CalSAWS

DATE	Thursday, July 18, 2024
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, August 1, 2024
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X- Ref SCR
RWR	24.07.x2	CA-214131	Fair Credit Reporting Act Notice of Action Guidance	217	CalSAWS M&E	Start Build	Client Correspondence	Medi-Cal Correspondence	Streamline approval by Nina Butler	
RWR	24.07.XX	CA-246401	Update Postpartum Approval NOA Generation	97	CalSAWS M&E	No	Client Correspondence	Medi-Cal Correspondence	Non-Committee Laura Alba	
RWR	24.07.xx	CA-265030	Revision Updates for the MC 221 LA and MC 222 LA in the Template Repository	62	CalSAWS M&E	Start Build	Client Correspondence	Medi-Cal Correspondence	Streamline approval by Nina Butler on 06/25/2024	
RWR	24.07.x2	CA-272698	ACL 18-43 - Add M40-107C1 and M40-107D Time Limit NOAs in Threshold Languages	1155	Other	Start Build	Client Correspondence	Correspondence	Gingko Luna 7/1/24	CIV 101570
RWR	24.07.x1	CA-277308	Add M44-211B (10/21) NOA to the template Repository	153	Premise	Start Build	Client Correspondence	Correspondence		
RWR	24.07.x1	CA-277313	Add M82-812-Family Reunification/Zero Grant Change NOA	153	Other	Start Build	Client Correspondence	Correspondence		
RWR	24.07.x2	CA-277320	Add MC 239 A& D NOAs to Template Repository	251	Other	Production Deployment	Client Correspondence	Medi-Cal Correspondence	Non-Committee approval by Nina Butler on 05/22/2024	
RWR	24.07.x1	CA-278003	Add Threshold Languages to M44-316D SAR	173	Other	Start Build	Client Correspondence	Correspondence	Approved 6/21/2024 Maria Arceo.	
24.05	24.05.31	CA-276985	Upgrade to NVDA Reader	8	CalSAWS M&O	Production Deployment	Tech Support	Tech	Approved by Grady Howe on 6/25/24	
24.05	24.06.13	CA-277020	Update FTP Password for Interfaces - (QCIS, IEVS, CalOAR, Horizontal Intrg) June 2024		CalSAWS M&O	Production Deployment	Batch Operations	Other		
24.05	24.05.30	CA-277684	Update FTP Password for JDOBBS Account		CalSAWS M&O	Production Deployment	Batch Operations	Other		
24.06	24.07.11	CA-274806	Migrate RCC to the Contact Center Shared Functions AWS account, and add Voicemail Solution to AWS	100	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Mike Tombakian on 06/20/2024	N/A
24.06	24.07.11	CA-275827	Tulare County - Update EGain custom attributes	50	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Mike Tombakian, 4/29/2024	
24.06	24.06.27	CA-276441	Request IFD IEVS Files be Delivered to SLO County FTP Server	120	CalSAWS M&E	Production Deployment	Batch Operations	IEVS	Non- Committee approval by John Pratt on April 10, 2024	

