


☒ CalSAWS M&E

Distribution Date:	July 2, 2024
To:	PPOC.all, Consortium.RegionalManagers.All, Committee.SelfServicePortal.All, Committee.Training.All, Committee.CalWORKS_CalFresh.All
CIT Name:	CA-273886 Update JA - Replacement Cash EBT Benefits and JA Issuance - Replace CalFresh Benefits
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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|--|---|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy <ul style="list-style-type: none"> <input type="checkbox"/> CW <input type="checkbox"/> CF <input type="checkbox"/> MC <input type="checkbox"/> CMSP <input type="checkbox"/> FC/KG/AAP <input type="checkbox"/> Child Care <input type="checkbox"/> WtW <input type="checkbox"/> Other Program(s) _____ <input checked="" type="checkbox"/> BenefitsCal
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> OCAT
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports <ul style="list-style-type: none"> <input type="checkbox"/> Fiscal <input type="checkbox"/> Caseload Movement <input type="checkbox"/> Management <input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input checked="" type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
|--|---|

Description:	<p>Purpose The purpose of this CIT is to provide CalSAWS counties with the Issuance – Replacement Cash EBT Benefits and Issuance - Replace CalFresh Benefits Job Aids, which covers new functionality added in CalSAWS with the 24.03 release of System Change Request (SCR) CA-253426 ACL 23-13 Update EBT 2259 - Revised Electronic Benefit Theft Replacement Form and Policy.</p> <p>Background CA-253426 ACL 23-13 Update EBT 2259 - Revised Electronic Benefit Theft Replacement Form and Policy added capability for the BenefitsCal customer to electronically submit a request for replacement of benefits. The EBT Theft List and Detail pages were added to CalSAWS as a method to track the receipt of the EBT 2259 form, both through electronic submission from BenefitsCal as well as manual entry by a worker, for counties who wish to use these pages.</p> <p>Additional Information EBT 2259 forms electronically completed by the customer through the Self-Service Portal (SSP) automatically generate an EBT Theft record pre-populated with the information provided by the customer along with a task and a journal entry. The</p>
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	<p>auto generated EBT Theft record created through the SSP remains in an In-Process status until it is updated by the user.</p> <p>County staff can update the status of the autogenerated EBT Theft Detail records following the steps provided in the updated job aids.</p> <p>County Action</p> <p>The Counties are encouraged to share the attached Job Aids with county staff.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
Primary Project Contact:	<p>Dymas Pena CalSAWS Business Analyst Policy & Design Team PenaD@CalSAWS.org</p>
Backup Project Contact:	<p>Jennifer Hahner CalSAWS Business Analyst Policy & Design Team HahneerJE@CalSAWS.org</p>
Attachments:	<p>CIT 0106-24 JA Issuance – Replacement Cash EBT Benefits CIT 0106-24 JA Issuance – Replace CalFresh Benefits</p>
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2024" folder. 4. Click on the appropriate CIT # folder.