

Schedule 1  
Summary of CalSAWS Maintenance and Operations Charges

Extension										Total Charges - Change Notice 34	Total Charges - Change Notice 33	Increase/ (Decrease)
	UPDATED CalSAWS Maintenance and Operations Charges	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	SFY 23/24 (7 Months)	SFY 24/25 (12 Months)	SFY 25/26 (2 Months)			
	Application Maintenance	\$ -	\$ -	\$ 20,482,140	\$ 37,556,805	\$ 12,858,171	\$ 20,425,060	\$ 35,014,389	\$ 5,835,731	\$ 132,172,296	\$ 132,172,296	\$ -
3B	Innovation Lab - One time Services	\$ -	\$ -	\$ 1,142,453	\$ -	\$ -	\$ -	\$ -		\$ 1,142,453	\$ 1,142,453	\$ -
3A	Production Operations	\$ -	\$ -	\$ 43,064,383	\$ 62,009,141	\$ 30,853,787	\$ 41,825,555	\$ 31,505,815	\$ 142,173	\$ 209,400,854	\$ 209,400,854	\$ -
	Technical Infrastructure Services	\$ -	\$ -	\$ 38,022,986	\$ 55,132,522	\$ 27,214,586	\$ 36,465,338	\$ 24,480,878		\$ 181,316,309	\$ 181,316,309	\$ -
	WAN Administration	\$ -	\$ -	\$ 2,571,444	\$ 3,806,971	\$ 1,900,348	\$ 2,796,054	\$ 3,673,108	\$ -	\$ 14,747,926	\$ 14,747,926	\$ -
	Operations Charges	\$ -	\$ -	\$ 2,469,953	\$ 3,069,648	\$ 1,738,853	\$ 2,564,162	\$ 3,351,830	\$ 142,173	\$ 13,336,618	\$ 13,336,618	\$ -
	Central Print	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Hardware and Software	\$ -	\$ -	\$ 33,025,329	\$ 62,636,016	\$ 7,908,496	\$ 47,081,035	\$ 14,133,766	\$ -	\$ 164,784,642	\$ 164,784,642	\$ -
	Hardware	\$ -	\$ -	\$ 2,475,706	\$ 2,059,244	\$ 635,451	\$ 3,170,413	\$ 68,293		\$ 8,409,106	\$ 8,409,106	\$ -
	Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Software	\$ -	\$ -	\$ 30,549,623	\$ 59,340,078	\$ 7,273,045	\$ 43,910,622	\$ 14,065,473		\$ 155,138,841	\$ 155,138,841	\$ -
	Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
	Other	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -		\$ 1,236,694	\$ 1,236,694	\$ -
	Facilities	\$ -	\$ -	\$ 3,849,239	\$ 5,942,435	\$ 2,475,904	\$ 110,863	\$ 128,473		\$ 12,506,915	\$ 12,506,915	\$ -
	Additional Projects	\$ -	\$ -	\$ -	\$ 11,774,351	\$ 7,388,048	\$ 7,811,211	\$ 27,159,956	\$ 397,387	\$ 54,530,953	\$ 54,530,953	\$ -
3C	Robotic Process Automation Scaling	\$ -	\$ -	\$ -	\$ 963,712	\$ 253,733	\$ 363,333	\$ 186,667	\$ -	\$ 1,767,445	\$ 1,767,445	\$ -
3D	Virtual Assistant Scaling	\$ -	\$ -	\$ -	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013	\$ 4,406,013	\$ -
3E	Welcome & Authentication Bots Scaling	\$ -	\$ -	\$ -	\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250	\$ 1,640,250	\$ -
3F	Correspondence Phase II	\$ -	\$ -	\$ -	\$ 6,871,500	\$ -	\$ -	\$ -	\$ -	\$ 6,871,500	\$ 6,871,500	\$ -
3G	CDSS Reports Support Phase II**	\$ -	\$ -	\$ -	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ -
3H	DHCS Support	\$ -	\$ -	\$ -	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 844,074	\$ -
3I	County Task Management Enhancements (formerly CalSAWS County Data API Enh)	\$ -	\$ -	\$ -	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,511,799	\$ -
3J	BenefitsCal AT5 and STG3 Environments	\$ -	\$ -	\$ -	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ -	\$ 1,953,600	\$ 1,953,600	\$ -
3K	Correspondence Additional Application Maintenance	\$ -	\$ -	\$ -	\$ -	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ -	\$ 7,501,998	\$ 7,501,998	\$ -
3L	CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ -	\$ 1,447,992	\$ 709,800	\$ -	\$ -	\$ 2,157,792	\$ 2,157,792	\$ -
3M	Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	\$ -	\$ -	\$ -	\$ -	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797	\$ 4,465,797	\$ -
3N	CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ -	\$ 120,813	\$ 169,138	\$ -	\$ -	\$ 289,951	\$ 289,951	\$ -
3O	Data Growth - Archiving Phase 1 & 2	\$ -	\$ -	\$ -	\$ -	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647	\$ 2,883,647	\$ -
3P	Data Growth - Task Management	\$ -	\$ -	\$ -	\$ -	\$ 10,551	\$ 14,772	\$ 946,455	\$ -	\$ 971,778	\$ 971,778	\$ -
3Q	Data Growth - Test Data Slicer/Scrubber Capability	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536	\$ 630,536	\$ -
3R	CalSAWS Imaging Hyland Enhancements	\$ -	\$ -	\$ -	\$ -	\$ 30,995	\$ 43,392	\$ -	\$ -	\$ 74,387	\$ 74,387	\$ -
3S	BIC Scheduler Version Upgrade	\$ -	\$ -	\$ -	\$ -	\$ 105,718	\$ 148,005	\$ -	\$ -	\$ 253,722	\$ 253,722	\$ -
3V	Redesign CalSAWS Purge Components	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 502,103	\$ -	\$ 502,103	\$ 502,103	\$ -
3W	Security and Upgrades	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 227,491	\$ 13,900,505	\$ 155,979	\$ 14,283,975	\$ 14,283,975	\$ -
3A	Production Operations November 2024 Onwards			\$ -	\$ -	\$ -	\$ -	\$ 23,154,379	\$ 4,235,413	\$ 27,389,792	\$ 27,389,792	\$ -
	Technical Infrastructure Services November 2024 onwards							\$ 23,154,379	\$ 4,235,413	\$ 27,389,792	\$ 27,389,792	\$ -
	CalSAWS Maintenance and Operations Total Charges	\$ -	\$ -	\$ 101,563,543	\$ 179,918,748	\$ 61,484,406	\$ 117,253,724	\$ 131,096,779	\$ 10,610,704	\$ 601,927,903	\$ 601,927,903	\$ -

Extension											Total Charges - Change Notice 34	Total Charges - Change Notice 33	Increase/ (Decrease)
UPDATED CalSAWS Maintenance and Operations Charges*	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	FFY 2026					
Application Maintenance	\$ -	\$ -	\$ 29,871,341	\$ 35,882,507	\$ 5,143,269	\$ 26,260,792	\$ 35,014,388	\$ -	\$ 132,172,296	\$ 132,172,296	\$ -		
Innovation Lab - One time Services	\$ -	\$ -	\$ 1,142,453	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,142,453	\$ 1,142,453	\$ -		
Production Operations	\$ -	\$ -	\$ 58,828,594	\$ 64,878,919	\$ 20,003,893	\$ 47,690,852	\$ 17,998,595	\$ -	\$ 209,400,853	\$ 209,400,853	\$ -		
Technical Infrastructure Services	\$ -	\$ -	\$ 51,797,170	\$ 57,810,015	\$ 10,762,967	\$ 47,690,852	\$ 13,255,305	\$ 181,316,309	\$ 181,316,309	\$ -			
WAN Administration	\$ -	\$ -	\$ 3,800,338	\$ 3,727,114	\$ 4,820,880		\$ 2,399,595	\$ 14,747,926	\$ 14,747,926	\$ -			
Operations Charges	\$ -	\$ -	\$ 3,231,087	\$ 3,341,790	\$ 4,420,046		\$ 2,343,696	\$ 13,336,618	\$ 13,336,618	\$ -			
Central Print	\$ -	\$ -	\$ -	\$ -	\$ -			\$ -	\$ -	\$ -			
Hardware and Software	\$ -	\$ -	\$ 40,824,559	\$ 60,206,413	\$ 6,917,221	\$ 45,477,836	\$ 11,358,613	\$ -	\$ 164,784,642	\$ 164,784,642	\$ -		
Hardware	\$ -	\$ -	\$ 4,424,605	\$ 687,825	\$ 188,903	\$ 3,055,500	\$ 52,273	\$ 8,409,106	\$ 8,409,106	\$ -			
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
Software	\$ -	\$ -	\$ 36,399,954	\$ 58,281,894	\$ 6,728,318	\$ 42,422,336	\$ 11,306,340	\$ 155,138,841	\$ 155,138,841	\$ -			
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
Other	\$ -	\$ -	\$ -	\$ 1,236,694	\$ -	\$ -	\$ -	\$ 1,236,694	\$ 1,236,694	\$ -			
Facilities	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ -	\$ 12,506,914	\$ 12,506,914	\$ -		
Additional Projects	\$ -	\$ -	\$ 4,090,970	\$ 12,317,641	\$ 2,658,886	\$ 17,053,715	\$ 18,409,741	\$ -	\$ 54,530,953	\$ 54,530,953	\$ -		
3C Robotic Process Automation Scaling			\$ 430,222	\$ 709,063	\$ 78,160	\$ 441,111	\$ 108,889	\$ 1,767,445	\$ 1,767,445	\$ -			
3D Virtual Assistant Scaling			\$ 632,974	\$ 1,781,884	\$ 128,959	\$ 952,475	\$ 909,721	\$ 4,406,013	\$ 4,406,013	\$ -			
3E Welcome & Authentication Bots Scaling			\$ 317,208	\$ 1,067,767	\$ 136,900	\$ 118,375	\$ -	\$ 1,640,250	\$ 1,640,250	\$ -			
3F Correspondence Phase II			\$ 2,290,500	\$ 4,581,000	\$ -	\$ -	\$ -	\$ 6,871,500	\$ 6,871,500	\$ -			
3G CDSS Reports Support Phase II			\$ 99,992	\$ 380,074	\$ 106,140	\$ 530,700	\$ 371,490	\$ 1,488,396	\$ 1,488,396	\$ -			
3H DHCS Support			\$ 99,992	\$ 300,208	\$ 50,112	\$ 250,560	\$ 175,392	\$ 876,264	\$ 876,264	\$ -			
3I County Task Management Enhancements (formally CalSAWS County Data API Enhancements)			\$ 220,081	\$ 748,763	\$ 31,250	\$ 511,705	\$ -	\$ 1,511,799	\$ 1,511,799	\$ -			
3J BenefitsCal AT5 and STG3 Environments				\$ 293,040	\$ 195,360	\$ 976,800	\$ 488,400	\$ 1,953,600	\$ 1,953,600	\$ -			
3K Correspondence Additional Application Maintenance				\$ 656,852	\$ 437,901	\$ 2,861,996	\$ 3,545,248	\$ 7,501,998	\$ 7,501,998	\$ -			
3L CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ 851,760	\$ 596,232	\$ 709,800	\$ -	\$ 2,157,792	\$ 2,157,792	\$ -			
3M Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift			\$ -	\$ 102,955	\$ 49,728	\$ 1,899,122	\$ 2,413,992	\$ 4,465,797	\$ 4,465,797	\$ -			
3N CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ 63,308	\$ 75,970	\$ 150,673	\$ -	\$ 289,951	\$ 289,951	\$ -			
3O Data Growth - Archiving Phase 1 & 2			\$ -	\$ 722,408	\$ 756,347	\$ 975,100	\$ 429,792	\$ 2,883,647	\$ 2,883,647	\$ -			
3P Data Growth - Task Management			\$ -	\$ -	\$ -	\$ 278,555	\$ 693,223	\$ 971,778	\$ 971,778	\$ -			
3Q Data Growth - Test Data Slicer/Scrubber Capability			\$ -	\$ -	\$ -	\$ 587,616	\$ 42,920	\$ 630,536	\$ 630,536	\$ -			
3R CalSAWS Imaging Hyland Enhancements	\$ -	\$ -	\$ -	\$ 58,559	\$ 15,827	\$ -	\$ -	\$ 74,387	\$ 74,387	\$ -			
3S BIC Scheduler Version Upgrade	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 253,722	\$ -	\$ 253,722	\$ 253,722	\$ -			
3V Redesign CalSAWS Purge Components						\$ 252,044	\$ 250,059	\$ 502,103	\$ 502,103	\$ -			
3W Security and Upgrades						\$ 5,303,360	\$ 8,980,615	\$ 14,283,975	\$ 14,283,975	\$ -			
Production Operations November 2024 Onwards			\$ -	\$ -	\$ -	\$ -	\$ 27,389,792	\$ -	\$ 27,389,792	\$ 27,389,792	\$ -		
Technical Infrastructure Services November 2024 onwards							\$ 27,389,792		\$ 27,389,792	\$ 27,389,792	\$ -		
CalSAWS Maintenance and Operations Total Charges	\$ -	\$ -	\$ 140,092,764	\$ 179,227,848	\$ 35,713,630	\$ 136,616,370	\$ 110,277,291	\$ -	\$ 601,927,903	\$ 601,927,903	\$ -		

\* Federal Fiscal Year (FFY) is October 1 through September 30 (estimated based on payment month, not month of service).

