

# CalSAWS | Enhancement Request (CER)

**PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.**

<b>Submission Date</b>	April 9, 2024
<b>Title</b>	Update to Race/Ethnic Origin Selections

<b>Region #:</b> 1	<b>County Name:</b> Napa	
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<b>Program(s) Impacted:</b>			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			
Not Applicable			

<b>Area(s) Impacted:</b>			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			

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☐ Other – specify

## Justification / Request Summary:

### Issue:

Race/Ethnic Origin Entry on the Individual Demographics Page allows for a write in when “Other Asian” or “Other Islander” is selected, however this write in ability is not available when “Other Hispanic” or “Other” is selected. Additionally the option of “Declined to State” is not available and requires individuals to select an option of Unknown which is not a correct capture of a discussion.

The screenshot shows the 'Race/Ethnic Origin' form with several annotations. Red circles highlight the 'Other Asian' and 'Other Islander' options, which include text entry fields. Yellow highlights mark the 'Other Hispanic' and 'Other' options, which do not have text entry fields. The form includes the following options:

- ☐ American Indian or Alaskan Native
- ☐ Black or African American
- ☐ Asian
  - ☐ Filipino
  - ☐ Chinese
  - ☐ Japanese
  - ☐ Cambodian
  - ☐ Korean
  - ☐ Vietnamese
  - ☐ Asian Indian
  - ☐ Laotian
  - ☐ Hmong
  - ☐ Other Asian
- ☒ Hispanic (Latino or Spanish origin)
  - ☐ Cuban
  - ☐ Mexican
  - ☐ Puerto Rican
  - ☐ Salvadoran
  - ☐ Guatemalan
  - ☒ Other Hispanic
- ☐ Native Hawaiian or Other Pacific Islander
  - ☐ Native Hawaiian
  - ☐ Guamanian
  - ☐ Samoan
  - ☐ Other Islander
- ☐ Other
- ☐ White
- ☐ Unknown

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**Proposed Recommendation:**

1. Create a text field for the ability to write-in a response next to “Other Hispanic” in the Race/Ethnic Origin section
2. Create a text field for the ability to write-in a response next to “Other” in the Race/Ethnic Origin section
3. Create a “Declined to State” or “Prefer Not to State” selection in the Race/Ethnic Origin section.
4. Update BenefitsCal selections to match updates options in CalSAWS.

**Priority/Implementation Consideration(s):**

To assist in more accurate race/ethnicity reporting

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments: