

*California Statewide Automated Welfare
System Consortium*

**County Purchase KR-01-2023
Kern County – New Site Located at 10215 Stobaugh
Street in Lamont, California**

I. Overview:

Pursuant to Section 4.6 of Exhibit X (Maintenance and Operations ("M&O") Extension) of the Amended Restated and Revised Leader Replacement System Agreement dated August 16, 2019 (the "Base Agreement") between CalSAWS Consortium and Accenture LLP ("Accenture"), Kern County ("County") has requested to open a new site located at 10215 Stobaugh Street in Lamont, California ("New Site"), as further described in this County order form (the "County Purchase"). The New Site will have a Managed network connection for the County's application traffic to CalSAWS. This County Purchase includes Hardware Charges and Hardware Support Charges for new infrastructure equipment, as well as Administrative Charges for after-hours onsite support to assist the County with the site setup and equipment transportation and delivery, and one-time Regulatory and Administrative ("R&A") Change Budget Services for configuration, installation, and testing of the network infrastructure equipment for the New Site.

The scope of this County Purchase includes the following:

- Hardware Charges
 - (1) HP Proliant DL360 G10 Dual Power Server CTO (Part # 867959-B21):
 - 2 x Intel Xeon-S 4210 FIO Kit for DL360 G10
 - 2 x HPE 8GB 1Rx8 PC4-2933Y-R Smart Kit
 - 3 x HPE 1TB SAS 7.2K SFF SC HDD
 - 1 x HPE 96W Smart Stg Li-ion Batt 145mm Kit
 - 1 x HPE Smart Array P408i-a SR Gen10 Ctrlr
 - 2 x HPE 800W FS Plat Ht Plg LH Power Supply Kit
 - 1 x HPE iLO Advanced Server Software (includes 3-years of Software Support)
 - 1 x HPE 1U Gen10 SFF Easy Install Rail Kit
 - (1) APC Switched Rack Power Distribution Unit ("PDU") (Part # AP7800B) (includes 2-year Manufacturer's Warranty)
 - (10) Cat6 Patch Cable - 5 ft., Blue RJ45M/M 550MHZ Snagless (Part # 31341)
 - (6) 10GBASE Active Optical SFP+ Cable, 1M (SFP-10G-AOC1M=)
 - (2) APC Smart-UPS X 1500VA Rack/Tower LCD 120V with Network Card (Part # SMX1500RM2UCNC) (includes 3-year Manufacturer's Warranty)
 - (2) Cisco Catalyst 9300 48-Port Data Only, Network Advantage Core Switch (Part # 9300-48T-A)
 - 1 x 350W AC Second Power Supply
 - 1 x 8 x 10GE Network Module
 - (2) C9136I-B: Cisco Catalyst 9136I Series Access Points ("AP"), Internal Antennas, -B Regulator

- Software Charges
 - (2) C9300 DNA Advantage, 48-Port, 3-Year Term License
- Hardware Support Charges
 - (1) HP Proliant DL36x G10 Server Support - 3 Years of Hardware Support
 - (2) Cisco C9300 48-Port Smartnet - 3 Years of Hardware Support
- Administrative Charges
- One-time R&A Change Budget Services

II. Assumptions:

- The charges set forth in Section VI below (the "Total Charges") are an estimate and are subject to changes at the time of ordering. The estimate includes shipping/handling and taxes as appropriate. The final charges will be provided to the Consortium at the time of invoicing.
- New hardware items will initially be sent to the CalSAWS Depot in Rancho Cordova, California, where Accenture staff will asset-tag, inventory, and configure the infrastructure equipment. Once those activities have been completed, Accenture staff will transport the equipment to the New Site for installation.
 - Equipment must be received at the CalSAWS Remote Depot in Rancho Cordova, California by May 31, 2024 in order for Hardware, Software, Hardware Support, and Administrative Charges to be invoiced to the County for State Fiscal Year ("SFY") 2023/24. Otherwise, these charges will be invoiced to the County for SFY 2024/25 and will require a revision to this County Purchase.
- Taxes for hardware items were estimated at 8.75% and based on the initial shipping location of Rancho Cordova, California.
- Shipping/handling charges for equipment items were estimated at a rate of 3.0%.
- The Consortium will retain ownership of all network infrastructure equipment and software purchased under this County Purchase.
- Hardware and Hardware Support Charges will be invoiced and paid upon receipt of equipment acceptance.
 - Estimated Charges for hardware and software include a ten (10) percent contingency. The County will be invoiced for actual Hardware and Software Charges at the time of invoicing. A revision to this County Purchase will be required if the pricing at the time of invoicing exceeds the contingency.
- Software Charges will be invoiced upon receipt of the software, as software will be electronically delivered by the software vendor.