### CalSAWS Maintenance and Operations - Application Maintenance Services Charges

[illegible]

**Schedule 3a  
CalSAWS Maintenance and Operations - Technical Infrastructure Services Charges**

179.7	259,053	\$36,022,886	188.0	375,761	\$55,132,522	216.5	185,254	\$27,214,586	215.9	248,302	\$36,465,338	195.0	166,783	\$24,480,878	194.9	158,369	\$23,154,379	85.3	29,166	\$4,235,413
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Technical Infrastructure Services		SFY 2019/20			SFY 2020/21			SFY 2021/22			SFY 2022/23			SFY 2023/2024 (5 Months)			SFY 2023/2024 (7 Months) - Extension			SFY 2024/2025 (5 Months) - Extensions for June 2024 through October 2024			SFY 2024/2025 (7 Months) - Extensions for November 2024 through May 2025			SFY 2025/2026 (2 Months) - Extensions for June 2025 through July 2025			Total Hours	Total Charges - Amendment 32	Total Charges - Change Notice 31	Increase/ (Decrease)	
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges	Estimated FTEs	Hours	Extended Charges					
CalSAWS Technical Infrastructure		0.00	0.00	\$ -	0.00	0.00	\$ -	153.37	224,351.20	\$ 33,203,978	170.98	339,296.80	\$ 50,215,926	184.10	167,610.20	\$ 23,311,519	183.49	219,732.88	\$ 32,521,288	182.56	168,189.20	\$ 23,111,662	182.51	145,146.72	\$ 21,481,715	75.33	25,742.40	\$ 3,809,875	1,267,939.40	\$ 187,655,853	\$ 187,347,639	\$ 308,314	
ADP/PMO Support	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	5.00	6,680.00	\$ 988,840	5.00	10,120.00	\$ 1,497,760	5.00	4,280.00	\$ 633,440	5.00	5,992.00	\$ 886,816	5.00	4,280.00	\$ 633,440	5.00	2,568.00	\$ 380,064	0.00	0.00	\$ -	33,920.00	\$ 5,020,160	\$ 5,020,160	\$ -	
Contact Center	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	1.00	1,336.00	\$ 197,728	1.00	2,024.00	\$ 299,552	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	856.00	\$ 126,688	1.00	1,176.00	\$ 174,048	1.00	336.00	\$ 49,728	7,782.40	\$ 1,151,795	\$ 1,151,795	\$ -	
Database Administrator	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	5.00	6,680.00	\$ 988,840	5.00	10,120.00	\$ 1,497,760	5.00	4,280.00	\$ 633,440	5.00	5,992.00	\$ 886,816	5.00	4,280.00	\$ 633,440	5.00	2,568.00	\$ 380,064	0.00	0.00	\$ -	33,920.00	\$ 5,020,160	\$ 5,020,160	\$ -	
Helping	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	3.00	4,008.00	\$ 595,184	3.00	5,072.00	\$ 740,688	3.00	2,568.00	\$ 380,064	3.00	3,552.00	\$ 522,096	3.00	2,568.00	\$ 380,064	3.00	3,552.00	\$ 522,096	150.028	1,027.20	\$ 152,028	23,433.60	\$ 3,468,173	\$ 3,159,659	\$ 308,314	
Network Administrator	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	7.00	9,352.00	\$ 1,384,096	7.00	14,168.00	\$ 2,096,864	7.00	5,992.00	\$ 886,816	7.00	8,388.80	\$ 1,241,542	7.00	5,992.00	\$ 886,816	7.00	3,595.20	\$ 532,090	0.00	0.00	\$ -	47,488.00	\$ 7,028,224	\$ 7,028,224	\$ -	
Performance	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	3.00	4,008.00	\$ 595,184	3.00	6,072.00	\$ 896,656	3.00	2,568.00	\$ 380,064	3.00	3,595.20	\$ 522,096	3.00	2,568.00	\$ 380,064	3.00	1,540.80	\$ 228,038	0.00	0.00	\$ -	20,352.00	\$ 3,012,896	\$ 3,012,896	\$ -	
Procurement	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	1.00	1,336.00	\$ 197,728	1.00	2,024.00	\$ 299,552	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	856.00	\$ 126,688	1.00	913.60	\$ 135,036	0.00	0.00	\$ -	50,675	\$ 7,811.20	\$ 1,156,058	\$ 1,156,058	\$ -
Tech Arch	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	9.00	12,024.00	\$ 1,779,552	9.00	18,216.00	\$ 2,695,968	9.00	7,704.00	\$ 1,140,192	9.00	10,785.60	\$ 1,596,269	9.00	7,704.00	\$ 1,140,192	9.00	4,622.40	\$ 684,115	0.00	0.00	\$ -	61,056.00	\$ 9,036,288	\$ 9,036,288	\$ -	
Tech Management	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	9.00	12,024.00	\$ 1,779,552	9.00	18,216.00	\$ 2,695,968	9.00	7,704.00	\$ 1,140,192	9.00	10,785.60	\$ 1,596,269	9.00	7,704.00	\$ 1,140,192	9.00	4,622.40	\$ 684,115	0.00	0.00	\$ -	61,056.00	\$ 9,036,288	\$ 9,036,288	\$ -	
Tech Ops	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	15.20	20,307.20	\$ 3,005,680	15.20	30,744.80	\$ 4,553,190	15.20	13,011.20	\$ 1,925,658	15.20	18,215.68	\$ 2,695,921	15.20	13,011.20	\$ 1,925,658	15.20	7,808.72	\$ 1,155,396	0.00	0.00	\$ -	103,116.80	\$ 15,261,288	\$ 15,261,288	\$ -	
Business Support	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	1.00	1,336.00	\$ 197,728	1.00	2,024.00	\$ 299,552	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	856.00	\$ 126,688	1.00	913.60	\$ 135,036	0.00	0.00	\$ -	6,784.00	\$ 1,004,032	\$ 1,004,032	\$ -	
Intel	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	7.00	9,352.00	\$ 1,384,096	7.00	14,168.00	\$ 2,096,864	7.00	5,992.00	\$ 886,816	7.00	8,388.80	\$ 1,241,542	7.00	5,992.00	\$ 886,816	7.00	3,595.20	\$ 532,090	0.00	0.00	\$ -	47,488.00	\$ 7,028,224	\$ 7,028,224	\$ -	
Management	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	2.25	3,000.00	\$ 444,000	2.25	4,048.00	\$ 599,104	2.25	1,712.00	\$ 253,376	2.25	2,396.80	\$ 354,728	2.25	1,712.00	\$ 253,376	2.25	1,027.20	\$ 152,028	0.00	0.00	\$ -	13,896.00	\$ 2,066,608	\$ 2,066,608	\$ -	
Network Administrator	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	0.25	328.00	\$ 48,544	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	328.00	\$ 48,544	\$ 48,544	\$ -	
Print Manager	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	\$ -	\$ -	\$ -	
QA Specialist	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	1.00	1,336.00	\$ 197,728	1.00	2,024.00	\$ 299,552	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	856.00	\$ 126,688	1.00	913.60	\$ 135,036	0.00	0.00	\$ -	50,675	\$ 7,811.20	\$ 1,156,058	\$ 1,156,058	\$ -
Remote Tech	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	15.00	20,040.00	\$ 2,965,920	15.00	30,360.00	\$ 4,493,280	15.00	12,840.00	\$ 1,900,320	15.00	17,976.00	\$ 2,660,448	15.00	12,840.00	\$ 1,900,320	15.00	7,704.00	\$ 1,140,192	0.00	0.00	\$ -	101,760.00	\$ 15,060,480	\$ 15,060,480	\$ -	
Service Desk Analyst	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	14.00	18,704.00	\$ 2,768,192	14.76	29,880.00	\$ 4,422,240	18.19	15,568.00	\$ 2,304,064	18.19	21,786.20	\$ 3,225,690	18.19	15,568.00	\$ 2,304,064	18.19	9,340.80	\$ 1,382,438	0.00	0.00	\$ -	110,866.00	\$ 16,406,688	\$ 16,406,688	\$ -	
Service Desk Business Rep	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	6.00	8,016.00	\$ 1,188,368	6.34	12,824.00	\$ 1,897,952	7.79	9,340.80	\$ 1,382,438	7.79	9,340.80	\$ 1,382,438	7.79	6,672.00	\$ 987,456	7.79	4,003.20	\$ 592,474	0.00	0.00	\$ -	47,528.00	\$ 7,034,144	\$ 7,034,144	\$ -	
Service Desk Manager	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	1.00	1,336.00	\$ 197,728	1.00	2,024.00	\$ 299,552	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	856.00	\$ 126,688	1.00	913.60	\$ 135,036	0.00	0.00	\$ -	6,784.00	\$ 1,004,032	\$ 1,004,032	\$ -	
Unit	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	0.74	984.00	\$ 145,632	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	0.00	0.00	\$ -	984.00	\$ 145,632	\$ 145,632	\$ -	
Warehouse	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	4.00	5,344.00	\$ 799,912	4.00	8,096.00	\$ 1,198,208	4.00	3,424.00	\$ 506,752	4.00	4,793.60	\$ 709,453	4.00	3,424.00	\$ 506,752	4.00	2,054.40	\$ 304,051	0.00	0.00	\$ -	27,136.00	\$ 4,016,128	\$ 4,016,128	\$ -	
PMO - Project Manager	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	2.00	2,672.00	\$ 395,456	1.00	2,024.00	\$ 299,552	1.79	2,150.40	\$ 318,259	1.79	2,150.40	\$ 318,259	1.79	1,536.00	\$ 227,328	1.79	1,536.00	\$ 227,328	1.79	614.40	\$ 90,931	12,683.20	\$ 1,877,114	\$ 1,877,114	\$ -	
PMO - Team Lead	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	2.00	2,672.00	\$ 395,456	1.42	2,880.00	\$ 426,240	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	342.40	\$ 50,675	10,000.20	\$ 1,489,474	\$ 1,489,474	\$ -	
PMO - Specialist	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	6.00	8,016.00	\$ 1,188,368	6.00	12,144.00	\$ 1,797,312	6.00	5,136.00	\$ 761,128	6.00	7,190.40	\$ 1,064,179	6.00	5,136.00	\$ 761,128	6.00	2,054.40	\$ 304,051	6.00	46,867.20	\$ 6,936,346	\$ 6,936,346	\$ -			
PMO - Work Plan Support	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	2.00	2,672.00	\$ 395,456	2.00	4,048.00	\$ 599,104	2.00	1,712.00	\$ 253,376	2.00	2,396.80	\$ 354,728	2.00	2,396.80	\$ 354,728	2.00	2,396.80	\$ 354,728	2.00	684.80	\$ 101,350	15,622.40	\$ 2,312,115	\$ 2,312,115	\$ -	
PMO - Analyst (Policies, Staffing, Administrative Support)	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	1.00	1,336.00	\$ 197,728	1.00	2,024.00	\$ 299,552	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	856.00	\$ 126,688	1.00	1,198.40	\$ 177,363	1.00	342.40	\$ 50,675	7,811.20	\$ 1,156,058	\$ 1,156,058	\$ -	
PMO - Financial Specialist	\$ 148	0.00	0.00	\$ -	0.00	0.00	\$ -	6.00	8,016.00	\$ 1,188,368	6.00	12,144.00	\$ 1,797,312	6.00	5,136.00	\$ 761,128	6.00	7,190.40	\$ 1,064,179	6.00	5,136.00	\$ 761,128	6.00	2,054.40	\$ 304,051	6.00	46,887.20	\$ 6,9					