24.06	24.07.11	CA-277393	San Bernardino Opt-in SCR CA-274847	38	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Haikaz (Mike) Tombakian on 07/09/2024	
24.06	24.07.25	CA-278165	Virtual Assistant Expansion- Release 24.07.25 (Release 22)	400	CalSAWS M&E	Start Build	Virtual Assistant	Other	Approved by Lucy Her on 07.01.24	
24.06	24.07.01	CA-278181	Santa Clara Pilot - Contact center Call Flow changes	20	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Mike Tombakian on 06/20/2024	
24.06	24.07.11	CA-279324	Update the Uncollectible Recovery Account Batch to run Monthly	58	CalSAWS M&E	Production Deployment	Fiscal	Collections	Marlene Rangel approved 6/17/24	CA-207051
24.06	24.06.27	CA-279414	Force Mute while on hold in eCCP	50	CalSAWS M&E	Production Deployment	Contact Center	IVR & Contact Center		
24.06	24.07.19	CA-279427	Configure access to GAGR Service from AT2 environment	100	CalSAWS M&E	Start Build	Tech Ops	GA/GR	Michele Peterson - 6/20/24	
24.06	24.07.02	CA-279453	Setup a batch process for SLO IEVS Data Match File	20	CalSAWS M&E	Production Deployment	Batch Operations	IEVS	Non- Committee approval by John Pratt on April 10, 2024	
24.06	24.06.22	CA-279476	Upgrade Jira to version 9.4.23 LTS	35	CalSAWS M&O	Production Deployment	Tech Ops	Other	Grady Howe Approved on 6/19.. SNOW request# CHG0048509.	
24.06	24.06.22	CA-279518	Upgrade Bitbucket version to version 8.9.15 LTS	25	CalSAWS M&O	Production Deployment	Tech Ops	Other	Grady Howe Approved on 6/19.. SNOW request# CHG0048506	
24.06	24.07.01	CA-279526	Santa Cruz - Contact Center: Update Contact Center Phone Hours Effective 7/1/24	10	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Haikaz (Mike) Tombakian on 07/09/2024	
24.06	24.07.xx	CA-279543	Change specific CalSAWS Project Staff from County Code of 19 to 90	9	CalSAWS M&E	Production Deployment	Online	Usability	Approved by Dymas Pena on 07/08/2024	
24.06	24.07.02	CA-279804	Update 2024 Holiday Calendar for Colusa County	25	CalSAWS M&E	Production Deployment	Batch Operations	Fiscal	Stefanie Schantz approved 6/16/24	
24.06	24.07.02	CA-279857	Update IP Address for Colusa County	10	CalSAWS M&E	Production Deployment	Batch Operations	Fiscal	Sheryl Eppler - Approved - 07/08/2024	
24.07	24.08.xx	CA-246159	[County Purchase] Remove additional images (Duplicates) from Los Angeles Import Documents	115	County Purchase	No	Imaging	Imaging	Rhiannon Chin 6/2/2022	
24.07	24.07.27	CA-257181	ACL 24-45 AAP CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	639	CalSAWS M&E	Production Deployment	Eligibility	Foster Care/Kin GAP/AAP		
24.07	24.07.27	CA-257182	ACL 24-46 FC, KG CNI Rate Increase for Year 2024-2025 - Batch EDBC COLA	758	CalSAWS M&E	Production Deployment	Eligibility	Foster Care/Kin GAP/AAP		
24.07	24.07.25	CA-257184	ACL 24-46 FC, KG CNI Rate Increase for Year 2024-2025 COLA	372	Premise	Production Deployment	Eligibility	Foster Care/Kin GAP/AAP		
24.07	24.07.25	CA-257185	ACL 24-45 AAP CNI Rate Increase for Year 2024-2025 COLA	223	Premise	Production Deployment	Eligibility	Foster Care/Kin GAP/AAP		