- This County Purchase includes Administrative Charges for transportation and delivery of the infrastructure equipment, as well as after-hours onsite support to assist the County with opening the New Site. If the County requests for additional work be completed after business hours, then additional Administrative Charges would apply and would require a revision to this County Purchase.
 - This County Purchase does not include Administrative Charges for asset-tagging, inventory, and installation of the infrastructure equipment, as this work will be completed by Accenture staff during business hours. If the County requests such work be completed after business hours, then additional Administrative Charges would apply and would require a revision to this County Purchase.
- This County Purchase includes one-time R&A Change Budget Services related to the configuration, testing, and implementation for the New Site. One-time R&A Change Budget Services will be worked and invoiced on a time and materials ("T&M") basis. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. This estimate is based on a maximum of 246 hours.
 - One-time R&A Change Budget Services will be worked and invoiced in SFY 2023/24, through May 31, 2024. If the County requests for more hours to be performed during SFY 2024/25, then a revision to this County Purchase would be required.
 - This County Purchase includes up to twenty-six (26) hours for administration of the County Purchase order. This includes the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.
 - Accenture staff will perform such work during normal business hours of 8:00 a.m. – 5:00 p.m., Monday through Friday (with the exception of County holidays).
 - If the County requests offshore/ onshore staffing mix changes, then a revision to this County Purchase would be required.
 - Accenture and the County will monitor the hours for one-time R&A Change Budget Services and discuss the addition of more hours with the County if necessary. Any additional hours required for one-time R&A Change Budget Services would result in additional charges. These additional charges would be provided to the County via a revision to this County Purchase.
- This County Purchase does not include Production Operations Charges for ongoing WAN Administration for the New Site, as such Production Operations Charges will be funded by the Consortium through January 31, 2025 pending the availability of funds. In the event the Consortium is not able to provide funding for ongoing Production Operations Charges for

WAN Administration, the County will be responsible for funding such charges via a new County Purchase.

- One (1) Primary SD-WAN line, one (1) Secondary SD-WAN line, and routers are intended to remain in place as the end-state circuits at the New Site to provide connectivity from CalSAWS to the County's New Site.
- Accenture will monitor the County's usage of the network lines at the New Site and discuss the addition of more lines with the County if necessary. Any additional lines will result in additional Production Operations Charges; these additional charges would be provided to the County in a separate County Purchase.
- The scope of this County Purchase does not include any capacity planning or enhancements to the connectivity at the New Site.
- If the County requests to change the address of the New Site from 10215 Stobaugh Street in Lamont, California to another site during this project, additional Administrative, Hardware, Hardware Support, Software, R&A Change Budget Services, and Production Operations Charges will apply and will be provided to the County as a revision to this County Purchase.
- If the County causes delays (such as not providing building access) with the enablement to the New Site that affects the installation of new circuits, additional Administrative, R&A Change Budget Services, and Production Operations Charges will apply and will be provided to the County as a revision to this County Purchase.
- Any changes in scope that occur during the project may result in additional R&A Change Budget Services, Administrative Charges, Hardware, Hardware Support, Software, Software Support, and Production Operations Charges and will require a revision to this County Purchase.
- No new workstations, monitors, printers, or scanners are included in this County Purchase, as the County will be providing such equipment from existing inventory.
- The County will be responsible for the de-installation of any local equipment (e.g., workstations, monitors, printers, scanners, etc.) from the County's existing sites/inventory. County IT staff will also be responsible for the transportation, installation, and setup of such equipment at the New Site.
- County IT staff will be responsible for the transportation, setup, and installation of any peripheral County equipment (e.g., PDAs, speakers, etc.).
 - The County will be responsible for the set up and installation of the workstations, including setting the workstations and peripheral equipment up on the workspace and plugging the workstations into the data jack.
- County IT staff will be responsible for transporting any existing wireless access points from the County's existing sites/inventory to the New Site.