Schedule 3b  
CalSAWS Maintenance and Operations - Innovation Lab

One-Time Services Charges - Innovation Lab				SFY 2019/20				SFY 2020/21				SFY 2021/22				SFY 2022/23				SFY 2023/24 (5 months)				SFY 2023/24 (7 months) - Extension				SFY 2024/25 (12 months) - Extension				SFY 2025/26 (2 months) - Extension				Total Hours	Total Charges - Change Notice 31	Total Charges - Change Notice 24	Change Notice 24
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Total Hours	Total Charges	Total Charges	Change Notice 24			
One-Time Charges		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -	5,419.38	\$ 1,142,453	\$ 1,371,885	\$ 3,324,556			
Director Manager	\$ 263	0.00	0.00	\$ -	\$ 270	0.00	0.00	\$ -	\$ 278	1.00	1,336.00	\$ 371,769	\$ 286			\$ -	\$ 286			\$ -	\$ 292.07	0.00	0.00	\$ -	\$ 298	1.00	0.00	\$ -	\$ 298	1.00	0.00	\$ -	1,336.00	\$ 371,769	\$ 371,769	\$ 906,825			
Senior Programmer/Analyst	\$ 191	0.00	0.00	\$ -	\$ 197	0.00	0.00	\$ -	\$ 203	1.00	1,336.00	\$ 270,560	\$ 208			\$ -	\$ 208			\$ -	\$ 213	0.00	0.00	\$ -	\$ 217	3.00	0.00	\$ -	\$ 217	3.00	0.00	\$ -	1,336.00	\$ 270,560	\$ 270,560	\$ 656,793			
Application System Analyst	\$ 172	0.00	0.00	\$ -	\$ 177	0.00	0.00	\$ -	\$ 182	3.00	4,008.00	\$ 729,536	\$ 187			\$ -	\$ 187			\$ -	\$ 191	0.00	0.00	\$ -	\$ 195	5.00	0.00	\$ -	\$ 195	5.00	0.00	\$ -	4,008.00	\$ 729,536	\$ 729,536	\$ 1,767,827			
Reconciliation to Actuals								\$ 182			(1,260.62)	\$ (229,432)																				(1,260.62)	\$ (229,432)	\$ -	\$ -				
Total Innovation Lab Services Charges		0.00	0.00	\$ -		0.00	0.00	\$ -		5.00	5,419.38	\$ 1,142,453		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		9.00	0.00	\$ -		9.00	0.00	\$ -	5,419.38	\$ 1,142,453	\$ 1,371,885	\$ 3,324,556			
Change Notice 25			0.00	\$ -			0.00	\$ -			6,680.00	\$ 1,371,885				0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -	6,680.00	\$ 1,371,885	\$ 1,371,885	\$ 3,324,556		
Var:			0.00	\$ -			0.00	\$ -			(1,260.62)	\$ (229,432)				0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -			0.00	\$ -	(1,260.62)	\$ (229,432)	\$ -	\$ -		

One-Time Services Charges - Innovation Lab				FFY 2021				FFY 2022				FFY 2023				FFY 2024				FFY 2024 - Extension				FFY 2025 - Extension				FFY 2026 - Extension				Total Hours	Total Charges	Total Charges - Change Notice 25	Change Notice 24		
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Total Hours	Total Charges	Total Charges	Change Notice 24	
Total Innovation Lab Services Charges	Multiple	0.00	0.00	\$ -	Multiple	4.80	8,269.38	\$ 1,142,453	Multiple	5.13	6,560.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	14,669.38	\$ 1,142,453	\$ 1,371,885	\$ 3,324,556	
Change Notice 25			0.00	\$ -	Multiple	5.32	9,360.00	\$ 1,371,885	Multiple	5.13	6,560.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	0.00	0.00	\$ -	Multiple	\$ -	\$ -	\$ -		15,920.00	\$ 1,371,885	\$ 1,371,885	\$ 3,324,556
Var:			0.00	\$ -		(0.77)	(1,260.62)	\$ (229,432)		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -		0.00	0.00	\$ -					(1,260.62)	\$ (229,432)	\$ -	\$ -	

Assumptions	
1	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process
2	
3	
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					Extension		Total Charges - Change Notice 31	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
Robotic Process Automation Scaling		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 1/2025)					
R&A Change Budget Services Charges		\$ 675,720	\$ 137,067	\$ -	\$ -	\$ 812,787	\$ 904,000	\$ 904,000	\$ (91,213)	
One-Time Services Charges		\$ 675,720	\$ 137,067	\$ -	\$ -	\$ 812,787	\$ 904,000	\$ 904,000	\$ (91,213)	
Recurring Services Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Hardware and Software Charges		\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ 400,000	\$ -	
Hardware Charges (Purchased)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Hardware Support Charges			\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Software Support Charges		\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ 400,000	\$ -	
Production Operations Charges		\$ 87,992	\$ 116,667	\$ 163,333	\$ 186,667	\$ 554,658	\$ 653,333	\$ 583,333	\$ (98,675)	
One-Time Charges		\$ -				\$ -	\$ -	\$ -	\$ -	
Recurring Charges		\$ 87,992	\$ 116,667	\$ 163,333	\$ 186,667	\$ 554,658	\$ 653,333	\$ 583,333	\$ (98,675)	
Facilities Charges		\$ -				\$ -	\$ -	\$ -	\$ -	
Total Charges		\$ 963,712	\$ 253,733	\$ 363,333	\$ 186,667	\$ 1,767,445	\$ 1,957,333	\$ 1,887,333	\$ (189,888)	

Extension								
Robotic Process Automation Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 1/2025)	Total Charges - Change Notice 31	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
	Hourly Rate	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	
	Hours - One-time Services	5,068	1,028	0	0	6,095.90	6,780.00	(684.10)
	Hours - Recurring Services	660	875	1,225	1,400	4,159.94	4,375.00	(740.06)
	Services Charges	\$ 763,712	\$ 253,733	\$ 163,333	\$ 186,667	\$ 1,367,445	\$ 1,557,333	\$ 1,487,333

AM 31:	\$ 1,153,600	\$ 253,733	\$ 363,333	\$ 186,667	\$ 1,957,333
Variance - to Change Notice 31	\$ (189,888)	\$ -	\$ -	\$ -	\$ (189,888)

<b>Assumptions</b>	
The scope of work, estimated effort, and assumptions for scaling Los Angeles County's existing robotic process automation (RPA) solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.	
R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3C. A maximum of 11,680 hours will be worked.	
The RPA solution for the CalSAWS System will be for the use case of EBT card replacement.	
Software charges are estimated based on a 12 month subscription license that will be renewed annually through October 31, 2024.	
If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.	

Extension						
Virtual Assistant Scaling	SFY 2023/24 SFY 2023/24 SFY 2024/25 SFY 2025/26					Total Charges - Amendment 31
	SFY 2022/23	(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)	
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Worker Virtual Assistant Enhancement	9,245	1,040	0	0	0	10,285
<b>Subtotal Service Charges - Worker Virtual Assistant Enhancement</b>	<b>\$ 1,155,633</b>	<b>\$ 130,000</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 1,285,633</b>
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Customer Virtual Assistant Enhancement	524.5	0	0	0	0	525
Hourly Rate	\$174	\$174	\$174	\$174	\$174	
Hours - One Time Services for Customer Virtual Assistant Enhancement	382.0	0	0	0	0	382
<b>Subtotal Service Charges - Customer Virtual Assistant Enhancement</b>	<b>\$ 132,031</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 132,031</b>
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0	0	3,024
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	8,904	1,344	23,808
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ -	\$ (365,650)
<b>Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants</b>	<b>\$ 611,500</b>	<b>\$ 514,750</b>	<b>\$ 645,225</b>	<b>\$ 1,048,875</b>	<b>\$ 168,000</b>	<b>\$ 2,988,350</b>
<b>Total Services Charges</b>	<b>\$ 1,899,163</b>	<b>\$ 644,750</b>	<b>\$ 645,225</b>	<b>\$ 1,048,875</b>	<b>\$ 168,000</b>	<b>\$ 4,406,013</b>

Variance - Amendment 31 to Change Notice 25	\$ -	\$ -	\$ -	\$ 588,000	\$ 168,000	\$ 756,000
One-Time Hours	10,152	1,040	-	-	-	11,192
Recurring Hours	6,072	4,632	5,880	8,904	1,344	26,832
Recurring Hours - Accenture Investment	(1,180)	(514)	(718)	(513)	-	(2,925)

#### Assumptions

1	The scope of work, estimated effort, and assumptions for scaling San Diego County's existing virtual assistants solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3D. A maximum of 38,024 hours will be worked.
3	The virtual assistants implemented for the CalSAWS System will be based on San Diego County's existing internal/worker virtual assistant and external/customer virtual assistant.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension				
Virtual Assistant Scaling	SFY 2023/24 SFY 2023/24 SFY 2024/25			Total Charges - Amendment 31
	SFY 2022/23	(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 10/2024)
Hourly Rate	\$125	\$125	\$125	\$125
Hours - One Time Services for Worker Virtual Assistant Enhancement	6,429	0	0	0
<b>Subtotal Service Charges - Worker Virtual Assistant Enhancement</b>	<b>\$ 803,625</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
Hourly Rate	\$125	\$125	\$125	\$125
Hours - One Time Services for Customer Virtual Assistant Enhancement	3,264	1,040	0	0
Hourly Rate	\$174	\$174	\$174	\$174
Hours - One Time Services for Customer Virtual Assistant Enhancement	437	0	0	0
<b>Subtotal Service Charges - Customer Virtual Assistant Enhancement</b>	<b>\$ 484,038</b>	<b>#####</b>	<b>\$ -</b>	<b>\$ -</b>
Hourly Rate	\$125	\$125	\$125	\$125
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	4,200
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)
<b>Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants</b>	<b>\$ 611,500</b>	<b>#####</b>	<b>#####</b>	<b>#####</b>
<b>Total Services Charges</b>	<b>\$ 1,899,163</b>	<b>#####</b>	<b>#####</b>	<b>#####</b>

Tasks and Hours					
#	Task	Description	Hourly Rate	Total Hours	Total Charges
<b>Enhancements to Worker Virtual Assistant to Support Statewide Volumes</b>					
1	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	3,172	\$ 396,500
2	Build	Develop enhancements	\$ 125	3,880	\$ 484,945
3	Test	Test enhancements	\$ 125	2,647	\$ 330,875
4	Management	Manage the enhancement process from concept/design through implementation	\$ 125	587	\$ 73,313
<b>Production Operations</b>					
5					
<b>Customer VA</b>					
6	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	-	\$ -
7	Build	Develop enhancements	\$ 125	-	\$ -
8	Test	Test enhancements	\$ 125	-	\$ -
9	Management	Manage the enhancement process from concept/design through implementation	\$ 125	54	\$ 6,688
10	Update Click-to-Chat in BenefitsCal	incorporate the customer-facing virtual assistant into the existing CalSAWS customer service center solution's click-to-chat feature accessible from BenefitsCal	\$ 174	382	\$ 66,468
			\$ 125	471	\$ 58,875
<b>Total</b>				<b>11,192</b>	<b>\$ 1,417,663</b>

Staff Loading (One-time R&A Services)

