

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	05/10/24
Title	Add Citizen Type "Pending Asylum"

Region #: 2	County Name: Placer	
Submitter: Rita Giacomini	Email:	Phone:

Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other –			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			
<input type="checkbox"/> Other –			

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Justification / Request Summary:

Issue:

Currently on the citizenship screen, when choosing Document: I-94 and Section Code: *Pending Asylum*, the Citizenship Type displays: *Asylee*

Citizenship Status Detail

*- Indicates required fields

Change Reason: Intake | Reported Date: 05/10/2024 | View

Name: * [Redacted] | Name upon US Entry: [Redacted] | Citizenship Type: **Asylee**

Document: * I-94 | Document Number: [Redacted]

Document First Name: [Redacted] | Document Middle Name: [Redacted] | Document Last Name: [Redacted] | Document Date of Birth: [Redacted]

I-94 Number: [Redacted] | Visa Number: [Redacted] | SEVIS ID: [Redacted] | Country of Passport Issuance: [Redacted]

Section Code: * **Pending Asylum** | Asylee Type: * Asylee-Other

PRUCOL Reason: [Redacted]

Country of Citizenship: * United States | A Number: [Redacted]

Issue Date: [Redacted] | Expiration Date: [Redacted]

Date of Entry: * 05/10/2024 | Adjustment Date: [Redacted] | Five Year Bar Admin Verification: [Redacted]

This can cause confusion and when this page is saved and viewed from the Citizenship Status List page, it displays: *Asylee* which is not the customer's Citizen Type as they are not an asylee yet, they are still *Pending Asylum*.

Citizenship Status List

Root Questions | CallHEERS Verifications

Search Results Summary | Results 1 - 1 of 1

Display From: [Redacted] To: [Redacted] | View | Add

Name	Citizen Type	Begin Date	End Date
[Redacted]	Asylee	05/10/2024	

MAGI Medi-Cal Verification of Lawful Presence (VLP)

CalSAWS | Enhancement Request (CER)

Proposed Recommendation:

We are requesting to have *Pending Asylee* section code to reflect the correct Citizenship Type ' *Pending Asylum*' on the Citizenship Status Detail Page which when then show correctly on the Citizenship Status List page:

Citizenship Status Detail

*- Indicates required fields

Images Edit Close

Change Reason

Change Reason: Intake Reported Date: 05/10/2024 View

Name: * Name upon US Entry: Citizenship Type: Pending Asylum

Document: * Document number:

I-94

Document First Name: Document Middle Name: Document Last Name: Document Date of Birth:

I-94 Number: Visa Number: SEVIS ID: Country of Passport Issuance:

Section Code: * Asylee Type: *
Pending Asylum Asylee-Other

PRUCOL Reason:

Country of Citizenship: * A Number:
United States

Issue Date: Expiration Date:

Date of Entry: * Adjustment Date: Five Year Bar Admin Verification:
05/10/2024

Citizenship Status List

Images Continue

Root Questions

CalHEERS Verifications

Search Results Summary Results 1 - 1 of 1

Display From: To: View

Add

Non-Citizens

Name	Citizen Type	Begin Date	End Date	
	Pending Asylum	05/10/2024		Edit View History Add

Priority/Implementation Consideration(s):

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CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	