24.07	24.07.25	CA-265380	Standard List of FC-KG cases with Income Prior to CNI Batch EDBC Run-2024	43	CalSAWS M&E	Production Deployment	Eligibility	Foster Care/Kin GAP/AAP		
24.07	24.08.29	CA-273900	Automate Internal Monthly MAGI Renewal Monitoring Queries	1282	Premise	Start Build	CalHEERS	Other	Non-committee approved. E. Miller 7/2/2024	CH-221896
24.07	24.08.01	CA-273947	Add Additional CSC Category Task Types for Los Angeles County	10	CalSAWS M&E	Start Build	Task Management	Task Management		
24.07	24.08.xx	CA-275542	[County Purchase] Reindex Los Angeles Telephonic Signatures not linked to valid e-application numbers	115	County Purchase	No	Imaging	Imaging	Rhiannon Chin 4/10/24	
24.07	24.08.xx	CA-275543	[County Purchase] one-time mass route of documents that are not correctly linked to a valid County e-application	230	County Purchase	No	Imaging	Imaging	Rhiannon Chin 4/10/24	
24.07	24.07.25	CA-275818	Marin County - Update EGain custom attributes	25	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Mike Tombakian, 4/29/2024	
24.07	24.07.xx	CA-275831	Enhance the Release Note Report	130	CalSAWS M&E	Start Build	Reports	Management Reports	Dennis K. 5-2-24	
24.07	24.07.xx	CA-275911	Sacramento County - Update EGain custom attributes	25	CalSAWS M&O	Production Deployment	Contact Center	IVR & Contact Center	Approved by Mike Tombakian, 4/29/2024	
24.07	24.08.30	CA-279539	Switch from OpenJDK (JRE) to Amazon's Corretto JDK	40	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 06/21/2024	
24.07	24.07.25	CA-279597	Update Placer's In-Kind Income Values for GR	103	CalSAWS M&E	Start Build	Eligibility	GA/GR	07/05/2024 - Approved by Placer County	
24.09		CA-240334	ACL 22-55 WTW Pregnancy Exemption	35	CalSAWS M&E	Start Build	Online	Ad Hoc		
24.09		CA-257779	BREfS Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS	1873	Premise	Start Build	CalHEERS	Imaging/Medi-Cal/CMSP		CH-173135
24.09		CA-260878	Online Help: Update JA GR Health Assessment to add GAGR Automated Solution	12	CalSAWS M&E	No	Training	GA/GR	Approved by TMuresan 05.16.2023	
24.09		CA-264884	Update CA 237 CW Line 8 Backup Report	250	CalSAWS M&E	Start Build	Reports	State/Fiscal Reports		CER CA-251166
24.09		CA-271089	CalSAWS Lobby Check-in: Add Print Functionality and Support for iPad Gen 6	371	CalSAWS M&E	Start Build	Online	Lobby Management	Approved by Sergio Andrade on 06/18/2024	
24.09		CA-271355	MEDIL I 21-31 - CalHEERS eHIT: Alternate Format Options	1162	Premise	Start Build	CalHEERS	Medi-Cal/CMSP/Medi-Cal Correspondence		CH-206195
24.09		CA-273707	Automated Regression Test POC - Improve Execution Run Time	360	CalSAWS M&E	Production Deployment	Automated Test	Other	Karen R., Michele P., and Laura C. 2.27.2024	
24.09		CA-274726	Create Task Override Capture Profile	50	CalSAWS M&E	No	Imaging	Imaging		
24.09		CA-275317	Update CF 377.11A and CF 377.11B variable population and form generation	308	Other	Start Build	Client Correspondence	Correspondence		
24.09		CA-275752	Enable additional fields in Barcode Verification and Exception	25	CalSAWS M&E	No	Imaging	Imaging		
24.09		CA-275753	Collapse Reindex Form Only into Reindex All	80	CalSAWS M&E	No	Imaging	Imaging		
24.09		CA-277885	CalSAWS to MEDS Data Element 2068 Values to be Updated per DHCS	370	CalSAWS M&E	Production Deployment	Batch/Interfaces	MEDS	07/02/2024 by Lucila Torres-Perez	
24.09		CA-278733	CalSAWS to MEDS EW20, FX20, RC20, FR20 transactions to send individual's Physical Address	451	CalSAWS M&E	Production Deployment	Batch/Interfaces	MEDS	Lucila Torres-Perez on 06/10/2024	
24.09		CA-278921	Create Views for Common DB tables that contains GA-GR data mixed with other Programs	416	CalSAWS M&E	Start Build	DBA	Other		

24.09		CA-279021	Online Help - Update Task Bank OLH pages for CA-264181	12	CalSAWS M&E	No	Training	Other	Approved by Elizabeth Palm on 06/19/2024	
24.09		CA-279083	Online Help: Update the MEDS Alert Detail OLH page CA-276630	12	CalSAWS M&E	No	Training	Other	Approved by Jayna Longstreet 6.21.2024	
24.09		CA-279194	Online Help: Update JA Lobby Managementâ€"Manage Devices CA-213615	12	CalSAWS M&E	No	Training	Other	Approved by Sami Varney 6/18/24	
24.09		CA-279246	Online Help: Update the Device Assignment Detail OLH page CA-213615	12	CalSAWS M&E	No	Training	Other	Approved by Elizabeth Palm on 06/19/2024	
24.09	24.08.30	CA-279756	Upgrade Grafana Version to V10	20	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe 6/26/2024	
24.11		CA-247382	CalFresh forms were generated for Cash Account Transaction	121	CalSAWS M&E	No	Fiscal	Fiscal		
24.11		CA-265665	Add a Duplicate Person Indicator and Update Duplicate Person List page	563	CalSAWS M&E	No	Online	Security/Usability		
24.11		CA-272460	MEDS Alerts â€" Add Program Prioritization to MEDS Alert Task Configurability	298	CalSAWS M&E	No	Task Management	Task Management		
24.11		CA-274990	(TLM-22) CalSAWS SpringBoot APIs - Upgrade Spring and SpringBoot to latest version	1340	Other	Start Build	Tech Arch	Tech	Approved by Grady H. on beahalf of Laura C. on 6/24/24	
24.11		CA-276549	Add Task Setting to Allow Append to In Process Tasks	120	CalSAWS M&E	No	Task Management	Task Management		
24.11		CA-278309	San Diego - GAGR Grant Amounts for Shared Housing	206	CalSAWS M&E	No	Eligibility	GA/GR	non-committee approval by SD Raul Soriano and BA A. Mendoza on 6/25/24	
25.01	25.01.xx	CA-274526	(TLM-23) Upgrade CalSAWS libraries to be n-1 compliant	3200	Other	Start Build	Tech Arch	Tech	Approved by Grady H. on behalf of Laura C.	

CalSAWS

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TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, August 1, 2024
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
23.01	23.02.17	CA-231234	DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR	255	CalSAWS DD&I	No	Contact Center	IVR & Contact Center		Release	
23.01	23.01.20	CA-253221	Additional Lists for 2023 SSA Cost of Living Adjustments (COLA)	22	CalSAWS M&E	Production Deployment	CalHEERS	Other	Approved by Maggie Orozco 11/30/2022	Release	
23.02	23.02.07	CA-255040	Provision 160 CalWIN county users in sandbox environment	184	CalSAWS M&E	Start Build	Tech Ops	Tech	Non Committee Approval was provided by Laura Chavez on 01/18/2023	Release	
23.03	23.05.22	CA-203681	Form Change ACL-046 AAP 4 (4-18) Eligibility Certification Adoption Assistance Program	82	Premise	Start Build	Client Correspondence	Correspondence	Michelle Ramos 04/12/23	Release	
23.03	23.06.11	CA-217158	Upgrade JAVA and Weblogic for CalSAWS Application	1810	CalSAWS M&O	Start Build	Tech Arch	Tech	Approved by Laura Chavez on 1/12/2022	Release	
23.03	23.05.22	CA-251208	Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 DRA4)	165	CalSAWS M&E	Start Build	Client Correspondence	Correspondence/Medi-Cal/CMSP	Approved: V. Bernal 02/28/2023 / Content Revision approved 05/04/2023	Release	
23.03	23.05.22	CA-251212	Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC MAGI-D)	2084	CalSAWS M&E	Start Build	Client Correspondence	Correspondence/Medi-Cal/CMSP	V. Bernal approved 04/13/2023	Release	
23.03	23.02.28	CA-251630	Wave 2 Counties UAT2 APEX Access Enable	45	CalSAWS DD&I	Start Build	DBA	Ad Hoc		Release	
23.03	23.05.26	CA-253159	Automated Regression Test - Execution and Maintenance - 23.03 Release Cycle	960	CalSAWS M&E	No	Automated Test	Other	Michele Peterson- 11/29/22.	Release	
23.03	23.05.22	CA-257362	Accessibility - Update Pages in CalSAWS	1000	CalSAWS M&E	Production Deployment	Online	Usability	Michele Peterson - Agree - 02/27/2023	Release	
23.03	23.05.25	CA-262191	Re-baseline Santa Barbara GA/GR Automated Solution Admin Rules	15	CalSAWS M&E	Production Deployment	Eligibility	GA/GR	non-committee approval A.mendoza on 06/27/2023	Release	
23.09	23.09.15	CA-245040	CalWIN State Interface Exchange Testing Support SCR Wave 6	340	CalSAWS M&E	No	System Test	Other	Jo Anne Osborn - Approved - 5/27/2022	Release	
23.09	23.09.03	CA-252133	Operational DCR - Inactivate/Activate Benefit Match Automated Action - CW Wave 5	5	CalSAWS M&E	Start Build	Batch/Interfaces	Task Management		Release	
23.09	23.12.03	CA-260064	Opt-In and Update Text Message Status in CalSAWS after Wave 6	157	CalSAWS M&E	Production Deployment	Online	Other	Approved by Logan Pratt on 08/14/2023	Release	
23.09	23.09.14	CA-264997	ACL 23-70 Mass Mailer for Extension of Water Pilot Program until end of June 2025	456	CalSAWS M&E	Production Deployment	Client Correspondence	Other	Review and approved by Caroline Bui 8/18/2023	Release	
23.11	23.11.15	CA-249484	Component Level Monitoring and Failure Scenarios	140	CalSAWS M&O	No	Tech Forge Rock	Tech	Approved by Laura Chavez on 11/14/2022	Release	