		SFY 22/23																	SFY 23/24																				
ID	Activity Description	Task Description	Staff Description	40 Jun-22	41 Jul-22	42 Aug-22	43 Sep-22	44 Oct-22	45 Nov-22	46 Dec-22	47 Jan-23	48 Feb-23	49 Mar-23	50 Apr-23	51 May-23	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23		SFY21/22 Total Hours	SFY22/23 Total Hours	SFY 23/24 Total Hours	Total Hours Total Hours	SFY21/22 Hourly Rate	SFY22/23 Hourly Rate	SFY 23/24 Hourly Rate	SFY21/22 Price	SFY22/23 Price	SFY 23/24 Price	Total Price							
1.0	Enhancements to Scale Worker-facing Virtual Assistant for CalSAWS System			-	-	-	-	793	1,608	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	9,245	1,040	10,285				\$	-	\$	1,155,633	\$	130,000	\$	1,285,633			
1.1		Design																																					
			Staff					246	497	598	648	416	327	290	150	-	-	-	-	-		-	3,172	-	3,172	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	396,500	\$	-	\$	396,500
1.2		Build																																					
			Staff					298	602	725	661	380	272	227	91	624						-	3,256	624	3,880	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	406,945	\$	78,000	\$	484,945
1.3		Test																																					
			Staff					201	407	489	447	258	185	155	89	416						-	2,231	416	2,647	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	278,875	\$	52,000	\$	330,875
1.4		Management																																					
			Staff					48	102	98	80	76	87	66	30							-	587	-	587	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	73,313	\$	-	\$	73,313
2.0	Production Operations/Maintenance and Operations				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-	-					\$	-	\$	-	\$	-	\$	-		
2.1																																							
2.2																																							
2.3																																							
2.4																																							
3.0	Scale Worker-facing Virtual Assistant with Click-to-Chat for Customer Service Centers			-	-	-	-	683	224	-	-	-	-	-	-	-	-	-	-	-		-	907	-	907				\$	-	\$	132,031	\$	-	\$	132,031			
3.1		Design	Staff																			-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-		
3.2		Build	Staff																			-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-		
3.3		Test	Staff																			-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-		
3.4		Management	Staff					38	16													-	54	-	54	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	6,688	\$	-	\$	6,688
3.5		Update Click to Chat in BenefitsCal	Staff					292	90													-	382	-	382	\$	174.00	\$	174.00	\$	174.00	\$	-	\$	66,468	\$	-	\$	66,468
			Staff					353	118													-	471	-	471	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	58,875	\$	-	\$	58,875
	Accenture Investment																					-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-		
	Total (Unrounded)			-	-	-	-	1,475	1,832	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	10,152	1,040	11,192				\$	-	\$	1,287,663	\$	130,000	\$	1,417,663			
	Total (Rounded)																													\$	-	\$	1,287,663	\$	130,000	\$	1,417,663		



8/9/2024

		Extension					Total Charges - Change Notice 31
Bots Scaling		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	
<b>R&amp;A Change Budget Services Charges</b>		\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250
One-Time Services Charges		\$ 74,125	\$ -	\$ -	\$ -	\$ -	\$ 74,125
Recurring Services Charges		\$ 763,250	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,566,125
<b>Hardware and Software Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>		\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250

Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
\$ 1,754,500	\$ 1,754,500	\$ (114,250)
\$ 188,375	\$ 188,375	\$ (114,250)
\$ 1,566,125	\$ 1,566,125	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 1,754,500	\$ 1,754,500	\$ (114,250)

		Extension					Total Charges - Change Notice 31
Bots Scaling		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	
Hourly Rate		\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours		593.00	-	-	-	-	593.00
<b>Subtotal - One-Time R&amp;A Change Budget Services</b>		\$ 74,125.00	\$ -	\$ -	\$ -	\$ -	\$ 74,125.00
Hourly Rate		\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours		6,106.00	6,423.00	-	-	-	12,529.00
<b>Subtotal - Recurring R&amp;A Change Budget Services</b>		\$ 763,250.00	\$ 802,875.00	\$ -	\$ -	\$ -	\$ 1,566,125.00
<b>Total Services Charges</b>		\$ 837,375	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,640,250

Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
1,507.00	1,507.00	(914.00)
\$ 188,375.00	\$ 188,375.00	\$ (114,250.00)
12,529.00	12,529.00	-
\$ 1,566,125.00	\$ 1,566,125.00	\$ -
\$ 1,754,500	\$ 1,754,500	\$ (114,250)

AM31	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ -	\$ 1,754,500
Variance	\$ (114,250)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (114,250)

#### Assumptions

1	The scope of work, estimated effort, and assumptions for scaling San Bernardino County's existing bots solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3E. A maximum of 14,036 hours will be worked.
3	The bots solution for the CalSAWS System will be based on San Bernardino County's existing solution for the authentication bot and welcome bot.

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 6,871,500</b>	<b>\$ -</b>	<b>\$ 6,871,500</b>
One-Time Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
Recurring Services Charges	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Total Charges</b>	<b>\$ 6,871,500</b>	<b>\$ -</b>	<b>\$ 6,871,500</b>

Correspondence Phase II	SF-Y 2022/23	SF-Y 2023/24	Total Charges
Hourly Rate	\$125	\$125	\$125
Hours	54,972.00	-	54,972.00
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 6,871,500</b>	<b>\$ -</b>	<b>\$ 6,871,500</b>

#### Assumptions

	The scope of work, estimated effort, and assumptions for enhancements related to correspondence for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the
1	CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	The Consortium Business Analysts will attach the English (as needed) and translations to SCRs as the translation analysis is complete.
3	Translations will be provided by the State.
4	Up to 4,900 NOA reason fragments will be translated into the original Be Vu languages. The estimates do not include the 8 additional languages.
5	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3F. A maximum number of 54,972 hours will be worked.
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

CDSS Reports Support		Extension					Total Charges - Change Notice 25		Increase/ (Decrease)	
		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)				
<b>R&amp;A Change Budget Services Charges</b>		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634	
One-Time Services Charges		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634	
Recurring Services Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Hardware and Software Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Hardware Charges (Purchased)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Hardware Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Software Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Production Operations Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
One-Time Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Recurring Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Facilities Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Total Charges</b>		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634	

CDSS Reports Support		Extension					Total Charges - Change Notice 25		Increase/ (Decrease)	
		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)				
Hourly Rate		\$174	\$174	\$174	\$174	\$0	\$174	\$174		
Hours		1,724.00	1,525.00	2,135.00	3,355.00	-	8,739.00	3,448.00	5,291.00	
<b>R&amp;A Change Budget Services Charges</b>		\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634	

Change Notice 25	\$ 299,976	\$ 299,976				\$ 599,952	
Variance	\$ -	\$ (34,626)	\$ 371,490	\$ 583,770	\$ -	\$ 920,634	-

#### Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3G. A maximum number of 8,739 hours will be worked.
2	SFY 22/23 hours (305 x 7 months = 2,135 hrs) included under Section 8.2.4 R&A Change Budget Services (excluded here)
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	Assumptions are included in Attachment 11 to Amendment 31 (Statement of Work for CDSS Report Support)
5	

DHCS Support	SFY 2023/24 SFY 2023/24 SFY 2024/25 SFY 2025/26						Total Charges -	Total Charges -	Increase/ (Decrease)
	SFY 2022/23	(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)	Total Charges - Change Notice 31	Amendment 31	Change Notice 25	
<b>R&amp;A Change Budget Services Charges</b>	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ (32,190)
One-Time Services Charges	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ (32,190)
Recurring Services Charges	\$ -	\$ -				\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ 244,122

Extension

DHCS Support	SFY 2023/24 SFY 2023/24 SFY 2024/25 SFY 2025/26						Total Charges -	Total Charges -	Increase/ (Decrease)
	SFY 2022/23	(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)	Total Charges - Change Notice 31	Amendment 31	Change Notice 25	
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	\$174	
Hours	1,539.00	720.00	1,008.00	1,584.00	-	4,851.00	5,036.00	3,448.00	(185.00)
<b>R&amp;A Change Budget Services Charges</b>	\$ 267,786	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 844,074	\$ 876,264	\$ 599,952	\$ (32,190)

AM31	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264
Variance	\$ (32,190)	\$ -	\$ -	\$ -	\$ -	\$ (32,190)

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3H. A maximum number of 5,036 hours will be worked.
2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
3	Assumptions are included in Attachment 12 to Amendment 31 (Statement of Work for DHCS Report Support)
4	
5	

SFY 2023/24							Total Charges -	Total Charges -	Increase/
County Task Management Enhancements							Change Notice	Change Notice	(Decrease)
	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	30	25	
R&A Change Budget Services Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,525,806	\$ (14,007)
One-Time Services Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,525,806	\$ (14,007)
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 634,839	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,511,799	\$ 1,525,806	\$ 1,617,006	\$ (14,007)

Extension

SFY 2023/24							Total Charges -	Total Charges -	Increase/
County Task Management Enhancements							Change Notice	Change Notice	(Decrease)
	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	Total Charges	25	
Hourly Rate	\$174	\$174	\$174	\$174	\$174	\$174	\$174	\$174	
Hours	3,729.00	2,100.00	2,940.00			8,769.00	8,769.00	8,769.00	-
Services Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ 1,525,806	\$ -

Change Notice 30: \$ 648,846 \$ 365,400 \$ 511,560 \$ - \$ - \$ 1,525,806  
Variance to Change Notice 31: \$ (14,007) \$ - \$ - \$ - \$ - \$ (14,007)

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to County Task Management Enhancements for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3I. A maximum of 8,769 hours will be worked.
3	Funding included in schedule 3I was previously for County Data Enhancements. With Amendment 31, funding will be utilized for use on County Task Management Enhancements and has been renamed to align with the use of funding.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
<b>Services Charges</b>	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Hourly Rate	\$0	\$148	\$148	\$148	\$ 148
Hours	-	3,300.00	4,620.00	5,280.00	13,200
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

**Assumptions**

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3J. A maximum of 13,200 hours will be worked.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
3	SFY 22/23 hrs (1,320 x 2 months = 2,640 hrs) included under R&A bucket attached to Change Notice 25, Attachment 1 (excluded here)
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.





<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 1,094,754</b>	<b>\$ 1,532,528</b>	<b>\$ 4,874,716</b>	<b>\$ 7,501,998</b>
One-Time Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Total Charges</b>	<b>\$ 1,094,754</b>	<b>\$ 1,532,528</b>	<b>\$ 4,874,716</b>	<b>\$ 7,501,998</b>

<b>Correspondence Additional Application Maintenance</b>	<b>SFT 2023/24 (6/2023 - 10/2023)</b>	<b>SFT 2023/24 (11/2023 - 5/2024)</b>	<b>SFT 2024/25 (6/2024 - 4/2025)</b>	<b>Total Charges</b>
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27
Application Development Hours	6,917	9,683	30,800	47,400

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
		(6/2023 - 10/2023)	(11/2023 - 12/2023)	
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
One-Time Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
Hourly Rate	\$169	\$169	\$169	\$169
Hours	-	8,568.00	4,200.00	12,768.00
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

**Assumptions**

1	Assumptions are included in Attachment 6 to Amendment 31 (Statement of Work for CalWIN Functional Support)
2	Funding for SFY 22/23 County Prep and Post Go Live Support included under Change Notice 25, Attachment 8
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