County IT staff will also be responsible for the installation and setup of such equipment at the New Site.

- County IT staff will be responsible for the installation of new wireless access points at the New Site.
- The County will be responsible for moving the kiosk and kiosk equipment to the New Site.
 - The move of the kiosk will occur at the same time as the workstation move. If the kiosk will be moved at a different time than the workstation move, additional Administrative Charges for Accenture to provide assistance with renaming and rebooting the kiosk may be required and would be provided to the County via a revision to this County Purchase.
 - Any future moves of the kiosk will require additional Administrative Charges and R&A Change Budget Services, which would be provided to the County in a separate County Purchase.
 - The County will be responsible for choosing the most appropriate location where the kiosk will be placed and used by customers.
 - The location for the kiosk should have accessibility to electrical power outlets.
 - A CalSAWS network jack will be required at the installation site of the kiosk. If a network jack is not available, then the County will be responsible for obtaining one.
 - The County is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture.
 - The kiosk cannot be plugged into a power strip.
 - The County is responsible for adhering to applicable fire codes with regard to the placement and installation of the kiosk.
 - The County will be responsible for set up and installation of the kiosk.
 - Due to the size and stability of the kiosk, it is recommended that the County anchor the kiosk to the floor for safety. Additionally, it is also recommended that County anchor the electrical plug to the power outlet to prevent unauthorized plugging.
 - Installation of the kiosk on this order does not include the following:
 - Permits, bonds, and/or fees;
 - Hazardous material abatement;
 - Independent testing fees other than specified;
 - Electronic voice/ data connectivity equipment (i.e., network components or phone systems);
 - Network drops to access points;

- Electrical cabling;
 - Facility remediation;
 - Heating, ventilation, and air conditioning;
 - Battery backup or other type systems;
 - Outside plant conduit installation or repair;
 - Trenching in, restoration of, cutting, or patching of asphalt, concrete, or landscape.
- County staff will provide a detailed inventory list of installed equipment (workstations, monitors, printers, scanners, etc.) to Accenture staff to allow asset information to be updated in the ServiceNow ticketing tool.
 - Accenture staff will be responsible for updating the CalSAWS inventory tracked in the ServiceNow ticketing tool for the Managed workstations, Managed kiosk, and updating the workstation identifications ("IDs").
- Accenture staff will work with the County to update the CalSAWS inventory tracked in the ServiceNow ticketing tool.
- Accenture staff will work with the County to develop a schedule following approval of this County Purchase.
 - The schedule will need to account for the CalSAWS DD&I Project schedule for migrating the CalWIN Counties from the CalWIN System to the CalSAWS System.
 - This estimate is based on a staggered project approach and shall not coincide with the CalSAWS DD&I Project schedule for migrating the CalWIN Counties to the CalSAWS System.
 - If the County requests changes to this schedule, additional Production Operations Charges for WAN Administration may apply and would require a revision to this County Purchase.
- The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Systems Integration ("OSI") that supports this purchase by January 19, 2024 in order to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

III. Joint Project Activities (CalSAWS and County)

Table 1.0 below lists the activities required for implementing the solution and the responsible party for each activity.