23.11	23.11.15	CA-267720	Update Build Process - ForgeRock	80	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 10/11/2023	Release	
23.11	23.11.08	CA-268535	Analytics PBDS Support for San Diego - 23.11	40	County Purchase	Start Build	Analytics	State/Fiscal Reports	Approved by Consortium on 10/16/2023, approval is attached.	Release	
24.03	24.03.21	CA-233034	Plumas County request to use the automated E2Lite functionality	50	CalSAWS M&E	No	Batch Operations	Other	Gingko Luna 1/10/23	Release	
24.03	24.05.30	CA-258123	Discovery - Remote Connectivity Solution for Sierra Managed Laptops	65	County Purchase	No	Network	Tech	Approved by Pete on behalf of Laura on 3/21/2023	Release	
24.03	24.05.30	CA-258133	Discovery - Remote Connectivity Solution for Kern Managed Laptops	65	CalSAWS M&E	No	Network	Tech	Approved by Pete on behalf of Laura on 3/21/2023	Release	
24.03	24.05.30	CA-258134	Discovery - Remote Connectivity Solution for Imperial Managed Laptops	65	CalSAWS M&E	No	Network	Tech	Approved by Pete on behalf of Laura on 3/21/2023	Release	
24.03	24.03.19	CA-265986	ADF Migration and Roseville Build-Out	2927	Premise	No	Network	Tech	Approved by Laura Chavez over Email (Attached)	Release	
24.03	24.03.04	CA-273992	PROD and UAT ForgeRock API Client for Alameda	8	CalSAWS M&E	Production Deployment	Tech Forge Rock	Tech	Approved by Pete Quijada (on behalf of Laura Chavez) on 2/8/24	Release	
24.03	24.05.23	CA-275382	Statewide Welcome Bot Enhancement - Card Intent	366	CalSAWS M&E	Production Deployment	Voice Bots / RPA	IVR & Contact Center	Sent as FYI to committee. Approved by Haikaz (Mike) Tombakian on 3/21/24	Release	
24.05	24.06.13	CA-251869	ACL 22-85 & 21-25 Update CalFresh Reports	1572	Premise	Start Build	Reports	State/Fiscal Reports		Recommendation	CA-223763
24.05	25.01.15	CA-258633	SCR : Kern Site 15005 Move to Stobaugh Street	48	County Purchase	No	Network	Tech	Approved by Pete Q on behalf of Laura Chavez on 3/21	Release	
24.05	24.05.02	CA-269477	CDSS/DHCS Connectivity through CDT	951	Other	Start Build	Network	Tech	Approved by Pete Q on behalf of Laura Chavez on Email	Release	
24.05	24.06.30	CA-274767	Data Copy for Archive Phase 2 Journal and MEDS Alert	4361	Other	Production Deployment	POD-Data Growth	Other	Marlene Rangel approved 3/29/24	Release	
24.05	24.04.10	CA-276004	PROD ForgeRock API client for San Bernardino (36)	8	CalSAWS M&E	Production Deployment	Tech Forge Rock	Tech	Approved by Pete Quijada on 404/01/2024	Release	
24.05	24.07.XX	CA-277889	POC - Opening the form with Editable as an option	80	CalSAWS M&E	No	Client Correspondence	Other	Approved by Janet Mitri on 05/24/2024	Release	
24.05	24.07.xx	CA-277891	A special run to trigger the discharge notice (M44-353) for historical cases	141	CalSAWS M&E	Production Deployment	Client Correspondence	Correspondence/Fiscal	Approved 5/22/2024 Maria Arceo.	Release	
24.05	24.07.26	CA-278072	OAuth2 Clients for BenefitsCal Network Protection	16	CalSAWS M&E	Production Deployment	Tech Forge Rock	Tech	Approved by Grady Howe on 05/21/2024	Release	
24.06	24.07.xx	CA-257050	Design and Prototype ODM as a Service	3108	Other	Start Build	Tech Arch	Tech	Approved by Grady H. on behalf of Laura C. on 04/15/2024	Estimate	
24.06	24.07.26	CA-265841	Introduce Generic Error Pages to ForgeRock	40	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 05/02/2024	Release	
24.06	24.07.01	CA-269212	LA County - Add E-Signature Functionality to GAIN Forms	189	CalSAWS M&E	Start Build	Client Correspondence	GA/GR	Gingko Luna 4/26/24	Recommendation	
24.06	24.08.30	CA-275932	AM Security Advisory #202401 Patch and Activities	50	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 4/2/2024	Release	
24.06	24.08.16	CA-276292	Training: Create CFP for Task Categories CA-253667	85	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 4/29/2024	Release	
24.06	24.07.26	CA-278312	Add new user type for Child Care Portal and Changes to DA HelpDesk Roles	90	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Grady Howe on 06/04/2024	Release	
24.07		CA-250449	Add Sierra County to Direct Deposit Interface	192	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Lori McGee (Sierra) - Approved - 02/28/2023	Estimate	CER CA-249067
24.07	24.06.14	CA-258263	Design - Upgrade CalSAWS application from JDK 11 to latest JDK version	960	Change Notice	Start Build	Tech Arch	Tech	Approved by Grady H. on behalf of Laura C. on 04/11	Release	