**Total Functional Support Charges Inclusive of Change Notice 25 and Amendment 31**

<b>Milestone Number</b>	<b>Milestone Name</b>	<b>Milestone Due Date</b>	<b>Price</b>	<b>SFY 2021/22</b>	<b>SFY 2022/23</b>	<b>SFY 2023/24</b>	<b>Total</b>
1	Functional Support - Status Update #1	3/16/2022	\$204,490	\$204,490			<b>\$204,490</b>
2	Functional Support - Status Update #2	4/15/2022	\$170,352	\$170,352			<b>\$170,352</b>
3	Functional Support - Status Update #3	5/13/2022	\$170,352	\$170,352			<b>\$170,352</b>
4	Functional Support - Status Update #4	6/15/2022	\$276,822		\$276,822		<b>\$276,822</b>
5	Functional Support - Status Update #5	7/15/2022	\$276,822		\$276,822		<b>\$276,822</b>
6	Functional Support - Status Update #6	8/15/2022	\$276,822		\$276,822		<b>\$276,822</b>
7	Functional Support - Status Update #7	9/15/2022	\$302,848		\$302,848		<b>\$302,848</b>
8	Functional Support - Status Update #8	10/14/2022	\$342,394		\$342,394		<b>\$342,394</b>
9	Functional Support - Status Update #9	11/15/2022	\$348,985		\$348,985		<b>\$348,985</b>
10	Functional Support - Status Update #10	12/15/2022	\$245,388		\$245,388		<b>\$245,388</b>
11	Functional Support - Status Update #11	1/16/2023	\$245,388		\$245,388		<b>\$245,388</b>
12	Functional Support - Status Update #12	2/15/2023	\$245,388		\$245,388		<b>\$245,388</b>
13	Functional Support - Status Update #13	3/15/2023	\$245,388		\$245,388		<b>\$245,388</b>
14	Functional Support - Status Update #14	4/14/2023	\$1,239,108		\$1,239,108		<b>\$1,239,108</b>
15	Functional Support - Status Update #15	5/15/2023	\$244,036			\$244,036	<b>\$244,036</b>
16	Functional Support - Status Update #16	6/15/2023	\$212,545			\$212,545	<b>\$212,545</b>
17	Functional Support - Status Update #17	7/14/2023	\$212,546			\$212,546	<b>\$212,546</b>
18	Functional Support - Status Update #18	8/15/2023	\$1,064,306			\$1,064,306	<b>\$1,064,306</b>
19	Functional Support - Status Update #19	9/15/2023	\$578,656			\$578,656	<b>\$578,656</b>
20	Functional Support - Status Update #20	10/13/2023	\$323,128			\$323,128	<b>\$323,128</b>
21	Functional Support - Status Update #21	11/15/2023	\$482,664			\$482,664	<b>\$482,664</b>

Staff Loading (One-time R&A Services)

			SFY 22/23													SFY 23/24																					
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58		SFY22/23	SFY 23/24	Total Hours	SFY22/23	SFY 23/24	SFY22/23	SFY 23/24							
				Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23		Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price		Price	Total Price					
1.0	Functional Support			-	-	-	-	-	-	-	-	-	-	-	-	1,680	2,520	840	2,520	1,008	2,856	1,344		-	12,768	12,768			\$	-	\$	2,157,792	\$	2,157,792			
1.1		CalSAWS Application SMEs																			504	504		-	1,008	1,008	\$	169.00	\$	169.00	\$	-	\$	170,352	\$	170,352	
		County Prep and Post Go Live Support SFY 23/24														1,680	2,520	840	2,520	1,008	2,352	840		-	11,760	11,760	\$	169.00	\$	169.00	\$	-	\$	1,987,440	\$	1,987,440	
	Total (Unrounded)			-	-	-	-	-	-	-	-	-	-	-	-	1,680	2,520	840	2,520	1,008	2,856	1,344		-	12,768	12,768			\$	-	\$	2,157,792	\$	2,157,792			
	Total (Rounded)																												\$	-	\$	2,157,792	\$	2,157,792			

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797
One-Time Services Charges	\$ 102,955	\$ 740,520	\$ 3,075,314	\$ -	\$ 3,918,789
Recurring Services Charges	\$ 49,728	\$ 165,760	\$ 284,160	\$ 47,360	\$ 547,008
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version Hours- Onshore	171	-	1,855	-	2,025
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version Hours - Offshore	-	-	877	-	877
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N-1 Hours - Onshore	-	584	-	-	584
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N-1 Hours - Offshore	-	274	-	-	274
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - Endpoint Detection Response - Onshore	480	-	-	-	480
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148
Recurring Services - Endpoint Detection Response Hours - M&O	336	1,120	1,920	320	3,696
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - NIST REV 5 Uplift Hours - Onshore	-	960	-	-	960
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Onshore	-	2,086	10,886	-	12,972
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Offshore	-	1,054	7,594	-	8,648
<b>R&amp;A Change Budget Services Charges</b>	\$ 152,683	\$ 906,280	\$ 3,359,474	\$ 47,360	\$ 4,465,797

#### Tech Arch Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to Tech Arch for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	Several of these SCRs have Application Development team Dependencies so the duration shown will vary based on Application Development team capacity
4	Operations, Application Development and System Test hours are also included
5	Prototypes/Design/Modernization by effort represents Design only effort; Build/Test estimates added in aggregate as a budget placeholder but will need to be refined during Design
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
7	Start date of Jan 2024 for CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version assumed weblogic vendor will have compatible version released as expected in Jan 2024. If weblogic vendor is delayed, work for this will likely push into a future SFY and a contract update will be needed.

#### EDR Assumptions

1	Assumptions are included in Attachment 7 to Amendment 31 (Statement of Work for Endpoint Detection Response)
2	Funding for SFY 22/23 Endpoint Detection Response included under Change Notice 25, Attachment 9
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

#### NIST Uplift Assumptions

1	Assumptions are included in Attachment 14 to Amendment 31 (Statement of Work for NIST Rev5 Uplift)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

### Staff Loading (One-time Services)

[illegible]

Category																										Total Hours SF 100000	Total Hours SF 100000	Total Hours SF 100000	Total Charges SF 100000	Total Charges SF 100000	Total Charges SF 100000	Total Charges
		Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25							
Personnel and Operations (M&O)	Personnel Charges	Results Rate																														
Employee Expenses (M&O) - Other	Other	\$1,000.00																														
Total		\$																														

CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 289,951	\$ 289,951
One-Time Services Charges	\$ -	\$ 289,951	\$ 289,951
Recurring Services Charges	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 289,951	\$ 289,951

CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
Hourly Rate	-	\$ 158.27	\$ 158.27
Hours	-	1,832	1,832
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 289,951	\$ 289,951

**Assumptions**

1	The scope of work, estimated effort, and assumptions for enhancements related to HA and DR API Gateway to DR East for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3N. A maximum of 1,832 hours will be worked.
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.



Staff Loading (One-time Services)

				SFY 23/24																			
ID	Activity Description	Task Description	Staff Description	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23	57 Nov-23	58 Dec-23	59 Jan-24	60 Feb-24	61 Mar-24	62 Apr-24	63 May-24	SFY23/24 Total Hours	SFY 24/25 Total Hours	Total Hours	SFY23/24 Hourly Rate	SFY 24/25 Hourly Rate	SFY23/24 Price	SFY 24/25 Price	Total Price
1.0	CalSAWS HA and DR API Gateway to DR East			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			\$ 289,951	\$ -	\$ 289,951
1.1		Design																					
		Application Development		40	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331
		Tech Ops		40	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331
1.2		Build																					
		Tech Arch/Performance		-	51	51	51	131	131	83	25	17	-	-	-	540	-	540	\$158.27	\$158.27	\$ 85,466	\$ -	\$ 85,466
		Tech Ops		-	52	52	52	132	132	197	25	18	-	-	-	660	-	660	\$158.27	\$158.27	\$ 104,458	\$ -	\$ 104,458
		AppDev		-	57	57	57	57	57	57	27	18	-	-	-	387	-	387	\$158.27	\$158.27	\$ 61,250	\$ -	\$ 61,250
1.3		Test																					
		Application Development		-	-	-	-	-	-	-	83	82	-	-	-	165	-	165	\$158.27	\$158.27	\$ 26,115	\$ -	\$ 26,115
	Total (Unrounded)			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			289,951	-	289,951
	Total (Rounded)																				\$ 289,951	\$ -	\$ 289,951

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647
One-Time Services Charges	\$ 1,478,755	\$ 366,228	\$ -	\$ -	\$ 1,844,983
Recurring Services Charges	\$ -	\$ 377,400	\$ 642,320	\$ 18,944	\$ 1,038,664
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 1 Hours - Onshore	1,333	1,256	-	-	2,589
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 1 Hours - Offshore	1,278	828	-	-	2,106
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 1 Hours - M&O	-	1,074	2,144	64	3,282
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 2 Hours - Onshore	5,430	404	-	-	5,834
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 2 Hours - Offshore	1,989	-	-	-	1,989
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 2 Hours - M&O	-	1,476	2,196	64	3,736
<b>R&amp;A Change Budget Services Charges</b>	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

#### Assumptions

1	Assumptions are included in Attachment 8 to Amendment 31 (Statement of Work for Data Growth - Archiving Phase 1 & 2)
2	Funding for SFY 22/23 Archive Phase 2 and Archive Phase 1 are included under Change Notice 25, Attachment 5
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

Onshore2,589

Offshore2,106\$0.45

4,695

SFY 23/24																
ID	Activity Description	Task Description	Staff Description	51	52	53	54	55	56	57	58	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total Hours	Total Hours	Hourly Rate	Price	Total Price
2.0	Data Growth - Archiving Phase 1														-	-
		Design													\$-	\$-
		AppDev	Onshore						16			16	16	\$158.27	\$2,532.32	\$2,532.32
		AppDev	Offshore						18			18	18	\$125.00	\$2,250.00	\$2,250.00
		Tech Arch	Onshore									-	-	\$158.27	\$-	\$-
		Performance	Onshore									-	-	\$158.27	\$-	\$-
		ForgeRock	Onshore									-	-	\$158.27	\$-	\$-
		Tech Ops	Onshore									-	-	\$158.27	\$-	\$-
												-	-		\$-	\$-
		Build										-	-		\$-	\$-
		AppDev/M&E	Onshore						160	160		320	320	\$158.27	\$50,646.40	\$50,646.40
		AppDev	Offshore						540	360		900	900	\$125.00	\$112,500.00	\$112,500.00
		Tech Arch	Onshore						240	160	16	416	416	\$158.27	\$65,840.32	\$65,840.32
		Performance	Onshore						80	40		120	120	\$158.27	\$18,992.40	\$18,992.40
		ForgeRock	Onshore						20	20		40	40	\$158.27	\$6,330.80	\$6,330.80
		DBA	Onshore						126	126		252	252	\$158.27	\$39,884.04	\$39,884.04
		Tech Ops	Onshore						360	280	180	820	820	\$158.27	\$129,781.40	\$129,781.40
									-	-		-	-		\$-	\$-
		Test							-	-		-	-		\$-	\$-
		AppDev	Onshore						160	160		320	320	\$158.27	\$50,646.40	\$50,646.40
		AppDev	Offshore						720	468		1,188	1,188	\$125.00	\$148,500.00	\$148,500.00
									-	-		-	-		\$-	\$-
		Management							-	-		-	-		\$-	\$-
		App/M&E	Onshore						86	34		120	120	\$158.27	\$18,992.40	\$18,992.40
		Tech Arch/Performance	Onshore						40	40		80	80	\$158.27	\$12,661.60	\$12,661.60
		ForgeRock	Onshore						5			5	5	\$158.27	\$791.35	\$791.35
		Tech Ops	Onshore						40	40		80	80	\$158.27	\$12,661.60	\$12,661.60
2.1	Data Growth - Archiving Phase 2	Design													\$-	\$-
		AppDev	Onshore		64	48	40	10				162	162	\$158.27	\$25,639.74	\$25,639.74
		Tech Arch	Onshore		120	80						200	200	\$158.27	\$31,654.00	\$31,654.00
		Performance	Onshore		40	25						65	65	\$158.27	\$10,287.55	\$10,287.55
		ForgeRock	Onshore		15							15	15	\$158.27	\$2,374.05	\$2,374.05
		Tech Ops	Onshore		40	40						80	80	\$158.27	\$12,661.60	\$12,661.60
												-	-		\$-	\$-
2.2		Build										-	-		\$-	\$-
		AppDev	Onshore		32	144	320	123	64			683	683	\$158.27	\$108,098.41	\$108,098.41
		AppDev	Offshore		36	360	452	200	108			1,156	1,156	\$125.00	\$144,500.00	\$144,500.00
		Tech Arch	Onshore		160	160	80	80	140			620	620	\$158.27	\$98,127.40	\$98,127.40
		Tech Arch	Offshore			80	80	80	80			320	320	\$125.00	\$40,000.00	\$40,000.00
		Performance	Onshore			60	60	60	60			240	240	\$158.27	\$37,984.80	\$37,984.80
		ForgeRock	Onshore		40	40	40	14				134	134	\$158.27	\$21,208.18	\$21,208.18
		DBA	Onshore		84	84	84	84	84	84	80	584	584	\$158.27	\$92,429.68	\$92,429.68
		Tech Ops	Onshore		460	440	420	360	280	200		2,160	2,160	\$158.27	\$341,863.20	\$341,863.20
												-	-		\$-	\$-
2.3		Test										-	-		\$-	\$-
		AppDev	Onshore			64	64	112	64			304	304	\$158.27	\$48,114.08	\$48,114.08
		AppDev	Offshore			54	54	306	99			513	513	\$125.00	\$64,125.00	\$64,125.00
												-	-		\$-	\$-
2.4		Management										-	-		\$-	\$-
		AppDev	Onshore		26	28	26	26	21			127	127	\$158.27	\$20,100.29	\$20,100.29
		Tech Arch/Performance	Onshore		40	40	40	40	40			200	200	\$158.27	\$31,654.00	\$31,654.00
		ForgeRock	Onshore		5	5	5	5				20	20	\$158.27	\$3,165.40	\$3,165.40
		Tech Ops	Onshore		40	40	40	40	40	40		240	240	\$158.27	\$37,984.80	\$37,984.80
	Total (Unrounded)			-	1,202	1,792	1,805	1,540	3,691	2,212	276	12,518	12,518		\$1,844,983	\$1,844,983
	Total (Rounded)														\$1,844,983	\$1,844,983



Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Services Charges</b>	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
One-Time Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27	\$0	\$ 158.27
One-Time Services - Design/Prototype - Decoupling Task Management (Design Only) Hours - Onshore	-	160.00	-	160.00
Hourly Rate	-	\$ -	\$ 158.27	\$ 158.27
One-Time Services - Build Decoupling Task Management Hours - Onshore	-	\$ -	5,980	\$ 5,980.00
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

#### Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to Data Growth - Task Management for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

				SFY 23/24				SFY 24/25																				
ID	Activity Description	Task Description	Staff Description	49	50	51	52	53	54	55	56									SFY 23/24	SFY 24/25	Total Hours	SFY 23/24	SFY 24/25	SFY 23/24	SFY 24/25		
				Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25		Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price	
1.0	Data Growth - Task Management			40	80	40	-	-	-	-	-	-	-	-	-	-	-	-	160	-	160			\$ 25,323	\$ -	\$ 25,323		
1.1		CA-259301 - Design - Decouple Task Management (Placeholder)	Onshore Staff	40	80	40													160	-	160	\$158.27	\$158.27	\$ 25,323	\$ -	\$ 25,323		
1.2		CA-259302 - Build - Decouple Task Management (Placeholder)	Onshore Staff						800	800	800	800	800	800	800	380			-	5,980	5,980	\$158.27	\$158.27	\$ -	\$ 946,455	\$ 946,455		
	Total (Unrounded)			40	80	40	-	-	800	800	800	800	800	800	800	380	-	-	160	5,980	6,140		317		317	\$ 25,323	\$ 946,455	\$ 971,778
	Total (Rounded)																								\$ 25,323	\$ 946,455	\$ 971,778	

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536
One-Time Services Charges	\$ -	\$ 565,416			\$ 565,416
Recurring Services Charges	\$ -	\$ -	\$ 58,016	\$ 7,104	\$ 65,120
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -		\$ -
Hardware Support Charges	\$ -	\$ -	\$ -		\$ -
Software Charges	\$ -	\$ -	\$ -		\$ -
Software Support Charges	\$ -	\$ -	\$ -		\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -		\$ -
Recurring Charges	\$ -	\$ -	\$ -		\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Test Data Slicer, Scrubber Capability - Onshore	-	1,985		-	1,985
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Test Data Slicer, Scrubber Capability - Offshore	-	2,010		-	2,010
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Test Data Slicer, Scrubber Capability M&O - Onshore	-	-	392.00	48.00	440
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

#### Assumptions

1	Assumptions are included in Attachment 9 to Amendment 31 (Statement of Work for Test Data Slicer/Scrubber Capability)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24														
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	7	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	Data Growth - Test Data Slicer, Scrubber Capability			50	430	1,155	1,170	790		3,995	3,995		\$ 565,416	\$ 565,416
1.1		Design												
		AppDev	Onshore	25	30	15				70	70	\$ 158.27	\$ 11,079	\$ 11,079
		AppDev	Offshore	25	60	50				135	135	\$ 125.00	\$ 16,875	\$ 16,875
										-	-		\$ -	\$ -
1.2		Build								-	-		\$ -	\$ -
		AppDev	Onshore		80	220	300	110	75	785	785	\$ 158.27	\$ 124,242	\$ 124,242
		AppDev	Offshore		160	550	480	150	75	1,415	1,415	\$ 125.00	\$ 176,875	\$ 176,875
		Tech Arch	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		TechOps	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		DBA	Onshore		20	80	90	20	20	230	230	\$ 158.27	\$ 36,402	\$ 36,402
										-	-		\$ -	\$ -
1.3		Test								-	-		\$ -	\$ -
		AppDev	Onshore		10	30	40	150	60	290	290	\$ 158.27	\$ 45,898	\$ 45,898
		AppDev	Offshore		10	30	40	280	90	450	450	\$ 125.00	\$ 56,250	\$ 56,250
										-	-		\$ -	\$ -
		Management								-	-		\$ -	\$ -
1.4		AppDev	Onshore		10	30	30	30	30	130	130	\$ 158.27	\$ 20,575	\$ 20,575
		Tech Arch	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		TechOps	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		DBA	Offshore		2	2	2	2	2	10	10	\$ 125.00	\$ 1,250	\$ 1,250
	Total (Unrounded)			50	430	1,155	1,170	790	400	3,995	3,995		565,416	565,416
	Total (Rounded)												\$ 565,416	\$ 565,416



Category			Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Total Hours SFY 2024/25	Total Hours SFY 2025/26	Total Charges SFY 2024/25	Total Charges SFY 2025/26	Total Charges
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																			
Data Growth - Test Data Slicer/Subscriber Capability																					
Application Development (Level 3 Support)	Onshore	\$ 148.00	50		50		50		24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120
TOTAL			50		50		50		24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120

CalSAWS Imaging Hyland Enhancements	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Services Charges</b>	\$ -	\$ 74,387	\$ -	\$ 74,387
One-Time Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 74,387	\$ -	\$ 74,387

Staff Loading (One-time Services)

				SFY 23/24																							
ID	Activity Description	Task Description	Staff Description	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23	57 Nov-23	58 Dec-23	59 Jan-24	60 Feb-24	61 Mar-24	62 Apr-24	63 May-24	SFY23/24 Total Hours	SFY 24/25 Total Hours	Total Hours	SFY23/24 Hourly Rate	SFY 24/25 Hourly Rate	SFY23/24 Price	SFY 24/25 Price	Total Price				
1.0	Imaging Hyland Enhancements			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			\$ 74,387	\$ -	\$ 74,387				
1.1		Imaging																									
			Staff		60	60	60	-	-	-	-	-	-	-	-	180	-	180	\$158.27	\$158.27	\$ 28,489	\$ -	\$ 28,489				
1.2		Technical Architecture																									
			Staff		155	95	40						-	-	-	290	-	290	\$158.27	\$158.27	\$ 45,898	\$ -	\$ 45,898				
													-	-	-	-	-	-	\$158.27	\$158.27	\$ -	\$ -	\$ -				
	Total (Unrounded)			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			74,387		74,387				
	Total (Rounded)																				\$ 74,387	\$ -	\$ 74,387				

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Services Charges</b>	\$ -	\$ 253,722	\$ -	\$ 253,722
One-Time Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 253,722	\$ -	\$ 253,722

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27		\$ 158.27
One-Time Services - Hours - Onshore	-	1224	-	1224
Hourly Rate	\$0	\$125.00		\$ 125.00
One-Time Services - Hours - Offshore	-	480	-	480
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 253,722	\$ -	\$ 253,722

#### Assumptions

1	Assume upgrading from BIC Scheduler version 2.9 to 2.1x
2	Plan to run 3 different calendars (reg daily, main payroll, and 10-day) twice (one pre-upgrade and once-post upgrade) to test the upgraded version
3	Plan to validate job dependencies and parent/child relationships as part of the technical upgrade
4	Support needed from Tech Ops for execution of upgrade scripts
5	Support needed from AppDev, DBAs to support test batch runs
6	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
7	This estimate does not include hours for recoding or tuning jobs to work with the newer BIC scheduler version. At this time, it is not known if the new future BIC scheduler feature set will include changes to logic or features
8	Assume there are no additional BIC vendor costs and are not included in the estimate
9	Assume connectivity and file exchange/FTP with interface parnters/Counties will not be impacted and is not included in the estimate
10	Schedule is based on the assumption BIC vendor releases a new version by August 2023. If there is a delay to this release, work on this effort will need to be shifted to a later date and potentially a later SFY.
11	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
12	The scope of work, estimated effort, and assumptions for enhancements related to BIC Scheduler Version Upgrade for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
13	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
14	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3S. A maximum of 1,704 hours will be worked.

Staff Loading (One-time Services)

SFY 23/24

ID	Activity Description	Task Description	Staff Description	52	53	54	55	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	BIC Scheduler Version Upgrade			152	464	624	464	1,704	1,704		\$ 190,414	\$ 190,414
1.1		Batch Operations Support	Onshore	80	80	160	80	400	400	158	\$ 63,308	\$ 63,308
		Batch Operations Support	Offshore		160	160	160	480	480	125	\$ 60,000	\$ 60,000
		Tech Operations Support	Onshore	40	80	160	80	360	360	158	\$ 56,977	\$ 56,977
		Database Admin Support	Onshore	8	24	24	24	80	80	158	\$ 12,662	\$ 12,662
		Application Development Support	Onshore	24	120	120	120	384	384	158	\$ 60,776	\$ 60,776
	Total (Unrounded)			152	464	624	464	1,704	1,704	758	253,722	253,722
	Total (Rounded)										\$ 253,722	\$ 253,722

Monthly Second Cut DB Environment					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
<b>Services Charges</b>	\$ 54,102	\$ 5,920	\$ -	\$ -	\$ 60,022
One-Time Charges	\$ 12,662	\$ -	\$ -	\$ -	\$ 12,662
Recurring Charges	\$ 41,440	\$ 5,920	\$ -	\$ -	\$ 47,360
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 54,102	\$ 5,920	\$ -	\$ -	\$ 60,022

#### Assumptions

1	Assumptions are included in Attachment 9 to Change Notice 30 (Monthly Second Cut DB Environment SOW)
2	
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Staff Loading (One-time Services)

				SFY 23/24				SFY 23/24	SFY 23/24	SFY 23/24	
ID	Activity Description	Task Description	Staff Description	Nov-23	Dec-23	Jan-24	Feb-24	Total Hours	Hourly Rate	Price	Total Price
1.0				40	40	-	-	80		\$ -	\$ -
1.1		Reports	Onshore	40	40			80	\$ 158.27	\$ 12,662	\$ 12,662
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
								-		\$ -	\$ -
	Total			40	40	-	-	80	\$ 158.27	\$ 12,662	\$ 12,662

																									Total Hours 2023/24	Total Charges SPY 2023/24	Total Hours 2024/25	Total Charges SPY 2024/25	Total Charges															
Category	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	2023/24	2023/24	2024/25	2024/25	Total Charges															
Maintenance and Operations (M&O)	Resource Category																																											
Production Monthly Second Database Out	Hourly Rate																																											
Database Admin Support	Chris	2000000	200				40	40	40	40	40	40	40	40											280	\$ 47,480	40	\$ 5,920	\$ 47,360															
TOTAL		0	0	0	0	0	40	40	40	40	40	40	40	40	0	0	0	0	0	0	0	0	0	0	280	\$ 47,480	40	\$ 5,920	\$ 47,360															



Enablement Effort and Procurement for DHCS/CDSS via CDT					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
<b>Services Charges</b>	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600
One-Time Charges	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 140,600	\$ -	\$ -	\$ -	\$ 140,600

#### Assumptions

1	Assumptions are included in Attachment 10 to Change Notice 30 (Enablement Effort and Procurement for DHCS/CDSS via CDT SOW)
2	
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11	
12	

Staff Loading (One-time Services)

