02	\$ 187.30	\$ 187.30	\$ 187.30
Senior Programmer/Analyst	\$ 191.27	\$ 196.82	\$ 202.53	\$ 208.40	\$ 208.40	\$ 208.40
Programmer/Analyst	\$ 141.28	\$ 145.38	\$ 149.59	\$ 153.93	\$ 153.93	\$ 153.93
Global Delivery Network	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00