24.07		CA-260472	Update Disaster Services Page to allow adding Disaster info by Consortium	312	CalSAWS M&E	No	Fiscal	CalWORKs/CalFresh		Estimate	
24.07		CA-272531	Update CalSAWS Texting Campaign Name to BenefitsCal	730	CalSAWS M&E	No	Batch/Interfaces	IVR & Contact Center		Estimate	
24.07		CA-275203	Update Tax Intercept Account Number search field to allow Alpha-Numeric characters	61	CalSAWS M&E	Production Deployment	Fiscal	Tax Intercept	Sheryl Eppler - Approved - 03/08/2024	Estimate	
24.07	24.06.14	CA-276030	Discovery - Operata Pilot - Contact Center Monitoring	130	CalSAWS M&E	No	Contact Center	Tech	Approved by [ ] on behalf of Laura Chavez on []	Release	
24.09		CA-274894	Create CFAP AT and ST Environment for Analytics	2220	Change Notice	Start Build	Tech Ops	Tech		Release	

The following questions were received

SCR #	County/Region	Question	Response

Approvals Received	
Region	Approved
1	X
2	X
3	X
4	X
5	X
6	X

Notes

We received no questions or comments for the CCB agenda. All regions submitted an email approval prior to the call except Region 4. We held the call and most regions attended the call and we were able to secure the final regions approval vote.