Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
24.08.08	8-Aug-24	SCR	CA-280931	Batch Operations	AAP, Foster Care, Kin-GAP	Foster Care Main Payroll Direct Deposit issuances were created on the first working day of each month, but would not be issued to the bank until the night of Non-FC Main Payroll run.	Foster Care Main Payroll Direct Deposit issuances were created on the first working day of each month, and sent to the County to issue to the bank.			Evaluate Automated Action
24.08.08	8-Aug-24	SCR	CA-278328	Contact Center	N/A	Previous design did not have option 5 in no case menu for Cash Assistance Program for Immigrants (CAPI), Trafficking and Crime Victim Assistance Program (TCVAP), Refugee Cash Assistance (RCA) program. Option 5 was previously in the General Menu for "any other questions."	Release will include option 5 in No Case Menu. Option 5 in the No Case Menu is for "Cash Assistance Program for Immigrants (CAPI), Trafficking and Crime Victim Assistance Program (TCVAP), Refugee Cash Assistance (RCA) program."			No County Action Needed
24.08.08	8-Aug-24	SCR	CA-279870	Contact Center	N/A	When transferring to a queue that has reached max queue, workers don't hear a max queue message	When transferring to a queue that has reached max queue, workers hear a max queue message			No County Action Needed
24.08.08	8-Aug-24	SCR	CA-278808	Contact Center	N/A	When transferring to a queue that has reached max queue, workers don't hear a max queue message	When transferring to a queue that has reached max queue, workers hear a max queue message			No County Action Needed
24.08.08	8-Aug-24	SCR	CA-275855	Reports	AAP, CalWORKs, CAPI, GA - Managed, General Relief, Kin-GAP, RCA/RMA	The Integrated Payroll Summary Report currently creates a report file for each program code and aid code combination for each run. Users have to download multiple (60+) reports each month to get the full summary.	There exists a consolidated Integrated Payroll Summary Report version containing the non-Foster Care program and aid code combinations and a consolidated Integrated Payroll Foster Care Summary Report version containing the non-Foster Care program and aid code combinations. The report is no longer generating the various report instance so now users only need to download two reports.			No County Action Needed
24.08.08	8-Aug-24	Defect	CA-280910	Client Correspondence		COLA NOA not generated for certain cases.	Run One Time Utility to generate COLA NOAs for the impacted cases.			No County Action Needed
24.08.08	8-Aug-24	Defect	CA-279619	Contact Center		Calls are not populating in the Agent Profile Page	Call History in Agent Profile page populates correctly for each call	PRB0049448		No County Action Needed
24.08.08	8-Aug-24	Defect	CA-279913	Contact Center		Earlier users used to get an error for undefined userId when trying to generate a report	With this change the users will now be able to generate reports without any errors	PRB0049506		No County Action Needed
24.08.08	8-Aug-24	Defect	CA-279035	Contact Center		Journal Entry was being posted on cases for a person where they are not he primary applicant of the program	Journal Entries are posted correctly for the primary person of a case/program	PRB0049340		No County Action Needed
24.08.08	8-Aug-24	Defect	CA-279007	Contact Center		Spanish initiated chats for Webchat are incorrectly routing to English webchat queues	Spanish initiated chats for Webchat are correctly routing to Spanish webchat queues	PRB0049335		No County Action Needed

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
24.08.08	8-Aug-24	Defect	CA-277743	Reports		CMSP 237 Report/ Backup Report is showing 0 count and adjustments reasons are missing for some applications.	CMSP 237 Report/ Backup Report is showing valid applications and adjustments are coming up except for the records where the source table does not have the reason for the previous event. Changes will be reflected on future generated reports as per their regular schedule.	PRB0049112		Review List
24.08.08	8-Aug-24	Defect	CA-281270	Reports		Previously the column size of County Action column was 40.	After this change, the County Action column size will be 76.			No County Action Needed
24.08.08	8-Aug-24	Defect	CA-280963	Reports		Release Notes Reports availability after Major Release was has been delayed.	Release Notes Reports availability after Major Release delay been reduced.			No County Action Needed
24.08.08	8-Aug-24	Defect	CA-279107	Reports		The Controls Unreceived Voucher Report shows duplicated data for Non LA Counties. Non LA counties have LA specific cases as part of the report details and summary counts.	The Controls Unreceived Voucher Report generates only for LA County and there are no duplicated data in the report. Future generated reports will reflect these changes and will run as per their normal schedule.			No County Action Needed
24.08.08	8-Aug-24	Defect	CA-280101	Reports		WTW 25 report part B "Other Activities" tab, there are participants included in the total where the begin date and end date are before the report month. Such cases should not be captured in the report.	Code changes have been implemented to populate the records in Part B Other Activities sheet with begin date lesser than last day of report month end date greater than first day of corresponding report month. Report regenerations will occur for CalWIN counties from their go-live month onward except for those that opted out.	PRB0049555		No County Action Needed