Activities Plan			
Activity #	Activity Description	County Responsibility	CalSAWS Responsibility
1	Network and ACL Design/Updates		
1.1	CalSAWS will run a parallel installation of the New Site in order to pre-configure and pre-test the connectivity prior to cutover (clearing and adjusting configuration) - Requirements gathering - Circuit procurement - Site surveys for carrier feasibility	No	Yes
1.2	Tracking equipment and circuit delivery. - Capacity planning - Network circuit delivery - SD-WAN and circuit readiness - installation of server and circuits	No	Yes
1.3	CalSAWS and County will reconfigure the existing site with interim IP space to allow for a parallel build.	Yes	Yes
1.4	County will need to prepare and configure Layer 3 ("L3") device and ACLs for hand-off (firewall, router, or Layer 3 switch). County will follow instructions as outlined in the CRFL. - Extranet Enablement - Routing policies - County integration, installation, and configuration	Yes	No
1.5	CalSAWS will work with County to configure and test route changes. County will follow instructions as outlined in the CRFL. - IPT Readiness - Firewall policies and permissions	Yes	Yes
1.6	Setup and installation of the parallel infrastructure equipment at the New Site	No	Yes
2	CalSAWS Data Center Changes		
2.1	CalSAWS will adjust Data Center firewall ACLs to permit County IPs to *.CalSAWS.net network resources. CalSAWS will put into place entries required to facilitate this connectivity	No	Yes
2.2	Test the functional access to CalSAWS from the New Site	Yes	No
2.3	Provide troubleshooting and support in case of network connectivity issues	No	Yes
3	Intel Server Changes		

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3.1	Configure and test server for New Site	No	Yes
4	Lobby Changes/Moves		
4.1	Transport kiosk to New Site	Yes	No
4.2	Install kiosk (including anchoring kiosk to floor and anchoring electrical plugs)	Yes	No
4.3	Configure kiosk flow and test kiosk connectivity	Yes	Yes
5	Workstation Changes/Moves		
5.1	Move workstations and peripheral equipment to New Site	Yes	No
5.2	Install workstations and peripheral equipment at New Site	Yes	No
5.3	Network cabling from the switches to the workstation sites	No	Yes
5.4	Rename workstations	No	Yes
5.5	Reboot workstations	No	Yes
6	Update Inventory		
6.1	CalSAWS will work with the County to update inventory records to reflect moves and installations	Yes	Yes
7	Overall Project coordination, kick-off meeting, reporting, status meetings, etc.		
7.1	Coordination tasks: County and CalSAWS staff will work together to coordinate Project activities	Yes	Yes

IV. Schedule:

The charges associated with this County Purchase will be incurred during SFYs 2023/24 and 2024/25.

V. Total Charges:

Total County Purchase Charges	SFY 2023/24	SFY 2024/25	Total Charges
Administrative Charges	\$3,275.00	\$0.00	\$3,275.00
One-Time R&A Change Budget Services Charges	\$44,396.88	\$0.00	\$44,396.88
Hardware and Software Charges	\$54,774.71	\$0.00	\$54,774.71
Hardware Charges	\$41,960.18	\$0.00	\$41,960.18
Hardware Maintenance and Support Charges	\$6,555.21	\$0.00	\$6,555.21
Software Charges	\$6,259.32	\$0.00	\$6,259.32
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$102,446.59	\$0.00	\$102,446.59

VI. References:

This purchase is tracked via ServiceNow Request RITM0036575.

VII. Attachment 1 to the County Purchase KR-01-2023 – Pricing Schedules

COUNTY PURCHASE APPROVAL

Subject: County Purchase - KR-01-2023

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

Kern County

By: Carol J Cox / Cindy Uetz
Printed Name: CAROL J COX / Cindy Uetz
Title: County Purchasing Manager / Chief Deputy Director
Date: 1/3/2024

Approved As to Form

Kern County Counsel

By: [Signature]
Printed Name: Bryan Walters
Title: Deputy County Counsel
Date: January 2, 2024

Notice Address:
100 E. California Avenue
Bakersfield, CA 93302

CalSAWS Consortium

By: Holly Murphy
Holly Murphy (Apr 16, 2024 16:31 PDT)
Printed Name: Holly Murphy
Title: CalSAWS PMO Director
Date: Apr 16, 2024

Notice Address:
CalSAWS Consortium
620 Roseville Parkway
Roseville, CA 95747

Accenture LLP

By: Arnold J. Malvick
Arnold J. Malvick (Apr 16, 2024 09:45 PDT)
Printed Name: Arnold J. Malvick
Title: Accenture Project Executive
Date: Apr 16, 2024