				SFY 23/24												SFY 23/24	SFY 23/24	SFY 23/24	
ID	Activity Description	Task Description	Staff Description	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Hourly Rate	Price	Total Price
1.0								214	73	298	170	80	70	45		950		\$ 140,600	\$ 140,600
1.1		Low Level Design	Onshore					130								130	\$ 148.00	\$ 19,240	\$ 19,240
1.2		Goldcamp - Build & Deploy	Onshore					64	63	63						190	\$ 148.00	\$ 28,120	\$ 28,120
1.3		Goldcamp - State Partner Tes	Onshore							120	65					185	\$ 148.00	\$ 27,380	\$ 27,380
1.4		DHCS - Enablement and Tes	Onshore					20	10	10						40	\$ 148.00	\$ 5,920	\$ 5,920
1.5		CDSS - Enablement and Tes	Onshore							10	10	10				30	\$ 148.00	\$ 4,440	\$ 4,440
1.6		Vacaville - Build & Deploy	Onshore							95	95					190	\$ 148.00	\$ 28,120	\$ 28,120
1.7		Vacaville - State Partner Test	Onshore									70	70	45		185	\$ 148.00	\$ 27,380	\$ 27,380
Total				-	-	-	-	214	73	298	170	80	70	45	-	950		\$ 140,600	\$ 140,600

Redesign CalSAWS Purge Components					
Total Charges	SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
<b>Services Charges</b>	\$ -	\$502,103	\$ -	\$ -	\$ 502,103
One-Time Charges	\$ -	\$ 502,103	\$ -	\$ -	\$ 502,103
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -		\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -		\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$502,103	\$ -	\$ -	\$ 502,103

#### Assumptions

1	Additional assumptions are included in Attachment 3 to Amendment 32 (Statement of Work for Redesign CalSAWS Purge Components )
2	This estimate tab includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
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### Staff Loading (One-time Services)

			SFY 24/25										SFY 25/26																							
ID	Activity Description	Task Description	Staff Description	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	SFY 24/25 Total Hours	SFY 25/26 Total Hours	Total Hours	SFY 24/25 Hourly Rate	SFY 25/26 Hourly Rate	SFY 24/25 Price	SFY 25/26 Price	Total Price	
1.0		Redesign CalSAWS Purge Components																																		
		Design	Staff																																	
		AppDev-Reports	Onshore	20	25																								45	-	45	\$158.27	\$158.27	\$ 7,122.15	\$ -	\$ 7,122.15
		AppDev-BatchInterfaces	Onshore	60	90																								120	-	120	\$158.27	\$158.27	\$ 18,992.40	\$ -	\$ 18,992.40
		Tech-BatchOps Team	Onshore	10																									10	-	10	\$158.27	\$158.27	\$ 1,582.70	\$ -	\$ 1,582.70
		Built	Staff																																	
		DBA Team	Onshore	10	15	15	15	10	15																				80	-	80	\$148.00	\$148.00	\$ 11,840.00	\$ -	\$ 11,840.00
		DBA Team	Offshore	5	10	15	15	5	2																				52	-	52	\$125.00	\$125.00	\$ 6,500.00	\$ -	\$ 6,500.00
		AppDev-Reports	Onshore	50	75																								125	-	125	\$148.27	\$148.27	\$ 18,533.63	\$ -	\$ 18,533.63
		AppDev-Reports	Offshore	26	40	40	40	30	30																				208	-	208	\$125.00	\$125.00	\$ 25,750.00	\$ -	\$ 25,750.00
		AppDev-BatchInterfaces	Onshore	50	130	170	150	80	58																				638	-	638	\$158.27	\$158.27	\$ 100,078.26	\$ -	\$ 100,078.26
		AppDev-BatchInterfaces	Offshore	130	140	130	70	50	50																				570	-	570	\$125.00	\$125.00	\$ 71,250.00	\$ -	\$ 71,250.00
		AppDev-BatchInterfaces	Onshore	20	20	20	50	24	24																				164	-	164	\$158.27	\$158.27	\$ 25,958.28	\$ -	\$ 25,958.28
		AppDev-System Test	Onshore	180	160			30	180																				360	-	360	\$158.27	\$158.27	\$ 56,978.52	\$ -	\$ 56,978.52
		AppDev-System Test	Offshore	107	100			207	207																				207	-	207	\$125.00	\$125.00	\$ 25,875.00	\$ -	\$ 25,875.00
		TechOps Team	Onshore	5	5	5	5	5	5																				30	-	30	\$148.00	\$148.00	\$ 4,440.00	\$ -	\$ 4,440.00
		TechOps Team	Offshore																																	
		TechAnch	Onshore	80	70	75	30	31																					286	-	286	\$158.27	\$158.27	\$ 45,265.22	\$ -	\$ 45,265.22
		TechAnch	Offshore	46	44			30																					274	-	274	\$125.00	\$125.00	\$ 34,250.00	\$ -	\$ 34,250.00
		Tech-BatchOps Team	Onshore	10	10	10	10	10	10																				60	-	60	\$148.00	\$148.00	\$ 8,880.00	\$ -	\$ 8,880.00
		Tech-BatchOps Team	Offshore	5	10	5	5	5	5																				35	-	35	\$125.00	\$125.00	\$ 4,375.00	\$ -	\$ 4,375.00
		AppDev	Onshore																																	
		Test	Staff																																	
		Tech	Onshore																																	
		Management	Staff																																	
		AppDev Mgmt	Onshore	12	20	20	20	17	15																											
		Total (Unrounded)		473	670	599	576	640	509	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	104	-	104	\$158.27	\$158.27	\$ 16,460.08	\$ -	\$ 16,460.08	
		Total (Rounded)																											4,466	-	4,466	\$62,103	\$62,103	\$ 502,103	\$ -	\$ 502,103

Security and Upgrades						
Total Charges		SFY 2023/24	SFY 2024/25	SFY 2025/26	SFY 2026/27	Total Charges
<b>Services Charges</b>		\$ 227,491	\$ 13,900,505	\$ 155,979	\$ -	\$ 14,283,975
One-Time Charges		\$ 227,491	\$ 13,817,625	\$ 155,979	\$ -	\$ 14,201,095
Recurring Charges		\$ -	\$ 82,880	\$ -	\$ -	\$ 82,880
<b>Hardware and Software Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges		\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>		\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges		\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges		\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>		\$ 227,491	\$ 13,900,505	\$ 155,979	\$ -	\$ 14,283,975

Assumptions for all items below:  
This estimate tab includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.

**Zero Trust Architecture**  
CSAC-46: ZTA - Strong Authentication for internal APIs  
Assumptions  
- This effort will be combined with CalSAWS baseline release to avoid duplicate testing scope and also ensure longer functional regression test cycle.

**Security**  
CSAC-31 Analyze and implement application changes to support phasing out third party cookies (Starting Mid 2024)  
Assumptions  
- This effort will be combined with CalSAWS baseline release to avoid duplicate testing scope and also ensure longer functional regression test cycle.

**CSAC-26 Enhanced E-mail Message Examination**  
Assumptions  
- Requires software to be purchased by July 2024 to complete work on schedule (prep work will start in June 2024)

[illegible]



Staff Loading (One-time Services & Maintenance and Operations)

				SFY 24/25												SFY 25/26							
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	Total Hours	SFY 24/25	SFY 25/26	SFY 24/25	SFY 25/26		
				Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price	
1.1	Zero Trust Architecture	CSAC-46: ZTA - Strong Authentication for internal APIs															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore								20						20	\$ 148.00	\$ 148.00	\$ 2,960.00	\$ -	\$ 2,960.00	
		Tech	Offshore								20						20	\$ 148.00	\$ 148.00	\$ 2,960.00	\$ -	\$ 2,960.00	
1.3	NIST Rev 5	DMDP-23: AWS MACIE															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore						40	40	40						120	\$ 148.00	\$ 148.00	\$ 17,760.00	\$ -	\$ 17,760.00	
1.5	NIST Rev 5	DMDP-21: Microsoft Purview Data Security															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech	Onshore							160	160						320	\$ 148.00	\$ 148.00	\$ 47,360.00	\$ -	\$ 47,360.00	
																	-			\$ -	\$ -	\$ -	
3.2	Security	CSAC-26 Enhanced E-mail Message Examination															-			\$ -	\$ -	\$ -	
		M&O															-			\$ -	\$ -	\$ -	
		Tech Support	Onshore							40	40						80	\$ 148.00	\$ 148.00	\$ 11,840	\$ -	\$ 11,840.00	
																	-			\$ -	\$ -	\$ -	
	Total (Unrounded)			-	-	-	-	-	40	240	280	-	-	-	-	-	560			82,880	-	\$ 82,880.00	
	Total (Rounded)																			\$ 82,880	\$ -	\$ 82,880.00	



**Schedule 4**  
**CalSAWS Maintenance and Operations - Production Operations Charges**

Production Operations Line Item	Extension								Total Charges - Change Notice 34	Total Charges - Change Notice 33
	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (6 Months)	SFY 2023/24 (7 Months)	SFY 2024/2025 (8/12 Months)	SFY 2025/2026 (2 Months)		
<b>WAN Administration Charges</b>	\$ -	\$ -	\$ 2,671,444	\$ 3,866,971	\$ 1,960,348	\$ 2,796,864	\$ 3,673,108	\$ -	\$ 14,747,926	\$ 14,747,926
WAN Administration - North - Central Facilities and County Sites (39 Counties)	\$ -	\$ -	\$ 2,996,016	\$ 3,867,913	\$ 1,490,815	\$ 2,027,107	\$ 2,750,143	\$ -	\$ 12,801,996	\$ 12,812,539
WAN Administration - CalSAWS - Electronic Signature (58 Counties)	\$ -	\$ -	\$ 42,640	\$ 63,960	\$ -	\$ -	\$ -	\$ -	\$ 106,600	\$ 106,600
WAN Administration - CalSAWS - Text Message Notifications (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
WAN Administration - South - Central Facilities and County Sites (Los Angeles County)	\$ -	\$ -	\$ 236,767	\$ 355,150	\$ 89,661	\$ -	\$ -	\$ -	\$ 681,577	\$ 681,577
WAN Administration - CalWIN - Central Print Facility and County Sites (18 Counties)	\$ -	\$ -	\$ 17,707	\$ 386,115	\$ 304,018	\$ 418,584	\$ 501,711	\$ -	\$ 1,627,315	\$ 1,627,315
WAN Administration - CalSAWS Cloud Exchange (58 Counties)	\$ -	\$ -	\$ 272,412	\$ 408,618	\$ 245,855	\$ 317,250	\$ 362,572	\$ -	\$ 1,606,706	\$ 1,606,706
WAN Charges	\$ -	\$ -	\$ (684,090)	\$ (1,473,884)	\$ -	\$ 33,133	\$ 68,692	\$ -	\$ (1,776,889)	\$ (1,796,811)
<b>Production Operations Charges</b>	\$ -	\$ -	\$ 2,469,953	\$ 3,069,648	\$ 1,738,863	\$ 2,664,162	\$ 3,361,830	\$ 142,173	\$ 13,336,618	\$ 13,336,618
Production Operations - CalSAWS - Service Desk Operations Support (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ 28,719	\$ 31,572	\$ 30,082	\$ -	\$ 96,373	\$ 96,373
Production Operations - North - Managed Workstations (39 Counties)	\$ -	\$ -	\$ 566,001	\$ 784,497	\$ 361,885	\$ 506,638	\$ 579,015	\$ -	\$ 2,798,036	\$ 2,798,036
Production Operations - North - Managed Windows 10 Image (39 Counties)	\$ -	\$ -	\$ 239,903	\$ 359,854	\$ 180,681	\$ 252,654	\$ 289,090	\$ -	\$ 1,322,481	\$ 1,322,481
Production Operations - North - Managed Scanner Maintenance (39 Counties)	\$ -	\$ -	\$ 263,100	\$ 391,658	\$ 164,394	\$ 230,151	\$ 263,020	\$ -	\$ 1,311,633	\$ 1,311,633
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Continuing Cases	\$ -	\$ -	\$ 381,203	\$ 547,045	\$ 247,875	\$ 347,025	\$ 606,761	\$ 101,127	\$ 2,231,036	\$ 2,231,036
Centers	\$ -	\$ -	\$ 102,830	\$ 171,776	\$ 95,207	\$ 136,880	\$ 242,844.48	\$ 40,474	\$ 796,023	\$ 796,023
Production Operations - Managed Contact Center Operations Support (58 Counties) - BenefitsCal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,001	\$ 3,430.80	\$ 572	\$ 6,004	\$ 6,004
Production Operations - North - Managed Lobby Management Operations Support (39 Counties)	\$ -	\$ -	\$ 519,439	\$ 777,928	\$ 441,554	\$ 616,176	\$ 740,618	\$ -	\$ 3,077,114	\$ 3,077,114
Production Operations - CalWIN - Managed Lobby Management Operations Support (18 Counties)	\$ -	\$ -	\$ -	\$ 214,638	\$ -	\$ 436,765	\$ 610,958	\$ -	\$ 1,262,251	\$ 1,262,251
WAN Overage	\$ -	\$ -	\$ 366,478	\$ 37,290	\$ -	\$ -	\$ -	\$ -	\$ 435,768	\$ 435,768
<b>Central Print Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - North - 39 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - South - Los Angeles County	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - CalWIN - 18 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total CalSAWS Production Operations Charges</b>	\$ -	\$ -	\$ 5,041,398	\$ 6,876,619	\$ 3,639,201	\$ 5,360,216	\$ 7,024,938	\$ 142,173	\$ 28,084,544	\$ 28,084,544
CN33	\$ -	\$ -	\$ 5,041,398	\$ 6,876,619	\$ 3,639,201	\$ 5,360,216	\$ 7,024,938	\$ 142,173	\$ 28,084,544	
Var:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	

Production Operations Line Item	FFY 2024							Total Charges - Change Notice 34	Total Charges - Change Notice 33
	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2025	FFY 2026		
WAN Administration Charges	\$ -	\$ -	\$ 3,800,338	\$ 3,727,114	\$ 4,820,880	\$ 2,399,696	\$ -	\$ 14,747,926	\$ 14,747,926
Production Operations Charges	\$ -	\$ -	\$ 3,231,687	\$ 3,341,790	\$ 4,420,046	\$ 2,343,696	\$ -	\$ 13,336,618	\$ 13,336,618
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSaws Production Operations Charges	\$ -	\$ -	\$ 7,031,424	\$ 7,068,904	\$ 9,243,265	\$ -	\$ 4,740,951	\$ -	\$ 28,084,544

**Assumptions**

1	The CONTRACTOR shall conduct an overall cost impact assessment at the end of the Design Phase during the CalACES Migration and CalSAWS Migration for any increase in mailing costs and print costs (e.g. form or NOA). Additional costs will be provided for inclusion in the CalACES/CalSAWS Project budgets as necessary. (ODD 1402 - CalSAWS SOR)
2	Assumption removed via Amendment No. 28. <del>The proposed rates for Central Print are:</del> <ul style="list-style-type: none"> <li>•\$0.09 per impression</li> <li>•\$0.036 per business reply mail envelope</li> <li>•\$0.18 per full page flat mail envelope</li> <li>•\$0.10 per half page flat mail envelope</li> <li>•\$0.03 per #10 addressed envelope</li> <li>•\$0.035 per #10 undressed envelope</li> <li>•\$0.47 per flat mail insertion</li> <li>•\$0.04 per voter registration card (VRC) insertion</li> <li>•\$0.03 per pre-circulating spot RE packet</li> </ul>
2	<del>The above proposed rates are based on C-N envelopes. Modifications to the existing custom envelopes may result in changes to the above mentioned rates.</del>
3	Print Costs related to CalWIN counties are excluded.
4	There are no postage costs included for any of the 58 Counties. Each County will be responsible for filing its presort postage accounts. The LRS Agreement will be amended to remove any postage requirements and postage related terms and conditions.
5	Per Exhibit U Migration DOI, SOR - ODD 1775, "The CONTRACTOR shall update the technical architecture to support consolidation of the bundling jobs and bar codes (Shuffling, Intelligent mail, Imaging and Tracking) for one central print vendor." Contractor Assumption from Exhibit U, "A single central print vendor is identified and is in place to handle the print jobs. This estimate and assumption may change when we receive further information about printing and print vendor."
6	"The consolidated CalSAWS Imaging solution and requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline."
6	Each line item above lists costs for the impacted counties. Costs have not been included for the counties that are not listed. There may be a future amendment to add additional counties should they opt in or pending functional design sessions outputs (e.g. imaging) when new requirements are provided.
7	Production Operations charges related to Managed Workstations is based on a total of 10,444 Managed workstations deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
8	Production Operations charges related to Managed Windows 10 workstation images is based on a total of 10,444 workstations with Windows 10 deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
9	Production Operations charges related to Managed Scanner Maintenance is based on a total of 2,864 Managed scanners that are currently in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed scanners deployed by the 39 Counties in excess of the 2,864 scanners would be funded separately (via the County Purchase process).
10	Production Operations charges related to Managed Lobby Management Operations support is based on a total of 340 Managed devices that are currently in production across the 39 Counties and CalWIN Counties. It is assumed that ongoing Production Operations charges required for additional Managed devices deployed by the 39 Counties and CalWIN Counties in excess of the 340 Managed devices would be funded separately (via the County Purchase process).
11	Production Operations charges related to Service Desk Operations Support is based on a total of 18 Service Desk staff during State Fiscal Years 2018/19 and 2019/20, and a total of 25 Service Desk staff during State Fiscal Year 2020/21 through January 31, 2025.
12	Please refer to the M&O SOW for additional assumptions regarding Production Operations.
13	Assumption removed via Amendment No. 28. <del>The price for Central Print is based on a single vendor - specifically, DMC - for providing Central Print services for the CalSAWS System.</del>

SFY-FFY Check (0.00)

### CalSAWS Maintenance and Operations - Hardware and Software Charges

Change Notice 31:	\$	-	\$	-	\$	-	\$	26,178,682	\$	38,033,076	\$	14,669,152	\$	21,570,355	\$	25,722,050	\$	126,173,314
Variance:	\$	-	\$	-	\$	-	\$	6,846,647	\$	24,602,940	\$	(6,760,656)	\$	25,510,680	\$	(11,588,284)	\$	38,611,327

The detailed information regarding CalSAWS Hardware and Software is captured in the living document "CalSAWS M&O Schedule Baseline" maintained on the CalSAWS SharePoint. The budget for Hardware and Software required for delivering scope of CalSAWS M&O Project is reflected in Schedule 5 of the Attachment 2 (CalSAWS M&O Pricing Schedules) to Schedule 1 (Statement of Work for CalSAWS Maintenance and Operations ("M&O") Project) to Exhibit X.

[illegible]

**Schedule 6**  
**CalSAWS Maintenance and Operations - Facilities Charges**

Facility Line Items	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	Extension		Amendment 31 Total Charges
						SFY 2023/24 (7 Months)	SFY 2024/25 (8 Months)	
<b>Central Facilities</b>								
North - Project Office/Application Development Facility (Suites 150 and 175 - Base) <sup>1</sup>	\$ -	\$ -	\$ 1,151,574	\$ 1,760,032	\$ 747,106	\$ -	\$ -	\$ 3,658,712
North - Central Repair Warehouse (Rancho Cordova, CA)	\$ -	\$ -	\$ 123,507	\$ 187,429	\$ 79,188	\$ 110,863	\$ 128,473	\$ 629,461
North - Service Desk Facilities (Roseville, CA)	\$ -	\$ -	\$ 75,424	\$ 114,460	\$ -	\$ -	\$ -	\$ 189,884
South - Project Office (Suite 300, Norwalk, CA) <sup>2</sup>	\$ -	\$ -	\$ 2,498,734	\$ 3,880,514	\$ 1,649,610	\$ -	\$ -	\$ 8,028,858
<b>Total CalSAWS Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 3,849,239</b>	<b>\$ 5,942,435</b>	<b>\$ 2,475,904</b>	<b>\$ 110,863</b>	<b>\$ 128,473</b>	<b>\$ 12,506,915</b>

Facility Line Items	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	Amendment 31 Total Charges
<b>Central Facilities</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 5,334,848</b>	<b>\$ 5,942,369</b>	<b>\$ 990,362</b>	<b>\$ 133,175</b>	<b>\$ 106,161</b>	<b>\$ 12,506,914</b>
<b>Total CalSAWS Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 5,334,848</b>	<b>\$ 5,942,369</b>	<b>\$ 990,362</b>	<b>\$ 133,175</b>	<b>\$ 106,161</b>	<b>\$ 12,506,914</b>

**Assumptions**

1	Facilities charges broken down as 53% for Lease of the Facility and 47% for operating expenses
2	Facilities charges broken down as 32% for Lease of the Facility and 68% for operating expenses
3	Central Repair Warehouse ends in January 2025
4	Service Desk Facilities ends in May 31, 2023
5	

**Schedule 7**  
**CalSAWS Maintenance and Operations - Hourly Rate Card**

Description	Hourly Rate
CalSAWS M&E (October 2021 through October 2023)	\$ 158.27
CalSAWS M&O (October 2021 through October 2023)	\$ 148.00

						C-IV Monthly App Maint/M&E Hours (Additional)		Total C-IV App Maint/M&E Price		Avg Hourly Rate	
Month	LRS Rate	C-IV Rate	LRS Monthly M&E Hours				Total LRS M&E Price				
Oct-21	\$ 121	\$ 187	8,000			7,075	\$ 968,000	\$ 1,323,025	\$ 151.98		
Nov-21	\$ 125	\$ 187	8,000			7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10		
Dec-21	\$ 125	\$ 187	8,000			7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10		
Jan-22	\$ 125	\$ 187	8,000			7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10		
Feb-22	\$ 125	\$ 187	8,000			7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10		
Mar-22	\$ 125	\$ 187	8,000			7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10		
Apr-22	\$ 125	\$ 187	8,000			7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10		
May-22	\$ 125	\$ 187	8,000			7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10		
Jun-22	\$ 125	\$ 193	8,000			7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91		
Jul-22	\$ 125	\$ 193	8,000			7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91		
Aug-22	\$ 125	\$ 193	8,000			7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91		
Sep-22	\$ 125	\$ 193	8,000			7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91		
Oct-22	\$ 125	\$ 193	8,000			7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91		
Nov-22	\$ 132	\$ 193	8,000			7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63		
Dec-22	\$ 132	\$ 193	8,000			7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63		
Jan-23	\$ 132	\$ 193	8,000			7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63		
Feb-23	\$ 132	\$ 193	8,000			7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63		
Mar-23	\$ 132	\$ 193	8,000			7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63		
Apr-23	\$ 132	\$ 193	8,000			7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63		
May-23	\$ 132	\$ 193	8,000			7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63		
Jun-23	\$ 132	\$ 199	8,000			7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44		
Jul-23	\$ 132	\$ 199	8,000			7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44		
Aug-23	\$ 132	\$ 199	8,000			7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44		
Sep-23	\$ 132	\$ 199	8,000			7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44		
Oct-23	\$ 132	\$ 199	8,000			7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44		
			<b>200,000</b>			<b>176,875</b>	<b>\$ 25,640,000</b>	<b>\$ 34,009,525</b>	<b>\$ 158.27</b>		

CalSAWS M&E Rate from Oct 2021 to Oct 2023      \$      **158.27**

**Schedule 8**  
**CalSAWS Maintenance and Operations - Change Order Hourly Rate Card**

	SFY 19-20	SFY 20-21	SFY 21-22	SFY 22-23	SFY 23-24	SFY 24-25
Staff Description	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate
Project Director	\$ 459.45	\$ 472.77	\$ 486.48	\$ 500.59	\$ 500.59	\$ 500.59
Delivery Manager	\$ 270.04	\$ 277.87	\$ 285.93	\$ 294.22	\$ 294.22	\$ 294.22
Senior Manager	\$ 262.81	\$ 270.43	\$ 278.27	\$ 286.34	\$ 286.34	\$ 286.34
System Administrator	\$ 198.33	\$ 204.08	\$ 210.00	\$ 216.09	\$ 216.09	\$ 216.09
Application System Analyst	\$ 171.90	\$ 176.89	\$ 182.02	\$ 187.30	\$ 187.30	\$ 187.30
Senior Programmer/Analyst	\$ 191.27	\$ 196.82	\$ 202.53	\$ 208.40	\$ 208.40	\$ 208.40
Programmer/Analyst	\$ 141.28	\$ 145.38	\$ 149.59	\$ 153.93	\$ 153.93	\$ 153.93
Global Delivery Network	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00